

# Fifteenth International Conference on Grey Literature

Slovak Centre of Scientific and Technical Information, Bratislava, 2-3 December 2013

THE GREY AUDIT: A FIELD ASSESSMENT IN GREY LITERATURE



## Conference Proceedings

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## ***Foreword***

### **THE GREY AUDIT**

#### ***A Field Assessment in Grey Literature***

The Fifteenth International Conference in the GL-Series provides the grey literature community an inclusive platform from which to assess developments in their field of information. Over the past two decades, since the very launch of this conference series, information science has been significantly impacted by social and technological developments. This gives sufficient cause for an audit in the field of grey literature – drawing upon accomplishments, assessing limitations, and projecting a sustained course of action.

A field assessment of grey literature extends well beyond library and information science, for it includes the assessment of grey literature produced and published in other sciences as well as government, business and industry. Information professionals and practitioners also become a part of this assessment, for it is they who carry out research in specific fields and make results available to their respective communities and wider public audiences.

The Grey Audit seeks to ascertain the validity and reliability of information and data produced in the grey circuit. It further seeks to measure the cost effectiveness of investing in grey literature both in material as well as human resources. The Grey Audit sets out to examine accepted standards applied in processing and distributing grey literature in an effort to identify guidelines for good practice that will be of benefit well into our 21st Century. Such examples of good practice will no doubt impact policy, which in turn will ensure future programs where grey literature is deployed. Twenty-six presentations from authors and researchers from 15 countries worldwide are harvested in this Proceedings.

*Dr. Dominic J. Farace*  
Grey Literature Network Service

Amsterdam,  
March 2014



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## ***GL15 Moderators and Conference Chair***



***Moderator Day One***

**Jens Vigen, Head Librarian CERN**

For over a decade, Jens has been deeply involved in designing digital library services. In parallel to developing new services for members of the particle physics community, he has a particular interest for redesigning business models in the digital era for purchasing of library materials. Recently his activities have been strongly focused on establishing models for open access journal publishing. Before joining CERN, Jens held a position at the library of the Norwegian University of Science and Technology. In addition to his library qualifications he has a master degree in civil engineering; geodesy and photogrammetry. [jens.vigen@cern.ch](mailto:jens.vigen@cern.ch)



***Conference Chairman***

**Ľubomír Bilský, Head Officer CVTISR**

Ľubomír started his professional career in 2001 at the Business and Innovation Centre Bratislava, where he was responsible for international projects implementation. He was an active member of the Innovation Relay Centres (IRC) Network dealing with the support of transnational research and technological co-operation development. In 2008, he became the head of Innovation section within the Enterprise Europe Network Slovakia consortium, an EC initiative supporting business, innovation and research co-operation of research organisations and SMEs. At Slovak Centre of Scientific and Technological Information (CVTI SR), he has been responsible for preparation and implementation of several national and international projects focused on support of scientific community in Slovakia, including active promotion of science and technology in society. He also co-ordinates activities related to building the national infrastructure for technology transfer support in Slovakia. [lubomir.bilsky@cvtisr.sk](mailto:lubomir.bilsky@cvtisr.sk)



***Moderator Day Two***

**Dobrica Savić, Head NIS-IAEA**

As head of the Nuclear Information Section, Dobrica is responsible for the International Nuclear Information System (INIS), the IAEA Library, and the IT support group. He holds a MPhil in Library and Information Science from Loughborough University, UK, an MA in International Relations from the University of Belgrade, Serbia, as well as a Graduate Diploma in Public Administration, Concordia University, Montreal, Canada. Dobrica has extensive experience in the management and operations of web, library, information and knowledge management, as well as records management and archives services across various United Nations Agencies, including UNV, UNESCO, World Bank, ICAO, and the IAEA. His main interests are long-term sustainability of information services, democratization of scientific and technical information, and the practical application of information technologies. [d.savic@iaea.org](mailto:d.savic@iaea.org)



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# Slovak Centre of Scientific and Technical Information **SCSTI**

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## INFORMATION SUPPORT OF SLOVAK SCIENCE

### SCIENTIFIC LIBRARY AND INFORMATION SERVICES

- technology and selected areas of natural and economic sciences
- electronic information sources and remote access
- depository library of OECD, EBRD and WIPO

### SUPPORT IN MANAGEMENT AND EVALUATION OF SCIENCE

- Central Registry of Publication Activities
- Central Registry of Art Works and Performance
- Central Registry of Theses and Dissertations and Antiplagiarism system
- Central information portal for research, development and innovation - CIP RDI >>>
- Slovak Current Research Information System

### SUPPORT OF TECHNOLOGY TRANSFER

- Technology Transfer Centre at SCSTI
- PATLIB centre

### POPULARISATION OF SCIENCE AND TECHNOLOGY

- National Centre for Popularisation of Science and Technology in Society

### IMPLEMENTATION OF PROJECTS

- National Information System Promoting Research and Development in Slovakia - Access to electronic information resources - NISPEZ
- Infrastructure for Research and Development - the Data Centre for Research and Development - DC VaV
- National Infrastructure for Supporting Technology Transfer in Slovakia - NITT SK
- Fostering Continuous Research and Technology Application - FORT
- Boosting innovation through capacity building and networking of science centres in the SEE region - SEE Science

## Slovak Centre of Scientific and Technical Information: Who we are and what we do

Marta Dušková

Slovak Centre of Scientific and Technical Information (CVTI SR), Slovak Republic

### **Abstract**

*In this year Slovak Centre of Scientific and Technical Information (CVTI SR) celebrates the 75<sup>th</sup> anniversary of its establishment. In course of its existence our institution went through various organizational changes and we can say that today it is not only a library but also an information centre supporting science in Slovakia, participating in many national and international projects.*

*The main objective of paper is to inform the international grey literature community about the mission, objectives and activities of CVTI SR as an institution, which is the only one in Slovakia comprehensively dealing with grey literature.*

### **Four Ways – Four Activities**

Current activities of CVTI SR are implemented in four main areas: scientific library, support of science, popularisation of science, and projects.

#### **First way: Scientific Library**

CVTI SR is a specialized public scientific library that helps to develop science, technology and education by creating and administrating library and information funds and by providing librarian and information services to wide expert public. The library acquires, stores and presents all types of national and foreign documents, including standards, norms, patents, corporate literature, grey literature and also documents of depository libraries of OECD, EBOR, WIPO and the EU in printed and electronic forms and provides for comprehensive library, information and search services for science and research in Slovakia and also for public.

Our institution as a specialized public scientific library is under *Library Act no. 183/2000 Coll.*, a depository library and a coordinator for processing documents normally issued in smaller amounts of research institutes, universities, international organizations, public bodies and other legal and individual entities, which aren't issued by publishers in traditional distribution network. It follows, that it is responsible for the collection, processing and storage of grey literature in the Slovak Republic.

In this way, how CVTI SR is involved in grey literature issues, is the collection, storage and disclosure of grey literature, which our institution acquires by the Act no. 535/2003 Coll. for mandatory copies of periodicals, non-periodical publications and audio-visual works. To most recent activity (from January 2013) belongs creating a depository library of grey literature for Association of Slovak Scientific and Technological Societies directly in CVTI SR.

#### **Second way: Support of Science**

Support of science presents the second part of activities in which CVTI SR participates today. Information support to science is secured by operating several national systems, each of them also includes elements of grey literature:

**Central Information Portal for Research, Development and Innovation (CIP VVI)** offers information connected with Government support of science and financing, relevant official documents, defined statistical data, implemented EU regulations, international scientific cooperation, results of research and development, research projects tenders.

CIP VVI contains three categories of information: Websites devoted to popularisation of science and technology in the society; Websites devoted to support of science and research in Slovakia and in the EU, possibilities how to finance them and presentation of their results; and information system database on science, research and innovations.

CIP VVI was in 2010 granted the *Microsoft Industry Awards* in category Best Solution for State Administration, Self-administration and Academic Sphere and in 2009 we acquired the *Inforum* award as the best product / service connected with electronic information resources.

**Slovak Current Research Information System (SK CRIS)** was introduced in operation in 2013 as a new information system for the area of science and research. SK CRIS contains a database of information on projects financed by public resources, their results, and it also contains a register of research and development organizations and a personal database of researchers. The database was drafted in accordance with the European standards (CERIF data format), that according to requirement of the EU Commission is managed by the international organization euroCRIS.



**Central Registry of Publication Activity (CREPČ)** and **Central Registry of Art Work and Performance (CREUČ)** were established as a development project of the Ministry of Education, Science, Research and Sport of the Slovak Republic in years 2007 – 2008. Constantine Philosopher University in Nitra, University of Žilina and the company SVOP, spol. s r.o. were researchers of the project. All public and national universities and also defined private universities in the Slovak Republic are also contributors to CREPČ and CREUČ.

The objective of the registers is the complex automatised evidence of publication and art activities; creating a unique information resource for experts and lay public; providing data for calculating Government subsidies to the universities in the Slovak Republic.

These systems are supported by legislation: *Act 131/2002 on Universities as amended; Ordinance of the Ministry of Education, Science, Research and Sport No. 456/2012 on Central Register of evidence of publication activities and Central Register of evidence of art activities and the Directive of the Ministry of Education, Science, Research and Sport No. 13/2008-R on Bibliography Registration and Categorization of publication activities, art activities and responses.*

**Central Registry of Theses and Dissertations (CRZP) a Antiplagiarism System (APS)** are two closely connected cooperating systems. CRZP serves as the central repository for long term storage of bachelor, diploma, doctor's, dissertation and habilitation theses and the APS secures their originality check. Technically are the CRZP a APS systems construed as the systems of co-working servers: application server, storage server, database server and antiplag server.

Currently there are 33 universities connected to the CRZP/APS system. Approximately 75 000 final and qualification theses enter the CRZP per year, and currently there are approximately 300 000 theses stored. More than 5 million documents were downloaded at the Internet for comparison and plaque detection in volume of approximately 2 TB data. Comparing of one document with the whole current corpus including processing metadata and generating the PDF protocol lasts 10 seconds in average.

The CRZP/APS project was awarded in the Best Project competition in area of Informatization of Public Administration at the ITAPA 2011 conference, where in the category of new services CVTI SR acquired 2nd price. In 2013 CVTI SR succeeded in the European wide competition "*European Prize for Innovation in Public Administration*" called by the EU Commission with the CRZP/APS Project and was awarded 100 000 EUR for the 1st prize in category "*Initiatives in area of Education and Research*".

### Third way: Popularisation of Science

In 2007 the **National Centre for Popularisation of Science and Technology (NCP VaT)** was established at the CVTI SR. Its task is to secure activities connected with popularization of science and technology in society.

Foundation of NCP VaT created an administrative – organization background for the whole academic area (universities, Slovak Academy of Sciences, state research and development organizations, research workplaces in industries, non-profit research and development organizations) to present results in research and development, problems in organizing research and development with maintaining and acquiring human resources in research and development, modernization and creating infrastructure; for young people, who are interested in research and development, media representatives, entrepreneurs, expert and wide public.

NCP VaT within their activities organizes various types of events: a series of events "*Science in Center*" (series of events for seniors, for students, with renowned Slovak scientists concerning interesting themes from the world of scientific – technical discoveries), *Week of Science and Technology in Slovakia*, *Researchers Night*, *Science Spectrum*) series of TV documents on work and success of Slovak researchers, their extraordinary disclosures), *Laboratory* (cyclic discussion program on science in Devín Radio). NCP VaT issues an electronic online magazine *Scientific Kaleidoscope* and operates the *Central Information Portal and Information System for Research, Development and Innovations*, *SciTech Navigator* (catalogue of free Internet resources for all areas in science and technology) and *SciTech blog* (non-formal online space for discussions on science and technology).

### Fourth way: Projects

In recent years the activities of CVTI SR concentrated also to implementation of national and international projects. The following projects belong to the biggest and the most significant ones:



***National Information System for Supporting Research and Development in Slovakia – Access to Electronic Information Resources (NISPEZ)***

The strategic goal of the national project is to implement an effective system for information support for research and development in Slovakia. This information system is based on electronic information resources and its effectiveness is achieved by tools for the management and administration of electronic resources. Created within the framework of the project, are a database of Slovak electronic resources for R&D and SK CRIS, a new R&D information system in compliance with European standards.

***Infrastructure for Research and Development – Data Centre for Research and Development (DC VaV)***

Strategic goal of project is to establish the Data Centre for Research and Development with sufficient capacity to store and process the complex information essential for R&D in Slovakia and to provide auxiliary services. An infrastructure for electronic communications on R&D are also included in these services. An infrastructure for instant access to services and safety of the operation is of prime concern. The Data Centre for Research and Development at Žilina University in Žilina with its back-up centre in Bratislava was officially opened in June 2010. It is a data storage facility equipped with high-speed computing technology which is capable of processing particularly large-capacity data sets.

The Department of Digitizing was established at the CVTI SR within the framework of the project in May 2010. It is equipped with modern digitizing technology with subsequent processing of the digitized documents. It has the capacity to effectively digitise various types of documents including large-scale maps and plans to meet the requirements of the scientific community.

***National Infrastructure for Supporting Technology Transfer in Slovakia (NITT SK)***

The creation and implementation of a national infrastructure to support the technology transfer resulting from research and development in economic and social practices are the main objectives of project. The national system will support those R&D activities that respond to the needs of the business sector. As a consequence, an increased number of achievements in R&D and innovation and technologies will be put into practice. The project will facilitate the creation of long-term partnerships between the academic and business sectors and will contribute to the sustainable development of the whole of society. The Technology Transfer Centre will be established at the CVTI SR to ensure that the support for technology transfer is systematic at the national level. As part of the National System for Supporting Technology Transfer (NSPTT), the National Portal for Technology Transfer - NPTT is operated within the framework of the national project implementation. The NPTT is a website where all the important ongoing information in technology transfer in Slovakia can be found and it is also the site from which expert support services, relating to the process of technology transfer provided to academic and research organisations, can be accessed.

***Promotion of Science and Technology in Slovakia (PopVaT)***

The aim of the project is to improve the perception and status of science in society through the promotion of science and technology towards the wider public, including the youth.

Specific objective of the project is the enhancement of public awareness, including the youth, about the importance of science and technology, as well as the enhancement of awareness of the scientific community about the importance of science promotion.

The main expected outcome of the project is the change in the perception and status of Slovak science and technology in society, through the promotion of science and technology towards the three main target groups: the youth, the general public and the scientific community. Implementation of the project shall significantly contribute to the increase of public awareness related to scientific activities, research results obtained and their possible application into the practice.

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# Digital Preservation at International Nuclear Information System (INIS)

Dobrica Savic and Germain St-Pierre  
Nuclear Information Section, IAEA, Austria

## Abstract

Since its creation in 1970 until 1996 (INIS, [2010](#)), the International Nuclear Information System (INIS)<sup>i</sup> collected and converted to microfiche over 312 000 non-conventional literature (NCL) reports received from member states and international organizations. The microfiche collection contains over 1 million items, with an estimated total of 25 million pages of full-texts.

In 1997, the INIS Secretariat replaced the microfiche-based production system with an imaging system to process and to disseminate all NCL documents in electronic format. That marked the beginning of digital preservation efforts that still continue today.

This paper provides an overview of the digital preservation practices and the technical infrastructure of INIS. It describes the technical processes, the standards in place, the hardware and software used, as well as all practices related to scanning, quality control, OCR, preservation and storage.

## Technical Infrastructure

The INIS digital preservation technical infrastructure has evolved on a regular basis since the beginning of digital imaging activities. Initial period known as INIS Imaging System lasted from 1997 to 2003, to be followed by a new INIS Imaging System (INIS2K) period which lasted from 2003 to 2009. Current technical infrastructure was introduced in 2010.

### INIS Imaging System (INISIS) - 1997 to 2003

In 1997, Jouve Systems was selected as a full-scale imaging system to process and disseminate INIS NCL in electronic format (INIS, [1999](#)). This “cradle-to-grave” image-based solution replaced the microfiche-based production system which had been in place at the INIS Secretariat since 1970. The following modules were already part of the original design: workflow monitoring, black and white scanning, image import, image enhancement, quality control, link creation using barcode recognition, link validation against INIS bibliographic metadata and INIS rules, cumulative index creation as well as CD-ROM production according to the INIS NCL Viewer specifications (INISIR). Originally, only the TIFF Group 4 format was supported. In 2002, support for incoming documents in PDF was added, although the Jouve system was phased out only in 2003.

### INIS Imaging System (INIS2K) - 2003 to 2009

A study carried out in 2000 by Doculabs recommended building a new INIS Imaging System (INIS2K) on one of the following “off-the-shelf” 32-bit information capture systems: Kofax Ascent Capture or ActionPoint InputAccel (now part of the EMC-Captiva family) <sup>ii</sup>. InputAccel (IA) was selected, mainly because of its powerful open architecture technology that allowed customization and system integration with Open-Text Livelink<sup>iii</sup>, the IAEA standard Document Management System. InputAccel also met new requirements such as colour scanning, optical character recognition (OCR) and output to PDF. Replacement of the INISIS imaging system led to a significant improvement in the production cycle, which was synchronized with the bibliographic database production. All documents were output in PDF and those in Western European, Cyrillic and Slavic scripts were OCRed (INIS, [2004](#)).

From the beginning, INIS2K was conceived and implemented as one of the components of a larger system, a completely overhauled INIS Processing System (IDPS) based on Livelink technology. All tasks, from the initial imaging request sent to the InputAccel server until the ingestion of its PDF output into the document repository, were monitored through Livelink. This was also the case for the quality control of bibliographic data, the ingestion of NCL input submitted by the National Centres in PDF format, the migration of all new records to the INIS Online Database, and finally for the preparation of an ISO image for distribution of the full-texts on CD-ROM.

In 2006, in order to streamline workflow, improve efficiency and free resources for other activities, the INIS Secretariat issued revised ‘Guidelines on How to Submit Full-Text of Non-Conventional Literature (NCL) to INIS’ (INIS, [2006](#)). The INIS National Centres were strongly encouraged to submit their NCL input directly in PDF and the response from Member States was favourable.

Three new priorities were identified: the digitization of the INIS microfiche collection, the conversion to PDF of all the documents scanned and distributed in TIFF between 1997 and 2003, and the online access to full-texts via the INIS Online Database.

Although highly efficient when introduced in 2003, InputAccel lacked flexibility when it came to the development of workflows tailored for other digitization projects. The maintenance of this modular client/server application was also very expensive and required significant effort from the Systems Development and Support Group (SDSG). Finally, incompatibility of the communication module with Livelink was found during testing of InputAccel v.5.3. This made the migration to this new platform impossible without additional expensive developments. INIS decided to stop the maintenance contract for InputAccel at the end of 2009 and abandoned the system with the migration of all desktops to Windows 7 in 2010.

During this period, the INIS imaging infrastructure consisted of 6 scanning workstations, 3 servers, 4 high performance scanners, 2 flatbed scanners, 1 high performance microfiche scanner and 1 digital camera. The technical characteristics are indicated in the table below.

**Table 1: Imaging Infrastructure 2003 – 2009**

Scanner	Type	Paper size	Resolution (dpi)	Bit-in-depth	Speed (A4, 200 dpi)	ADF Page capacity
Fujitsu fi-5750c with VRS Pro	Colour; ADF/flatbed	A8 – A3 Up to 34 inches	50 to 600	24	110 p/min (simplex) 55 p/min (duplex)	200 p
Fujitsu M4099D	B&W; ADF	A7 – A3	200, 240, 300, 400	10	90 p/min (simplex) 180 p/min (duplex)	1000 p
Fujitsu M3099GX	B&W; ADF	A7 – A3	200, 240, 300, 400	8	60 p/min (simplex) 120 p/min (duplex)	1000 p
Fujitsu M3099G	B&W; ADF	A5 – A3	200, 240, 300, 400	8	55 p/min (simplex) 110 p/min (duplex)	500 p
Kodak i260	Colour; ADF/flatbed	A5 – A3	Up to 600 Optical Resolution 300	16-48	50 p/min (simplex) 100 p/min (duplex)	150 p
SunRise 2000	Microfiche scanner	A0-A4 reductions 7x-50x	CCD 3600-8800 True Resolution		Up to 2500 frames/hr	

#### Current Technical Infrastructure

A complete re-evaluation of the technical infrastructure was carried out in 2010, in line with the implementation plan of the 'Desktop 2010' project developed by the IAEA Division of Information Technology (MTIT) (INIS, 2011). An important goal of this project was to ensure security and supportability of all computer systems of the Agency network.

Windows 7 compliance of all equipment and software applications had to be verified through testing prior to the deployment of this new platform. Also, an important reduction in space requirement was an expected outcome of this exercise.

The 3 Fujitsu black and white SCSI scanners, the Kodak i260, the InputAccel system and some small utilities failed this compliance test. Also, several old workstations did not meet the minimum requirements and had to be replaced.

New computers with fast quad-core processors supporting multithreading and multitasking were procured. The number of scanners was reduced to two, both of them supporting color, greyscale and black and white scanning.

#### Software

The following software and applications are currently used for digitization at INIS:

**Techsoft PixEdit v.7.11.18:** PixEdit was introduced in the imaging workflow in 2000. It is primarily used for its advanced image editing capabilities. This flexible application gradually proved to be an excellent scanning utility. Since the discontinuation of the InputAccel system in 2010, PixEdit is the main scanning application. Five seat licenses are currently available.

**ABBYY FineReader 11 Corporate Edition:** FineReader is used for Optical Character Recognition (OCR). It can process mono or multilingual documents, supports different alphabets including Cyrillic languages and offers an accuracy level of close to 98%. ABBYY policy for this product is to release a new version each year. Version 11 was bought in 2011 together with an upgrade assurance to Version 12 in 2012.

**Adobe Acrobat X Professional** is used for OCR of Chinese (Simplified), Japanese and Korean, as well as for document optimization and conversion to PDF/A<sup>iv</sup>, when applicable.

**Kofax Virtual ReScan (VRS) + Kodak Perfect Page:** Both technologies have hardware and software components that reduce the need for post-scanning image enhancement.

#### Hardware

**Scanners** - One of the most important elements in a digitization project is the selection of the appropriate image capture devices, as scanners have great impact on image quality. The choice of

equipment depends on a number of factors, including the format, size and condition of the material that will be digitized.

Several types of digitization equipment exists, i.e. flatbed scanners, sheet-fed scanners with automatic document feeder (ADF), drum scanners, open book scanners, digital cameras, and film scanners.

INIS quality scanners are calibrated and maintained regularly. Special methods, including Scanner Test Charts, are used to check image resolution, dynamic range mapping, as well as photographic tone and color reproduction.

There are currently 2 colour scanners with automatic document feeder (ADF) and flatbed, as well as 2 high performance microfiche scanners. The technical characteristics are indicated in the table below.

**Table 2:- INIS Scanner Specifications**

Scanner	Type	Paper size	Resolution (dpi)	Bit-in-depth	Speed (A4, 200 dpi)	ADF Page capacity
Fujitsu fi-5750c with VRS Pro	Colour; ADF/flatbed	A8 – A3 Up to 34 inches	50 to 600	24	110 p/min (simplex) 55 p/min (duplex)	200 p
Kodak i1440	Colour; ADF/flatbed	A5 – A3	Up to 600 Optical Resolution 300	16 - 48	50 p/min (simplex) 100 p/min (duplex)	150 p
SunRise 2000	Microfiche scanner	A0-A4 reductions 7x-50x	CCD 3600-8800 True Resolution		Up to 2500 frames/hr	
SunRise Apollo	Microfiche scanner	A0-A4 reductions 7x-50x			Up to 3600 frames/hr	

**Computers** - Careful consideration was given to the following points when selecting PCs dedicated to digitization work: fast central processor unit (CPU), sufficient random access memory (RAM), fast data transfer rate between components, large disk storage capacity, suitable interface, as well as high quality audio and video cards.

**Monitors** - Large display monitors provide better viewing and image evaluation. As each type, size and quality of monitor interprets and displays values differently, special care is devoted to their adjustment and calibration. Four quality control workstations and the 2 scanning workstations are equipped with widescreen monitors (30-inch LCD monitors, model LP 3065 from Hewlett-Packard).

### General digitization principles at INIS

INIS aims to ensure a consistent, high level of image quality, interoperability and accessibility of digitized materials, as well as long-term preservation for future generations in Member States. To achieve these goals, INIS developed some general principles based on Cornell University's digital imaging tutorial (<http://www.library.cornell.edu/preservation/tutorial/index.html>), and adjusted them to INIS requirements. The current workflow is based on these principles and described in detail later. The principles can be summarized as follows:

1. benchmarking for image quality and resolution
2. scanning at the level appropriate to the content of the original source
3. digitization of 1<sup>st</sup> generation material, if available, in order to achieve best possible image quality
4. creation and storage of a master image file
5. use of format and compression techniques that conform to standards (avoiding proprietary formats)
6. creation of backup copies
7. storage of digital files in an appropriate environment
8. off-site storage of the collection
9. metadata for digital resources
10. integration of image files with bibliographic metadata in the INIS Collection

### Image Creation Process

The process of initial capture or conversion of a paper or microfiche based document or object into digital form is known as image creation. Based on the experience gained over the years and through benchmarking, INIS dedicates special attention to the physical nature of the documents to be digitized and applies different measures. Collections available at Member States differ in the ways they are created, used and accessed. The quality and condition of the original material will have a direct impact on the digitization approaches. Therefore, INIS applies the principle to scan at a level that matches the information content of the original.



Before starting a digitization project, it is crucial to obtain copyright permissions from copyright holders. The Intellectual Property Rights laws are comprehensive and complex, and the progress in today's online environment presents serious challenges for copyright compliance.

In this respect, INIS relies on INIS Member States to ensure that appropriate permission is obtained before the full-text of a publication is sent to INIS for inclusion in the Collection.

It is essential that each stage of the digitization process is planned ahead and an appropriate workflow is established. It is not a simple task to create an effective and efficient **digitization workflow**. However, if properly planned it will support staff performance and enable high quality work. The stages of workflow at INIS are the following:

- Benchmarking
- Source material types
- Preparation
- Scanning
- Quality control
- Image enhancement
- File formats
- Compression
- File naming convention
- Optical character recognition (OCR)
- Storage
- Preservation planning
- Metadata creation

### **Benchmarking**

INIS considers benchmarking for digital capture the first and most important step of the digitizing effort. The results of benchmarking considerably affect all further steps (scanning, enhancement, format, etc.). The purpose of benchmarking is to define and clarify the following:

- Can the informational content of the original material be adequately captured in digital form?
- Does the physical format and condition of material correspond to digitizing requirements?
- What is the type of material to be digitized?
- Which resolution should be applied?
- At which bit-depth?
- Which compression parameters should be set?
- What is the estimated accuracy level for OCR?
- Other considerations?

### **Source material types**

The variety of source material may be categorized, but not limited to:

- Printed text/simple line art
- Rare or damaged printed text
- Manuscripts
- Maps, architectural drawings
- Halftones
- Continuous tone
- Microformats
- Mixed

The majority of the material digitized at INIS is text-based containing illustrations, graphics, photos (black & white, colour), as well as oversized materials with fine details, line drawings, etc., falling mainly into the above cited *Printed Text* and *Mixed* categories. The category of *Printed Text* can be described as distinct edge-based representation that is cleanly produced, with no tonal variation, such as a book containing text and simple line graphics. Documents containing two or more of the categories listed above, such as illustrated books, can be defined as *Mixed*.

### **Preparation**

Good document preparation facilitates scanning and ensures quality results. Materials to be scanned need to be prepared in the following manner:

- Physically (unbinding, removing of staples and clips, separation when glued, etc.);
- Structurally (adding/removing barcodes, separating chapters, sections, parts, covers, etc.);
- According to specific characteristics, e.g. size, thickness, quality (glossy/mat), condition of paper, etc.

Inadequate document preparation can result in paper jams inside the scanner and lead to irreparable damage to original documents. In order to unbind documents in an efficient and safe way, INIS utilizes a professional cutting machine from IDEAL (Model 4850-95).



### Scanning

**Capture modes:** It is important to keep in mind that different capture methods are needed depending on the physical form of the original. Capturing is mostly performed in these 3 modes:

- Bitonal (1 bit per pixel) – represents two tones: black and white; best suited to high contrast documents such as printed text.
- Greyscale (8 bits per pixel) – represents 256 shades of grey; best suited to continuous tone documents such as black and white photographs. However, older photos (e.g. sepia tones) may provide better results when captured in colour.
- Colour (24 bits per pixel) – represents 16 million colours & shades of grey; suited to documents with continuous tone colour information.

'Pixel' stands for picture elements which make up an image. Each pixel can represent a number of different shades or colours depending on the storage space allocated to it.

**Optical Resolution:** The optical resolution determines the quality of an image. It is normally expressed in scanner specifications as 'dots per inch' (DPI) or 'pixels per inch' (PPI) and refers to the number of pixels (dots) captured in a given inch. Increasing the resolution enables capturing of finer detail. However, it results in a larger file size. To determine the resolution necessary to capture all significant details present in the source document, Cornell University developed a formula called 'Digital Quality Index' (QI). This formula can be used as guidance for calculating the optimal scanning resolution. More information is available on Cornell's Web site at: <http://www.library.cornell.edu/preservation/tutorial/>

**Bit depth:** The amount of information that a sensor in an array can capture is represented by the 'bit depth'. Greater bit depths result in a more accurate digital representation of the original. The final decision about resolution and bit depth depends on the goal of digitizing.

INIS applies a resolution range of 300 – 600 dpi for bitonal scanning to documents of A4-A5 size, and 200 – 300 dpi with 8 bit depth (256 colours/tones) for greyscale/colour scanning.

### Quality Control (QC)

Quality Control is as an integral part of the digitization process in order to retain value, utility and integrity of the resources. QC consists of a set of procedures and techniques to verify the quality, accuracy and consistency of digitized material. QC is conducted by visual inspection of images on-screen with concentration on the resolution, colour, tone, and appearance. It is important to mention that this assessment may be highly changeable depending on the viewing environment and the characteristics of the monitors. INIS applies a wide range of QC measures to ensure that quality expectations are met. During the QC process, INIS verifies accuracy and completeness of components, data integrity, metadata correctness, form and validity, as well as correct matching of metadata and image files. In this context, the 'checksum' algorithm serves to ensure the authenticity and integrity of digitized files. It is essential to verify that the number and order of bytes in a file remain the same after moving, copying, transferring, burning or other actions. In addition to the checksum, INIS also compares the number of pages of the original with the digitized product to ensure the completeness of digitized documents.

### Image enhancement

Image enhancement is any process that is applied to the raw scan to improve quality or legibility of the resource. INIS applies several procedures and techniques to verify the quality, accuracy, consistency and integrity of digital products, including despeckling, deskewing, noise reduction, black border removal; colour and tone adjustment, etc.

### File formats

There are several standard file formats which vary in terms of resolution, bit-depth, colour capabilities, etc. Although there is no clearly recommended archival format in use today, preference must be given to 'non-proprietary' formats. INIS stores master digital images in **TIFF** Group IV which offers longevity and production of a range of delivery versions (e.g. for screen, for print, for web access). For purposes of delivery to Member States, electronic exchange with customers, users, and access via the INIS Online Database, files are converted to PDF (Portable Document Format) and compressed. **PDF** is one of the most frequently used file formats to preserve electronic documents and ensure their survival for the future. Recently, the International Organization for Standardization (ISO) released the full PDF specification as 'ISO 32000-1:2008'. **PDF/A:** The PDF/Archival (PDF/A) standard aims to enable the creation of PDF documents whose visual appearance will remain the same over the course of time. This standard was adopted by the International Organization for Standardization (ISO) in autumn 2005 and published as 'ISO 19005-1:2005'. INIS is considering adopting this standard to achieve preservation and long-term archiving of the Agency's and Member States' nuclear information resources. (that last sentence should perhaps be written a bit differently – not ideal the way it is now written...)

### **Compression**

Compression algorithms are used to reduce image file size for storage, processing and transmission. There are two compression techniques, i.e. 'lossless' and 'lossy'. When lossless compression is applied, the space needed for the storage of an image file is reduced without loss of data. During lossy compression, the least significant information is averaged or discarded. Uncompressed files or compressed files using the lossless compression technique are clearly preferred. There are several standards, as well as proprietary compression software available to create images for web delivery. INIS has chosen the JBIG2 standard for web optimization of black/white resources, and JPEG for colour digital resources.

JPEG2000 uses wavelet compression to achieve small but high quality images and is increasingly being used as repository and archival image format. INIS is considering JPEG2000 as a possible alternative for image delivery.

### **File naming conventions**

For system compatibility and interoperability, it is important to follow an established file naming convention. Unique file names assure consistency and easy retrieval of resources.

### **Optical Character Recognition (OCR)**

In order for an image of a printed text to become searchable as electronic text, raster images are processed with an OCR program to be translated to machine editable text.

For INIS digitization projects, the creation of 'searchable full text' has been defined as the primary objective. The quality and condition of the original material will have a direct impact on the OCR result.

INIS uses ABBYY FineReader, an Optical Character Recognition (OCR) software that allows users to convert paper documents, PDF files, and various images including photographs taken by a digital camera to editable formats for changing and repurposing. Close to 98% accuracy is reached at character level when applying OCR to raster images of text printed in Latin and Cyrillic characters.

Recent tests have provided satisfactory results using Adobe Acrobat Professional 8.0 for OCR of documents in Chinese (Simplified), Japanese and Korean. Tests with ABBYY FineReader Pro9 for Hebrew and Thai also provided good results. Further tests are being performed to identify suitable tools for the Arabic language.

Latest developments in OCR technology include recognition of document structure known as 'Logical Form Recognition' (Omnipage 16) or 'Adaptive Document Recognition' (FineReader Pro 9). While accuracy has greatly improved in font type and font size recognition, OCR technology also makes intelligent use of hardware technologies, such as 'multi core parallel processors' for speeding up the OCR process. The trends in OCR technology show that significant developments can be expected in the future.

### **Storage**

In order to provide longevity of digital files, they need to be stored in a reliable, controlled environment (White). Master files should be stored on high quality, industry standard devices, such as CD-R, DVD, or other contemporary reliable media. Backups of master files must be created regularly and stored off-site in a secure location.

A **RAID** (Redundant Array of Inexpensive or Independent Disks) consists of a number of drives which collectively act as a single storage system. The production of digital material requires sufficient hard disk capacity to store files at various stages of the preservation process. It may be appropriate to consider a RAID solution if the production environment large.

In 2008, INIS purchased a THECUS N5200B PRO, 5x3,5" SATA Raid. The equipment has 5 disks of 1 TB each and has been configured as local network data storage.

Backups of master files must be created regularly and stored away from the original source in a secure location on a routine basis.

Since the beginning of the system until 1997, INIS converted all full texts of NCL from paper into microfiche for safer long-term storage. In 1997, a complete collection of NCL on microfiche, representing the intellectual knowledge and information of INIS Member States, was donated to the Central Library of Physics of the University of Vienna, which acts as a secure 'off-site' storage. As the microfiche collection is being converted to PDF, all digitized resources are also backed-up in PDF at the Central Library of Physics, which is situated less than 5 kilometers from the IAEA.

### **Preservation planning**

In order to ensure that the contents of a digital archive remain a readable and usable information resource for the future, digital files should regularly be refreshed to new media (Hedstrom & Montgomery, 1998). This can be achieved by using different processes. The process of copying files from one storage medium to another medium of the same kind is called **refreshing**. This targets media

obsolescence. After media refreshing, a verification procedure should be applied (e.g. checksum) to ensure the authenticity and integrity of the files.

Another process is **migration**, i.e. transferring digital information from one hardware and software setting to another or from one computer generation to subsequent generations. Migration can also be format-based, to move image files from an obsolete file format to a new format.

A third process is called **emulation** which involves the re-creation of the technical environment required to view and use a digital resource. This is achieved by maintaining information about the hardware and software requirements so that the system can be reengineered. Due to its cost and the time required for proper emulation, this process is not often used.

At present, INIS applies the technique of **refreshing** the digital files by copying the collection to a new storage media, e.g. CD to DVD, Blu-ray Disc, etc. At the time of implementation of PDF/A as long-term archival format, the **migration** technique will be applied to all INIS digital files.

### Metadata creation

Metadata plays a key role in describing, processing, managing, tracking, accessing and preserving digital resources. According to NISO<sup>vi</sup> (2004), metadata is key to ensuring that resources will survive and continue to be accessible into the future.

There are different types of metadata that can be associated with digital resources. INIS applies comprehensive 'bibliographic metadata' which describes the intellectual content of the digitized full text and includes an extended set of bibliographic elements for identification and retrieval of the resources. When integrated to the INIS Database, digital resources are accompanied and linked to their corresponding bibliographic records (INIS, 2009). The whole process is carefully reviewed by INIS specialists and validated by computer programs and specially designed algorithms. At present, technical metadata for digital resources is generated automatically during creation of the PDF files. However, a more sophisticated approach will be considered along with the implementation of PDF/A.

### Microfiche Digitization Project

The in-house digitization of the microfiche collection started in 2002 after the acquisition of a Sunrise 2000 microfiche scanner. Initially only aimed at fulfilling document delivery requests, the digitization of the full collection became an actual topic in 2003, after a release of the new INIS on-line database that supported direct access to full-texts. It was decided to outsource a substantial part of the microfiche scanning in order to support the existing in-house digitization capabilities. The contracts were issued after formal invitation to bid and the amount of microfiche scanning requests depended on the funds available. Some funding for this project was provided by the Nuclear Knowledge Management Unit (NKM) of the IAEA. Over the years, the following three contractors were engaged: EMD Austria, Prosoft Germany, and PM Dimensions Austria. It should be mentioned that good coordination and a good strategy are necessary to ensure the success of such a project. It was especially important to avoid duplication of work and to take into consideration the different digitization initiatives by the IAEA Member States. For this reason, INIS chose the country of publication as the main selection criteria, and an extensive coordination effort with the respective Member State followed each decision to digitize their part of the INIS based microfiche collection. In order to support national document and knowledge preservation efforts, the INIS Secretariat provided Member States with DVD country sets of their digitized non-conventional literature (NCL) from the microfiche. The following table gives a detailed overview of INIS microfiche digitization activities since its inception in 2003.

**Table 3: Digitization of the INIS NCL Collection on Microfiche**

Year	PDF	Pages	Size (GB)
2003	566	49 574	3.7
2004	19 962	1 325 217	36.5
2005	36 935	1 577 365	32.1
2006	23 163	1 367 637	33.3
2007	9 313	668 769	16.3
2008	25 675	1 228 057	29.7
2009	81 221	3 939 811	77.3
2010	33 881	1 969 110	45.9
2011	24 027	511 990	16.2
2012	20 434	843 579	40.7
Total:	275 177	13 481 109	331.8

Close to 80% of the INIS microfiche collection has been digitized since the beginning of the project. An estimated 3 million pages still need to be processed before project completion. Depending on available resources, this major project is expected to be completed within the next two years. The ultimate goal is

a complete integration of the microfiche-based NCL into the INIS Collection and online access to full-texts provided via the Google-based INIS Collection Search

The INIS Collection Search (ICS) is a free and open web access of the INIS Collection to all Internet users. Currently it holds over 3.4 million bibliographic (metadata) records and over 350 000 full-text NCL documents. This collection of documents on the peaceful uses of nuclear science and technology is now fully indexed and searchable online using Google-based technology. Around 50 000 searches and 3000 downloads are performed monthly. A link to the INIS Collection search is available from the INIS home page<sup>vii</sup> or directly from <http://inis.iaea.org/search/>.

Besides digitization of its microfiche collection of NCL, INIS is also involved with the digitization of old IAEA publications. Examples of INIS in-house efforts include the digitization of IAEA Bulletins<sup>viii</sup> in all available languages, accompanied by INIS bibliographic metadata; digitization of Member State's Technical Reports and Proceedings Series, done in cooperation with the IAEA Library; digitization of reports from the International Nuclear Data Committee collection (INDC); and the digitization of out-of-print IAEA publications.

## Conclusion

Large digitization projects, such as the digitization of the INIS microfiche collection of historic non-conventional literature, require serious planning, substantial funds, qualified staff, awareness of standards, and well defined purpose. Lack of qualified personnel can be mitigated by outsourcing to companies specialized in large volume digitization projects. Lack of in-house knowledge about the various aspects of digitization can also be alleviated by hiring experts and consultants, but it is important to maintain consistent quality throughout all of the digitization workflow steps, at the maximum possible level. Document preparation, selection of applicable scanning techniques, type of equipment, and adherence to current standards, are all factors which will decide success or failure of any digitization effort. Digitization should not be a goal in and of itself. Its ultimate use and usefulness must always be taken into account. It is therefore imperative that meaningful and searchable metadata accompany any digitized collection with a goal of making such a repository available through appropriate online search and delivery tools. Once this is achieved, ways and means for long term preservation need to be considered and put in place in order to ensure future sustainability and availability of the digitized collection.

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## Endnotes

<sup>i</sup> The International Nuclear Information System (INIS) hosts one of the world's largest collections of published information on the peaceful uses of nuclear science and technology. INIS is operated by the International Atomic Energy Agency (IAEA) in collaboration with over 150 member states and international organizations. There are over 3.4 million bibliographic references to publications, documents, technical reports, non-copyrighted documentation and other 'grey literature' made available, as well as 350 000 full texts. INIS offers free and open online access to this unique collection of non-conventional literature through its search application (<http://inis.iaea.org/search/>).

<sup>ii</sup> <http://www.emc.com>

<sup>iii</sup> Livelihood was the first Web-based collaboration and document management system made by the OpenText. <http://www.opentext.com/2/global/products/products-all/livelihood-landing.htm>

<sup>iv</sup> PDF/A is an ISO-standardized version of the Portable Document Format (PDF) specialized for the digital preservation of electronic documents. <http://en.wikipedia.org/wiki/PDF/A>

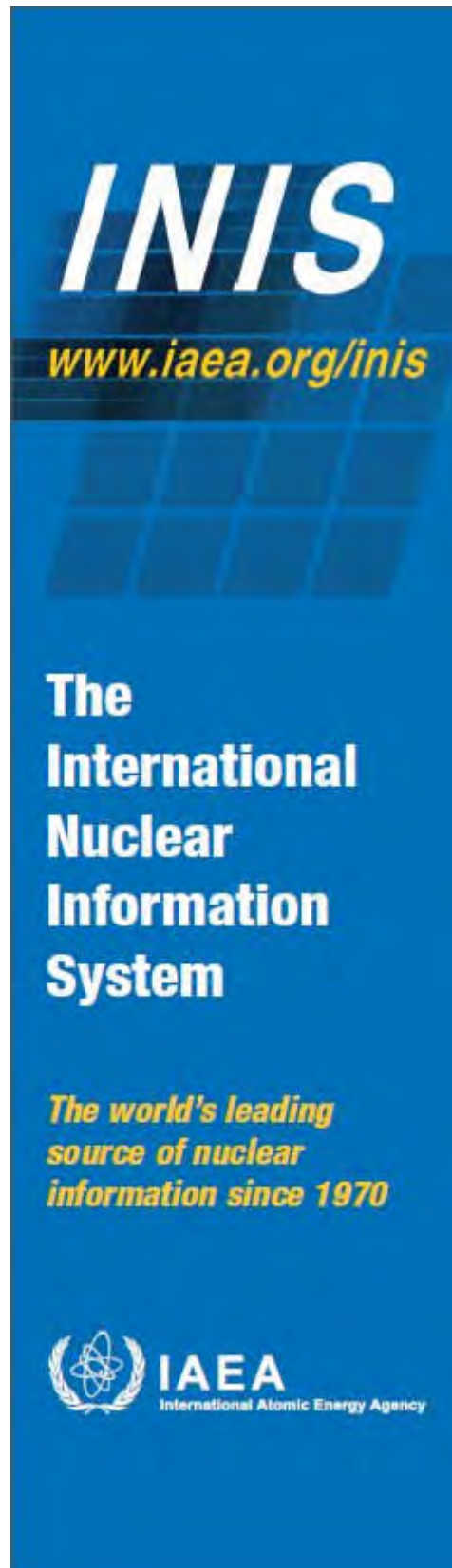
<sup>v</sup> See File compression: An introduction for raster image files.

[http://www.library.carleton.ca/sites/default/files/help/gis/File\\_Compression.pdf](http://www.library.carleton.ca/sites/default/files/help/gis/File_Compression.pdf)

<sup>vi</sup> National Information Standards Organization (NISO), a non-profit association accredited by the American National Standards Institute (ANSI), identifies, develops, maintains, and publishes technical standards to manage information. <http://www.niso.org>

<sup>vii</sup> <http://www.iaea.org/inis>

<sup>viii</sup> <http://www.iaea.org/Publications/Magazines/Bulletin/Bull521/index.html>





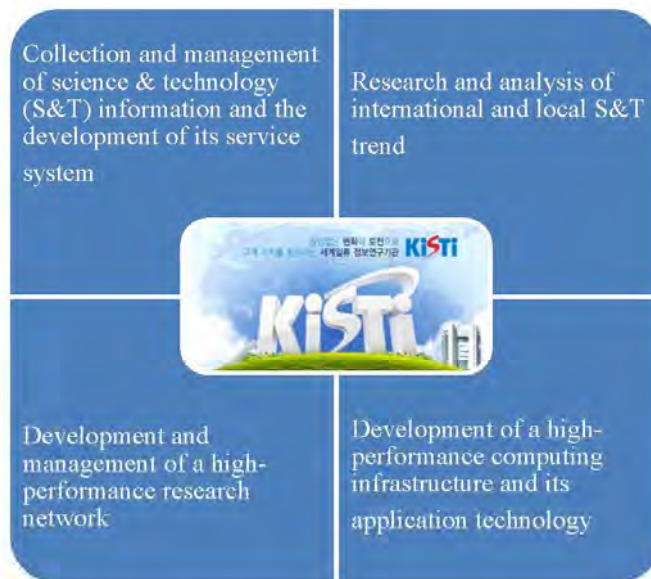
## Korea Institute of Science and Technology Information (KISTI)

English version - <http://en.kisti.re.kr/>

### \* Vision

World-class information research institute creating values for customers

### \* Main functions



### \* Management and service of Korean R&D reports

KISTI exclusively manages, preserves, and serves Korean R&D reports for citizens and government officials. It provides Korean R&D reports and their information with National science & Technology Information Service (NTIS) and National Discovery for Science Leaders (NDSL).

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# Effect of Open API, NDSL Open Service (NOS) on Sharing Technical Reports in Korea

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## Abstract

This paper is a case study on sharing technical reports through Open Application Programming Interface (API) in Korea. In 2009, KISTI implemented an OpenAPI called NDSL Open Service (NOS) to increase sharing of national R&D research results among users through major portals, institutes, and universities in Korea. NOS participants can access the technical reports from their website directly instead of having to use the NDSL platform. Technical report usage has increased dramatically since the implementation of NOS. This study analyzes the effect of NOS on the national R&D technical report usage by examining the changes in the amount of usage and the number of participating organizations in NOS. The number of universities, institutes, and portals using NOS and the usage statistics for technical reports through NOS was examined from 2009 to 2012. The results revealed that the number of participating organizations in NOS increased 191% from 23 in 2009 to 67 in 2012. The amount of usage of technical reports through the NOS has increased 83% since its implementation over the previous usages by the NDSL portal alone. Thus, National R&D technical reports are being shared among users through various portals, universities, research institutes, and companies through NOS. NOS has contributed to populating grey literature repositories in Korea. Through NOS, Korean R&D research results as a national knowledge asset can be utilized by a vast number of users for creating new studies and avoiding duplication of research.

## Introduction

This paper is a case study on sharing technical reports through the Open Application Programming Interface (API) in Korea. Korea Institute of Science and Technology Information (KISTI) has been collecting the technical reports of national research and development projects through the National Science & Technology Information System (NTIS). KISTI has shared technical reports with the users through a portal system called the National Discovery for Science Leaders (NDSL). NDSL contains about 100 million records of Science and Technology Information (STI). As of Nov. 2013, KISTI has provided about 68 million journal articles, 29 million patents, 170,000 titles of national R&D technical reports, and more.

In 2009, KISTI implemented an OpenAPI called NDSL Open Service (NOS) to increase sharing NDSL contents including the national R&D research results among users through major portals, institutes, and universities in Korea. Before 2009, if users wanted to access NDSL contents, they had to visit the NDSL website.



< Figure 1 > NOS website (<http://nos.ndsl.kr>)

NOS is an open platform. NOS participating organizations can access, connect, and download the technical reports from their website directly using OpenAPI instead of visiting on the NDSL platform. Technical reports usage has increased dramatically since the implementation of NOS.

### Goal

This study analyzes the effect of NOS on the national R&D technical report usage by examining the changes in the amount of usage and the number of participating organizations in NOS.

### Method/Process

Configuration of NOS was introduced for its design and system. Data exchange protocols and usages of NOS were compared among types of resources.

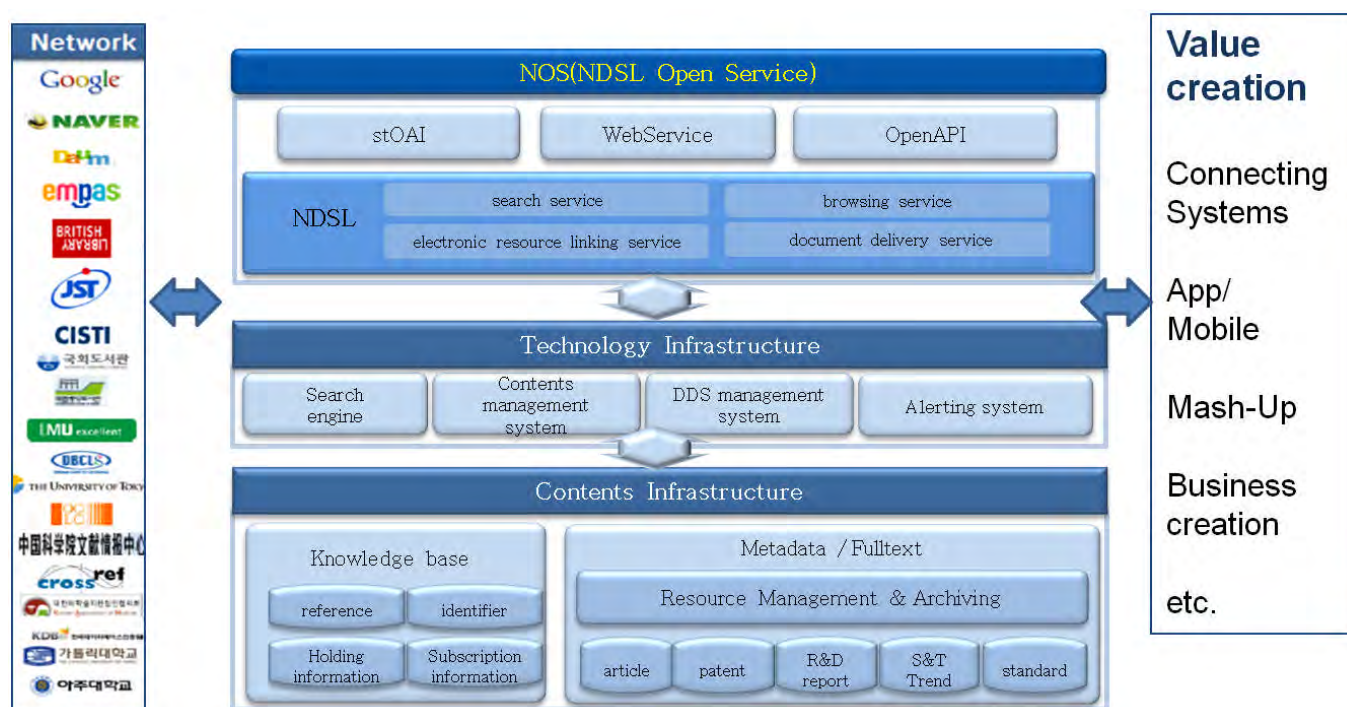
The number of universities, institutes and portals participating in NOS and the technical report usage through NOS was examined from 2009 to 2012.

The usage statistics were obtained from the NOS usage monitoring system.

NDSL and NOS technical report usage were compared.

### NOS overview

#### NOS Configuration



< Figure 2> Configuration of NOS

NOS utilizes contents and services in NDSL infrastructure as seen in the NOS configuration <Figure 2>. NOS provides metadata and the full-text of R&D technical reports, articles, patents, S&T trends, etc. from NDSL Resource Management & Archiving. NOS uses references, journal holding information, identifiers, and subscription information of specific journals from the knowledge base. NOS provides searches, browsing, electronic resource linking services, an alerting system, and document delivery service.

The NOS management system provides the following functions: management of authentication keys, identification of participating organizations, service checking overloading, and usage statistics. Due to increasing usage of NDSL contents by NOS local organizations, usage of NDSL contents has increased as well. Therefore, system scalability should be enhanced for sustainable search results and utilization for NDSL contents by local organizations. To address these needs, KISTI developed a virtual server based on cloud computing as the NOS system infrastructure.

## NOS Protocols & Usages

<Table 1> Comparison between stOAI and OpenAPI

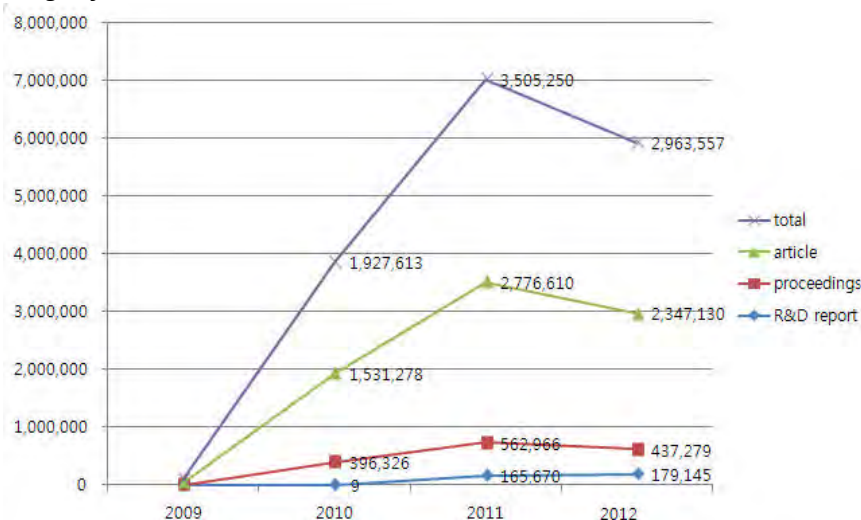
Type	stOAI	OpenAPI
Protocol	OAI-PMH	REST
Contents	domestic articles, R&D reports, S&T trends	articles, patents, R&D reports, S&T trends, standards
Services	metadata, full-text links	search, browse, DDSs(Document Delivery Service), link resolver
Data transmitting method	XML	RSS XML JSON
Authentication method	IP authentication	API Key authentication

NOS is sharing and opening contents of NDSL in two types of standards technologies. stOAI is based on the OAI-PMH protocol and OpenAPI is based on the REST protocol. OpenAPI and stOAI are different in scope and in their use procedures of the content opened as in <Table 1>. In stOAI, institutions are authenticated through IP, and only the institutions that have agreed in advance through MOU can use the service. OpenAPI can be used by any user if an authentication key is issued through the NOS website (<http://nos.ndsl.kr>) without any particular restriction as seen in <Figure 3>.



< Figure 3> OpenAPI and OAI-PMH

## Usage of NOS



< Figure 4> Downloads by types of resources through NOS

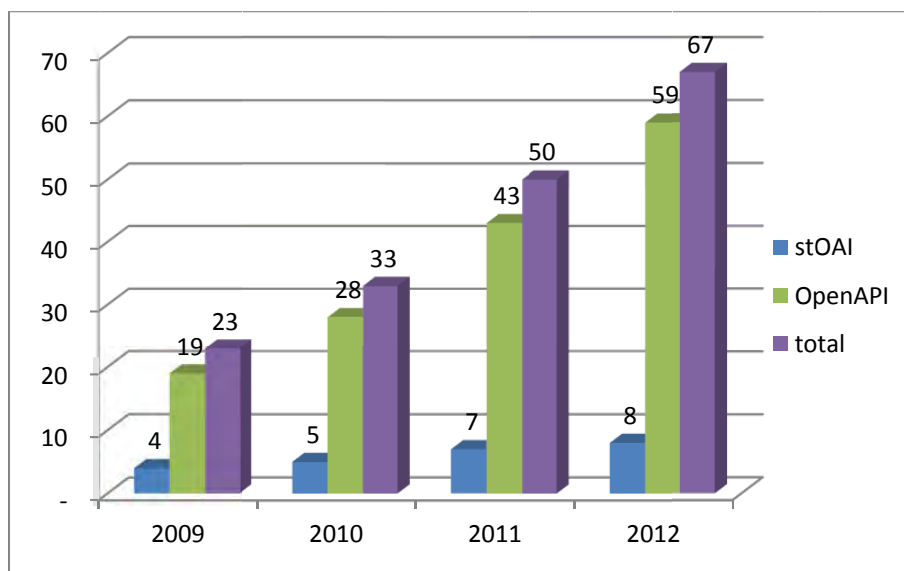
The NOS usage is demonstrated in <Figure 4>. It has dramatically increased since 2009. The total number of NDSL contents downloads was 3,505,250 in 2011 and 2,963,557 in 2012. The most popular download type of content was journal articles. The ratio of journal article downloads was 79.2% in 2012. Therefore,

the patterns of journal article downloads and total downloads are similar. The number of R & D technical report downloads has increased rapidly from 9 records in 2010 to 179,145 records in 2012.

## Results

### NOS participating organizations

The number of NOS participating organizations has increased 191% from 23 in 2009 to 67 in 2012 as seen in <Figure 5>. The number of NOS participating organizations has increased every year.

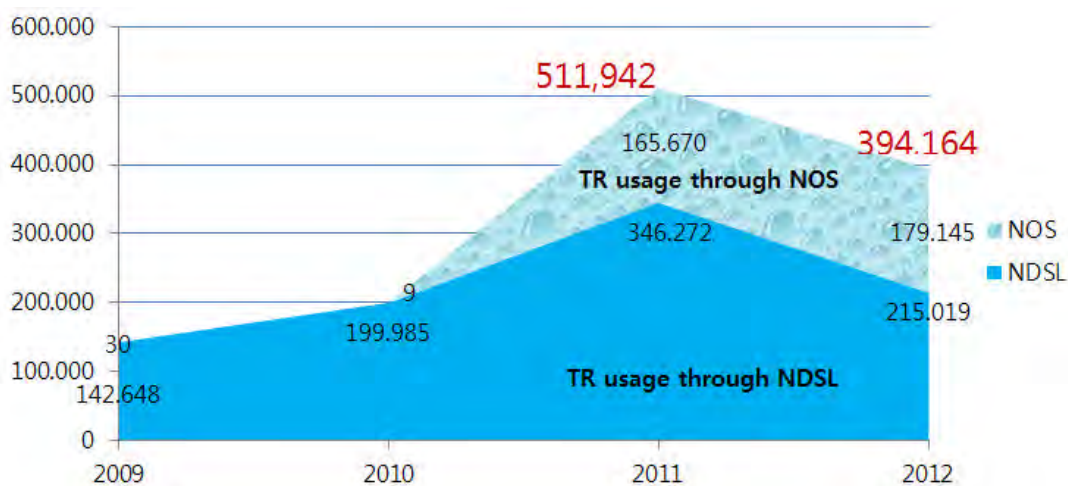


<Figure 5> NOS organizations (2009-2012)

Eight organizations were using stOAI in 2012. The number of participating organizations has increased about 100% over that in 2009. However there are fewer organizations using stOAI (OAI-PMH) than those using OpenAPI. Those organizations usually have their own servers, build DB for NDSL contents, and manage them. The ratio of OpenAPI organizations is 88% of the total in 2012. The organizations using OpenAPI have increased 210% since 2009 as seen in <Figure 5>. The reason OpenAPI is more popular than stOAI is that the OpenAPI organizations do not need to build their own system and DB. If an authentication key has been issued to organizations through the NOS website by KISTI, they can use NDSL contents and services. Their users just access the NDSL platform and use the contents. Therefore more users can access more STI contents with fewer expenses.

### TR downloads on NOS & NDSL

The technical reports (TR) usage through NOS in terms of full-text download has increased. The number of TR downloads in 2012 was 394,164 titles. TR downloads through NOS has increased by 83.3% since its implementation over the previous usage by the NDSL portal alone as seen in <Figure 6>.



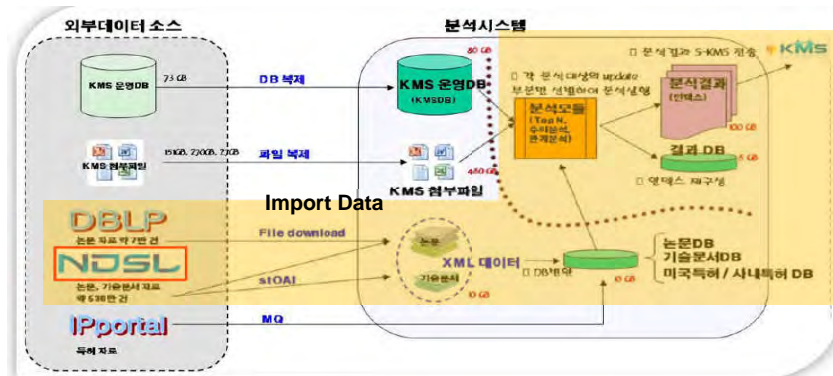
<Figure 6> TR full-text downloads (2009-2012)



### Utilizations by Organizations

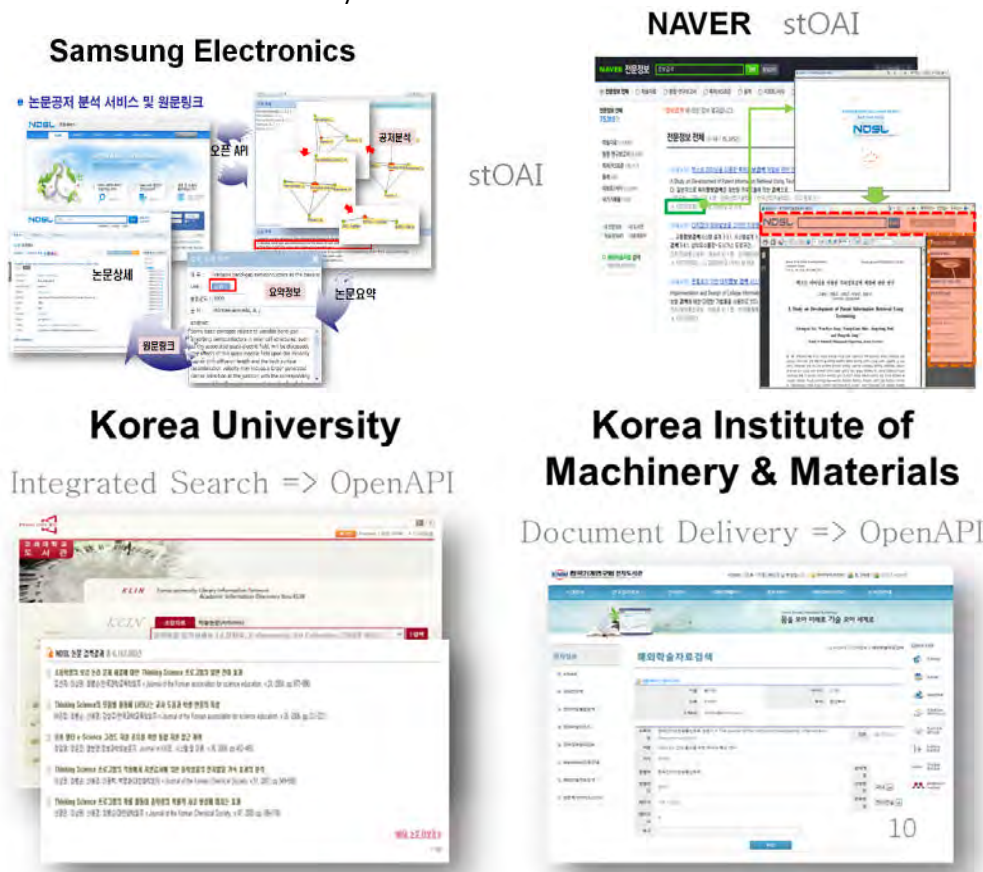
The NOS participating organizations include universities, research institutes, and major portals. Seoul National University, Korea Advanced Institute of Science and Technology, NAVER, Samsung Electronics, and other institutes are NOS members.

Secondary data processing  
(keyword extraction)



<Figure 7> Samsung Electronics' Text Mining Processing

Samsung Electronics, Naver, and Exlibris use the stOAI protocol. They upload NDSDL contents on their own servers, build DBs, and create services. Samsung Electronics applies text mining to NOS contents to provide better services for users as seen in <Figure 7>. Samsung Electronics provides mash-up services such as technology trend analysis and technology terms relations analysis to their users. Naver, the most popular portal in Korea, provides NDSDL contents of metadata and full-text link through NOS. Their users can access NDSDL contents without visiting the NDSDL website. Exlibris, a global library solution company uploads NDSDL contents through NOS on Primo Central, Metalib, and SFX Solution. Exlibris users all over the world from more than 5,000 institutes can use free of charge Korean R&D research results and have linking e-resource service. Institutions upload NDSDL contents to their website make their functions stronger. Korea University uses an integrated search service and Korea Institute of Machinery and Material utilizes the Document Delivery Service



<Figure 8> Utilization Cases of NOS



## Conclusion

National R&D technical reports produced by Korean government funds are being shared among users through various portals, universities, research institutes, and companies through NOS.

The usage of technical reports has increased dramatically since NOS implementation in 2009 and more than 45% of the total TR usages were made through NOS in 2012.

NOS has contributed to populating grey literature repositories in Korea.

Through NOS, the Korean R&D research results as national knowledge assets can be utilized by a vast number of users for creating new studies and avoiding duplication of research.

Effects of NOS are

- improving R&D capabilities by provision of the latest, qualified STI and value-added services
- promoting distribution of R&D results among organizations such as academia, research institutions, etc.
- budget savings for DB construction and system development, and their management for participating organizations
- providing new mash-up services that are needed for users
- commercialization by participating organizations
- building an ST knowledge ecosystem through creative ideas

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## Federal GL System Input Flow Analysis

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### Abstract

*The procedures of collecting, processing and disseminating information on research and development (R&D) reports and theses in Russia are specified by the federal-level grey literature (GL) information system introduced into production use at the Centre of Information Technologies and Systems of Executive State Authorities (abbreviated in Russian as CITIS). The continuity of input document flow is secured by the federal law "On the obligatory copy of documents". The quantity of arriving documents is important from both theoretical and practical points of view: it reflects the scientific activity of academic community and an executive discipline of scientists; it determines the distribution of workload over time and the completeness of the federal collection. In the paper the system's input flow analysis is presented based on statistical records of many years. Numerical data in relative and absolute values are given.*

In the Russian Federation the practices of legal deposit are spread over the most informative documents of grey literature (GL) – scientific and technical (or research and development, R&D) reports and theses. The practices are supported by the federal law "On the obligatory copy of documents" and the term "the obligatory copy of documents" is used in Russian synonymously to "legal deposit". The procedures of collecting, processing and disseminating information on research and development (R&D) reports and theses are specified by the federal-level grey literature (GL) information system introduced into production use at the Centre of Information Technologies and Systems of Executive State Authorities (abbreviated in Russian as CITIS).

The system's main information resource is the collection of two types of documents: 1) primary documents - full-text R&D reports and theses (candidate and doctoral dissertations, according to Russian tradition); 2) secondary documents - information cards (IC) containing the bibliographic description and abstracts (metadata) of the full-text documents. The information card for reports is similar to those used in the USA (NTIS Report Documentation Page, Standard Form 298) but more extended containing more than 30 fields as compared to nearly 20 fields in Form 298. Besides IC there is another type of cards arriving in the system – registration cards (RC) that are filled in by the performing organization in the beginning of every scientific work or project and usually showing if a full-text report should be prepared in the end of the research.

The essential characteristic feature of the system is that it functions in the waiting conditions when the volume of processed information, the system's load, is entirely dependent on the external factor – the volume of the input document flow.

Because of the legal deposit regulations and nation-wide coverage of the system its input flow of arriving documents is manifestly indicative of the general situation and processes in Russian science and technology.

The quantity of arriving documents is important from different points of view: it determines the distribution of workload over time and the completeness of the federal collection; it reflects the scientific activity of academic community and an executive discipline of scientists. Therefore a quantitative input flow analysis is both of theoretical and practical interest. In this paper we will consider neither content of arriving documents nor their quality standard – this would require a separate study. But in many aspects quantitative data are significant without respect to document quality: the computer power and human efforts needed to process a document do not depend on the document's scientific level as well as the collection to be complete must include all the issued documents no matter what their scientific importance is and only in case of complete collection its quality monitoring would allow to reveal that the situation in this or that science subject or research institution is up to the standard or needs improvement.

Some factors of the information flow dependence are common to the entire 45-year history of records, some are typical for a particular period of the system's functioning.

It is possible to distinguish four main factors having an influence on the input flow:

- seasonal,
- organizational,
- financial,
- legal and disciplinary.

**Seasonal factor** is the most evident system's input flow peculiarity: the flow is, so to say, regularly uneven. The cycles of flow peaks and low input are repeated within every year in the same months during decades and are expected to remain so as long as the traditional starting and finishing dates for scientific works exist in Russia. As a rule, the documents defining the finishing terms of scientific research and development works (contracts, agreements, plans, etc.) suppose either half-yearly (that is, in June) or yearly (in December) reports. The same is true for theses: the peaks of dissertation presenting are in November-December and in May-June. December finishing gives arrivals peak in February-March because in January there are 10-day New Year and Christmas holidays in Russia (Orthodox Christmas is on January 7<sup>th</sup>) and the peak of summer arrivals is May-July. During the peak months the input flow increases on the average two times as compared to other months and during the peak three-four months about 50% of the yearly flow arrive at the system. The system is supposed to be adaptive to processing the peak volumes of arriving documents still keeping within the time-limits of the existing regulations. The cyclic input flow changes within the year should be considered normal since they are determined by the calendar economic and financial cycles typical for all the countries.

Besides this cyclic recurrence it happens that some more general factors influence the flow from time to time, typically once in several years, resulting in a temporary downfall or, on the contrary, a rise in the flow. The influence of these factors is evident in the yearly arrivals diagrams we are considering below. Such factors may have organizational, financial or legal and disciplinary nature and must be taken into account when planning the system's workload and forecasting an expected input flow.

**The organizational factor** may in turn be of administrative or technological nature. The administrative reorganizations or reforms are not so rare a phenomenon and theoretically are always aimed to improve the situation, be it in economy or science. Practically this is not always so, in any case if their positive effects need a long period of time to become evident the negative effects sometimes appear much sooner. For example, the merger or division of ministries, the reorganizations of dissertation councils responsible for awarding scientific degrees often result in an unnatural drop or upsurge in the amount of arriving documents. The technological reorganizations or, rather, modernizations of the system like introducing the networking and online modes of operation always give positive effect in the rise of the incoming flow.

**The financial factor** is the most evident and straight one. When the funding of scientific research grows more contracts for research and development are concluded resulting in more reports prepared and presented to the system. And vice versa, the input flow decreases when the financial situation deteriorates. Mention should be made that the state, or federal budget funding still accounts for about 70% of the total science expenditures in Russia.

The last but not the least, **legal and disciplinary factors** play an important role in the flow regulation. The high level legal documents like Federal laws and Government decisions are fundamental in ensuring the completeness of the document flow and collection. The Federal law defining the legal deposit regulations has been acting since 1994 and concerns both the reports and dissertations. In respect to dissertations the existing rules of scientific degree conferment based on the Federal law and following Government decisions ensure practically 100% delivery of all the required dissertation documents (full-texts and information cards) to the system. Because the authors of dissertations cannot be given the degree without presenting the documents to the Federal GL system this disciplinary factor proves to be the strongest one and works perfectly during all the years of statistical records. Unfortunately, as far as reports are concerned the situation has not been so perfect and due to the lack of the executive discipline the completeness of the report flow varied from approximately 85% at best to 40% at worst. The sanctions against the organizations that violated the law were very weak and the motivations to observe the law in this respect were also not strong. Only recently the situation has been improved when several Government decisions were issued that connected the delivery of reports to the system with some financial privileges for the scientific organizations. For example, the organization can enjoy a reduced tax rate only if it has timely delivered all the necessary report documents to the Federal GL system.

Before getting down to the commenting on the statistical records of the yearly document arrivals it is convenient to divide the input flow history into three periods following the division into periods of the newest history of Russia. The fact is that the absolute values of the arrivals differ greatly for each of the periods not because of the factors listed above (that did work within the periods) but because of much stronger, so to say, extra-GL general factors of political and economic nature that affected the very existence of the country.

In this connection we distinguish:

- Soviet period (1967 – 1991);
- Transition period (1992 – 2000);
- Modern period (2001 – 2012).

### 1. Soviet period (1967 – 1991)

The period is started with the year of the system's development – 1967, but the first stable statistical records belong to 1969 – and ends in 1991, the year of the Soviet Union disintegration. Of course, technologically that was quite a different system (by the way, the first database was created on a General Electric computer made in France) but the types of arriving documents were the same. The yearly document arrivals for the Soviet period are shown in Table 1.

Table 1. Yearly document arrivals: Soviet period

Years/Doc. types	Registration cards (RC)	Information cards (IC)	R&D reports (full-text)	Dissertations (full-text)	Total (per year) <sup>a</sup>
1969	47500	35900	26500	21000	151900
1971	85000	72500	51170	28830	266330
1974	71670	83300	59700	28700	272070
1976	99160	105000	72300	16330	309120
1977	83300	89170	63300	16700	269170
1979	91700	106160	85500	21670	326700
1981	126258	153595	126167	21817	449654
1982	96785	122618	102897	25537	373374
1984	90021	122732	98546	24120	359539
1986	140786	177024	135817	23826	501279
1987	102746	125788	95562	24660	373416
1990	70614	97414	63602	29628	290886
1991	58968	94939	61128	27934	270903
1992	21527	28570	13417	25995	115504

First of all what strikes one's eye when looking at the data is very impressive absolute figures – several hundred thousand documents, an order of magnitude more than during next periods. Of course, the figures are given for the USSR; for the Russian Federation they were about 25% less because of the arrivals mainly from Ukraine and Belorussia and also from the Caucasian, Central Asian and Baltic Republics. The high volumes of the input flow reflect the situation when the Soviet Union was not integrated into the world economy and had to develop its own industry and a wide front of scientific research including all the branches of science and technology. In accordance with the planned economy the 100% state funding of science was regular and stable on the level of 3,5% of the gross national product. The completeness of the flow was secured by a well-organized structure of scientific and technical information departments at research organizations responsible for R&D reports preparation. The executive discipline in respect to delivering the reports to the GL system was high as the Government decisions to do so were strictly observed and controlled. The regular periods of economic development were determined by 5-year plans that also fixed the dates of scientific works starting and finishing. The peaks of arrivals are evident for the final years of 5-year plans – 1976, 1981 and, the absolute record for all times so far, 1986 (more than 500 000 documents totally).

There are more information cards than full-text reports arriving since some contracts allow that there is no full-text report in the end of research but the information card only. This is also true for the other two periods. The fact that there was more information cards than registration cards in the Soviet period can be explained by the existed practice to prepare several reports for each stage of one registered work or project.

<sup>a</sup> When calculating the values of this column the amount of dissertations must be doubled since each full-text document is compulsorily accompanied by the information card

## 2. Transition period (1992 – 2000)

This is the notorious period of the country's general crisis characteristic for the transition from the planned to market economy. Inevitably, the process badly affected all the sphere of science and technology, all kinds of scientific institutions and activities. The yearly document arrivals for the Transition period are shown in Table 2.

Table 2. Yearly document arrivals: Transition period

Years/ Doc. types	Registration cards (RC)	Information cards (IC)	R&D Reports (full-text)	Dissertations (full-text)	Total (per year)
1992	21572	28570	13417	25995	115504
1993	11438	11823	5820	14685	58451
1994	10456	8740	4760	13005	49966
1995	7665	6514	4380	9090	36739
1996	13304	11852	8260	12375	58166
2000	13879	11101	6400	24453	80286

The document arrivals data for the period reflect quite well how painful and dangerous the situation in science was. Because of the general political and economic crisis enveloped the whole country all the factors – organizational, financial, legal and disciplinary - combined in their negative influence to result in such low records. The organizational and legal disorder was amplified by the financial collapse. Instead of the Soviet 3,5% of the GNP science funding dropped to 0,5% of the GNP in 1993 and to 0,3% in 1996. In 1992-1996 the basic research expenditures of the Russian Academy of Sciences dropped 10 times [1]. And instead of total 500 000 documents in 1986 the flow sank to less than 40 000 in 1995.

Even the dissertation activities that are individual and creative in nature and less dependent on the external factors suffered greatly from the general situation of the nineties. Instead of typical for many years amount of presented dissertations around 25 000 this figure dropped twice in the years of 1993-1996 and reached the absolute minimum of 9 090 dissertations in 1995.

Thus, the main reasons for the dramatic fall of the flow during this period were the abrupt suspension of scientific research funding so that most of scientific works stopped and the decline of executive discipline in scientific organizations so that even the completed reports were not always sent to the system.

## 3. Modern period (2001 – 2012)

Chronologically this period began with entering the third millennium when there was a certain economic stabilization in Russia and the period still continues. The year of 2012 is just the latest year which we have completed data for. The yearly document arrivals for the Modern period are shown in Table 3.

Table 3. Yearly document arrivals: Modern period

Years/ Doc. types	Registration cards (RC)	Information cards (IC)	R&D Reports (full-text)	Dissertations (full-text)	Total (per year)
2000	13879	11101	6400	24453	80286
2004	13000	10800	6500	25460	81220
2008	14982	10536	6899	25226	82869
2010	21100	15300	11000	24700	96800
2011	31000	19600	14500	24780	114660
2012	32798	19860	14360	31229	129476

The general characteristic feature of the period is the positive dynamics in the flow of arrivals. It reflects several important measures taken to improve the situation in science using organizational, financial and legal instruments. The reformatory processes are still in progress: a radical reform of the Russian Academy of Sciences took the shape of a new law in September this year. Let us see how the taken measures are mirrored in the input flow.

First, there has been a growth in scientific research state budgeting every recent fiscal year (except the year of 2009 when because of the world economic crisis the state budget of Russia was sequestrated including the item of science expenditure). If during the transition period the funding of



science decreased then during the decade of 2002 – 2012 the state budgeting grew 10 times (from 31 billion rubles to 328 billion rubles) [2]. No doubt, this factor influenced the growth of the input flow.

Next comes the factor of introducing new technologies. In 2011 there was 50% growth in registration card arrivals (from 21100 in 2010 to 31000) and 30% growth in information card arrivals (from 15300 in 2010 to 19600) mainly because of the implementation of the online mode for filling-in the cards in screen forms and inputting them to the system in network conditions. Now 100% of cards are completed and entered online. The fact that now the amount of information cards lags behind that of registration cards indicates that something goes wrong: either several registered works were only started and not finished or if finished the reports and information cards don't arrive at the system.

During the modern period there are two noticeable advances in the arrival of full-text reports. In 2010 the amount of reports grew to 11 000 (from about 7 000 in previous years) to a great extent due to the introduction of a new paragraph in the text of a standard contract for the performing of a scientific project. The paragraph obliged all the performing organizations to deliver the report documents (full-text with IC or only IC) to the GL system. The next leap in 2011 (to 14500 reports) can be accounted for the administrative measures taken by the Russian funds for scientific and social research support that also obliged all the grant winners to register and deliver their report documents to the GL system.

The amount of dissertations remains stable around approximately 25 000 per year. The upsurge of 2012 is likely because it was announced that in 2013 there would be a radical reorganization and reduction of the Dissertation councils (which has really been carried out this year) and many people made haste to present their dissertations before reforms in 2012.

In conclusion it must be said that the input document flow to the federal GL system is indicative as a mirror showing general processes and conditions in Russian science and technology. The characteristics of the flow may be used to suggest what should be done to improve the existing situation in respect to increasing both the absolute amounts of prepared documents and the completeness of the arriving reports flow.

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## PATLIB Centre: why are we grey?

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This contribution could only be written because, according to the typology of GreyNet International, patents belong to documents of grey literature. However, this classification does not apply in all countries including Slovakia where, patents are not a category of grey literature. There are several possible reasons for that: patents are published by the Industrial Property Office of the Slovak Republic (IPO SR) and are freely accessible through the online Register of Patents.

Our institution – the Slovak Centre of Scientific and Technical Information (SCSTI) was founded as the Slovak Technical Library in 1938. One of its missions was to collect also special types of literature, such as technical standards and patents. Collection of patents begun in the 1950s and has continued ever since. Up to 1993, the collections included printed patents from the former Czechoslovakia, Germany, USA, Poland, Austria, Sweden and the former Soviet Union, as well as holdings of secondary patent literature (e.g. official journals; annual reports of the IPO SR; printed international classifications of patents, products and services; IP-related monographies and journals).

In spite of the fact that a large proportion of these documents was moved from the SCSTI to the IPO SR when it was established in 1993, the SCSTI still continues collecting printed national patent documents – patents and utility models. In addition to the Slovak patent documents, currently these holdings comprise full texts of European patents since 1993 (granted and published by the European Patent Office - EPO) on CDs or DVDs, USA patent documents since 1995 (granted and published by the United States Patent and Trademark Office - USPTO) and annotations of Japanese patent applications since 1989 (published by the Japan Patent Office - JPO). The total number of all the patent documents printed, stored on CDs or DVDs in the collection of the SCSTI amounts to 5,642,200 which corresponds to approximately 259,520 physical units. All the documents are located in the reading room of special literature and in its surrounding premises on the 4th floor in our institution. Our staff provides assistance to users, e.g. in finding patents, which are available in the reading room.

All patent documents are accessible also online in patent databases. At present, patent documents are browsed preferably via the Internet; the printed and CD/DVD documents are not required by users any longer. In the reading room, there are four PCs and users are provided with free access to national and regional patent databases: national registers, Espacenet (EPO), Patentscope (World Intellectual Property Organisation - WIPO), Depatisnet – a German database and EAPATIS - Eurasian Patent Information System, created by the Eurasian Patent Office (EAPO). A commercial licenced database Derwent Innovations Index (a part of the Web of Knowledge platform) is accessible to all users registered in our institution also via remote access. Global Patent Index (GPI), which is a part of the patent information services for experts and is available on the EPO website, is used by the PATLIB staff only.

The effort of the European Patent Organisation to increase public awareness of industrial property and its protection and make patent information available to the public has led to creation of PATLIB Centres which form a network of patent information centres. They were established in all the EPO member states by means of national patent offices. Currently, the PATLIB network consists of 340 Centres which provide users with local access to patent information and related issues. The abbreviation PATLIB, which stands for PATent LIBrary, explains their role. The staff in the Centres is skilled and provides practical assistance in the field of intellectual property rights. Its activities comprise a number of services; the staff provides intellectual property (IP) documentation, copy and document delivery services, performs searches in IP documentation, monitors technology and competitors' activities, carries out technology and competitor trend analyses, organises and is actively involved in database and search training programmes, patent clinics, consulting services, etc.

In Slovakia, five PATLIB Centres are active in the Industrial Property Office of the Slovak Republic in Banská Bystrica, the Slovak National Library in Martin, the State Scientific Library in Banská Bystrica, the State Scientific Library in Košice and in the Slovak Centre of Scientific and Technical Information in Bratislava.

The PATLIB Centre in the SCSTI was established in 2003. It provides the majority of the above services, but it focuses on preparation of patent searches supplemented with comments on search results in particular. Qualified search experts search the vast amount of information stored in patents and advise

clients so as they understand the patent information acquired. Thanks to development in IT, searches are performed via the Internet in patent databases which renders this work convenient and effective.

In October 2009, the Administrative Board of the European Patent Organisation approved the document "Cooperation programme of re-orientation of PATLIB Centres". This programme begun as a pilot project involving a limited number of PATLIBs in November 2010. Its main objective was to re-orient PATLIB Centres so as to become the centres which provide advanced, sophisticated services. The further objectives were to prepare Centres for providing patent-related innovation support services for clients in order to support their business activities, to provide these services in the pre-filing and commercialisation phases of inventions, to motivate centres to establish a network of innovation-support institutions and create direct contact with experts. Participants in the pilot project were 17 PATLIB Centres from 11 countries (the Czech Republic, Estonia, Finland, France, Italy, Latvia, Poland, Romania, Slovakia, Spain and Turkey). The PATLIB Centre at the SCSTI is the only from the Slovak Centres which was interested in participating in this pilot project. The Industrial Property Office of the Slovak Republic accepted this decision and the EPO approved our nomination.

The endeavour of the coordinator of the pilot project was to achieve a higher professionalisation of services provided by PATLIBs. For this reason the first phase of the project was aimed at improving search services. In the second phase, supplementary services, such as commercialisation support, patent strategy development, assessing economic value of IP, networking contacts, became a focal point. The last phase is focused on business development and the sustainability of PATLIBs.

Our PATLIB team, as well as, the staff from the other Centres benefit from the pilot project; all the participants have been trained regularly and coached by professionals from the EPO and also by experienced experts. This system has created conditions for the staff to be able to analyse and understand all the details of patent documents and carry out more precise patent searches. The PATLIB Centres involved are in the position to introduce new advanced, sophisticated services and the staff is well-prepared to operate the PATLIB Centres successfully. Ultimately, increased activities of these Centres help them enhance awareness of the existence and activities of the Centres in the professional as well as the general public.

Based on the SCSTI team's experience it can be concluded that improvement the PATLIB staff's qualifications, competences and skills has contributed to more considerable dissemination of patent information and increased the awareness of IP rights and patent system. Over three years of the implementation of the project, our PATLIB team, in addition to being involved in other activities, have organised 13 training seminars for our users. The participants in these training seminars gained the basics on patents, trademarks and designs and other IP rights; national, European and international patent databases and principles of searching in databases; relevant information resources; protection of ideas and inventions, i. e. intellectual property in general.

The pilot project has also helped intensify our promotional activities and in such a way enhance reputation and visibility of our PATLIB Centre. The number of clients interested in patent searches, aiming to protect their IP, has increased significantly. And this is a very important achievement resulting from a successful implementation of the pilot project. The larger the number of outcomes of scientific research and inventions protected, the larger the number of patents potentially granted; this is the fact that underlines the importance of grey literature.

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# Contribution to the improvement of dissemination of grey literature - JAEA Library's efforts for collecting, organizing and disseminating information on nuclear accidents

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## Abstract

*In March 2011, the Fukushima Daiichi Nuclear Power Station Accident occurred in Japan. After the accident, parts of information on the accident has been distributed as grey literature and they cause some issues in terms of permanent accessibility to the information. This paper introduces the activity of the Japan Atomic Energy Agency Library as an example of efforts to improve access of Internet information using the DSpace. Consequently, we contributed to the improvement of the dissemination of grey literature at the following three points; (1) to ensure permanent access to Internet information by cooperating with the National Diet Library's Web archiving project, (2) to develop standardized metadata schema and classification system, (3) to develop prototype system using DSpace and compile about 36,000 metadata.*

## 1. Introduction

In March 2011, the Great East Earthquake occurred off the northeast coast of Japan. The Fukushima Daiichi Nuclear Power Station of Tokyo Electric Power Company (hereinafter referred to as "TEPCO") Accident (hereinafter referred to as "the Fukushima Accident") occurred. After the Fukushima Accident, Japanese governments, research institutes and TEPCO started releasing information on the accident by a various kind of information media, such as literatures like books, articles, oral presentation information, proceedings, technical reports and Internet information.

Because it is very important for us to preserve experience and know-how obtained from the Fukushima Accident, Japan Atomic Energy Agency (hereinafter referred to as "JAEA") Library has started activities to collect and disseminate such the Fukushima Accident information above. However, parts of information on the Fukushima Accident have been distributed as grey literature and they cause some issues in terms of permanent accessibility to the information.

It may be true that Internet information is not grey literature because it is usually open to the public. However, normally Internet information does not have permanent accessibility, there is a lack of bibliographical control, and some of the websites have been inaccessible and disappeared. Thus, on the contrary, it should be mentioned Internet information is Grey literature. In addition, it is difficult to get oral presentation information of latest research results at the local meetings related to the Fukushima Accident, especially held in Japan, because proceedings of oral presentation is not always published as literature in print and electronic formats, and only participants of the meetings could share information. In this paper, the authors introduce how they contribute to the improvement of the dissemination of grey literature, i.e. internet information and oral presentation information on the Fukushima Accident by developing the archive system of DSpace, creating the metadata and organizing them with classification system.

## 2. Current status of JAEA Library activities

### 2.1 Outline of JAEA Library

JAEA is a comprehensive research and development organization that aims at the practical use of nuclear energy and is involved in basic and applied research through the establishment of nuclear fuel cycle.

Engaged in JAEA, its Library is one of the largest nuclear information centers in Japan, and has supported the scientific research and development activities throughout Japan. JAEA Library collects and provides information in the fields of nuclear science. JAEA Library also publishes JAEA Reports originated from JAEA's R&D results and distributes them widely. Part of the R&D results includes their full-texts being available on the JAEA Library website. Another main role of the JAEA Library is the International Nuclear Information System (hereinafter referred to as "INIS") National Center for Japan. INIS is the open access database for published scientific literature on the peaceful uses of nuclear science and technology.

Since the Fukushima Accident, many information requests on the accident have been addressed to the JAEA library. In order to meet the requests, we began collecting, compiling and distributing Fukushima Accident reference information from the special website immediately after the accident. JAEA Library has also sent INIS input records of literature related to the Fukushima Accident to the International Atomic Energy Agency (hereinafter referred to as "IAEA").

## 2.2 Special website of the Fukushima Accident's reference information

JAEA Library has been disseminating information related to Fukushima Accident via the special website since April 2011 after the occurrence of the Fukushima Accident (Fig.1).

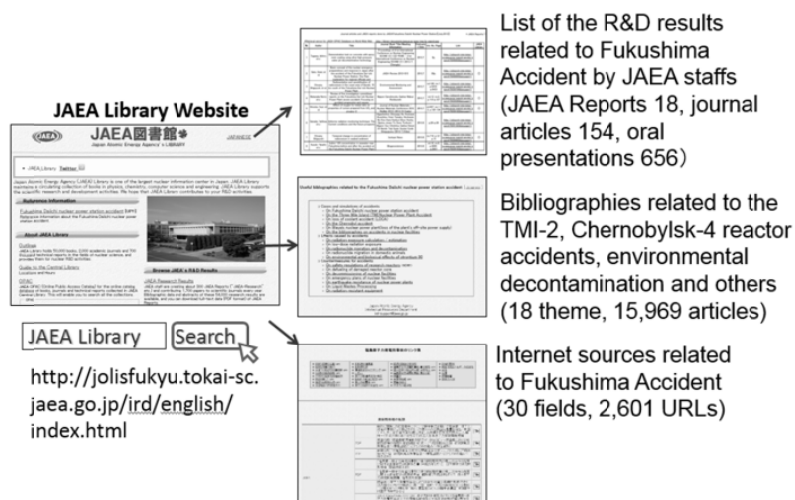


Fig.1 Special website of JAEA Library related to Fukushima Accident

The special website consists of the following contents:

- Lists of the JAEA research and development results,
- Useful bibliographies (radiocesium dispersion simulation, health effects, contamination countermeasures etc),
- Internet sources.

The list of the JAEA R&D results provides journals or conferences paper and JAEA Reports and oral presentations related to the Fukushima Accident by JAEA staffs. JAEA Reports have been made downloadable in full text freely as of today via the Internet.

The 'bibliographies' provides eighteen themes of bibliographic data on list related to the Fukushima Accident, such as Three Mile Island accident, Chernobyl accident, radioactive liquid waste processing, radionuclide migration, decontamination etc. It provides about sixteen thousand articles of bibliographic data in total.

In Internet sources, we collect about 2,000 documents on the Internet related to the Fukushima Accident and categorize them into 30 themes. Types of the collected documents include full-text, html, figure, photo, and movie data related to the Fukushima Accident. They include, for example, reports compiled by the Japanese Government, Diet, NPO, etc.[3][4][5][6]. Furthermore, raw data of technical information such as plant parameters and radiation monitoring. Our library staff check all of the links to the Internet sources quarterly because links don't provide permanent access and they are sometimes changed or deleted.

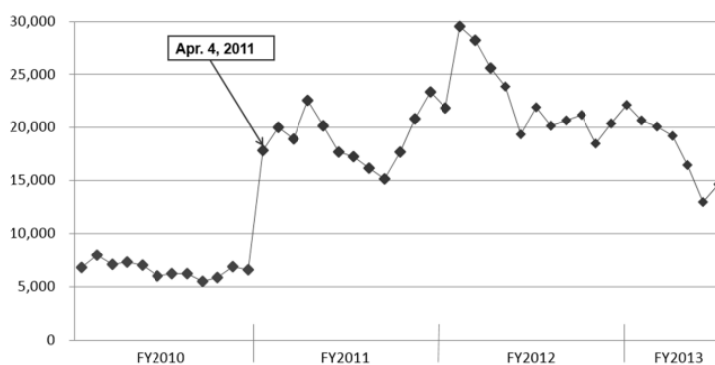


Fig.2 Number of Access of JAEA Library website



Fig. 2 shows the total number of access of JAEA Library website. It is obvious that number of access has rapidly increased after the release of the special website in April 2011. There have been about 15,000 accesses per month to the Fukushima Accident related information of JAEA Library website.

### 3. Development of the Fukushima Accident Archive System

Our special website originally doesn't provide search functionality, it is not possible to search entire information on the website and nor is permanent access usually ensured regarding internet information. Therefore, we decided to develop a system which has search functionality and selected DSpace for the system because DSpace is a commonly used as an institutional repository system, supporting OAI-PMH and capable of processing standardized metadata (Fig.3).

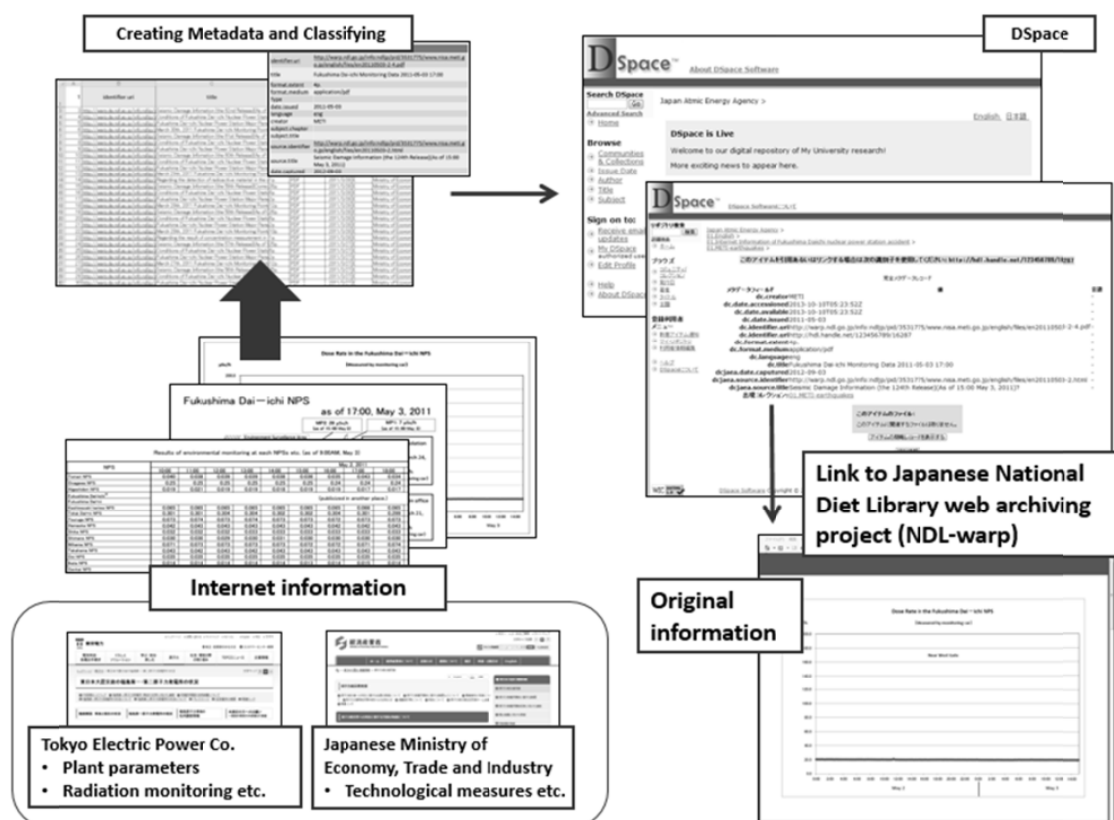


Fig. 3 Fukushima Accident Archive System to disseminate of Internet Information with the metadata and Classification System

To achieve the dissemination of Internet information on the Fukushima Accident and the contribution to the improvement of dissemination of grey literature, there are challenging issues: (1) To ensure accessibility of Internet information, (2) To organize information in a systematic manner.

#### 3.1 Ensuring accessibility to Internet information.

To solve the first issue, we have started to cooperate with the National Diet Library (hereinafter referred to as "NDL"). The NDL is the only national library in Japan and it acquires all materials published in Japan and preserves them as the only depository library in Japan. NDL compiles catalogs of these publications in a database or other format, and with these collections provides library services.

The NDL has been providing the Web Archiving Project (WARP) since 2002. In WARP the NDL has collected information in the form of website of the following: the government, the Diet, the courts, local governments, independent administrative organizations, universities and cultural and international events held in Japan. A part of these archived websites is provided on the Internet. We have connected our metadata directly with the appropriate archived information in NDL's WARP via hyperlink. As a result of cooperation between JAEA and NDL, various kinds of Internet information will be available and permanent access to these internet information will be ensured. We have already extracted and created about 36,000 metadata from the Ministry of Economy, Trade and Industry (hereinafter referred to as "METI") and TEPCO websites.

### 3.2 Organization of information in a systematic manner

#### 3.2.1 Metadata Scheme

To solve the second issue, we have needed to establish bibliographic control rule, i.e. metadata format for Internet information. We have chosen Simple Dublin Core(Simple DC) as our metadata format(Fig.4). In developing metadata of Internet information, we have needed some considerations on bibliographic control rule.

Element	Value (ex)
identifier.uri	<a href="http://warp.ndl.go.jp/info:ndljp/pid/3531775/www.nisa.meti.go.jp/english/files/en20110503-2-4.pdf">http://warp.ndl.go.jp/info:ndljp/pid/3531775/www.nisa.meti.go.jp/english/files/en20110503-2-4.pdf</a>
title	Fukushima Dai-ichi Monitoring Data 2011-05-03 17:00
format.extent	4p.
format.medium	application/pdf
Type	
date.issued	2011-05-03
language	eng
creator	METI
subject.chapter	
subject.title	
source.identifier	<a href="http://warp.ndl.go.jp/info:ndljp/pid/3531775/www.nisa.meti.go.jp/english/files/en20110503-2.html">http://warp.ndl.go.jp/info:ndljp/pid/3531775/www.nisa.meti.go.jp/english/files/en20110503-2.html</a>
source.title	Seismic Damage Information (the 124th Release)(As of 15:00 May 3, 2011)
date.captured	2012-09-03

Fig.4 Metadata of Internet information related to Fukushima Accident as an example

Concerning date element, literature has only one date element i.e. publication date. But Internet information has more than one date element, such as release date and time, update date and time etc. Then we have to decide one date element for Internet information.

Another instance is the title element. Usually pictures themselves have no titles, on the other hand, some materials have more than one title. In such case, it is difficult for users to know the content of the material without appropriate metadata. Eventually, we complement the title by adding time, etc and add URL of upper level of the website page which has the link to the original information as source information on "source.identifier" and "source.title".

#### 3.2.2 Classification System

Classification System is very useful to organize collected informatin as well as to let users access necessary information easily. So, creating Classification System is important work for us.

Classification -total categories-	Report of Japanese Government to the IAEA Ministerial Conference on Nuclear Safety - The Accident at TEPCO's Fukushima Nuclear Power Stations - (June 2011)	The official report of Executive summary The Fukushima Nuclear Accident Independent Investigation Commission (July 2011)	Investigation Committee on the Accident at Fukushima Nuclear (July 2011)	Independent Investigation Commission on the Fukushima Daiichi Nuclear Accident (February 2011)
1. current situation in Japan before the accident	1. Introduction	1. Was the accident preventable?	1. Introduction	Part 1 The damage and accident responses at the Fukushima Daiichi nuclear plant
2. Disaster damage in Japan from the Tohoku Earthquake - Of the Pacific Ocean Earthquake and Tsunami -	2. Situation regarding Nuclear Safety Regulations and Other Regulatory Framework in Japan before the Accident	1.1 Essential lack of robustness against earthquakes	1. Overview of the Investigation Committee	Part 2 The emergency response rules by the government, nuclear industry, local governments and their independent crisis management by Tohoku Electric Power, and the reality of damage prevention
3. Assessment and progress of the accident at the Fukushima 1970s	3. Legislative and regulatory framework for nuclear safety	1.1.1 Overview of the Fukushima Daiichi Nuclear Power Plant	2. Activities of the Investigation Committee	Part 3 The historical context and structural factors that led to the negligence of safety assessment
4. Response to the nuclear emergency	4. Mechanisms for nuclear emergency responses	1.1.2 Changes in the seismic safety evaluation of the Fukushima Daiichi Nuclear Power Plant	3. The relationship between the Final Report and Interim Report	Part 4 Global context: international nuclear safety regime, nuclear security and US-Japan relations
5. Discharge of Radioactive Materials to the Environment	5. Seismic damage in Japan from the Pacific Ocean Earthquake and Tsunami	1.1.3 Review of vulnerability of the Fukushima Daiichi Nuclear Power Plant when it was first operated	4. The Fukushima Daiichi Nuclear Accident	(Search table of contents in Japanese only)
6. Situation regarding Radiation Exposure	6. Damage by the earthquake and tsunami in Japan	1.1.4 Evaluation of the Regulatory Guide for Seismic Safety Design and seismic safety standards	5. The Damage at the Main System and Functions of Units 1 to 3 of the Fukushima Daiichi 1970s	
7. Cooperation with the International Community	7. Damage caused by earthquake and tsunami during Fukushima 1970s	1.1.5 First steps in the accident investigation against the accident guide for restoring nuclear safety	6. Investigation	
8. Communication regarding the Accident	8. Seismic and tsunami damage to other 1970s	1.1.6 Fukushima Daiichi: how we respond to the occurrence of the accident	7. Nuclear contamination mechanisms and related phenomena	
9. Further efforts to settle the accident in the future	9. Assessment of earthquake and tsunami damage	1.1.7 Fukushima Daiichi: how we respond to the occurrence of the accident	8. Damage on reactor phenomena concerning severe accident	
10. Response at other 1970s	10. Occurrence and Development of Accident at the Fukushima Nuclear Power Stations	1.1.8 Fukushima Daiichi: how we respond to the occurrence of the accident	9. Damage on the damage to major systems and facilities of Unit 1	
11. Lessons Learned from the Accident This Far	11. Outline of Fukushima Nuclear Power Stations	1.1.9 Fukushima Daiichi: how we respond to the occurrence of the accident	10. Damage on the damage to the major systems and facilities of Unit 2	
	1. Safety Assessment and Other Situations in Fukushima 1970s	1.2.1 Fukushima Daiichi: how we respond to the occurrence of the accident	11. Examination of a Hydrogen Gas Explosion	
	2. Conditions of the Fukushima 1970s before the earthquake	1.2.2 Fukushima Daiichi: how we respond to the occurrence of the accident	12. Type of explosion	
	3. Overview and progress of the accident at the Fukushima 1970s	1.2.3 Fukushima Daiichi: how we respond to the occurrence of the accident	13. Characterization of hydrogen gas explosion	
	4. Situation of Each Unit on, at Fukushima 1970s	1.2.4 Fukushima Daiichi: how we respond to the occurrence of the accident	14. The explosion at the Unit 1 R.B.	
	5. Situation at Other Nuclear Power Stations	1.2.5 Fukushima Daiichi: how we respond to the occurrence of the accident	15. The explosion at the Unit 2 R.B. and S.C.	
	6. Evaluation of accident consequences	1.2.6 Fukushima Daiichi: how we respond to the occurrence of the accident	16. The explosion at the Unit 3 R.B.	
	7. Response to the nuclear emergency	1.2.7 Fukushima Daiichi: how we respond to the occurrence of the accident	17. Explosion at the Unit 4 R.B.	
	8. Emergency response after the accident occurred	1.2.8 Fukushima Daiichi: how we respond to the occurrence of the accident	18. Response to the accident at Units 1 and 2 of the Fukushima Daiichi 1970s	
	9. Implementation of environmental monitoring	1.2.9 Fukushima Daiichi: how we respond to the occurrence of the accident	19. Overview of the response to the accident at Units 1 and 2 of the Fukushima Daiichi 1970s	
	10. Measures for additional potential issues	1.2.10 Fukushima Daiichi: how we respond to the occurrence of the accident	20. Overview of Units 3 and 4 at the Fukushima Daiichi 1970s	
	11. Assessment of nuclear emergency responses	1.2.11 Fukushima Daiichi: how we respond to the occurrence of the accident	21. Overview of the damage to Units 3 and 4 at the Fukushima Daiichi 1970s	
	12. Discharge of Radioactive Materials to the Environment	1.2.12 Fukushima Daiichi: how we respond to the occurrence of the accident	22. Overview of the damage to Units 3 and 4 at the Fukushima Daiichi 1970s	
	13. Evaluation of the amount of radioactive materials discharged to the sea	1.2.13 Fukushima Daiichi: how we respond to the occurrence of the accident	23. Overview of the damage to Units 3 and 4 at the Fukushima Daiichi 1970s	
	14. Evaluation of the amount of radioactive materials discharged to the sea	1.2.14 Fukushima Daiichi: how we respond to the occurrence of the accident	24. Overview of the damage to Units 3 and 4 at the Fukushima Daiichi 1970s	
	15. Situation regarding Radiation Exposure	1.2.15 Fukushima Daiichi: how we respond to the occurrence of the accident	25. Overview of the damage to Units 3 and 4 at the Fukushima Daiichi 1970s	
	16. Situation of radiation exposure concerning radioisotopes and other related radioisotopes	1.2.16 Fukushima Daiichi: how we respond to the occurrence of the accident	26. Overview of the damage to Units 3 and 4 at the Fukushima Daiichi 1970s	
	17. Response to radiation exposure of residents in the vicinity and the overall situation	1.2.17 Fukushima Daiichi: how we respond to the occurrence of the accident	27. Overview of the damage to Units 3 and 4 at the Fukushima Daiichi 1970s	
	18. Evaluation of the status of radiation exposure	1.2.18 Fukushima Daiichi: how we respond to the occurrence of the accident	28. Overview of the damage to Units 3 and 4 at the Fukushima Daiichi 1970s	

Fig.5 Comparison of the contents of the Fukushima Accident investigation reports

We have first considered developing Classification System by referring and comparing the contents of the accident investigation reports [3][4][5][6] (Fig.5) because these reports discuss diversity of

perspectives about the Fukushima accident. We think it is best to extract items that are common to those reports and to organize them.

Nuclear Knowledge Management Section of the IAEA is currently developing Nuclear Accident Knowledge Taxonomy for organization of data, information and knowledge from major nuclear accidents. This Taxonomy is planned to be used to disseminate those to IAEA member states. Then we have also started to consider to refer to IAEA's Taxonomy for our Classification System because IAEA's Taxonomy is very useful in the point that it specializes in accident for preserving and organizing knowledge of experience and know-how obtained from major nuclear accidents like Three Mile Island Accident and Chernobyl Accident.

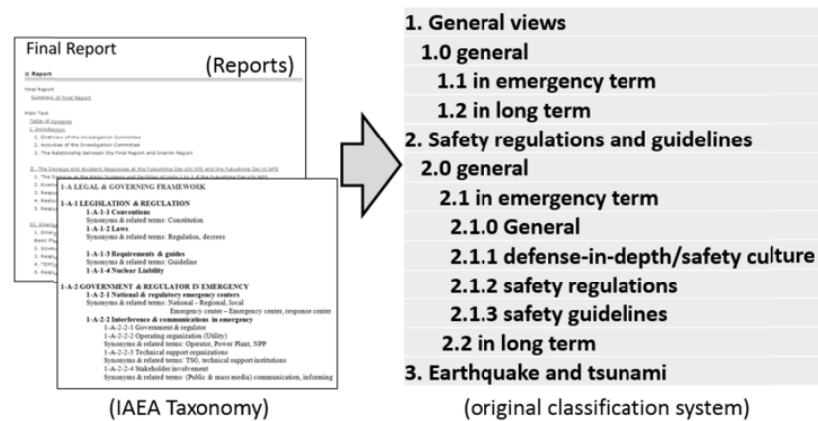


Fig.6 Development of the original classification system

But in the case of the Fukushima Accident, some situations are unique and are different from the past severe accidents like Chernobyl and Three Mile Island. For example, the Fukushima Accident has just moved from the emergency phase which is unlike the other two accidents. Thus, if we make use of IAEA's Taxonomy we need to add more categories on unique situations and long term management phase, etc to the IAEA's Taxonomy. For example, categories on earthquake, tsunami, and the removal of spent fuel and debris in nuclear reactor. We will give feedback to the IAEA Taxonomy, and we hope that our activity will result in the drastic improvement of convenience for them.

We are currently developing the original Classification System by a combination of these two classifications (Fig.6).

### 3.3 Oral presentation information

Many conferences, symposiums on Fukushima Accident have been hold after the accident and latest research results have been presented at the conferences. It is difficult to obtain and access such oral presentation information even if oral presentation is published in paper or in an electronic form because it is usually distributed only to the participants of the conference. Thus, oral presentation information is Grey Literature. So, we try to improve access to oral presentation information because it contains current research results which are cutting-edge and valuable information on the Fukushima accident.

Thus, we have created a metadata of about 2,000 oral presentations information on the Fukushima Accident in five conferences in Japan, such as annual meeting of the Atomic Energy Society of Japan. We have adopted Simple DC for oral presentation information as same as the Internet information.

Element	Value (ex)
<u>identifier.uri</u>	<a href="http://library-documents.jaea.go.jp/opac/br_search_detail.asp?id=589152&amp;syubetsu=1">http://library-documents.jaea.go.jp/opac/br_search_detail.asp?id=589152&amp;syubetsu=1</a>
<u>title</u>	Risk communication practice after the Fukushima nuclear accident
<u>creator</u>	Ayame, Junko(Japan Atomic Energy Agency); Sugiyama, Kenji(Japan Atomic Energy Agency); ...
<u>source.identifier</u>	<a href="http://www.aesj.or.jp/meeting/index-e.html">http://www.aesj.or.jp/meeting/index-e.html</a>
<u>source.title</u>	General Issues, 2013 Fall Meeting of the Atomic Energy Society of Japan,3-5 September 2013. Hachinohe Inst. of Technology, Aomori

Fig.7 Metadata of Oral presentation information related to Fukushima Accident as an example  
As for oral presentation information we have input JAEA library holding information into the "identifier.uri" field of the metadata to ensure access to the full text of the preprint appropriately. In

addition, we have input date of the conference into the source field so that users can know conference name, session name, etc. on "source.identifier" and "source title" (Fig.7).

#### 4. Summary

We contributed to the improvement of the dissemination of grey literature at the following ongoing three points.

1. To ensure permanent access to Internet information by cooperating with the National Diet Library's Web archiving project WARP.
2. To develop standardized metadata schema and classification system for the Fukushima Accident Internet information as well as oral presentation information. We contribute to the organization of grey literature.
3. To develop prototype system using DSpace and compile about 36,000 metadata and put them on the system. We also add information of 2,000 oral presentation information after we review and check them.

We will open to the public the Fukushima Archive using the DSpace next year.

#### 5. Future plan

We would like to undertake the further development of the Fukushima Accident Information Archive.

We have created metadata from METI and TEPCO's websites. It is only a limited scope of a huge amount of information inside and outside Japan. So, we are going to collect, organize and disseminate as much metadata as possible through cooperation with related organizations.

IAEA library and NDL have already had cooperation on using archived information in NDL's WARP via hyperlink. In addition, we will provide metadata to NDL Great East Earthquake Archive "HINAGIKU" which is one of the outcomes of WARP, so that NDL could make use of them.

We will also provide our metadata to INIS according to the INIS rule in order to enrich contents of INIS collection because INIS disseminates nuclear literature information as well (Fig.8).

We believe that cooperation with relevant organizations is essential for the success and growth of the Fukushima Archive. Our work has just started and the collection of Internet Information is limited, IAEA Library is going to collect, organize and disseminate as much information as possible for the future.

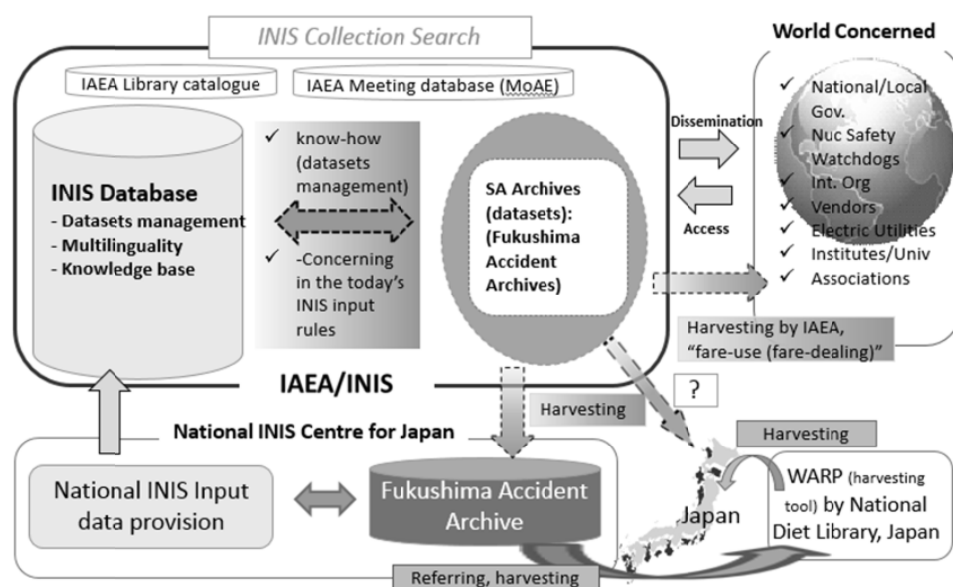


Fig.8 Cooperation with INIS

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# Guiding the Grey: The Implementation and Evaluation of a Journal Club amongst a Librarian and Clinical Practice Guideline Developers – A Cancer Care Case Study

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## Abstract

**Introduction/Goal:** *As a research-intensive facility located within a cancer care environment, library services provided at the Holy Cross Site closely adhere to an embedded librarian mandate, one where the librarian “actively engages in activities, possesses extensive knowledge of the researcher’s work, and offers assistance above and beyond common library service expectations” (Strain, 2011).*

*The Guideline Utilization Resource Unit (GURU) is composed of knowledge management specialists (KMS) and nurse facilitators (NF) who support multidisciplinary teams in developing, implementing, and evaluating provincial clinical practice guidelines (CPGs) for the diagnosis, staging, treatment and follow-up of cancer. These CPGs are evidence-based documents with consensus recommendations; they are freely available on a public website for access by practitioners and patients, and are a form of grey literature. Team members at GURU consult regularly with the librarian to ensure that the most accurate and comprehensive search strategy is used to develop CPGs. The goal of this paper is to describe the process of organizing and evaluating a journal club involving a unique collaboration between guideline developers and a librarian.*

**Procedure:** *The journal club is comprised of three KMSs, two NFs, the GURU Manager and an embedded librarian. The group has been meeting once per month since April 2012. Each member takes turns selecting two articles related to CPG development or implementation, and is responsible for leading an informal discussion. To evaluate the usefulness of the journal club and the impact of grey literature on CPG development in Alberta, all members of the journal club (n=7) were interviewed in a focus group setting or a semi-structured interview. Transcripts of audio-recorded interviews will be qualitatively analyzed for repeated themes related to knowledge gained from, and perceived benefits of journal club meetings.*

**Results:** *First, we hypothesize that monthly participation in the journal club will increase members’ knowledge of development, evaluation, and implementation of guidelines. Second, we believe that participants will have acquired a better understanding of the research process and how to critique current guideline research. Finally, we expect that members will report that the journal club provided the opportunity to facilitate discussions around topics that are less familiar to them. It is anticipated that this collaborative venture will further enhance the importance of grey literature and its usefulness for cancer care clinical practice guidelines.*

## Introduction

### Holy Cross Site

Numerous medical breakthroughs have emerged over the years, as the result of research becoming an essential component of health care (Strain, 2011). Formerly a 600-bed hospital, the Holy Cross Site was converted into a primarily applied research-centered locale. This site also served as a satellite branch of the provincial Knowledge Management Department, collectively referred to as the Knowledge Resource Service (KRS). The embedded librarian at the Holy Cross Site provides library resources and services to support evidence-informed decision making, working closely with researchers on grant applications, proposals, evaluations, and systematic reviews. As with many projects focusing on service evaluation, including the journal club discussed in this paper, the overarching goal often pertains to the issue of quality improvement, namely whether or not efforts and involvement have enhanced knowledge, led to greater efficiency, and succeeded in improving and/or perhaps changing one’s everyday practice regimen.

While the term *embedded librarianship* has only received specific attention in the literature over the past few years, the tasks and duties associated with the role of an “embedded librarian” have existed in this profession for decades. As Schumaker and Talley (2009) note, an embedded librarian is

one who actively engages in relationship-building activities, possesses extensive knowledge of the researcher's work, performs complex analyses, and offers assistance above and beyond common library service expectations. This service mandate forms the basis to which the Holy Cross librarian adheres on a daily basis when meeting with clients. Aside from participating in monthly journal club meetings, the Holy Cross Site librarian has provided consultation on search strategies used to support the development of clinical practice guidelines, assistance on exporting and formatting references, as well as facilitation of library instruction sessions and webinars. The importance of this liaising role cannot be overstated, as it provides the librarian with a comprehensive understanding of specific aspects of guideline development, leading to additional support.

#### *Guideline Utilization Resource Unit (GURU)*

Created in 2006 as a branch of the former Alberta Cancer Board (currently Cancer Control Alberta, Alberta Health Services [AHS]), GURU's primary objective is to support twelve of Alberta's tumour teams in the development of "evidence-informed clinical practice guidelines for site-specific cancers." (Guideline Utilization Resource Unit, 2013). Comprised of knowledge management specialists and nurse facilitators, GURU is involved with all aspects of guideline development, evaluation, and implementation, including surveillance, selection, synthesis, evaluation, and interpretation of evidence.

Clinical practice guidelines are a form of grey literature and are defined as "systematic statements about specific health problems intended to assist decision making" (Guideline Utilization Resource Unit, 2013). A substantial deliverable within each guideline is a thorough literature review, derived from the best evidence available to support a treatment or procedural recommendation. At the Holy Cross Site, GURU team members, particularly the knowledge management specialists, regularly consult with the librarian to ensure that the most accurate and comprehensive search strategy is used to develop the guidelines.

GURU produces between two and four guidelines annually for each tumour team. Guidelines cover most aspects of care, from diagnosis to follow-up and have been developed for most disease sites, from the most prominent cancer diagnoses (i.e., breast, lung, colorectal, and prostate cancers) to the less prominent cancers (i.e., head/neck, neuro-endocrine, and tumours with rare histologies). Upon completion, each guideline is published on the AHS website, [www.albertahealthservices.ca/cancerguidelines.asp](http://www.albertahealthservices.ca/cancerguidelines.asp). Guidelines are periodically evaluated to determine whether practice in Alberta reflects the recommendations. Nurse facilitators then connect with the tumour teams to assist with implementation of the guidelines, especially where gaps exist between practice and the evidence.

#### *Guidelines as a Type of Grey Literature*

"Enhancing the transparency and accessibility of informally published research and information" (Australian Research Council, 2012) is a key grey literature goal. Relying on comprehensive literature reviews from the academically published "white" articles, in balance with the grey, the creation and dissemination of clinical practice guidelines in cancer care adheres closely to AHS' values of creating greater awareness in patient care in the hope that one day a cure will be found. (Alberta Health Services, 2013) Clinical practice guideline producers are able to share key information on evidence-based recommendations as soon as the guidelines are approved. As such, all of the research undertaken was fundamental in supporting the production of clinical practice guidelines, which are a key type of grey literature in cancer care.

The use of quality, evidence-based medicine is essential in guideline production; so too is use and retrieval of grey literature. Thus, the journal club, in accordance with how numerous journal clubs are run today, promotes evidence-based practice, critical appraisal, and continuing professional education (Swift, 2004, p. 67). Not only must this information be accurate and current, it must also be "reflective of scientific principles rather than tradition, habit, or outdated information" (Luby et al., 2006, p. 100). Further, in an effort to create greater awareness of the availability of this type of grey literature, guidelines are often freely and openly accessible to health practitioners for feedback and comments. Patients are also able to access the guidelines and, anecdotally, have come to the clinic ready to discuss the recommendations with their physicians. The guidelines are maintained on a regular basis; review and updates occur as needed or every one to two years.

Numerous health sciences libraries and health institutions at all levels (i.e. the Canadian Agency for Drugs and Technologies in Health [CADTH], the National Institutes of Health [NIH], and the World Health Organization [WHO]) have recognized the key role clinical practice guidelines play in grey literature-seeking pursuits. For example, *Grey Horizon*, a grey literature current awareness blog in cancer care, has included guidelines as inclusion criteria since launching in April 2012. Numerous posts pertaining to the announcement of new clinical practice guidelines have been re-tweeted by GURU to colleagues

across various provincial tumour teams. The Knowledge Resource Service (KRS) website, launched on August 7, 2013 as a means of providing a centralized -point-of-intake for AHS staff throughout the province of Alberta, contains a separate page devoted to guidelines (<http://krs.libguides.com/cancerguidelines>), which is located within the Cancer Care subject guide. In addition, the webpage also connects to the Canadian Partnership Against Cancer, which offers numerous strategies and tips for appraising a high quality guideline.

#### *Journal Clubs in Medical Disciplines/Fields*

There are numerous means by which a journal club can be described. Nevertheless, a definition put forth more than a decade ago seems to have gained common, if not universal acceptance: "An educational meeting in which a group of individuals discuss current articles, providing a forum for a collective effort to keep up with the literature." (Kleinpell, 2002, p. 412). While the literature credits William Osler as founder of the first formal journal club at Montreal's McGill University in 1875, Buffington, Allen, and Farach (2008) state that a form of a journal club already existed in London nearly four decades earlier. Even though the format and structure of today's 21<sup>st</sup> century discussions may widely differ from the medical education meetings in the 19<sup>th</sup> century, developing reading, critiquing, analytical, reflective and evaluative skills (Dobrzanska and Cromack, 2005), still hold true as primary, achievable goals of undertaking such an endeavour. The benefits of holding such scholarly activity relate back to the core competencies valued by health professionals, essential in medical research, namely, remaining vigilant of the latest research available in one's field as well as critiquing and appraising the literature in that field, thus bridging research and practice (Kleinpell, 2002, p. 412). Certainly for journal club members, the opportunity exists to keep aware of the latest research available in a discipline, network with colleagues, and ultimately, by way of promoting these new research findings, improve patient care. For the librarian specifically, it also serves as a way to develop a greater appreciation and understanding of clinical practice guideline development and how pre-established standards are required to ensure that the care provided to cancer patients across the province of Alberta is of consistently high quality.

The success of journal clubs can perhaps be attributed to Brian Haynes, the pioneer of evidence-based medicine. The partnership between the content experts (knowledge management specialists), the clinical experts (nurse facilitators), and the researchers (GURU and the embedded librarian) all play a role in the issues discussed during journal club sessions, ultimately leading to the implementation of guidelines that directly impact patient care. In fact, these roles and responsibilities often intertwine.

#### *Implementation*

The idea of launching a journal club with a cancer care team was first envisioned by the Holy Cross librarian in February 2012. From 2009-2010, the librarian had been involved as a preceptor for a journal club with undergraduate medical education students, and wished to apply the concepts learned from this endeavor towards healthcare practitioners. Following a preliminary discussion between the librarian and GURU manager, it was determined that, while all journal club members would take turns gaining the experience of facilitating and leading a session, the librarian would be responsible for taking the lead role and maintaining overall responsibility for this initiative. When the call for participation/establishment of a journal club went out to all research units (~250 staff) working at the Holy Cross site, the librarian had expected there to be greater uptake, although a number of contributing factors, including lack of time commitment and lack of awareness around the functioning of a journal club, may have led to this reluctance in participation.

Dr. Joyce Johnson, registered nurse and director of the Southern California Permanente Medical Group, has developed a pyramid of ten steps to developing a journal club, which was closely adhered to in this pilot study. The fact that journal clubs have existed for over 138 years, speaks to their merit. As numerous other citations discussing journal clubs have done, Johnson (n.d.) posits two fundamental questions for journal club existence, namely "why develop a journal club?" and "are journal clubs really effective?" While a number of Johnson's (n.d.) tips and techniques are cited in several other publications discussing the benefits of holding journal clubs, "there appears to be no well-designed study which has investigated the impact of journal clubs on patient outcomes." This is an interesting argument, considering that several health-related journal clubs undoubtedly deal, whether indirectly or directly, with patient care; although not formally implemented yet, there have been discussions about possibly seeking patient input amongst the provincial Tumour Teams in Alberta, when developing guidelines.

The first two steps of Johnson's (n.d.) pyramid pertain to identifying a leader to organize the journal project and identifying clear goals of the journal club pursuit. The leadership responsibility was held by the Holy Cross embedded librarian, while the goals were identified by the journal club



participants. Johnson's third level focuses on identifying the target audience. In this case, the current journal club is a diversified group, comprised of different roles (i.e. "target audiences").

With respect to scheduling, Johnson's (n.d.) fourth step, the inaugural Journal Club session was held in April 2012 in a virtual library setting referred to as the "Touchdown Suite" on the 6<sup>th</sup> floor of the Holy Cross Site. Session times were variable (mid-morning or mid-afternoon) and food was provided to encourage collegiality and enjoyment. As Johnson (n.d.) argues, "food is often an important element and supports attendance as well as discussion,". Further, group theory was considered whereby clear boundaries were set, in order to encourage safety and creative thinking (Swift, 2004, p. 68). Reinforcing this facet, each session of the journal club was held at a round table, thus promoting increased participation amongst all members.

The fifth level of Johnson's (n.d.) journal club development pyramid pertains to the type of articles discussed. The article(s) selected (usually two in the case of the Journal Club pilot) aimed to be provocative, so as to stimulate discussion. Because of the variable backgrounds of GURU journal club participants, the opportunity to learn about creation of cancer guidelines from numerous perspectives was facilitated. Newman (2007) states that wherever possible, articles chosen should report original research; while meta-analyses, decision analyses and cost-effectiveness analyses are deemed acceptable, "they are harder to access critically because the results often depend on whether you can trust the authors and their underlying assumptions."

Employing journalistic tendencies, the librarian ensured that the questions of *who*, *what*, *where*, *when*, and *how*, were asked. In other words, *who* was involved in the study, *what* did the study investigate, *where* did it take place, *why* was it conducted, and perhaps, most importantly, how was it conducted? Aztema's (2004) argues that asking these questions are indeed important and despite Journal Club choosing not to adhere to such a formal structure, the librarian ensured that they were considered. Regardless of the informal setting, due diligence on the part of the presenter/facilitator was necessary. When the librarian facilitated and presented a discussion on clinical care pathways, his lack of experience in this area prevented him from forming a biased opinion, a dilemma that can often occur as Aztema admits that it is indeed "easy to criticize" (p. 173). Focusing solely on the facts presented in the article, the librarian maintained objectivity throughout.

In terms of organization, GURU team members kept a record of previously discussed articles in their internal shared network drive. In addition, the librarian created an archive of all articles in JournalFire, an online journal club discussion forum. While this resource has primarily been used as an archival storage facility, due to the demise of this website on October 15, 2013, all citations of article discussed in each Journal Club session have now been transferred over to RefWorks.

### *Interviews*

Upon consultation with the Research Evaluation team at the Holy Cross Site, it was determined that semi-structured interviews would be conducted on an individual basis by a research associate from the Research Evaluation team. To eliminate any potential bias, interviewees were not made aware of any of the questions to be posed prior to the interview taking place. All interviews were held during the summer of 2013. Each session was audio-recorded and lasted approximately 25 to 45 minutes. A summer student was tasked with assisting in the transcription process. All responses were coded and the qualitative data was examined to identify themes and subsequent relationships relevant to the evaluation objectives.

All members of Journal Club, including five staff and the GURU manager, along with the Holy Cross Site embedded librarian (N=7), participated. A semi-structured interview guide was developed to assess participants' overall experiences as well as their comments and reflections regarding their involvement. The 25 questions posed were comprehensive and all-encompassing, addressing several aspects of the journal club process including facilitation, article selection and distribution, individual sessions themselves, involvement in relation to practice, and overall attitudes and perspectives.

### *Results & Evaluation*

Facilitation: Many journal clubs run on a very traditional format, even though discussions may be rather informal. A pre-selected article is introduced, a facilitator/leader provides an executive summary, offers his/her opinion on issues presented, and from there, the discussion can turn into somewhat of a free-for-all, as all are eager to have their say. Johnson (n.d.), in her eighth step, suggests crafting a different format, such as beginning a journal club meeting with a case study, focusing on a particular technique or method found in the pre-required readings about to be presented.

Keeping the channels of communication open was exemplified in the open or round table format discussion in Journal Club. All Journal Club members commented that this approach created an atmosphere where all group members felt comfortable sharing their thoughts. Further, facilitators felt



empowered to encourage open communication with all participants, even on topics that may have been outside one's area of expertise. In addition, there was a high degree of comfort by all participants when asking clarification on unknown concepts, and all were given free reign to openly discuss opinions at each Journal Club session. Nevertheless, it was noted that the level of article discussion varied among certain facilitators, with some adding considerably more input to the conversation than others. Thus, more structured sessions may prove to be beneficial.

While attendance at each Journal Club was encouraged, adhering to Johnson's (n.d.) step of getting the word out in order to have a meaningful discussion amongst all, it was not mandatory. As a result, competing interests between workload and attendance did take place at times, with pressing deadlines occasionally prevailing over Journal Club meetings.

Three hypotheses pertaining to this pilot were tested to ascertain if perceived needs were met. First that monthly participation in the Journal Club will increase members' knowledge of development, evaluation, and implementation of guidelines. Second, that participants will have acquired a better understanding of the research process and how to critique current guideline research. And finally, that members will report that the Journal Club provided the opportunity to facilitate discussions around topics that are less familiar to them. Following each Journal Club meeting, a group member volunteered to lead the next meeting and thus selected articles to be discussed. This voluntary facilitation allowed for flexibility in team members' schedules, without feeling obligated to assume a facilitative role when workloads were heavy. Due to the diverse backgrounds of the Journal Club members, interviewees indicated that it was challenging to select a topic of interest to the entire group. This led to a series of recommendations: anonymously surveying team members as to specific topics of interest, developing guidelines for use during article discussion, and selecting articles with greater medical science themes. Nevertheless, participants did express notable interest in the diversity of the topics brought forward.

**Content:** Regarding the themes presented in each session of Journal Club, participants were asked to comment on their level of satisfaction with the topics and subsequent selection of articles for discussion (see Figure 1).

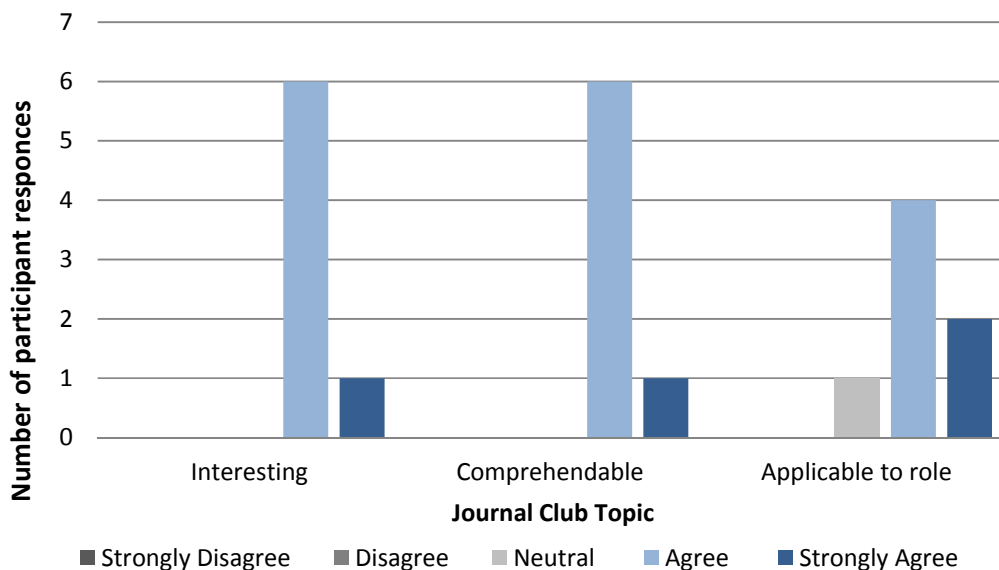


Figure 1. Level of agreement regarding satisfaction with the Journal Club discussion topics.

The overarching purpose of evaluating Journal Club, Johnson's (n.d.) ninth step, was to assess the process, involvement, and impact of this endeavour, in order to determine if the collaborative involvement between knowledge management specialists, nurse facilitators, and an embedded librarian enhanced knowledge sharing, assisted employees in their work, and improved the librarian's understanding of team needs.

**Article Selection and Distribution:** Choosing an appropriate article for journal club can be a tedious process. A general theme was loosely decided upon before the conclusion of each journal club session, however, there were several aspects that required consideration from article selection to dissemination. Each article was evaluated to ensure it was appropriate for the audience and to determine how the selection of said article(s) would impact a guideline practitioner's work in the field (noting that the librarian is not a content expert). At times, this resulted in a quick search within medical databases and/or journals before a final selection was decided upon. Despite the decision to keep the topic and

subsequent process of identifying article(s) for the next Journal Club rather open-ended, adhering to standard criteria for selecting research articles, as presented in Goodfellow's (2004) paper, is certainly worthy of future consideration. For instance, the desire to determine a specific journal from which articles for discussion are often chosen from, or a pertinent theme, are all decisions that influence the continuation and subsequent success of the journal club. Further, all participants in the Journal Club believe that a committed and dedicated leader made the session worthwhile. Despite these provisions, the literature written on journal clubs does caution that there is no prescribed mandate or guideline for how a journal club should be run.

Buffington, Allen, and Farach (2008) posit a number of factors for determining whether or not a journal club has been successful. These will be examined in relation to the Journal Club. First, a successful journal club should have a minimum two years of existence. At the time of presentation, it will be nearly 20 months since the first session was held. Engagement and desire for the journal club remained high despite two unforeseen circumstances, including a natural flooding disaster that displaced all staff from the Holy Cross Site along with a substantial GURU staffing change. While no sessions were held over the summer months, each participant nonetheless remained active, conducting research, and participating in the evaluation interview. Further, most sessions contained a full contingent of eligible participants, addressing Buffington, Allen, and Farah's (2008) second criteria, namely that more than half of the expected audience should be present at each session.

Often in research endeavors, whether producing an article or reviewing the latest trends in a particular field, examination of the outcomes with respect to the justification of resources and value is undertaken. As Dobrzanska and Cromack (2005) explain, "one way of increasing awareness of current evidence and research findings [sic best practices to improve patient care] is by the introduction of a journal club" (p. 374). When the very idea of launching a journal club was first discussed between the librarian and GURU manager, it was believed that participation in this activity would provide greater understanding in guideline evaluation and development, provide for an opportunity to learn how to critique guideline research, and gain a greater appreciation of the role of grey literature in this venture, particularly as guidelines are, by their nature, a fundamental component of grey literature typology. Further, with one exception, each Journal Club session involved the discussion of no more than two articles. While some facilitators were more lenient than others in allowing certain article discussions to go beyond a pre-determined time allotment, the review of two articles does mirror Aztema's thoughts that a lengthy reading list will undoubtedly lead to "superficial treatment of the studies." (p. 173). Figure 2 describes the participant responses regarding the timeliness of article distribution and the appropriateness of the volume of materials provided.

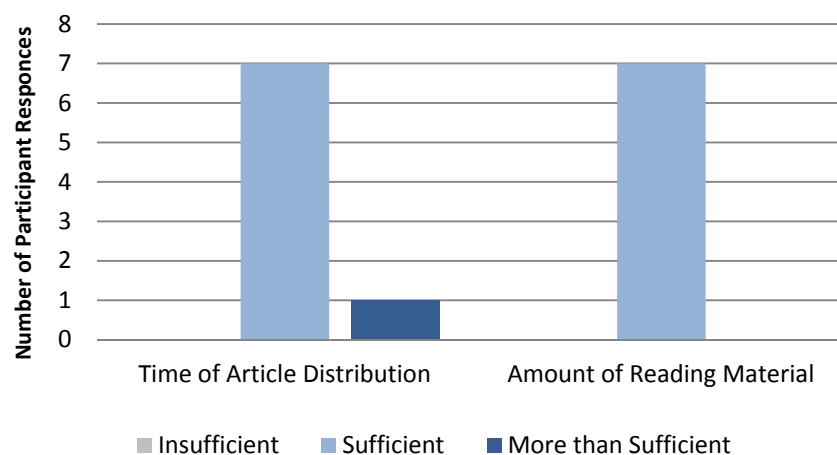


Figure 2. Participant responses regarding timeliness of article distribution and the appropriateness of the quantity of reading material provided.

#### Impact

When determining the effectiveness of a journal club, Deenadayalan (2008) comments that preparation is essential in ensuring that each meeting runs smoothly and on schedule. When evaluating this trait, it is important to focus on and evaluate lessons learned from the club in lieu of the process of how the club was run (p. 902). Further, as appears to be common practices amongst journal clubs in any discipline, "the initiator of choice of papers was mostly the facilitator..." (p. 903). This aspect may well be the most critical feature of any journal club as article selection and relevance to participants is "a key element of a successful journal club in order to improve reading and critical appraisal skills and knowledge." (p. 905).

It was thought that participation in Journal Club could expand the team's understanding of an embedded librarian's capacity to assist in their work while also providing the librarian an opportunity to engage with teams in a unique format outside of the routine role. For librarians, involvement in team building and learning may enable them to further understand the needs and focus of the team they assist. In addition, team members may become more aware of how an embedded librarian may facilitate their work. This pilot project sought to explore this relationship in an informal Journal Club format.

Assessing the discussions from the past year's Journal Club, the librarian compiled a listing of articles which discussed strategies for conducting successful journal clubs. The launching of the Journal Club, and the subsequent monthly meetings, was certainly not a component of any participant's job description. Further, there was no obligation for a member to attend any or all of the sessions. However, as evidenced by the marked-up pages, the multi-colored highlighting, and the enthusiasm in which the readings were discussed, it was quite clearly evident that all enjoyed partaking in this activity. Devoid of a medical background, the librarian was, in at least a few instances, somewhat overwhelmed by the level of complexity present in some of the articles chosen for discussion. As a result, a second reading "to forage details" (Atzema, 2004, p. 169) was often required, particularly to associate the text with the numerous tables and diagrams that clinical articles often contain. In offering her suggestions on how to read through a paper for journal club, Atzema (2004) presents her perspectives in the IMRAD (introduction, methods, results, AND discussion) format, a method commonly accepted in medical and scientific analyses. While a critical appraisal of the article being discussed was likely never the intent of the Journal Club, critiquing the author's viewpoints and assessing the quality of writing, in much the same way as guidelines are evaluated, often took place.

Johnson's (n.d.) vision of a librarian's role in selecting articles is interesting, yet one that is often true in many journal club situations. According to literature on this topic, it is quite rare that a librarian, particularly one who does not hold a medical background, would be given free-reign, not only to suggest articles/topics of interest for subsequent sessions, but also facilitate and lead meetings. The embedded librarian was very appreciative of being given this opportunity. Journal Club provided an environment for all participants to engage in discussions surrounding subjects both within and outside their area of expertise, as well as learn from fellow colleagues. The opportunity to participate in collaborative, constructive conversation regarding topics allowed team members to share ideas and increase awareness of the knowledge, interests, and opinions of all who participated in Journal Club. This allowed the dispersal of ideas beyond the journal club setting, with several participants commenting that they were able to connect with other GURU team members as well as the embedded librarian to broaden their knowledge base. Thus, even a topic outside of one's practice area still had a positive impact, albeit indirect: "I think it has improved, in just my background knowledge...the discussion often sparks how we apply it to our roles and cancer care in general and I found it really rewarding and truly enhanced my knowledge...it definitely influences my practice" (Watson, 2013).

Newman (2007) offers a few recommendations on identifying bias and/or potential flaws in the study, as a design error can have a trickle-down effect on the feasibility of any guideline produced. With a cautionary tone, Newman concludes by reminding the reader that "the most important part of the discussion is the 'bottom line'". With almost every Journal Club meeting, the discussion was brought full circle, re-emphasizing the key points and generating ideas with respect to applicability to guideline development/implementation. In addition, articles were examined and critically appraised with respect to population size, data analysis, feasibility, general layout, applicability, and so on...

Upon examination of the literature regarding the organization of journal clubs, there does not appear to be a single common guideline detailing the process by which a journal club should run and function (Deenadayalan et al., 2008). In a systematic review of journal club effectiveness reported on by Deenadayalan and colleagues in 2008, "no paper reported on the translation of evidence from journal club into clinical practice" (p. 898). This appears to be a hypothesis that is somewhat open to interpretation, particularly since the entire existence of Journal Club is centered on how the articles discussed in each session better inform guideline developers and tumour group facilitators in interpreting and creating practice guidelines, a very clinically-oriented approach. Further, Deenadayalan (2008) indicates that following an extensive analysis of major medical specialties comprising journal clubs, there was no identifiable journal club devoted to cancer care.

While the participation of a librarian in a journal club is not unique, the level of involvement and engagement with the embedded librarian in Journal Club certainly is. The Holy Cross librarian attended each and every Journal Club since its inception. Members of the GURU team commented that the librarian was already knowledgeable and more than competent at meeting information needs prior to the establishment of Journal Club. Nevertheless, Journal Club allowed for GURU team members to more clearly understand the librarian's role and established greater comfort when asking for assistance.

This involvement increased the librarian's ability to offer enhanced support to the team due to an increased understanding of the team's goals and needs: "I think it helped him with keeping his finger on the pulse of the group. But his influence I think was bigger in terms of just his knowledge of research and literature..." (Watson, 2013).

Despite already hectic schedules, most interviewees were motivated to continue participating in Journal Club. In fact, the opportunity for team building emerged as a key theme throughout the interviews. The ability to network with fellow group members and the embedded librarian, as well as learn about colleagues' background and expertise was seen as a significant benefit of this pilot study. Although educational and research backgrounds varied considerably amongst Journal Club members, this was not perceived as a barrier. In fact, the lack of formality that Journal Club imposed created an environment for open discussion, and all were comfortable discussing topics in an open, non-judgmental manner. While participants did note that a few guidelines surrounding expectations would have been helpful, the relaxed and approachable format of Journal Club enhanced discussion and continued participation well beyond a monthly one-hour timeframe.

#### *Future Considerations*

While the Journal Club evaluation period officially ran from April of 2012 until the spring of 2013, meetings are still ongoing. Now that all members have each had an opportunity to facilitate and lead a session, the opportunity exists to expand the journal club concept and invite guest speakers to participate as well. The provincial health structure in Alberta is still relatively new, with Alberta Health Services forming in 2009, and the Knowledge Resource Service this past year. This provides numerous opportunities for Journal Club to partner with new teams, or new journal clubs could take hold across the province, using this pilot study as a guide. Perhaps a virtual approach in the form of a speaker's panel, a successful concept that was tested in the Touchdown Suite in 2011 during Open Access Week is a possibility worth considering.

As with any pilot study of this nature, there are undoubtedly a few limitations that would need to be addressed for future journal club sessions. Although no formal structure was imposed for each session, thus providing the opportunity for open and free discussion, responses received from participants during the interview process indicated that more explicit directions as to the objectives and purpose of this particular journal club would have been helpful. In addition, the Journal Club may gain even greater validity by inviting an executive director (perhaps as guest facilitator) to a future session; if the director deems this activity to be of high value, it will further entice all participants to continue attending, even if attendance is not mandatory. Further, some members stated that a provision of a list of key questions raised from the readings, distributed a few days before a session would have helped guide and critique the articles (Goodfellow, 2004).

Despite the relaxed and informal atmosphere of Journal Club, a few recommendations were brought forth that may further enhance the awareness of guidelines as a fundamental type of grey literature, as well as suggestions on how to conduct future Journal Club sessions. Clearer expectations, perhaps using a set of guidelines for facilitators would allow for greater article description, pre-determined discussion questions, and personal anecdotes of why a particular article was chosen. Further, the composition of Journal Club varied considerably since its launch, due to staff leaves, workplace reassignments, etc. Thus, brief quarterly surveys may better assist facilitators to tailor topics according to group interests. Finally, collaboration, drawing on each other's strengths, is a fundamental pedagogical principle and an excellent way to use networking to increase awareness of a concept, idea, etc. While there were some barriers in play throughout the Journal Club pilot (article storage, workload, and scheduling), enabling the participation of all interested team members will lead to enhanced team building and improved discussion and learning.

In today's field of librarianship, engagement with clients being served is encouraged and highly recommended. Journal Club provided this opportunity, and the findings from this pilot study support the notion that engaging in the intellectual discussions that Journal Club provided greatly impacted each participant's role. Participating in Journal Club thus helped create a better understanding of the value of grey literature in both research and practice, especially in creating, implementing, and disseminating clinical practice guidelines.



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## GreyGuide - Guide to Good Practice in Grey Literature: A Community Driven Open Resource Project

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### Abstract

*The goal of this project is to develop an open source repository of good practices in the field of grey literature. That which originated in monographic form will now open and expand to include content from the global grey literature community. Such practices will range from the production and processing of grey literature through to its distribution, uses, and preservation. The repository will contain guidelines such as those in handling theses and dissertations, how to write research reports, metadata required for working papers as well as good practices in the subject areas of agriculture, health, education, energy, environment, et cetera. The purpose of an online repository of good practice in grey literature will provide the many stakeholders in government, academics, business and industry with the benefits of experience, sustained management, and proven results.*

*The procedure initially applied in this project deals with the design and development of a template that will capture data and information about published as well as proposed good practices within a standard format. While the metadata captured in the template are indeed standardized, their accompanying full-text documents need not be. Furthermore, the template seeks to identify intended users of a good practice, as well as metadata that will facilitate the search and retrieval of records in the repository. Technical developments related to the design and construction of the repository, its eventual platform as well as its maintenance are other related issues addressed in the project. While there are no direct costs associated with the project, each partner is committed to allocate human and material resources needed to carry out their related tasks.*

*It is expected that the initial phase in acquiring records for the repository will rely on channels available through the Grey Literature Network Service. Populating the repository will be somewhat time-consuming and the first harvest will not produce an abundance of records. The project is long term; however it is all the more worthwhile. The GreyGuide will provide a unique resource in the field of grey literature that is long awaited and which responds to the information needs of a diverse, international grey literature community.*

### Background

The lead-up to the GreyGuide can perhaps be traced back to the Seventh International Conference on Grey Literature (Nancy, 2005) entitled "Open Access to Grey Resources". At this conference, a proposal was adopted for uniform requirements in the production of grey literature reports<sup>1</sup>. The following year, the Grey Literature International Steering Committee, GLISC<sup>2</sup> was established and GreyNet became one of its first members. Some years later, a monograph was published containing seventeen chapters each mirroring a good practice in the field of grey literature<sup>3</sup>. In that work, one particular chapter dealing with teaching grey literature offered recommendations for best practices in grey literature education<sup>4</sup>. Since then, one can also find on GreyNet's LinkedIn Discussion Group<sup>5</sup> persons who are either in search of a good practice or who are eager to alert the group to a particular practice they consider of value in the field of grey literature. In early 2013 and in response to the Call for Papers for the Fifteenth International Conference on Grey Literature entitled "The Grey Audit"<sup>6</sup>, the idea to create a repository of good practices in grey literature was born and the project team was formed. The publisher of the monograph on grey literature was contacted in an effort to interest them in the project. We felt that an online repository would be a better investment in human resources than the publication of a second edition of the monograph. However, the publisher felt that this was not their core business to which we decided to independently construct a repository.

### Project Goals

The initial goal of the project was to develop an open source repository of published good practices in the field of grey literature. During the course of the project a number of issues were raised requiring decisions that both expanded the project goals while at the same time further defining the importance that this resource could contribute to the field of grey literature. First of all, the term 'good practice' was opted instead of 'best practice'. The latter term has a connotation, which to potential contributors might set a barrier to the submission of a record. One could read in the term that there is only one best practice related to a particular aspect of grey literature. However, due to the scale and diversity of

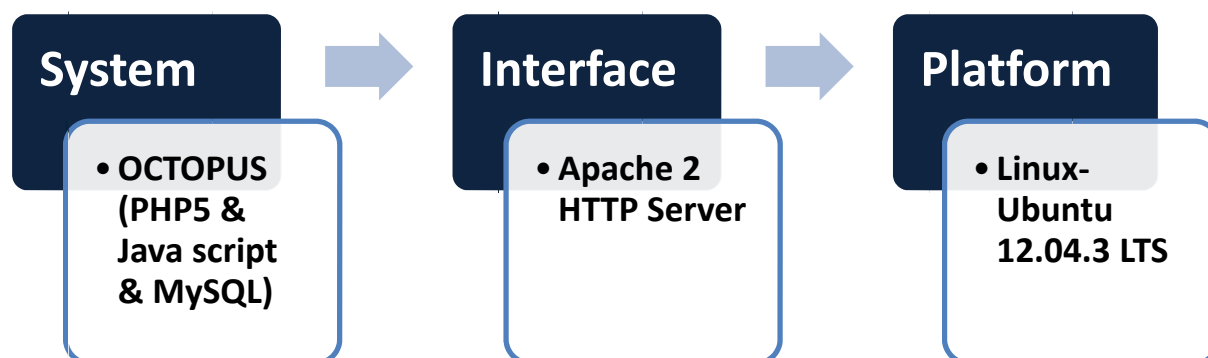
producing bodies, document types, and distribution channels such an interpretation would be limiting. Hence, the term ‘good practice’ was decided and came to be defined as “simply a process or a methodology that represents the most effective way of achieving a specific objective.”<sup>7</sup> The second issue considers that if proposed good practices were accepted alongside published good practices, then the GreyGuide repository would stand to gain more metadata records early on and the proposed good practices would later become published and openly accessible in the repository. And finally, if proposed good practices were openly accessible to wider audiences, then the GreyGuide would function both as an open forum as well as a repository. Potential benefits of this open forum would help to bring researchers and educators as well as other stakeholders in the grey literature community together irrespective of geographical borders.

### Method of Approach

The first step was to search the internet for existing templates that could be further adapted and styled for use in the project. Our search produced two templates, which were suited for such purposes. The first template was produced by FAO<sup>8</sup>, Food and Agriculture Organization of the United Nations and the second by IEEE<sup>9</sup>, Institute of Electrical and Electronics Engineers. Further information was also compiled from the Wikipedia<sup>10</sup>. A template was then drafted and the project technician incorporated it in an online format. The initial test resulted in the division of the one template into two online templates corresponding to published and proposed record entries. The early test indicated that those submitting proposed good practices were confronted with too many record fields that did not apply to their proposal. This could be frustrating to the record creator and a reason not to complete the submission process. The two online templates were then further designed to appear in logical sections corresponding to information about the good practice, the intended users, and the creator/contributor of the good practice. In the case of published good practices – the path, format, and document file name belong to fields in the last section of the template. Each record field was then tagged according to type of response: standard, compulsory, non-compulsory, repeatable, and/or system generated.

Prior to the test phase of the GreyGuide, lead texts were added to each of the repositories webpages providing users with pertinent information on what they would find in that part of the GreyGuide. Embedded lists were also added in order to facilitate record entry. These included a list of grey literature document types borrowed in part from GreyNet’s website<sup>11</sup>, a list of keywords drawn-up from a number of sources extracted from published titles and indexes available in the conference series on grey literature<sup>12</sup> as well as from The Grey Journal<sup>13</sup>, etc. Also included was a list of author’s names and affiliations extracted from the Who is in Grey Literature<sup>14</sup>. Two other short lists were further compiled and added: target sectors<sup>15</sup> and target audiences<sup>16</sup>. And finally, help screens were then linked to corresponding record field names providing needed explanations and examples for those creating records.

### Technical Notes



Some technical information about the system, interface, and platform are available in the diagram above.

### Project Promotion and Community Involvement

During the very formation of the project committee and the formulation of project goals, it was understood that the grey literature community should be informed and involved as much as possible throughout the process. This could be accomplished through promotional activities carried out via existing communication channels - the first of which was the submission of the abstract to the GL15 Call-for-Papers. Once the submission was formally accepted by the conference program committee, a

competition was held in which GreyNet members and non-members were invited to submit a graphic logo that would brand the project and subsequent repository.



## Guide to Good Practice in Grey Literature

After the project committee selected the current logo from among the three entries, this was then used in the design of a webpage on GreyNet's website bearing the title, GreyGuide Repository<sup>17</sup>. This allowed then for a clear point of reference that could be linked and cross-linked to other social media including GreyNet's Distribution List and Listserv<sup>18</sup>, the LinkedIn Discussion Group<sup>19</sup>, Twitter<sup>20</sup>, etc.

With the above measures in place, a number of postings and news articles also appeared in GreyNet's serial publications: GreyNet Newsletter<sup>21</sup>, The Grey Journal<sup>22</sup>, GL15 Conference Program Book<sup>23</sup> as well as in other serial publications with interest in the GreyGuide *i.e.* D-Lib Magazine<sup>24</sup>, Grey Literature Strategies<sup>25</sup>, etc.

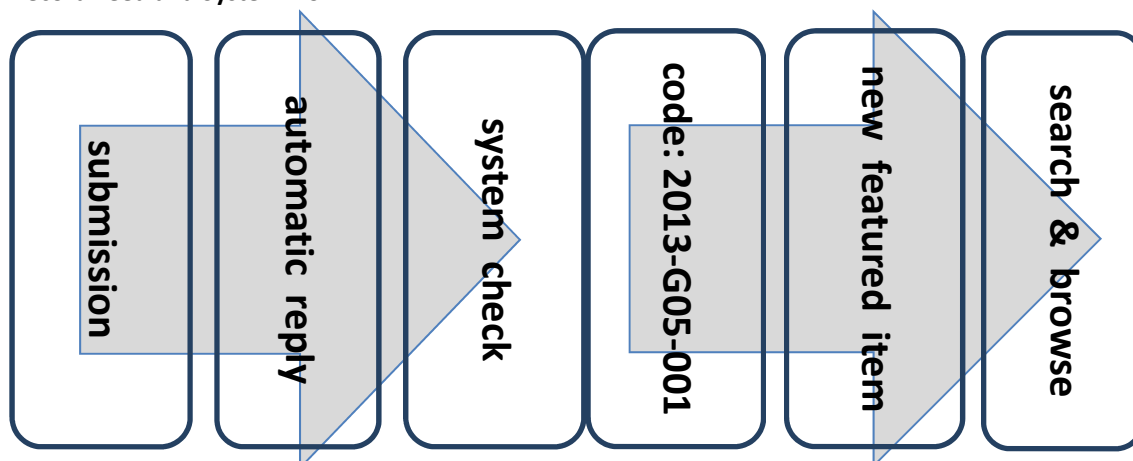
### Project Meetings and Test Launch

During the months both prior to and after the test launch of the GreyGuide repository, periodic skype calls were made between the project partners. These communications fostered the work and were no less important than the three actual meetings which took place in the spring, summer, and fall of 2013. The first of such meetings was held in Bratislava (SR) on April 26, 2013 directly following the GL15 Program Committee meeting. After this meeting it was decided to divide the original template into two templates, one for published good practices and the other for proposed good practices. The second meeting was held in Pisa (IT) on July 1<sup>st</sup> thru 3<sup>rd</sup> 2013 and focused on the tagging of record fields, the formulation of lead texts, the construction of embedded lists, as well as help screens. There was haste in completing this work due to the scheduled test launch of the repository that would take place at the Library of Congress later that same month. The third and final meeting prior to the actual launch took place in Nancy (FR) on October 11, 2013 and dealt primarily with problems experienced in uploading documents either due to the non-compatibility of some internet browsers or managing character sets, where umlauts and other special characters produced distortions. This meeting was held in conjunction with another meeting on that same day aimed at the establishment of GreyNet's Resource Policy Committee to which the GreyGuide Repository would become integrally involved.



On July 25<sup>th</sup> 2013, the test launch of the GreyGuide Repository took place during a summer workshop on grey literature<sup>26</sup> held at the Library of Congress in which some 30 federal librarians attended. During the test launch, each participant had access to his/her own computer and were asked to enter either proposed or published good practices that they or their organizations would consider worthwhile for the grey literature community. To assure those participating in the test launch that their records would not be entered in the system should they so choose, they were instructed to simply indicate in the “Note field” - *Not for publication*. During the two hour session, dozens of test records were created and a list of comments and recommendations was drawn-up and sent to the project workers in Pisa. This feedback contributed to the fine-tuning of the GreyGuide repository and was reported back to those federal librarians on November 6, 2013 as part of a live webcast during FEDLINK’s annual Fall Exposition<sup>27</sup>.

#### Record Feed and System Flow



On December 2<sup>nd</sup> 2013, during the official launch of the GreyGuide Repository<sup>28</sup> a demonstration of a record feed into the system and its flow through to completion is shown in the above illustration. In brief, once a record is completed online and submitted to the system the creator of the record receives an automatic reply. The system manager then checks the record and if all of the required fields are completed a unique code is assigned the record and the record then appears for a period of time in the New Feature Items Section. The record is likewise available for browsing, search and retrieval. Should there be a complication with a record; the system manager would notify the record creator before a system code is assigned.

#### The Way Forward

As with any repository, technical developments are ongoing. Likewise, the acquisition of records requires a proactive policy and relies on the awareness and willingness of the information community it serves to populate the repository. The GreyGuide project partners are intent on the acquisition of good practices in grey literature and will seek to coordinate efforts via GreyNet’s newly expanded infrastructure<sup>29</sup> involving three of its committees: the Resource Policy Committee geared to open access, the Community Management Committee focusing on social media, and the LIS Committee dealing with education and training of both students and faculty in the field of grey literature. While the acquisition of records is expected to be time-consuming and the initial harvest will not produce an abundance of records, the project is long term and the benefits worthwhile.

Once a significant number of records are deemed accessible in the GreyGuide, a content and data analysis will be carried out – the results of which should indicate worthwhile uses and applications of this online, open resource and forum for the grey literature community.



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- <sup>9</sup> [http://wiki.ieee-earth.org/Template:Submit\\_Practice](http://wiki.ieee-earth.org/Template:Submit_Practice)
- <sup>10</sup> [http://en.wikipedia.org/wiki/Best\\_practice](http://en.wikipedia.org/wiki/Best_practice)
- <sup>11</sup> <http://www.greynet.org/greysourceindex/documenttypes.html>
- <sup>12</sup> <http://www.textrelease.com/publications/proceedings.html>
- <sup>13</sup> <http://greynet.org/thegreyjournal/previousissues.html>
- <sup>14</sup> <http://www.textrelease.com/whois2013.html>
- <sup>15</sup> Academic, Business, Government, Intergovernmental Organization, Non-Governmental Organization, Research Centre, and/or Other.
- <sup>16</sup> Instructor, Librarian, Publisher, Author, Researcher, and/or Other.
- <sup>17</sup> <http://www.greynet.org/greyguiderepository.html>
- <sup>18</sup> [listserv@greynet.org](mailto:listserv@greynet.org)
- <sup>19</sup> <http://www.linkedin.com/groups/GreyNet-3718857>
- <sup>20</sup> @GL15conference
- <sup>21</sup> <http://www.textrelease.com/publications/newsletter.html>
- <sup>22</sup> <http://greynet.org/thegreyjournal.html>
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- <sup>24</sup> <http://www.dlib.org/dlib/september13/09inbrief.html>
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## Open academic community in Poland: New scholarly communication models during the transformation period

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### Abstract

*Digital revolution has contributed to fundamental changes in the way research is conducted and its results are distributed. The emergence of Open Science paradigms has reflected the very essence of those processes. Ideas of Open Science gain popularity and become ever more accepted as a model for conducting research in the 21st century. Its acceptance at all stages of research process and scholarly communication gets ever stronger in international institutions, OECD and, European Commission, in particular. There are many new initiatives constituting awareness on those processes, good practices of implementing the ideas of Open Science are widely promoted, too. The recent recommendation position statement of the European Commission of July 17, 2012 sets a new landscape for future presentation of research results and their sharing. Member countries of EU have been requested there to define an agenda of the related implementation process.*

### Research scope

*The main characteristics of Open Science include among others:*

- *Treatment of knowledge as common good*
- *Maximally wide provision of the public free access to knowledge*
- *Building new knowledge communities around open content*
- *Openness and transparency at all stages of the research and communication*
- *Widening of the open access range to publications, research data, educational material, etc.*
- *Promotion of various open access models for knowledge dissemination*

*Only during the last decade the understanding of research results as common goods gained wide acceptance. Thus, regardless all enthusiasm declared by a large part of the academic community, comprehensive studies on foundations, chances and risks accompanying the practical implementation of Open Science are needed [1,2].*

### Few remarks on the levels of Open Science implementation in Poland

Poland is only recently entering the path towards wide-range implementation of Open Science concepts. The launch of the virtual library of science e-infrastructure, open to the entire academic community (equally research staff and students), has been initiated around 1996, some years later accompanied by an expansion of the Digital Library community movement [1].

A groundbreaking change refers to the SyNaT project whose main objective has been to develop and launch a unified networked IT platform for hosting and communication within entire national resource of academic and research data, publications and knowledge documentation. The system has been designed and developed so as cover needs of the entire academic community on national level. As intended, the system will contribute to new quality in a wide range of research and academic education developments in Poland. As an underlying model, the schemes of Open Science are exploited. It is a clear sign on the represented attitude that the Polish Ministry for Science and Higher Education has announced the priority of introducing the open access to published research results based on public funding. The action will comply with the Communication and Recommendation released by the European Commission on July 17, 2012 [2].

Apart from ever more numerous activities contributing to the development of specific technical solutions, comprehensive studies are lacking in Poland that would show and provide diagnosis of the acceptance for those changes. The same refers to the knowledge on the general implementation of Open Science models in research work.

## Open Science In Poland – A Quantitative Survey

### Objectives Of The Study

A study undertaken at the OPI was focused on:

- Diagnosis of the attitude and awareness level among the Polish academic and research communities on broadly viewed open access to research publications, research data and, more generally, problems of Science 2.0.
- Analysis of the implementation range and level of the open science paradigms and tools to research, including among others open notebook science, open peer review, legal tools and scientific networking.

### Motivations

Still an insufficient level of public discussion about Open Science and the lack of surveys dedicated to its main problems were our motives to do a survey on the readiness to accept and support open models in Polish academic community. Analytic data resulting from that research were considered as enabling a diagnosis of the potential barriers, bottlenecks and sources of fear within the community.

### Survey Design

#### • Survey questionnaire

A study based on distributing an e-questionnaire was launched using the LimeSurvey platform<sup>a</sup>

#### • Respondents

Polish scientists holding at least PhD degree

#### • Methods of collecting data

The questionnaire was sent to over 24K scientists in Poland, holding at least PhD degree and registered in the “Polish Science” database, operated by the OPI for the Ministry of Science and Higher Education.

#### • Respond rate

1300 respondents were logged in to the e-questionnaire. 849 completed it, 456 dropped it out (after starting).

#### • Groups of questions

Four thematic groups of questions were asked (37 questions) on: Open Science – generalities, Open Access, Open Data, Science 2.0.

In addition, a supplementary question was asked on: age, sex, discipline, participation in international projects, academic title/degree, experience as research team leader, type of the institution of affiliation

#### • Survey specification

- Majority of the participants: male - 70%
- Average age-46
- PhD holders were the largest group 67%. Accordingly, 18% DSc, 12% professors
- Field of science
  - Technical science – 24%
  - Arts and humanities – 22%
  - Natural sciences – 20%
  - Exact sciences – 19%
  - Medical sciences 10%
- Type of institutions
  - Universities – 81%
  - Research institute – 10%
  - Polish Academy of Sciences – 6%
- Respondents who are not leaders of research projects – 36%
- Leaders of:
  - Projects – 46%
  - research programs – 6%
  - institutions – 5%
- 53% respondents participated in international research projects, 48% did not

## General Attitude Within the Community

### 1. OPEN SCIENCE – GENERALITIES

Most interviewed scientists met the concept of Open Science (70%). But the level of knowledge is different among them. Only 14% know exactly what does Open Science mean and the largest group includes those who, despite of facing the idea of Open Science know little or nothing about it (20%). There are still many people who have never met the Open Science idea before (26%).

In this connection, as the term Open Science is quite well known among Polish scientists, a natural question follows of whether Open Science is recognized a good tendency or rather bad?

It turns out that the development/ spreading of Open Science concept is viewed as a positive phenomenon and scientists almost unanimously indicated that it may bring a lot of good consequences for their respective research field (81%). And only few (9%) perceived it as a sort of threat or danger.

Positive attitude toward Open Science general concepts should be treated as a starting point and background for farther characteristics of the openness in science. Open Science certainly is not just abstract notion and its ideas are implemented in rather concrete way. Positive perception of openness values is not so surprising, as the latter validates real attitude of the scientists participating in the survey.

### 2. OPEN ACCESS

Strong promotion of free access to research literature also in Poland is still quite limited but year by year gains more popularity. It makes the open access aspects best recognizable and crucial dimension of the Open Science idea. It was clearly visible in the survey results. The vast majority of the respondents are very well acquainted with open access ideas while only few have never met the concept.

What is the level of support for the concept of open access? To what extent is the related attitude positive?

It is remarkable that the respondents very strongly sympathize with general principle that research outputs published as articles in scholarly journal should be accessible openly and without any restrictions – 85% declared such opinion. So strong positive attitude does not appear wherever we have asked about other open science dimensions (open data, Science 2.0).

Many respondents share rather positive than negative opinions about open access. Scientists indicate that free access to research literature contributes to raising international visibility of the Polish science and, what is crucial, open access provides wide information on research – such a recognition prevents from repeating research already done. On the other hand, scientists also recognize drawbacks such as higher fraction of poor quality publications due to lack of peer- review verification.

An important observation is shared that open access may be considered as a process more beneficial for the development of the entire system of knowledge rather than it is the case viewed from an individual scientist perspective and the associated research career. Also we have observed relatively large group of scientists who have not expressed opinion about basic issues of the open access (either positive or negative). Those results show that some open access concepts and notions are still not quite clear and known among Polish science community - the latter refers not only to open legal basis models of publishing (such as Creative Commons) but also to digital tools delivering/ providing access to knowledge – repositories. Many scientists (30%) still do not know if the university they are affiliated with provides any repository where they could store publications.

Apart from natural barriers restraining/preventing from fully adoption of Open Access models in Poland such as insufficiently developed economic and legal science system, or low awareness among the scientific community, we also noted, as already mentioned, very positive reactions. On the other hand when we asked the question: do you think scientists in Poland are ready for open access models? In most cases the answer was negative: 70% of respondents declared such statement. This can prove that scientist represents positive thinking toward open access adoption but in the same time think that others scientist are not ready.

However when we take a better look on the aspect of active participating in open access model (publishing) we could find that it is deeply above those positive declarations and not so directly linked. 46% of respondents published their scientific outputs in open access models (34% in golden line, and 12% in green line)

Such situation shows that individuals can be strongly convinced that sharing research results is in general interest of knowledge progress, still they refrain from undertaking any own supporting action. A sort of fear often prevents from any individual implementation of such a model.

The attitude towards open access models is in general positive. Scientists are convinced that it could enriched Polish science thus it should be developed and maintained. The positive opinion about

advantages of open access models mostly refers to science as whole, less to individual perspectives and scientific career. There are still many respondents who have never actively met any open access models. Among many indicated barriers limiting the development of open access models in Poland one of the most important refers to the lacking readiness on community level to adopt open access models. It is quite remarkable that there are many respondents among scientists whose knowledge about open access is rather limited.

### 3. OPEN DATA

Another central dimension of Open Science refers to the access to research data. Even though the problem of open data is less established in science system, during last years a large amount of new projects addressing this issue were launched. Those initiatives show an increasing need for changes in those matters [3]. In Poland, similarly to open access questions, discussions about open data problems have been just arising among some actors of the science system scene. It is only the context of the EU Horizon 2020 program that problem of access to research data has been articulated like never before.

A limited level of discussion and similar to this lack of any supporting action from the Polish government side may create impression that those issues would not be positively recognized among Polish scientific community. Natural fear seems to be more typical than a wide acceptance.

Those are quite common opinions, still the outputs of our research show that the situation is rather different.

The concept of open access to research data is known for more than half of respondents – 67% of them declare to be acquainted with this concept. 89 % of the respondents claim that sharing research data in research practice may positively contribute to a progress in their discipline. Such a high level of support complies with the main arguments addressed by advocates of open science, that giving and sharing research data would give extra boost to the process of scientific progress.

Problems of open access to research data are more and more recognized as of key importance by public agencies supporting research. Those institutions in many cases not only require open access to research publications funded but also impose obligations for prospective grant beneficiaries on granting access to produced research data (NSF). In Poland national funding agencies such as NCN and NCBiR do not require any specific data management plan yet.

Results of the survey show that those political changes in science even though have not yet directly affect Polish scientists, still could raise positive reactions among them. Most scientists claim that providing access to data after a research project is completed should become rule and obligation rather than just only an individual act of goodwill. 76% of the examined scientists gave positive answer to the question on an obligation of sharing data from publicly funded research.

Many authors consider the introduction of any model of open access to research data to represent a longer-term process. In this process, introduction/maintenance of effective and acceptable standards that define what data, what ranges of data, and specify the rules for data storage, plays a very important role [4]. This process is by no means easy and in many fields of research there are still a lot of controversies about that.

Our survey shows that many scientists have serious concern about this process. Scientists fear that data could be wrongly used and misinterpreted by others. Almost half of them share such an opinion.

It should be mentioned that a fear of providing open access to data is compensated by strong positive tendency to consider lack of access to data as the main source of problems in research practice. 71% of the examined scientists indicated that without access to data the inquiry is less effective while 63% declared that it causes serious slack in research process.

In both cases, equally for positive and negative opinions, we could observe that some 25% of the examined researchers do not have any specific opinion about those issues. The latter may suggest that there is still quite large group of scientists who possibly know little about it.

We also asked scientists about reasons for not sharing research data. The main indicated reason was the lack of appropriate locations to store data (21%) and missing established standards to do so (20%).

Another question refers to the type and range of research data scientists are ready to share. In this connection, 42% of the examined researchers indicated raw data and outputs of some analytics (scripts, code), 57% declared readiness to share detailed documentation of research experiments. 72% support sharing computer software data.

### 4. SCIENCE 2.0

It can be recently observed that Internet evolves more and more toward higher interactivity, collaboration between web services and stronger position of users who become active producers of the content. This trend contributes to setting up new tools, such as wiki, blogs and social services which allow users to share information and create new projects. Also changes in science practice go further in

this direction [5]. The way scientists could work with each other on global scale by communicating information and spreading ideas is possible like never before. New science of the 21st century, commonly referred to as Science 2.0 directly refers to the use of digital technology and infrastructures. In our survey we addressed only few questions dedicated to those matters.

The results of the survey show that even though Science 2.0 is not yet popular - 40% of respondents have heard about this idea, with expectations raised. In particular, most of the respondents who have heard about social science portals think those portals can be useful as tools for Science development (76%). They also declared strong will to join such platforms once appeared and gather scientists from the appropriate research field - 77% indicated such expectation. When asked about any reason of not utilizing such platforms, the most popular answer of the scientists was "I have no time to do it".

Like in previous cases (open access, open data), the survey showed that the level of participating is still very limited. Scientists hardly ever used blogs, wiki and social science portals dedicated to scientific community. Apart from the lack of time, probably the most obvious reason is that any appropriate incentives promoting such behavior are missing in the science system.

Many authors and advocates of Open Science claim that motivations for scientists to support open knowledge distribution are rather limited because the traditional academic evaluation rules do not promote such a behavior. In this connection, a main dilemma reduces to the question on how to change the culture and system of awards in academia, thus how to ensure that Openness becomes equally advantageous to the entire academic system as also to its individual members [6].

### **ANALYSIS OF THE ATTITUDE: LINEAR REGRESSION MODELS**

The overall community attitude, presented above, gives only basic information of what scientists think about Open Science. In order to disclose more interesting relations between variables there was a need to carry out more advanced statistical tests. Our main goal was to find out how the attitude towards Open Science depends on independent variables: sex, discipline, participating in international projects etc.

The general presumptions we made before statistical analysis is that general attitude toward Open Science could be discussed in three aspects: cognitive (knowledge about Open Science), behavioral (publishing in Open Science), affective (emotions and feelings about Open Science models). This tripartite conception of attitude was taken from popular and classical distinction used in psychology and social psychology: the attitude toward some object/subject addresses these three main aspects [7].

In this survey we asked several different questions about Open Science which could be treated as referring to some dependent variables. To reduce the number of those variables we applied a standard factor analysis, aiming first to reduce the number of variables and secondly to detect an underlying structure of the relationships between them. Factor analysis was applied to those variables that cover cognitive, behavioral and affective aspects of the attitude toward Open Science. Finally we detected three dominating factors:

- Knowledge (about OS),
- Behavior (publishing in Open Access),
- Opinions (positive opinions towards Open Access).

Those three dominating factors were used as new dependent variables. We assumed that they would depend on some independent variables (predictors): age, sex, discipline, participation in international projects, academic title/degree, experience as research team leader, type of institutions, and would also mutually interfere with each other.

To test this presumption we used linear regression models – general statistical method to verify influence one variable on other.



## CONCLUSIONS OF THE ANALYSIS OF ATTITUDE

### A) OPINIONS ABOUT OPEN ACCESS

- Female scientists are more positive towards open access
- Representatives of arts and humanities are more positive towards Open Access than others.
- Researchers from institutes of the Polish Academy of Sciences are more conservative
- Age, participating in international projects, and experience as a team leader were not statistically significant

### B) KNOWLEDGE ABOUT OPEN SCIENCE

- Female scientists show lower awareness of open models as well as staff members of research and R&D institutes (compared to university members)
- Stronger international research record leads to better knowledge on open science
- Age, discipline were not statistically significant

### C) PUBLISHING IN OPEN MODELS

- Representatives of life and exact sciences tend more towards open access publishing
- Higher age leads to lower number of open access publications
- Team leaders are more positive towards open access publishing
- Academic title (Professors) holders publish more frequently in open access model
- International research record is strongly correlated with publishing in open access models

### D) KNOWLEDGE AND OPINIONS ON PUBLISHING

- Knowledge about Open Science and opinions toward open access have positive impact on frequency of publishing in open models.
- This knowledge has greater positive impact than opinions

## GENERAL CONCLUSIONS:

- Open Science adoption is so far limited in Poland, still Polish scientists consider open models as an important driving factor for the progress equally in science as whole and in its individual disciplines
- Strong open publishing promotion, the related systemic solutions and advantages for individuals contribute to the exposure of open access as the main aspect of open science. Other key aspects, incl. open data and Science 2.0, have still somewhat limited visibility.
- Polish research community is split in their attitude towards various dimensions of openness. Knowledge on open science positive attitude towards open publishing as well as publishing in open models are driven by factors whose majority is of international nature, however some local features referring to specific national research model can be observed, too.
- This report summarizes preliminary observations based on the conducted survey. More comprehensive analysis would still require some supplementary research, in particular of qualitative nature.

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<sup>a</sup> <https://www.limesurvey.org/>

# A Challenge of Research Outputs in GL Circuit: From Open Access to Open Use

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## Abstract

*Open Access movement and currently formed GL circuit provide the scientific community with unique opportunity to modernize a fundamental part of research life-cycle: processes by which the scientists reuse research outputs when they produce new knowledge and then the community assesses their impact. When scientists mentally manipulate the research outputs, outcomes and other objects of scientific information space they discover relationships between the objects and thereby they reuse it to produce a new scientific knowledge. Some of these relationships become visible in scientists' articles (e.g. by citations). Most of them are directly not observable and may exist in a mental form only. In the paper we propose an "open use" approach for the research area and discuss a practical implementation of the model within a research information system "Socionet" supported a grey literature circuit.*

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## Introduction

Cameron Neylon wrote (Neylon 2012): "open access must enable open use" that means the "innovators can manipulate the material" and from the technical side it requests a "standardizing the representations of data and knowledge in ways that make them easily transferable".

From 2000 we are building a step by step for Russian language scientific community a research information system Socionet<sup>1</sup> that implements a combination of the open access and open use approaches.

From the beginning Socionet supports the grey literature circuit. It provides tools for electronic depositing and distributing different types of research materials in a way not controlled by commercial publishers. Socionet services make a standardizing representation of deposited materials within the research data and information space in a way that makes them easily transferable. Socionet users have a personal information robot service, which notifies them about new materials relevant to their interests. At Socionet there is a statistical subsystem which collects various data about scientists' activities in this virtual research environment and produces publicly available and daily updated scientometric indicators.

In the first section of the paper we present our "open use" approach and in the second one – some technical details about the Socionet research information system and about the current state of this approach implementation within this system.

## An "open use" approach for research area

The proposed "open use" approach is based on a following assumption: researchers use available research outputs to produce new scientific knowledge when they mentally manipulate the research artifacts, extracted from the reading materials, and discover scientific relationships between the artifacts and their own outputs. Some of these relationships become visible as citations in researchers' outputs. Another part of the relationships is directly not observable since the existed citation technique does not allow researchers to express them explicitly and correctly.

Information about some relationships remains in a mental form only. As a result it is not shared with the research community, it is not utilized in a global research process, and the community has no complete picture about scale and scope of research outputs using and impact.

To respond on this challenge we are developing a concept and building a digital technology of "open use" versus traditional paper-based technology which limitations are mentioned above.

We understand the "open use" for the research area<sup>2</sup> as a process specified by the assumption above, but with at least 5 additions.

1. An open access to research, which is the prerequisite of the open use: all research outputs and full corpus of the Science should be publicly available for using by the community to produce new scientific knowledge. Approaches and a technology to support open access are well known and we do not discuss it here.

2. An openness of results of researchers' manipulation of the materials. It should be clear specified what pieces of the materials were selected by the researcher as artifacts for its further using.

From technical point it needs an approach allowing scientists to share with the community research outputs in more reusable form than traditional journal articles, books, etc., allow to do it. Currently there are technologies supporting micro-publications (Clark et al. 2013), nano-publications (Groth et al. 2012) or research artifacts (Parinov 2010a, 2010b), which designed to be better reusable. Also there is an open annotation approach<sup>3</sup> which allows making research artifacts right over electronic version of publications in all traditional forms.

3. An openness of researchers' motivations to use selected artifacts in producing new scientific knowledge. But only part of researchers' manipulations with the material leads to real using of research artifacts. So it is important to share with the community also details about not using of artifacts, when there were tries and fails. In that case the result of researchers' tries and fails in using the artifacts also have to be publicly available.

Technically it can be resolved by implementing semantic linkage technique (Parinov 2012a, 2012b), which in combination with available ontologies allow scientists to express explicitly their knowledge, opinions and hypotheses about scientific relationships between research artifacts and so can visualize in computer-readable form facts and motivations of using or not using.

4. A guaranteed awareness of researchers on all facts of using their research outputs (tries/fails data and motivations) and about impacts of the outputs.

It can be achieved by creating electronic notification system which will trace facts of research objects using and will provide information about this for all interested parties.

5. An openness of usage statistics aggregated by a research output, a researcher (e.g. for all research outputs by this author) and an organization (e.g. for all research outputs produced by staff), including outgoing usage (e.g. how the object used research outputs) and ingoing as well (e.g. how the object was used by the community).

Technically it needs a monitoring service, which trace all changes in research objects and semantic linkages among them, collect and process this data to provide public scientometric indicators.

In the next section we present a current (November 2013) state of implementing this approach and building the "open use" technology within Socionet research information system.

### **Socionet overview**

The Socionet system development was started in 1997 as a Russian Virtual Laboratory for Economists and Sociologists project. At the beginning it provided a mirror of RePEc.org data and functionality. It also included the first in Russia scientific open archive to submit scientific grey literature in Social Sciences for its online presenting, and some simple tools of virtual workspace (Krichel and Parinov 2002). In 2000 the designed information system got its current name "Socionet" (socionet.ru), since from that time it has own harvester, which federates more research collections and archives, than RePEc provided (Parinov et al. 2003). It allowed a building and, from that time, an everyday updating the Russian research data and information space (DIS) for Social Sciences.

In 2002 a Socionet Personal Zone service was created as add-in online workbench and a managing system for academic electronic assets including the grey literature (samizdat) materials. It allowed a depositing and managing of electronic scientific collections for 9 data types (e.g. "person", "institution", "paper", "article", "book", etc.). The Personal Zone service also included software of the "personal information robot" to trace new additions/changes within DIS according personal research interests of users and notify them about relevant findings (Parinov and Krichel 2004).

In 2004 Socionet users got some new tools to create and manage semantic linkages between information objects of DIS. From that time some information objects in Socionet, like personal and organizational profiles can represent professional social networks of appropriate research actors (Parinov and Krichel, 2004).

In 2007 monitoring of DIS changes and statistics automated services were started. The Socionet scientometric database has been accumulating from 2007.01.01. The Socionet statistics section provides a big set of time series indicators. It includes indicators of views/downloads aggregated according linkages between DIS information objects, e.g. a sum of views/downloads for all publications linked with a personal profile, or the next step of aggregation – a sum of personal indicators for all people linked with an organization's profile, and so on (Kogalovsky and Parinov 2008). The monitoring service of the Socionet can trace changes in linkages including its semantic. Appropriate scientometrics data is adding to the Socionet statistics subsystem (Kogalovsky and Parinov 2009).

In November 2013 the Socionet system federates more than 4000 collections with scientific materials organized on the base of RePEc.org and about 600 collections from Russian research organizations. In total it is about 2 M materials and with every day average surplus of 300 new materials and 1-2 new collections per week. It covers 15 scientific disciplines organized by 16 data types sections. From 2009 the Socionet works as a multidisciplinary RIS freely available for all types of academic actors and based on Open Science ideas (Parinov 2009, 2010b). Socionet tends to be a full-functional modern CRIS driven by the community of scientists speaking and communicating in Russian language (Parinov 2010a).

Socionet currently includes following main subsystems (see Figure 1):

1. Information hub (IH), which federates scientific metadata of RIS, RePEc archives and so on. The IH can harvest local metadata organized in different formats. At IH's output one gets accumulated and daily updated metadata in standardized form. Technically IH's output is designed to fit with software agents and give back metadata through OAI-PMH and other XML-based protocols (Parinov 2006).
2. Interdisciplinary research data and information space (DIS) as a visualization of full IH contents presents existed information objects and semantic linkages between them for navigation and searching by Socionet users.
3. Online workbench to create, manage and submit to DIS single materials, whole collections and archives, and also to create/manage networks of semantic linkages between DIS objects. Any authorized researcher or research organization can use it to provide to DIS a proper professional presentation. Profile of organization with linked collections can be represented as OAI-PMH archive<sup>4</sup>.
4. Monitoring and scientometric services, which provides for research community useful scientometric database (updated daily) and notifications. All counted scientometrics indicators are public and can be used for research assessments and scientometric studies.

In November 2013 about 5M semantic linkages exist over research objects of Socionet DIS. At the moment only smaller part of them was created by scientists using Socionet services. About 700 thousands of semantic linkages the Socionet received with RePEc collections (linkages associated with personal and organization profiles). About 4M semantic linkages with the meaning "citation" were imported from the CitEc data base (Barrueco and Krichel 2005).

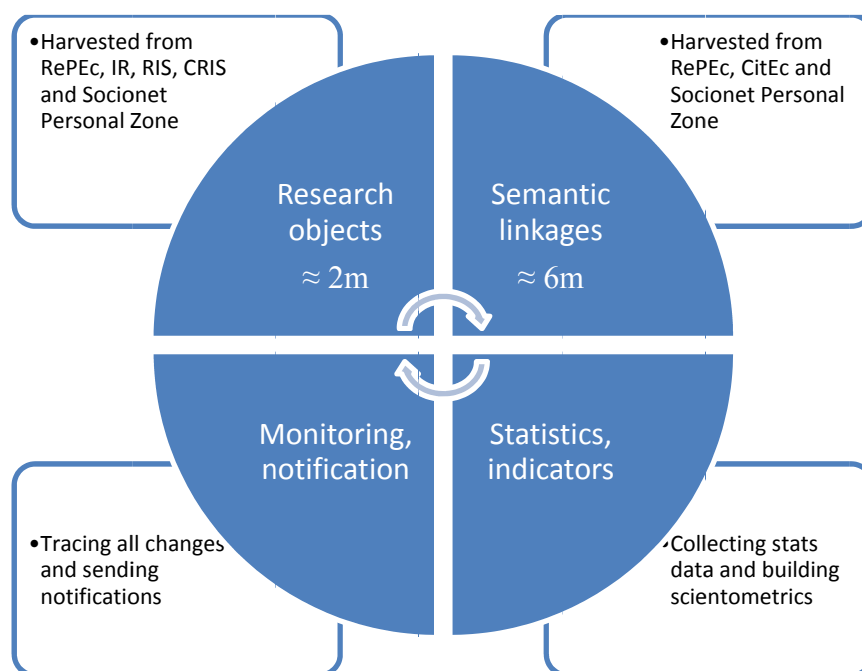


Figure 1. Socionet main subsystems

Automatically accumulated in Socionet semantic linkages data are used: a) to build a visualization of DIS structure in a form of a graph and to provide graphical navigation tool; b) to search linkages according specified parameters (e.g. by creation/revision date, or by usage characteristics, etc.); c) to create reports for notification system; and etc.

The Socionet system uses the CERIF model of standardizing for the representations of data and knowledge. CERIF Semantics and SPAR ontologies for using within Socionet were converted to a form taxonomy represented by a set of semantic vocabularies. The CERIF based semantic linkage technique after some upgrades allows scientists to link different pairs of information objects from RIS content. The semantic meanings assigned by the scientists to the created linkages carry information about classes of relationships between research information objects. The scientific relationship classes are defined by taxonomy based on controlled semantic vocabularies produced from available ontologies.

### Implementing “open use” approach at Socionet

Since approaches and a technology to support open access were implemented at Socionet from the beginning in this section we make focus on new tools and services aimed to support the “open use” approach for the research area.

#### *New forms of research outputs for better reuse*

Socionet users have an ability to deposit information objects with types “artifact” (Parinov 2010a, 2010b) which has similar functionality with micro-publications (Clark et al. 2013) and nano-publications (Groth 2010). Benefits of depositing research outputs in such new form are (Clark, et. al 2013): “(a) their internal structure is semantically clear and computable; (b) citation networks can be easily constructed across large corpora; (c) statements can be formalized in multiple useful abstraction models; (d) statements in one work may cite statements in another, individually; (e) support, similarity and challenge of assertions can be modelled across corpora; (f) scientific assertions, particularly in review articles, may be transitively closed to supporting evidence and methods.”

#### *Motivations to use or not use research artefacts*

Socionet users can create semantic linkages between any available research information objects (Parinov 2012a, 2012b). Using available scientific ontologies embedded into the semantic linkage technique users can express explicitly their knowledge, opinions and hypotheses about scientific relationships between research artifacts and so they can visualize in computer-readable form the facts and motivations of using research artifacts for their research process or not using them.

Available for Socionet users a list of motivations is specified by a set of semantic vocabularies presenting scientific relationship classes which can exist between pairs of research objects of different types.

Initial set of rendered scientific relationship classes has been built from different already existed ontologies (Parinov and Kogalovsky, 2011; Parinov 2012a) includes: (1) relationships between research outputs like inference, usage, impact, comparison, evaluation, etc.; (2) relationships between elements of the set {scientists, organizations}; (3) relationships between research outputs on the one hand and elements of the set {scientists, organizations} on the other.

Since a semantic linkage expresses a relationship between two objects, there should be determined which scientific relationship classes (semantic vocabularies) applicable for each combination of pairs from a list research objects’ types: a source object type {"person", "organization", "research output", "project", etc.} -> a target object type {"person", "organization", "research output", "project", etc.}.

The initial classes of scientific relationships and a set of semantic vocabularies were proposed in (Parinov and Kogalovsky 2011). For the pair of object types "research output" -> "research output" following classes of scientific relationships and associated semantic vocabularies were specified (ontologies used as a source for semantic vocabularies are mentioned below in brackets):

- Type "Inference", initial semantic vocabulary (CiTO): "obtain background from", "updates", "used as evidence", "confirms", "qualifies", etc.;
- Type "Research usage", initial semantic vocabulary (CiTO): "contains assertion from", "uses data from", "uses method from", "corrects", "refutes", etc.;
- Type "Hierarchy and association relationships", initial semantic vocabulary (SKOS, SWAN): "broader", "narrower", "related", "alternative to", etc.;
- Type "Research material components", initial semantic vocabulary (DoCo): "duplicate", "revised", etc.



When researchers build a linkage between created own research artifact and some other research artifact and assign to the linkages semantics selected from one of four listed above semantic vocabularies, they express their motivations to use the artifact which the linkage is directed to.

Additionally there is a relationship class "Usage proposal" which is also valid for pair of data types "research output" -> "research output" and has initial semantic vocabulary: "can improve", "can illustrate", "can replace", etc. Using it scientists can share with the community their ideas on what research outputs can be used to improve/develop some other research outputs.

For the pair of types "person" -> "research output" there is a class "Professional opinions" with initial semantic vocabulary (SWAN): "responds negatively to", "responds positively to", "responds neutrally to", etc. Using this class of semantic linkages scientists can express their results of "tries and fails" for attempts to use the research artifacts. They also can protest (the value "responds negatively to") against wrong opinions expressed by other scientists with their semantic linkages, etc.

#### *Notifications about reuse*

To provide a guaranteed awareness of Socionet users about facts of using their research outputs, including tries/fails data and motivations, and about impacts of the outputs, we are building an electronic notification system<sup>5</sup>, which monitors all changes over a set of semantic linkages between Socionet information objects and send e-mail notifications to users who may be interested in this.

Different types of notifications produced by this service support a scientific circulation/communication by distributing signals about semantic linkages creation/revision. This service notifies:

1. the authors of objects linked by created or revised semantic linkage, just to inform them about this event, let them know about specified semantics and give them an ability to react on this event (e.g. to protest against specified semantic);
2. the author who is changing his/her object (e.g. an article), if the object has linked (cited) in other objects (articles), that by this action she/he can violate have established linkages and/or its semantics;
3. the authors of semantic linkages, if there were changes in objects specified as a source and a target of the linkages, so they should reconsider their linkages and, if it necessary, correct it;
4. the users of research DIS while they are viewing some DIS object (e.g. the readers of electronic articles) that certain semantic linkages made for the displaying source object (e.g. citations in reading text) can be violated because of the target object (e.g. cited articles) was changed, and an author of the linkages has not updated suspicious linkages (e.g. citations).

If the first three types of notification in the list above can be made by e-mail only, the last one should work as warning, that displayed on the screen when it necessary.

Thus notification service creates additional "open use" approach benefits since it improves scientific circulation and communication because it immediately informs scientists about using their research outputs and authors of semantic linkages can receive a feedback on their actions from authors of linked research objects. It also improves global research cooperation because researchers can immediately react on how their research outputs were used by the community. A cooperation can have at least two ways: a support of the third party research where their outputs were used or a protest against of wrong using or their research outputs.

#### *Statistics of reuse*

The Socionet Statistics subsystem<sup>6</sup> recently was developed to provide needed openness of statistics about research artifacts reuse. An approach for designing research artifacts reuse indicators was presented in (Parinov and Kogalovsky 2013). At the moment (November 2013) this additional functionality is under testing and evaluation. In Socionet still there is no statistically significant amount of semantic data. Examples of reuse indicators below are provided for illustrative purposes only.

The Figure 2 gives an example of overall statistical distribution of scientific relationship classes (described above) where only three of them classify reuse of research artifacts: "Research usage", "Hierarchy and association relationships" and "Research material components". The Socionet semantic vocabularies also cover "Inference" class of relationships which does not presented at Figure 2 but the same classifies a diversity of research reuse.

The Figure 2 illustrates a use case of aggregation of all existed in Socionet scientific relationships between a researcher's profile (one of authors of this paper<sup>7</sup>) and other research information objects. Total relationships divided on two sets: a) expressed by outgoing semantic linkages, i.e. created by the researcher, and b) ingoing, i.e. created by other scientists with intention to express relationships with research objects belonged to the researcher.

This division on two sets particularly for relationships expressed diversity of research reuse illustrates how the researcher used research artifacts (left column at the Fig. 2) and how the community used research artifacts created by the researcher (right column at the Fig. 2).

Semantic structure of linkages					
Research object: <b>Паринов Сергей Иванович</b>					
total linkages: 486					
date: 2013-11-12   object type: person-object					
Outgoing linkages, total: <b>226 (47%)</b>			Ingoing linkages, total: <b>260 (53%)</b>		
<b>Outgoing scientific relationships</b>			<b>Ingoing scientific relationships</b>		
<b>title</b>	<b>share</b>	<b>%</b>	<b>title</b>	<b>share</b>	<b>%</b>
research usage (3)		1	research usage (9)		3
research material components (3)		1	research material components (2)		1
to organization from the person (1)		0	researcher - research output relationship (147)		57
to created collections (12)		5	personal opinion (1)		0
to relative materials (1)		0	from organizations to the person (1)		0
personal opinion (11)		5	hierarchy and association (3)		1
to materials from the author (68)		30	from new versions (4)		2
hierarchy and association (3)		1	from citing materials (93)		36
to out-of-date versions (6)		3			
to cited materials (118)		52			

Figure 2. An example of scientific relationship classes distribution for a person

A table on the Figure 3 characterizes the same personal profile as on the Fig. 2 and it illustrates: 1) distributions of outgoing/ingoing motivations in using research artifacts (top row), and 2) distributions of outgoing/ingoing researchers' sentiments about research artifacts and results to use them (bottom row).

Data in the Fig. 3 top row is built as a subset of scientific relationships that classify research using only (4 classes mentioned above), and it is presented on the Fig. 3 by subclasses, i.e. by titles of motivations. The left column on the Fig. 3 (outgoing motivations) presents a structure of the researcher's motivations in his using research artifacts. The right column (ingoing motivations) presents motivations of the community to use researcher's artifacts.

Data in the bottom row on the Fig. 3 represents a distribution of motivations specified by the relationship class the "Professional opinions" and the associated semantic vocabulary. In the case of "outgoing sentiments" (left column) it characterizes a structure of the researcher sentiments resulted from his mental manipulation with research artifacts. The right column with the "ingoing sentiments" demonstrate a structure of sentiments of the community about the researcher's artifacts.

Motivations of outgoing relationships			Motivations of ingoing relationships		
title	share	amount	title	share	amount
uses method from		1	uses method from		1
contains assertion from		2	contains assertion from		1
revised or new version		1	duplicated copy		2
duplicated copy		2	related or relevant to		1
related or relevant to		1	extends or broader		2
extends or broader		2	obtain background from		1
obtain background from		1			=8
		=10			
Outgoing sentiments			Ingoing sentiments		
title	share	amount	title	share	amount
very interesting result		4	responds positively to		1
turning point for the science development		1			=1
responds positively to		6			
		=11			

Figure 3. An example of motivation distributions of a person

Socionet statistics subsystems provides similar usage "portraits" not only for authors, but also for research organizations and, of course, for research outputs.

This 5<sup>th</sup> element of our "open use" approach also gives benefits for the community.

Such “semantic cloud” in combination with data about groups of research objects linked by certain scientific relationships makes possible a multilayer stratification of Socionet DIS. By this way one can build a “usage map” for scientific areas, disciplines, specific objects, groups of authors, etc.

Since the semantic data can be aggregated by using information about linked objects (Parinov and Kogalovsky 2013), the aggregators can characterize different objects with variation in selected relationship classes or subclasses. It can present e.g. accumulated usage information about research outputs of one author, or a distribution of motivations and sentiments expressed by one scientist, or the same aggregators for a research organization, a scientific journal, an academic publisher, and so on.

Handling some specific classes of relationships or motivations we can make studies for selected groups of research outputs, authors, or scientific disciplines: which research outputs is used in some specific way, e.g. as a background for scientific inference of another research result, what results are claimed to be a theoretical generalisation of another, and many other according our taxonomy of relationships.

## Conclusion

A grey literature circuit supported by a research information system gets a lot of improvements and researchers – users of the system - have essential benefits when the open access and the open use approaches and tools are implemented in the system.

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<sup>1</sup> <http://socionet.ru/>

<sup>2</sup> We consider the open use for research outputs only within the research area and do not discuss in this paper other types of using research outcomes, etc.

<sup>3</sup> <http://www.w3.org/community/openannotation/>

<sup>4</sup> see 21 Socionet based OAI-PMH archives at <http://roar.eprints.org/view/geoname/geoname=5F2=5FRU.html>

<sup>5</sup> Currently, in November 2013, it is on testing stage

<sup>6</sup> <http://socionet.ru/stats.xml>

<sup>7</sup> See the source at [http://socionet.ru/stat-lnk.xml?h=repec:rus:ecoper:parinov\\_sergey.56054-1&l=en](http://socionet.ru/stat-lnk.xml?h=repec:rus:ecoper:parinov_sergey.56054-1&l=en)



# Information support of research information interactions of PhD. students in Slovakia

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## Abstract

*The support of research process in information practices has long attracted attention of information science, especially in terms of digital scholarship and science 2.0. However, there is a need to manage large volumes of digital data in science and new information strategies of young researchers should be designed. The goal of this paper is to report on research of information needs of doctoral students in contexts of information support off digital research data and processes. Based on the concept of information interactions we concentrate on information practices of doctoral students. The study was designed as the follow up of previous research projects on relevance judgments of doctoral students and information ecology of the academic environment. The concept of the study includes the following information interactions: research behavior, information use, information seeking, organization of information, information production, social media. We applied qualitative methodology of semi-structured interviews with doctoral students in different disciplines and visualization of information horizons. Results of data analyses confirm differences in information needs and information strategies in research behavior of doctoral students. Research of discussion groups is briefly summarized from the viewpoint of interactive interfaces. Main information problems of doctoral students were identified, namely finding focus, expert support, networking and collaborative information behavior in discussion groups. The final model of information interactions in different disciplines is described and recommendations for information portal design are proposed. Grey information objects in information interactions in digital scholarship are identified and value-added services for the community are also articulated.*

Keywords: information practices, digital scholarship, doctoral students, “grey” digital information products

## Introduction

Information science and scholarly communication become closely integrated within interactions in the electronic environment. A number of new information products (which can be categorized into „grey“ literature) appear within these information interactions, e.g. scientific blogs, collaboratories, discussions, large volumes of empirical data, value-added annotations, comments, categorization, personalization, etc. This paper addresses the issues of emerging „grey“ information objects spaces in scholarly information interactions. We present results of a survey of information behavior of doctoral students and a survey of discussion groups and derive a final model and recommendations for value-added ecological services based on (grey) information products embedded in information interactions in digital scholarship.

## Digital scholarship and information science

Digital scholarship builds on cyberinfrastructure and ubiquitous digital environment where we can note the convergence of digital libraries and intellectual scholarly information activities (Borgman 2007, Sonnenwald 2013). The data-intensive science concentrates on support of scholars in every phase of their scholarly work. Information science builds new models of social scholarly practices, e.g. collaboration, management of social networks, trust, and security. Some authors introduced the new concept of science 2.0 (Shneiderman 2008). New types of information seeking appear, e.g. knowledge discovery, exploratory searching, faceted searching, intelligent searching. Management of large volumes of data (big data) requires new approaches to processing of scientific records, but also special tools for assistance in interpretations and collaboration in digital humanities, e.g. presentation of research stories, integration of digital cultural objects, sharing data and management of access and copyright.

## Information interactions

Human information interaction is a multidisciplinary area that focuses on relationships between people and information (Fidel 2012) and elaborates on information behaviour research. Information interactions in the electronic environment include information practices in using sources, seeking, reviewing, interpretation and production of information. A number of interactive models determine information interactions in information science (e.g. Belkin, Saracevic, Spink and Cole) (Steinerová et al. 2010). In digital scholarship we can apply these interactions to information behavior of different actors, including shared cognitive attributes and information resources and building special information spaces in digital libraries and collaboratories.



Challenges of information science are connected with building new sociotechnical systems and new tools for structuring of knowledge. The concept of information ecology as part of information science can shed light on information interactions from the perspective of relationships between information technologies and people, including procedures, goals, community values and tools. (Steinerová et al. 2013). Critical ecological issues of information interactions are new tools for elimination of information overload and risks of information use, including regulation of information environment, integration and re-use of resources, personalization and optimization of interfaces. The documentation of the research process has long been modeled in CRIS (Current Research Information systems) and CERIF (Common European Research Information Format) for building repositories of recorded information in the research process. It is important that CERIF can help derive new relationships between recorded documents and build rich contexts for ecological information use. Another challenge for information science is the concept of open science (Science 2020) as making scientific data and resource available through intelligent openness mediated by digital data collection, data mining, knowledge discovery. Several examples include bioinformatics and genetics ontology websites, management of scientific text data lifecycle in university repositories, simulations of special cases in humanities.

Related issues of open data and open access help in free access to electronic sources of scholarly production in traditional subject or institutional (university) repositories (e.g. arXiv, CogPrints, RePec). For example in digital social sciences the data of social records (e.g. housing, education, shopping, etc.) are subject to special analyses, re-used in different contexts with special tools regarding verification, privacy protection and copyright. In digital social sciences and humanities new user-driven innovations and creative processes appear in the course of information interactions. Research information interactions can be characterized as information processing in design of research, problem formulation, analyses and syntheses of sources, data gathering, interpretations, experiments, simulations and deriving conclusions. Although it differs in different scientific disciplines, the common intellectual information processes include seeking, reading, writing, creating, citing, disseminating. Our assumption is that with electronic environment and open access the range of grey literature extends to these and other information interactions.

In these contexts we designed a qualitative study of doctoral students in Slovakia with respect to their shared cognitive information needs, communicative and collaborative information practices. We build on previous studies of doctoral students in information science (e.g. Drachen et al. 2011, Steinerová, Grešková, Šušol 2007).

### Survey of doctoral students

The context of our research project is focused on cognitive traveling through the web. A part of the project concentrates on information practices of doctoral students as young researchers and teachers. The framework of the research is determined by different cognitive, affective contexts, information tasks, social and organizational contexts.

The main research questions of the study were articulated as follows: Which information needs and behaviors can be identified with doctoral students? Which information interactions are typical for doctoral students in digital environments? Can we develop a model of information interactions for digital scholarship?

The goal of this qualitative research is to model information skills and interactions in research behavior, information use, information production and social media. The research instrument for gathering data was designed, using methodological guidelines for semi-structured interviews including 28 questions. Altogether, 18 doctoral students from different disciplines participated in semi-structured interviews, including 10 women, 8 men, the average age was 26,8 years. (Steinerová 2013). Results confirm differences in information handling in disciplines (types of research) and the need to pay more attention to methodological training of doctoral students. The concept of the study is depicted in table 1.

**Tab. 1 The concept of the research**

Research behavior	selection of topic, planning of the research process
Information behavior in information use	information strategies, practices serendipitous information gathering
Information gathering and seeking	types of sources information horizon
Organization of information	sorting of sources sorting tools
Social media	use, benefits
Information behavior in production	publishing types of sources; selection of journals, publisher, forms

### **Information support of doctoral students**

Results of data analyses confirm differences in information needs and information strategies in research behavior of doctoral students. Main information problems of doctoral students were identified, namely finding focus, expert support, networking and collaborative information behavior in real and virtual groups. As examples we also used drawing of information horizons of doctoral students.

As for information strategies, the most frequent interactions include browsing, keyword searching, filtering, citation chaining and monitoring of selected authors. The information resources consulted represent Google Scholar, digital libraries and scientific journals. Natural curiosity as the incentive of information need connects with verification of information, problem solving, argumentation. In information sharing new types of products and communications are used, especially discussions, blogs, wiki systems, forums and informal social events in social media. Interactions with social media are mainly passive, especially reading, sharing, distribution of questionnaires and the prevailing usage is mainly for private, personal purposes. It is important to notice that especially in the mixture of formal and informal information interactions and communication the productions of „grey“ documents emerges. The framework of information ecology can help explain other interactions producing grey information products – re-use of data, information and successful information strategies.

The section on the influence of the academic community confirmed that academic community can support information practices of doctoral students, especially writing theses, managing citations, sharing of sources and strategies. Navigation and guidance in concept mapping and international expert networking were also considered. Most frequent barriers in information interactions were represented by lack of time, access to sources, disintegration of systems and services and information overload. The problems were identified in terminology development and outdated publications in libraries. Help would be welcome in building methodological knowledge, collaborations with colleagues, e-learning, use of electronic sources. Methodological knowledge is represented by terminology, problem statement, methods and tools which help create the personal information space. Principles of content, context and convenience are typical for information interactions of the community of doctoral students. Doctoral students are in the process of creating their expert networks and the role of supervisors is the most important (Steinerová 2013).

Implications for digital scholarship indicate the tendency of making implicit knowledge (e.g. in social media) explicit in new grey documents and new genres (scientific and research blogs, wikis). Transition from lower level of context to high levels of context help discover knowledge in manipulations with digital objects. Information interactions in digital environment can add value to traditional representations of information objects by means of visualization, interpretation and re-use.

### **Discussion forums (groups)**

In the research of discussion groups (forums) (Hřčková 2013) several contexts of emergent grey documents were revealed. Researchers discover new perspectives (viewpoints) on their topics or issues, best practices (implicit practical experience from colleagues), news, feedback, and problem solving strategies.

Discussion forums are virtual places that gather individuals from the same field of knowledge, interest or expertise with the aim of exchanging ideas and answers (Stuhlman 2010). The role of forums in the scientific environment is slightly underestimated. Nevertheless, currently we can find many discussion forums used by scientists on the Internet. Naming a few of them, e.g. TheScienceforum, Physforum, Sciforums etc., altogether they connect thousands of scientists all around the world without any physical barriers.

According to the typology of Burnett (2000), three main types of content can be found in virtual communities as discussion forums: news, questions and answers and group projects. Members can therefore access the complex solutions of a concrete problem and current news in the field that are not published officially. As such, we can consider discussion forums as "grey" source of information. PhD. students utilize discussion forums for writing their theses and for the direct feedback. Discussion forums are, however, mostly used in computer science in which PhD. students exchange knowledge and solutions to technical problems. Doctoral students utilize the forums to communicate the unclear topics related to their work and a quality "grey" content is to be found in this kind of social media.

In our research (Hřčková 2013) we build on the framework on Preece's concept (Preece 2003) using the term of sociability to enhance the usability, social interaction and social interface. The framework includes categories of purpose, people, rules, social interaction. We asked directly 161 discussion forum users to evaluate 53 factors that are potentially influencing their activity in discussion forums. The values were set ranging 1 to 5, meaning 5 as necessary factor. We included the technological factors as usability, credibility, security and privacy, sociability factors and content factors. The aim was to create complex recommendations for these special virtual places based on the opinions of discussion groups'

users. We found out that the active as well as passive users need the external motivation for participating in the group in a small extent. The users, according to their own words, don't need any help or special treatment as newcomers. On the other hand, users strongly agreed with the need of creating usable and safe technologies to enable their communication. The basic features of forums as registration, signing in/ out, browsing and contributing should therefore remain simple, learnable and understandable. In the process of contributing, it should be clear, which topic the user is contributing to. The authors should also be able to manipulate with their own contribution (edit, erase and move to another subject if necessary). We concluded this, as placing contributions to the right category gained surprisingly big importance.

If value-added services should be provided for doctoral students, we have to include the information behavior of this target groups into the design of interfaces. In the case of discussion groups, it can be concluded that the design should be clear and simple to enable the fast and professional interaction between the individual PhD. students.

### **The final model of information support of information interactions**

Based on common characteristics of information practices of doctoral students as curiosity, critical thinking, knowledge discovery and on knowledge of discussion forums we designed the final model of information support of information interactions. It is also based on the analysis of digital environments and new emerging representations of information objects (unpublished grey documents). The model identifies information interactions in which possible new information objects in scholarly communication emerge (fig. 1).

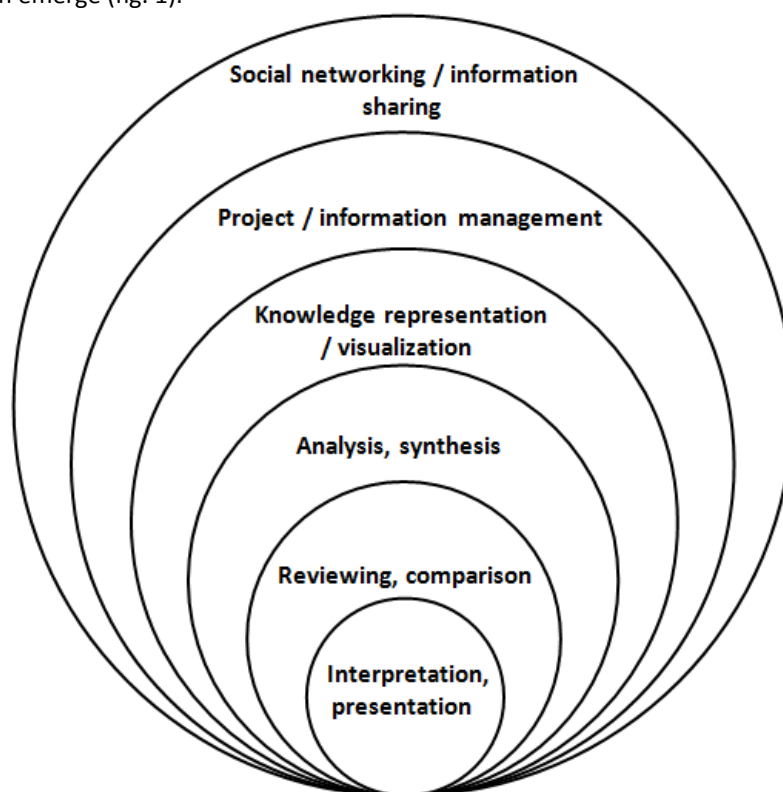


Fig. 1 The model of information support of information interactions

The nested model depicts the main information interactions from social networking (in social media, discussion groups) through information management processes (project management) and representation of knowledge and visualization of concepts to basic intellectual information processing in analysis, synthesis, reviewing, comparison, and final interpretation and presentation. The grey information objects embedded in these interactions include contributions and posts in social media, explanations in information sharing, research project proposals and research project reports (temporal, final content reports), visualized representations of content (information horizons, concept maps, other images and pictures representing knowledge), analytical studies and reports (state-of-the-art, literature reviews), peer reviews of projects, papers for journals, theses, expert reviews, comparative studies, interpretations of information objects and artifacts, presentations (e.g. ppt etc.), representations and interpretations of research and learning objects.

### **Recommendations**

These findings lead to recommendations for building special value-added information services based on the common characteristics of doctoral students, knowledge of their problems and information needs for support in information interactions. It has been confirmed that value-added ecological information interactions for digital scholarship should be based on principles of availability, visibility and convenience. Special services should cover support of networking, collaboration, and creativity.

Main features of value-added services of the community portal for doctoral students should cover tools for project management, tools for methodology and methods of research (finding focus, support of creativity). Other features include orientation in professional (electronic) sources and development of terminology (concept mapping and representation of knowledge). Special features should support interactions with supervisors and other experts, social networking with colleagues, and access to methodological knowledge (best practices, methods, tools). As for information literacy, especially methodological literacy for doctoral students is recommended (including concept mapping and terminology, finding focus and synthesis and interpretations of data, and social interactions with experts) (Steinerová 2013).

### **Emergence of grey documents and information objects in digital environments**

Network information environment and changes in information behavior of doctoral students and researchers form cultural challenges for design of information products. New configurations of information products in academic knowledge networks relate to e-products (e-journals, e-book) and to processes of personalization, collaboration, remixing of content. The chain content – service – product is different in production and manipulations of information objects and learning objects in e-learning and e-science. New media formats are closely connected with communities (e.g. doctoral students) with important characteristics of social awareness, privacy and trust.

Information objects in contexts of digital scholarship provide users with contexts and interests of user communities. The most important feature of new value-added information products is making knowledge visible in representations of values and concepts in contexts. These products can be categorized as those which imitate traditional information products (journals, books, reports, encyclopedias, dictionaries) and those typical for online digital environments (e.g. signal RSS feeds, e-books, websites, community portals). User-generated products transfer social experience into blogs, folksonomies, portals, web archives or special digital libraries, especially by common characteristics and information needs of research communities.

Many of the “grey” scale information products integrate varied forms of media (texts, videos, photographs and music). Diverse range of new information products is connected by interactivity including such web 2.0 features as adding value by creative use, classification, tagging, comments, annotations, discussions.

In digital scholarship we can determine special interactive digital spaces and places (e.g. research laboratories) which result from collaborative and social information behavior of scientists. These spaces are „inhabited“ by e.g. large numbers of empirical data (from surveys), statistical data, medical images, digital cultural objects, annotated human genomes, etc.

In several cases the technological interactive features are integrated with content, especially scientific blogs, discussions, reviews, commentaries, annotations, user profiles. Blogging and weblogs develop a special blogosphere and can help discover implicit knowledge in professional communication. Wiki pages and other social software tools support people in collaborative development of documents and new knowledge. Folksonomies are open classificatory systems generated by users through adding value (e.g. keywords) to content. Concept maps and other knowledge maps help visualize knowledge and contexts for better learning and retrieval, including different multimedia forms.

The space for „grey“ information products is opened to other new products, e.g. big data can be represented through linked data into research stories, simulations, genealogies, service prototypes. Further examples of products can include knowledge bases and knowledge maps, ontologies and other products of the use of special knowledge organization tools. Scholars and doctoral students are both producers and users, sometimes publishers. The spectrum of information objects include student products, working papers, images, preprints and postprints, electronic journals and books, digitized objects, data, tools, archives and other output of the intellectual life of universities. It is important to integrate the documentation of these grey information objects in digital repositories and special research information systems.

**Conclusions**

Information support of digital scholarship will be important in transformation of the digital environment into value-added information spaces with information objects represented by special interactive technological tools. Main information interactions in our model produce special information objects, e.g. from social networking sites to special analytical reports based on data and text mining.

Multiple scholarly interactions require new models for community digital services and products. High level of interactivity can help develop new products in new digital spaces especially in social networking, dialogues and discussions, and reviewing. „Grey“ information products emerge from integration of new tools and technologies with knowledge of information behavior and design of digital systems. Information support is important for building conceptual infrastructures and guidance in research work based on ecological principles of information cleaning, information re-use and interpretations. The identified interactions and examples of „grey“ products can be further modeled in features of digital research information systems.

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## The SK CRIS system as a source of unique information about scientific activities and their outcomes

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### Abstract

*Majority of R&D outcomes consists of data, information and documents integrated into a category of Grey Literature. From portfolio of these outcomes especially publications, patents, products and innovations are interesting for scientific community and wide range of R&D stakeholders indoors and abroad.*

*Current Research Information Systems (CRIS) are one of key software tools for data collection and access, dissemination of information about scientific activities and their outcomes. The EU standards for these systems, primarily the CERIF data format, are covered by the international association euroCRIS.*

*The aim of providing the Information System about Science, Research and Innovation SK CRIS is to integrate all available research information at the national level. The system was designed on a data structure compatible with the CERIF data format and it became a member of the CRIS systems family.*

*The SK CRIS contains data about research projects funded by public resources, a registry of researchers, a registry of research organisations and research and development results. Data acquisition and refilling is possible by using integration interface importing data from external systems. It concerns mainly project data imported from systems of grant agencies. Direct data entry made by research subjects by online forms is the second way how to receive data.*

*The SK CRIS integrates also other available external data sources: registries of researchers from universities and Slovak Academy of Sciences and also publications from universities registered in the Central Registry of Publication Activity.*

*The SK CRIS makes contextual data about science and research accessible during their life cycle. It means that a user can see whether some document was created as a result of the project. The information about its authors and originators, persons and organisations is also available, as well as usage of a document and its citations. The SK CRIS is not limited to work only with metadata. It contains also the functionality allowing the integration of collected data with fulltext documents.*

*The benefit of the SK CRIS is mostly its ability to offer aggregated information from entered data and to present their relationship. Main characteristic of the SK CRIS is the CERIF based concept of objects (entities) with attributes, with a data model guaranteeing interoperability and full language variability. The relations and semantics allow to record the objects with relationship and characterise properties and time attributes by roles and time details. However, the system will be used mainly by scientific community but also by research management, decision makers and public.*

*Enlargement of the SK CRIS functionality and integration of the other external data sources is our vision for near future. In the same time we consider the interconnection with other European CRIS systems. The SK CRIS information system was developed within the Activity No 4 of the NISPEZ national project implemented by the Slovak Centre of Scientific and Technical Information: Enlargement of Central Information Portal for Research, Development and Innovation (CIP RDI) with new functionalities complying with EU standards.*

### Introduction

The Slovak Current Research Information System (SK CRIS) as a part of the Central Information Portal for Research, Development and Innovation (CIP RDI) has the status of Information system of public administration, defined by the Act 275/2006 on information systems of public administration. The Slovak Centre of Scientific and Technical Information (SCSTI) is responsible for operating, maintaining and providing technical support to this system on behalf of the Ministry of Education, Science, Research and Sport of the Slovak Republic (ministry).

The SK CRIS has been developed within the Activity No 4 of the national project NISPEZ: *Enlargement of Central Information Portal for Research, Development and Innovation (CIP RDI) with new functionalities complying with EU standards*. The system is focused on effective work with research projects funded from public resources on national level including a connection with other, science related information systems.

In the process of system building, the experience of SCSTI with the R&D information system building and operation has been utilised and generally accepted principles of best practice for current research information systems are followed.

The system SKCRIS offers wide-range and detailed map of Slovak science, research and development (R&D) and provides the information in mutual relations to all target groups. Implementation of EU standards for CRIS systems, especially using of data format CERIF ensures a possibility of interoperability with similar systems across EU countries. The system was put into operation in January 2013.

### SK CRIS content

The content structure of SK CRIS allows the collection and maintaining of all common types of R&D data (Turňa, 2011). The details of core content entities of our new R&D system SK CRIS are presented below (figure 1 ).



Figure 1 SK CRIS Main webpage

### Registry of Projects

The Research and Development Project is considered as main object (entity) of current research information system: CRIS system is project centric. The information about projects seems to be most relevant for users from different target groups.

Other entities (mainly organisations, researchers, publications, but also events, facilities, equipment, services etc.) are entered into the system mainly via the relationship to any R&D project.

The Registry of projects has been built up since 2000 as part of different versions of R&D information systems. Currently, it contains the data about approximately 10000 projects.

The data about different categories of projects are collecting mainly by integration interface interconnecting SK CRIS with other systems collecting similar data. The systems that will be connected to SK CRIS are mainly the following ones: the system of the Slovak Research and Development Agency (SRDA); Scientific Grant Agency VEGA; Cultural and Educational Grant Agency KEGA and the system of Incentives for Research and Development.

The integration interface allows an automated data import from external systems to SK CRIS. The validation of all imported data is included. The aim is firstly to collect a comprehensive data about research projects included also the responsible organisations and persons, and secondly there is an effort to avoid duplicity of data entries from different systems.

### Registry of Organisations

Registry of organisations has been built from several information sources. The first one is annual additional statistical survey of R&D Potential of the Slovak Republic. The information about which organisations carry out research and development is also provided by the Slovak Statistical Office, which receives information about activities of organisations from statistical reporting. Whereas the additional statistical survey of R&D Potential has been carried out since 2000, a significant number of forms were filled in the past. This data is stored in the system and it has been updated annually.

The part of entries into the Registry of organisations is being acquired also during the process of the Certification to perform R&D, which is administrated within the information system. As certification is compulsory for each organisation applying for the support for research from public sources, the registry includes not only data about universities, Slovak Academy of Sciences and state research organisations, but also a significant number of research organisations from non-for-profit and private sector. Currently, the Registry of organisations contains about 1300 subject records. The user interface is shown on figure 2.

**Figure 2 Registry of Organizations, user interface**

### *Registry of Researchers*

Registry of researchers has been established on the basis of data from database of experts – evaluators of R&D projects funded by the ministry (1100 personal records). However, the overall goal is to provide the data about all scientists (more than 23000 researchers) in the registry. In first phase of the SKCRIS operation we tried to cover significant and representative part of scientific community - researchers from universities and Slovak Academy of Sciences (SAS) and from state operated research institutes. We realised automated import of entries from registry of employees in higher education sector, and from registry of SAS employees.

Between the other data sources on researchers the registration of research projects have been the most important. It is possible to extract relevant researchers' data (name, affiliation, role in the project) from successful grant applications administrated by different ministries and grant agencies.

Except for the data sources described above, the basic data (name, surname, institution) about researchers from universities can be extracted also from the Central Registry of Publication Activity operated by the SCSTI.

We assume that the base records about researchers created on the basis of publicly accessible sources or imported from other systems will be continually updated by respective researchers, or by repetitive imports of updated data. It is necessary to mention the continuous need for check of data quality. Desirable is manual data control, software validation and elimination of possible duplication.

The result is the bilingual up-to-date database of researchers containing professional profiles that will serve for searching experts according to scientific area, but also for presentation of scientific capacity in Slovakia and abroad. On the end of October 2013 the Register of Researchers contains more than 18000 personal records.

### Registry of R&D Results

The registration of R&D results as an independent entity is novelty in the Slovak research information system. The results of projects have been published on web. The similar situation applies for registration of researcher's publication activity. The publications records inserted by researchers into the database would be accessible to public.

In SK CRIS system all results will be published. It will not be only bibliographic data about publications, but also data about intellectual property objects (referred to as patents, trademarks, designs, utility models etc.) and data about other results of R&D activities (e.g. products and innovations).

For obtaining relevant data, the interconnection of SK CRIS with Central Registry of Publication Activity was put into operation. The data collected as R&D results (project results, researchers' publications and results) inserted by organisation in applications for Certification to perform R&D has been also published. The results will be continuously updated.

Additional second level entities substantially supplement the core and result entities mentioned above. These are the calls for projects, finances, laboratory infrastructure (facilities and equipment; offered services), but also events, awards and different full text attachments, i.e. CV of researchers.

### Grey SK CRIS

Typically Grey literature consists of technical research documentation. Although many different kinds of publication has been classified as grey. The material is usually not peer reviewed as is white literature. Some of them might be commercial documents in confidence and they could contain intellectual property of value to the organisation.

We can see two possible way how system CRIS could be important for collecting and providing of grey literature. The first way is based on the fact that CRIS system is considered as storage of grey objects (Jeffery,2007). Important part of CRIS system (and CERIF data format) entity research results could be considered as grey literature. The results of R&D are listed below (Asserson,2012) :

- (a) publications: journal / conference papers, technical papers, theses, dissertations, reports
- (b) patents
- (c) products: prototypes, fully engineered products
- (d) results: data and its presentation / visualisation
- (e) know-how and IPR: reports, procedure instructions
- (f) education and training: documentation, courses
- (g) publicity: press releases, product or organisational posters

The second way means that CRIS system is considered as software tool for administrate, provide and access contextual information about grey literature.

CRIS systems based on data format CERIF should support each type of result. As mentioned above, the SKCRIS system contains portal website where users can find contextual research information (projects, calls for proposals, researchers and their expertise, research institutes and their activity). The data are stored in SQL database using data format CERIF (CERIF,2012), containing metadata on research results including „grey“ documents .

As yet a fulltext scientific repository solution is not operated, the SKCRIS substitutes some repository functionality beyond the common CRIS properties. The SKCRIS collects not only metadata but also full-texts of publications (figure 3), but we could not consider our system as CRIS-repository application .



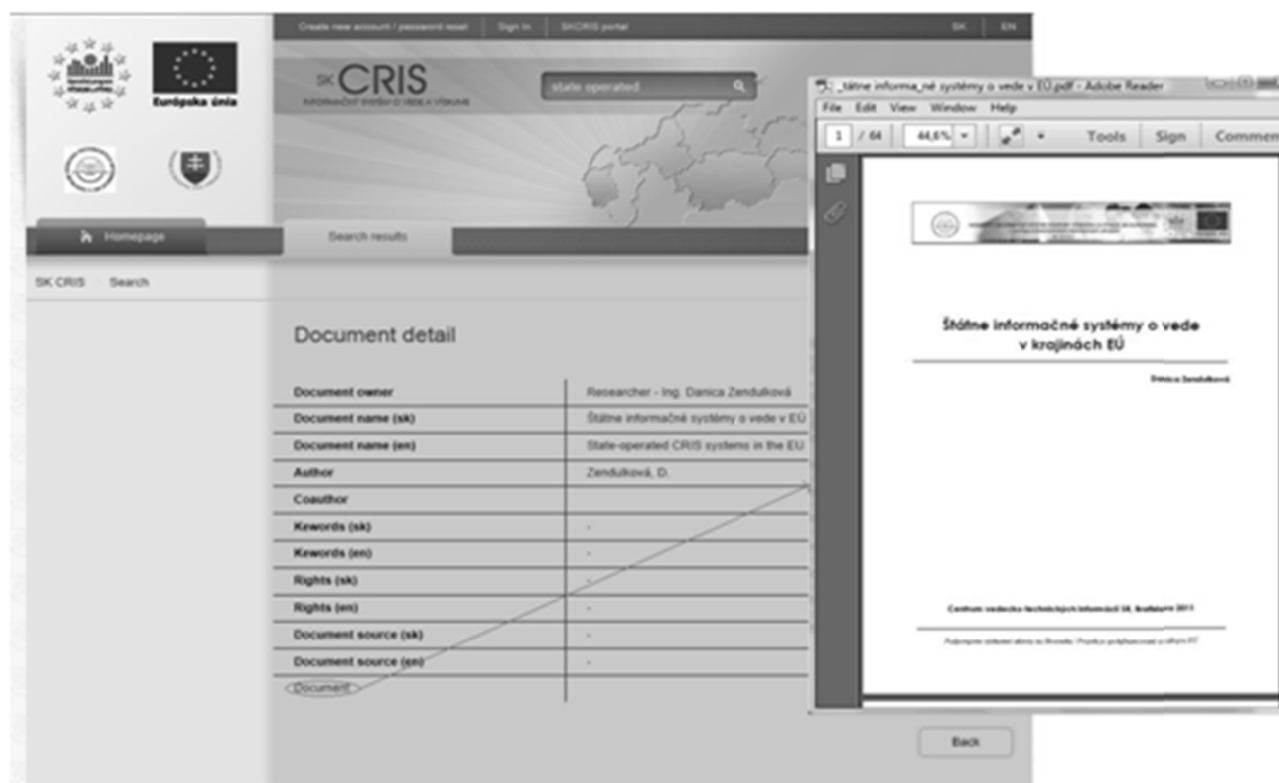


Figure 3 R&D Results: Document metadata and fulltext

In this consequence we need to mention also news items from research institutes' websites, published on Central Information Portal of Research, Development and Innovation.

The aim of providing the portal SK CRIS is to enable digital access to all information concerning science, research and innovation funded from public resources.

#### Properties: how SKCRIS works

The functionality of the SK CRIS is user oriented. The most important functionality cornerstones are following:

1. *Search interface.* The search interface contains the possibility of use of different search techniques: simple, advanced, but also full text searching and faceted navigation.
2. *Bilingualism.* Bilingual Slovak and English user interface with selected data by CERIF requirements will access the information about Slovak science to users from different countries worldwide.
3. *Semantics.* The part of SK CRIS data model is also CERIF semantics, including different code lists and classification schemes. Their use results from Slovak legislation. The example of semantics and link entities between core and result entities is shown in Figure 4.
4. *Relationship.* The search results will present mutually related information. The main linking entities are Person – Organisation, Publication – Organisation and Project Organisation. The linked objects are connected by hypertextual link. It means it is possible from detail of organization on Figure 4 by click to open detail of linked researcher, project and result.

<b>web</b>	www.cvtisr.sk	
<b>testification number</b>	testification number: 2010-9109/19311:1-11; emission date: 06/01/2010; validity from: 06/04/2010; validity to: 06/03/2016	
<b>Linked researcher</b>	Bilský Ľubomír	Manager, Researcher
	Bošňák Dalibor	Researcher
	Czwitkovicsová Katarína	Researcher
	Čepliková Zuzana	Researcher
	Dušková Marta	Researcher
	Frankovičová Lenka	Researcher
	Harachová Mária	Researcher
	Herda Roman	Researcher
	Hrčka Peter	Researcher
	Hrčková Ľudmila	Researcher
	<input type="button" value="«"/> <input type="button" value="◀"/> 1 2 3 4 <input type="button" value="▶"/> <input type="button" value="»"/>	
<b>Linked result</b>	State-operated CRIS systems in the EU	author's organisation
	<input type="button" value="«"/> <input type="button" value="◀"/> 1 <input type="button" value="▶"/> <input type="button" value="»"/>	
<b>Linked project</b>	Infrastructure for research and development - Data centre for research and development KONV	coordinator
	Infrastructure for research and development - Data centre for research and development RKAZ	coordinator
	National Information System for Supporting Research and Development in Slovakia – Access to Electronic Information Resources II	coordinator
	National information system for supporting research and development in Slovakia - access to electronic information resources KONV	coordinator
	National information system for supporting research and development in Slovakia - access to electronic information resources RKAZ	coordinator

Figure 4 Semantics and linking entities in SK CRIS

The specification of user interface functionality was inspired by the results of European CRIS systems desk research conducted as part of the SK CRIS analysis in 2009-2010 (Zendulková, 2011). The data already present in the system will not be required to be entered again. When online form opens, the relevant archived data will be loaded automatically. The system allows to track the history of data that can be changed (surnames, organisation names, etc.)

#### SK CRIS data model

Implementation of the data format CERIF will simplify and clarify the data entry, but also their presentation as mutually related objects. CERIF (Common European Research Information Format) is XML data format to support the management of Research Information. It is recommended by the European Commission as standard for automation in area of R&D information (CERIF, 2012).

The CERIF data format is based on data model, which allows metadata representation of research entities, their activities, interconnections and their output (results). The CERIF elements have defined the core structure, semantics and link entities and they are divided into hierarchical categories (Jörg, 2009 & 2011).

SK CRIS database is based on the standard CERIF 2008 v1.2. Databases Certification (applications for Certification to perform R&D) and Statistics (additional statistical survey of R&D Potential) contain data collected about each entity outside the scope of CERIF data model SK CRIS.

Besides core entities (Organisation, Project, Person) and result entities, SK CRIS contains the data about laboratory infrastructure. The next 2nd level CRIF entities will be added in future.

Instead of CERIF data model the SK CRIS registers statistical data (additional survey of R&D) and data of applicants for Certification to perform R&D. The online application form contains several indicators outside the data format CERIF scope. The workflow of administration process is part of SKCRIS functionality.

Data model SK CRIS (Valkovič, 2011) is schematically shown in Figure 5.

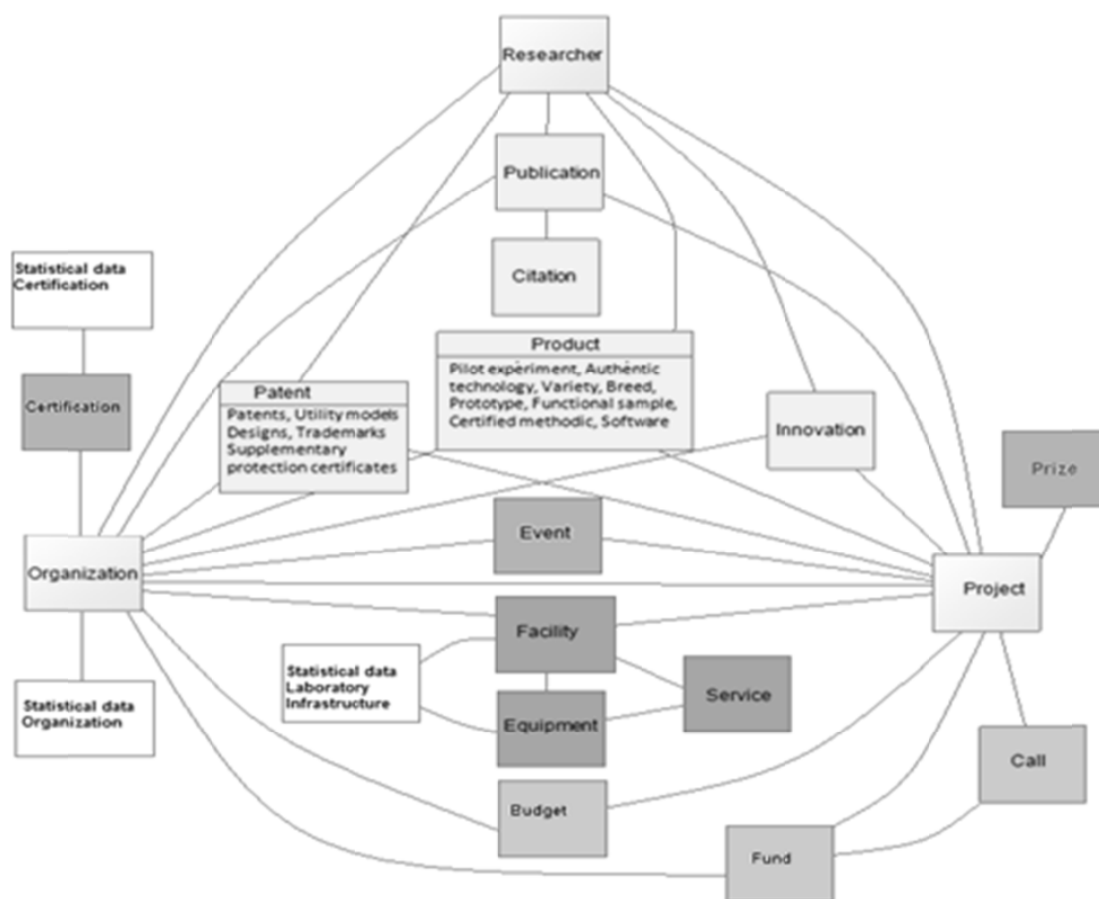


Figure 5 SKCRIS data model

### Integration with other systems

The integration interface interconnecting SK CRIS with external systems containing relevant R&D information is one of important SKCRIS functionality. The following data have been imported by this interface:

- data about different categories of projects stored in grant agencies systems
- data about researchers from Registry of Slovak universities employees and Registry of employees of Slovak academy of Science
- Data about publications from Central registry of Publication Activity (CRPA) containing publication activity of Slovak universities.

The interconnection of SK CRIS with CRPA will allow to get data about the significant volume of R&D results and also the core data about researchers – publications' authors. The simplifying functionality for research results entry will be a part of SK CRIS. SKCRIS user – researcher receives during the entry of research results the verified list of publications from CRPA. He/she identifies relevant publications, which eliminates duplicity of the same data entries. For SK CRIS users, the data integrated from CRPA will complete the field of research results that have been continuously inserted by researchers to the SK CRIS.

In Figure 6 we can see the process how publication registered to CRPA by the university in UNIMARC data format (on top) is integrated into SK CRIS. The publication was imported into SK CRIS by researcher identifying CRPA publications where she is author. After inserting, the publication was marked as the result of registered project by project responsible person. The record about publication obtained the linkage to the project, responsible organisation and to all authors – researchers having personal records in SKCRIS. The figure also shows that four of five authors are employees of Comenius University - Jessenius Faculty of Medicine and one is not (by SK CRIS data) employee of university.

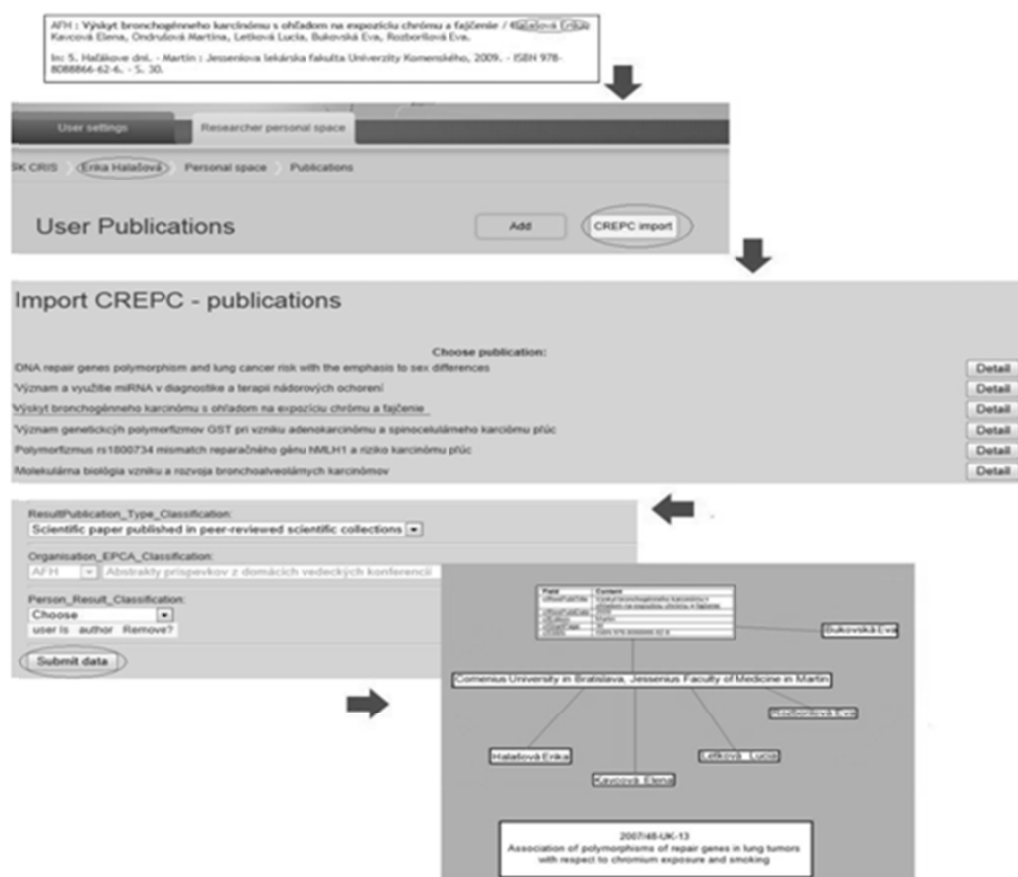


Figure 6 Connection between CRPA and SK CRIS

### Benefits

First months of SKCRIS providing show several benefits for different target group of users.

1. The presentation of information and new knowledge and its interchange between scientists and researchers in electronic environment.
2. Accelerate the application of knowledge into the practice (technology transfer), information about research results for enterprises and business and their involvement in active utilisation of this knowledge in practice.
3. To obtain general support for science and research on national level. To provide information for decision makers about scientific and research activities and results and for state administration.
4. Popularisation of science and technology, including RTD results in a comprehensible way attractive for public. These activities should positively influence the perception of science by society.

### Challenge for future

Despite the SKCRIS was put into operation some months ago, we are confronted with several challenges for future. Between possibilities of SK CRIS improvement, we consider following aims as crucial:

- Following CERIF development and implementation of actual CERIF data format version
- Integration of data from more external systems
- Use CERIF XML format for data exchange
- Interconnection with the fulltext repository when it will be prepared
- The process of data quality improvement is separate task. Responsibility of data correctness, completeness and timeliness is on the side of data creators, not on the side of SKCRIS administrator.

But we identified some steps for reach better data quality:

- To complete and to validate incoming data
- Avoid duplicity of data coming from different systems
- To use universal unique identifier for similar objects in integrated systems

The national CRIS system SKCRIS as result of the NISPEZ project funded from structural EU funds is only first step, groundwork in organization of research information workflow in Slovakia. Our goal is to build complete "house for research information" consisting of institutional CERIF based network of institutional CRIS system connected with fulltext scientific repository.

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## Auditing Grey in a CRIS Environment

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### Abstract

*We define grey as information that is not peer reviewed scholarly publications. In the CRIS (Current Research Information System) domain Grey includes not only non-peer reviewed publications (typically technical papers) but also performance art, art artifacts, design documents, models (e.g. for engineering or architecture) and – increasingly importantly – research datasets.*

*Recently national governments – inspired by the work of W3C on LOD (Linked Open Data in the context of the Semantic Web) – have made government information available for citizen rights (the information should be available to those who paid for its collection) and business leverage – the information is used by businesses for strategic planning and a growing ICT business sector provides applications using LOD for business advantage.*

*Government portals to publicly-funded data collections have been implemented (usually as data.gov.nn sites where nn = country) using ‘flat’ metadata standards such as DC (Dublin Core) and CKAN (Comprehensive Knowledge Archive Network). These metadata standards provide limited information and – worse – it is very difficult to assure integrity of the associated information object because there is no integrity checking mechanism. Much of the presented material is of a summary nature and based on more detailed research activities; rich metadata is available, both contextual (project, funding, persons, organisations, related white publications etc.) and detailed (schema level for software to interact with the information object). This rich metadata improves information object integrity in discovery and utilisation.*

*The ENGAGE project (<http://www.engage-project.eu>, portal at [www.engagedata.eu](http://www.engagedata.eu)) aims to enhance the metadata associated with the usual data.gov portals with the rich metadata available around the supporting research information objects in order to improve discovery and to ensure appropriate use of the information objects in context. A 3-layer model has been proposed with discovery metadata (DC, CKAN and several others) generated from the contextual layer (CERIF: Common European Research Information Format – an EU recommendation to Member States) which in turn points to the detailed metadata associated with each domain or even individual information object. The mappings from CERIF to/from each metadata format are done once and manually, thereafter conversion is automatic. This architecture combines the easy browsing / discovery in the semantic web/LOD world with the formal rigour of underlying rich metadata stored in information system with full integrity constraints.*

*This architecture allows confidence that any audit of the quality of the semantic web/LOD environment will be favourable because it is generated from the underlying integrity-rich environment and not just generated by manual input and linkage.*

### 1. Introduction

In a world of ever increasing information, auditing (quality checking) is important. We argue that the vast majority of information that exists may be classified as grey (peer reviewed scholarly publications form a very small part of the corpus). Furthermore, in this paper we use information object to mean ‘digital grey object’ where the object may be information encoded in any form and any medium. In particular we are concerned with the metadata related to the information object and how it is used for auditing.

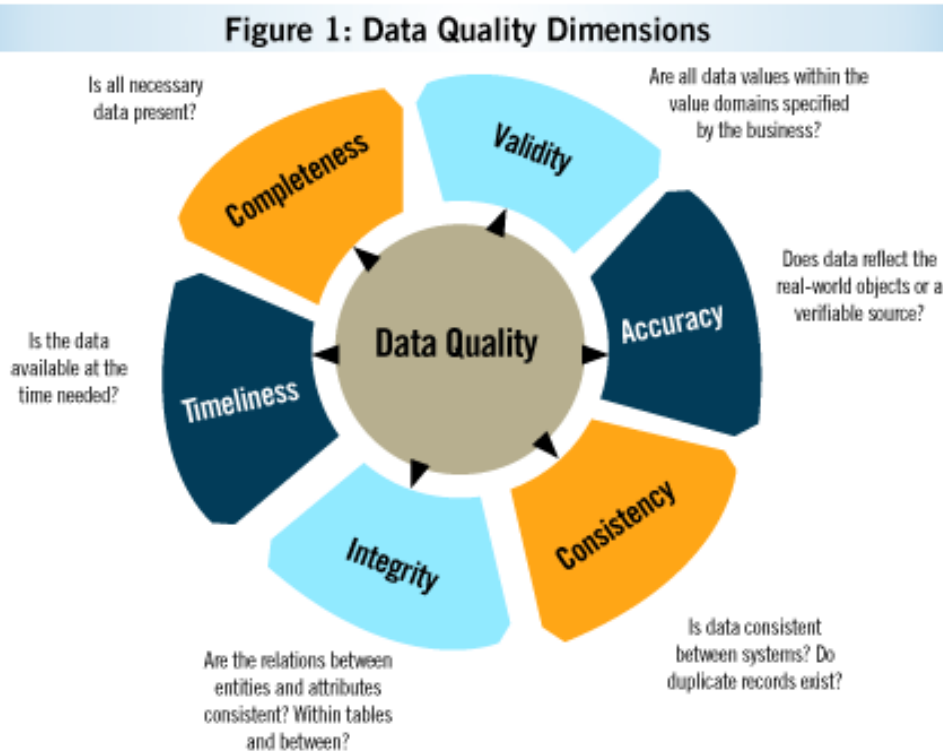
### 2. Reliable information

#### 2.1 Introduction

Reliable information is essential for quality decision-making. We suggest that an audit of an information object (more specifically the metadata describing the object) to assure its reliability has three elements: quality, context and availability.

#### 2.2 Quality

The dimensions of quality may be summarized as in Figure 7.



(With acknowledgements to FINETIK)

**Figure 7: Dimensions of Data Quality**

First and foremost data quality (using data in the wide sense of any kind of information presented using any medium<sup>1</sup>) depends on integrity: that is the verisimilitude with which the real world of interest is represented. This can only be assured by using a schema (which defines the representation of the data and the relationships of one data item to another) with associated constraints – expressions in logic that ensure the data values are within range or are from a predetermined list of values) and that dependencies (referential and functional) are respected.

The accuracy of the data (e.g. the accuracy of measurement using scientific instruments or observation) is important and – together with the precision with which the measurement was taken – determines whether the data may be used for the purpose intended. The real world has inconsistencies and observations are incomplete. It is essential that incompleteness is represented (by so-called null values) and that inconsistency is recorded with as much contextual information as possible (Section 0). Furthermore data values may change with time; it is important to know the temporal validity (for which period of time it is representing the real world) of the data item. Much of the above can be assured by independent validation – commonly through peer review – and / or by quality rating by the interested community (as done for example concerning products available through amazon.com or hotel booking systems).

### 2.3 Context

Context describes the environment in which the information was collected and may be used. It consists of related entities that give confidence that the information object of interest is understood in that environment and that its quality and appropriateness may be assessed. We assert that a solution – (CERIF) – exists already. CERIF has already been in use widely in 42 countries and is an EU Recommendation to Member States. CERIF is maintained, developed and promoted by (euroCRIS) at the request of the European Commission. The CERIF datamodel is already quite well-known in the Grey Literature Community (Jeffery and Asserson 2005) but the overall model is reproduced here (Figure 2) to illustrate the entities that are recorded together with their relationships thus giving the context of the research.

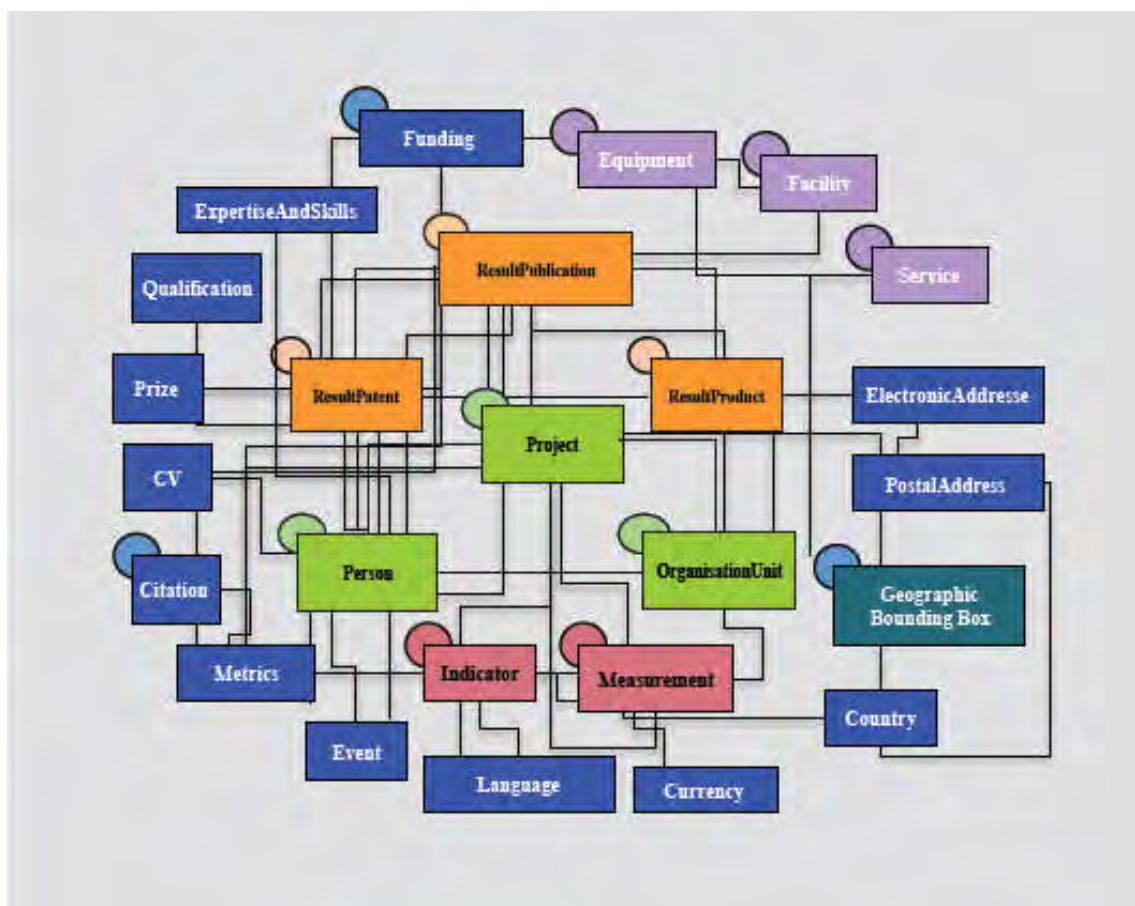


Figure 8: The CERIF Datamodel

#### 2.4 Availability

Data (in the wider sense of information) is not reliable – and its reliability cannot be audited - if it is unavailable through lack of persistence or lack of accessibility.

##### 2.4.1 Persistence

The key requirements for persistence are (1) media migration to ensure the information is readable; (2) a declared syntax and semantics to ensure the information is understandable; (3) preservation of related software to process the information: this is required because the software may well encapsulate information about the information object and may be the only method of accessing the object. Unfortunately software systems are ephemeral so the specification of the software and the processing environment (operating system, compilers) may be the best mechanism.

##### 2.4.2 Accessibility

Hidden information may be valuable for some purposes (particularly for commercial exploitation of the IP (Intellectual property) encapsulated in grey material) but for scholarly discourse access should be open and toll-free at the point of use. In this way the grey material – output of research or related activity - can be evaluated for quality by the peer community or for applicability to a problem or opportunity by others (innovators, entrepreneurs, educators). Accessibility is controlled (explicitly or not) by rights and licenses and these must be recorded.

#### 2.5 Conclusion

The reliability of information depends critically on one technology: metadata. The metadata itself must be of as high or higher quality than the information being described and thus must conform to the aspects of reliability outlined above. The authors have long urged the grey community to adopt richer metadata and specifically CERIF (Jeffery 1999), (Jeffery and Asserson 2007), (Jeffery and Asserson 2008), (Jeffery and Asserson 2010).

### 3 Open data

#### 3.1 Introduction

Recently there has been much interest in open data. This has been caused by a conjunction of the open movement (for scholarly publications, software) and technology developed under the aegis of W3C (World Wide Web Consortium). A major motivation has been government policy resting on two premises: (1) that open transparent government means that data collected using public funds should be available to the public; (2) that making this government data openly available will stimulate new business opportunities – both for providers of software services and users of those services for business benefit. Such information (the majority is documents rather than structured datasets) is usually classified as grey since objects are not subject to formal (scientific) peer-review although one could argue that parliamentary scrutiny of e.g. national financial data is a kind of peer review in assuring quality.

The technologies involved are LOD (Linked Open Data) and SW (Semantic Web). The former provides a mechanism using RDF (Resource Description Framework) of making a syntactic relationship between two things (e.g. X is related to Y) and the latter allows the naming of that relationship to be expressed in a defined vocabulary with the usual ontological relationships (X is father of Y). These triples (subject-relationship-object) are usually encoded in XML.

Sometimes raw data is encoded in RDF. However, more usually RDF is used for the metadata describing such a dataset. DC (Dublin Core) has evolved from its early textual representation through qualification of elements and XML representation to a RDF encoding. However, the vast majority of examples of DC metadata are in textual or qualified form. CKAN (the modestly named Comprehensive Knowledge Archive Network) has a metadata format that is based on DC but extended. It is encoded in RDF.

#### 3.2 The Problems

Most portals provide only a clickable list of available information objects; clicking on the name provides a screen of metadata including the URL of the object itself. In fact most available objects are not structured data at all, they are unprocessable documents in pdf or limitedly processable spreadsheets in xls format although a recent move by W3C intends to encourage the non-proprietary csv (comma separated value) format<sup>2</sup>. Very little metadata exists for most objects and that which does exist is ‘flat’ and poor; that is it has the properties of a library catalogue card rather than exposing the richness of the structures of the metadata (Jeffery 1999). Many objects are of summary or aggregated form and do not make reference to the underlying detailed – often publicly-funded research – objects.

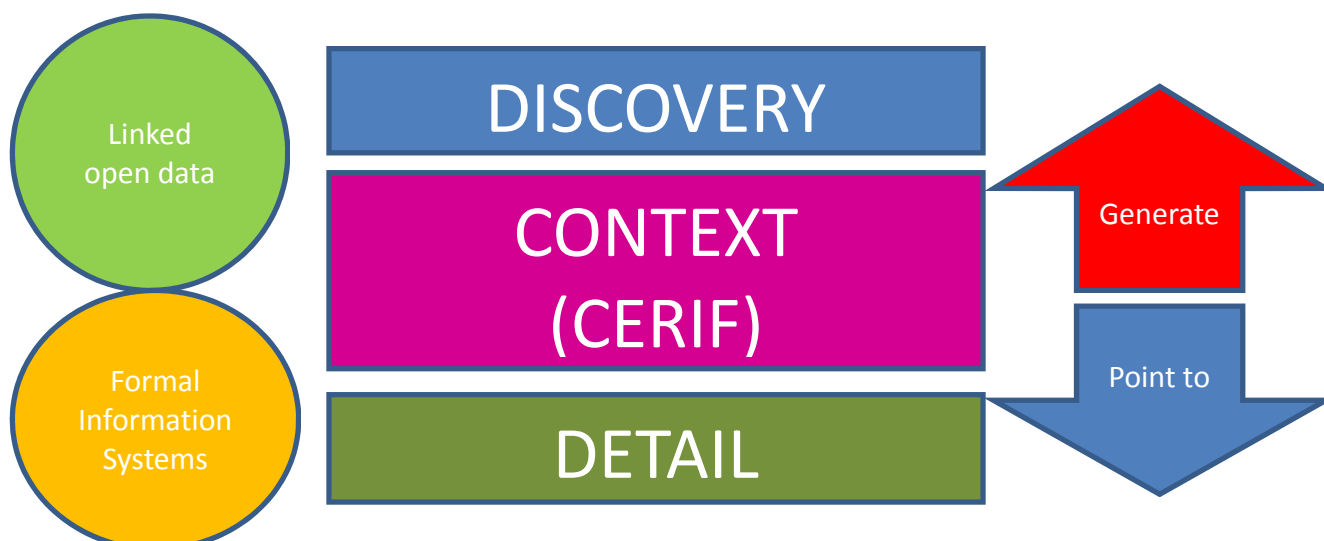
#### 3.3 A problem is an opportunity

The problems provide an opportunity: to support the unreliable open data represented by metadata in DC or CKAN with reliable open data from the domain of research represented by rich metadata namely CERIF.

### 4 Engage

The ENGAGE Project (ENGAGE) assists users in accessing PSI (Public Sector Information) available through open government data sites but also underpins the objects there with access to underlying information generated during publicly-funded research (datasets and related publications – which may be classified as white). Naturally the information at present is dominantly in the domain of SSH (Social Sciences and Humanities) but the concept is extensible across all domains. ENGAGE provides not only user access but also facilities for loading datasets and a social networking approach to commenting on datasets and annotating them. Furthermore it offers a community forum for requests or discussion.

A key aspect of the architecture is the 3-layer metadata model (Figure 9): this provides separation of (1) metadata used for discovery (simple, flat) from (2) metadata used to understand how the object(s) might be used in context (CERIF) from (3) the detailed and specific metadata of the object itself – usually a metadata format common to only a few objects in a limited domain. The discovery metadata is generated from the contextual metadata to ensure consistency – and converters are available from and to CERIF for (DC), (CKAN), (eGMS), (INSPIRE), (ADMS), (DDI), (SDMX) and other mappings are being done all the time. The contextual metadata points to the detailed metadata associated with the object, used dominantly to connect software to the object for processing.



**Figure 9: ENGAGE Metadata Architecture**

The ENGAGE metadata architecture describes the data model within a developing rich e-research architectural environment providing models (described by metadata) for not only data (in the sense of information) but also users, processes and resources.

## 5 Conclusion

euroCRIS has defined the metadata architecture of an ambitious project. The purpose is to underpin summary open government information objects (described by limited metadata) with research objects (described by rich metadata) from which the former were derived. The integrating characteristic is CERIF. This provides formality and assurance. euroCRIS is also providing the metadata interconvertors so CERIF acts as the superset ‘master’ format generating the others and acting as a ‘translator’ between them. The enhanced metadata provides the required quality for audit to assure the quality of the information object.

## Acknowledgements

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<sup>1</sup> Formally information is structured data in context

<sup>2</sup> <http://www.w3.org/2013/05/icsv-charter.html>



## Grey Literature in European Commission Projects

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### Abstract

The survey is focused on the documentation produced by the European Commission (EC) projects involved in the Framework Programme for Research and Technological Development (hereafter FP7) and managed by the Italian National Research Council (hereafter CNR). In particular, the Grey Literature (GL) available on CORDIS<sup>1</sup> and European Projects websites was analysed. In order to verify how it is managed and whether it is compliant with EC recommendations, some categories were introduced to identify, measure and evaluate the usability and availability of projects production. Data was obtained from a sample of European projects websites.

### 1. Introduction

The latest recommendations issued by the European Commission go towards the revision of their policy on dissemination and preservation of scientific information in order to promote the access to the results of the community-funded research by especially implementing the open access policy within 'Horizon 2020', the EC Framework Programme for Research and Innovation, 2014-2020 (European Commission, 2012). In the proposal for a Regulation of the European Parliament and of the Council laying down the rules for the participation and dissemination in 'Horizon 2020 we can read:

*"The rules regarding intellectual property, exploitation and dissemination have been modelled on the widely acknowledged Seventh Framework Programme provisions with further improvements and clarifications. Specific new emphasis has been put on open access to research publications and an opening was made for experiments with open access to other results. The enlarged scope and new forms of funding as well as the need for flexibility in this area of the rules has been taken into account by the possibility to lay down additional or specific provisions where appropriate. Access rights for the European Union, and in the field of security research also for Member States, have been foreseen" (European Commission, COM 2011).*

The websites of the EC projects represent an essential vehicle for both the acquisition and the diffusion of documentation and could also become an important resource within a European infrastructure able to overcome the disconnected and scattered nature of their content in order to optimize their reuse. The EC considers the structure and the contents of the websites generally *[suffering] from a contextual and structural neglect (European Commission, Best practices)*.

In order to improve the documentation management, EC published some guidelines that proved to be a very useful tool for optimizing and handling information on the dedicated portals of the community-funded projects.

The guidelines consist of general and specific recommendations for the websites and for each element of the websites structure. The general recommendations focus on the importance of using social media as well as webmaster tools and virtual meeting facilities (as web streaming) and of adopting a "eu" domain. Among the general recommendations are also identified: the use of sustainable systems aimed at the retrieval of sites by the search engines, the update of the sites contents and the use of keywords in metadata and contents page. We concentrated on the specific recommendations providing the "Best Practice" for the structure of websites, identifying the components and providing the explanation of each concept and content.

The CNR has an important role in the development of the European Union programme: it considers the programmes of the European Union as a priority and strongly encourages the participation of researchers. The CNR has participated in European projects since the beginning and since 2007 joined the FP7 (2007-2013). The CNR also *"welcomes the architecture designed by the European Commission for Horizon 2020 (H2020) and considers its structure innovative and suitable to promote European science, technology and innovation"* (CNR, Position on Horizon2020).

Starting from this context, the aim of this survey is to obtain information about the current practices carried out by the partners of the European projects as a means to improve the projects visibility, the usability and the access to their production.

## 2. Materials and Methods

We measured and estimated the projects documentation and its level of compliance with EC recommendations. CORDIS was the starting point of our exploration and its contents have allowed us to create a sort of “identity card” for each project.

In order to get a specific range of data, we selected a subset of European projects from the CORDIS website using the following query criteria:

i) Search for *>Consiglio Nazionale delle Ricerche*

ii) Refinements *>Programme: FP7 >Coordinator Country>Italy >Participant Country>Italy*.

We got 226 projects matching the search criteria: this group of projects was the core of the analysis.

Data was collected between June and August 2013.

The information was extracted from

- ✓ CORDIS directory contents
- ✓ Project site structure and contents

We gathered the

- ✓ Projects production

and analysed the documents by

- ✓ a) Type of products
- ✓ b) Format
- ✓ c) Availability/access

The objective of detecting all types of documents has been achieved through different steps: first we extracted the information provided by the CORDIS directory: Acronym, Title, Grant, Start/End, Status, CORDIS URL, CORDIS keywords, CORDIS objective, CORDIS related links, Total cost, Area, Contract type and verified the existence of the project websites. This checking allowed us to understand immediately how many projects have their own website even if CORDIS does not always provide the link nor precise information on project sites. In this case we made specific searches via Google to verify the site existence.

Secondly, we checked the projects websites in order to gather information about the websites structure and the projects production.

The third step was the categorization of the documents and the defining of the dataset. Finally, there has been the analysis of the results.

## 3. Explorative phase: CORDIS website analysis

The following tables and figures show some results: the CNR is the Coordinator in 62% of the cases and in 38% is participant.

Projects subset		
Status	N.	%
<i>accepted</i>	14	6,2
<i>completed</i>	99	43,8
<i>execution</i>	113	50
<b>Total</b>	<b>226</b>	

Projects subset		
Projects websites	N.	%
<i>yes</i>	140	62
<i>no</i>	86	38
Projects websites by status		
<i>accepted</i>	1	0,8
<i>completed</i>	60	42,8
<i>execution</i>	79	56,4

**Tab. 1. – Projects websites**

Compared to the total, half of the projects appear to be in execution while 43.8% has been completed. A small group of projects is only accepted. About 62% of the projects have their own website: the category of accepted projects shows the presence of only one website compared to 13 which have not developed it yet. Some projects have not created a proper website and are using only a few spaces within the sites of the partners institutions. We included in the group of projects with a website only those which make available some information and/or documentation. This type of website affects the total number of projects for the 8,5%. With respect to this sample, the presence of the projects website does not seem closely related to the project in execution.



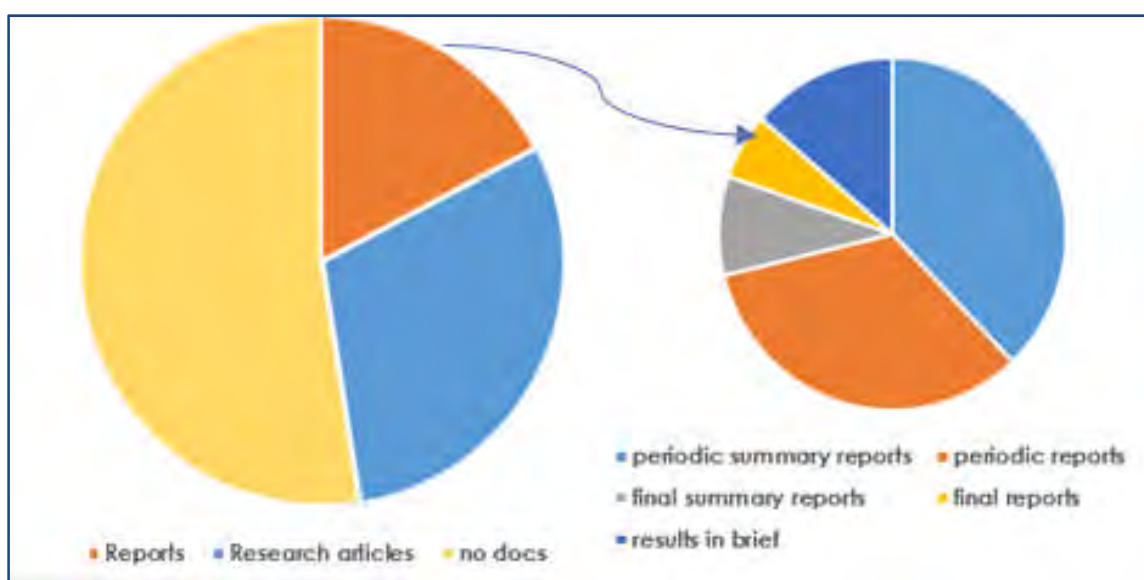
**Fig. 1 – Projects websites/projects total cost ranges**

It is quite understandable that among the projects recently activated only one has already its own website, but it is not so clear why the other projects with websites are only 56% of the total.

The presence of the project website seems related to the increasing financing; we checked the total cost of projects: when the cost increases, the presence of projects websites increases too (Fig. 1). Probably, the growing financial availability lets to devote more professional management of the sites (e.g.: webmasters, librarians and so on) and a greater number of resources moves towards the Web. Even a higher number of partners requires large and more organized structures and more funding that can help the implementation and the improvement of the project in the network.

The analysis of products managed in CORDIS indicates only two types: publications and reports. CORDIS contains documentation even in the absence of the project website remaining, therefore, the only source of documentation for 24 projects.

There is a large group of projects that does not have any kind of documentation. Then we have the highest percentage of research articles published in journals (Fig. 2), which CORDIS draws directly from OpenAIRE (Open Access Infrastructure for Research in Europe).



**Fig. 2 – CORDIS documentation and reports types**

## 4. Results: projects websites analysis

### 4.1 Categories

Our next step was the analysis of the projects websites. The collection of contents allowed us to identify the types of documents produced and to gather them into categories, types and subtypes. The nine sections proposed by the guidelines with respect to the structure of the website (Overview - Consortium - Management structure - Case Study, Deliverables, Publications, Events, Media center, Glossary) and the logical association of related materials were the two main criteria followed in the material categorization.

We identified 13 categories, composed by different types and subtypes (Tab. 2).

We treated 7 of them as individual categories, because they can be associated into a single type (Tab. 3).

Categories	n. Projects	%
<i>Courses material</i>	12	8,5
<i>Deliverables &amp; Reports</i>	74	52,8
<i>eNewsletters</i>	31	22,1
<i>Image material</i>	48	34,2
<i>Informative material</i>	138	98,5
<i>Media press</i>	17	12,1
<i>Projects meetings material</i>	50	35,7
<i>Normative documents</i>	2	1,4
<i>Patents</i>	1	0,7
<i>Research/scientific articles</i>	109	77,9
<i>Technical documents</i>	96	68,5
<i>Tertiary documents</i>	20	14,2
<i>Theses</i>	4	2,8

**Tab. 2 – Categories**

Some categories represent types of materials not specified in the guidelines. We split or merged some categories in order to give more emphasis to the informative content (for example we split *Media centre* in *eNewsletters*, *Image material*, *Media press*, *Normative documents* but merged *Case studies* in *Technical documents* and *Events* in *Informative material*). For the same reason, we preferred to provide a generic level of information about the type *Events*, because their presentation is varied and confusing. Events are almost never divided between past, present or future events and only few of them shows a calendar, as suggested by the guidelines. Very often we found together generic news, not necessarily related to events. Our choice was the creation of the category *Projects Meetings material* whereby we isolated the information concerning the meetings of the projects (workshops, seminars or conferences) thus dividing them from the disorder of the type Event.

Categories	n. Projects	%
<i>Courses material</i>	12	8,5
<i>eNewsletter</i>	31	22,1
<i>Image material</i>	48	34,2
<i>Projects meetings material</i>	50	35,7
<i>Media press</i>	17	12,1
<i>Normative documents</i>	2	1,4
<i>Patent</i>	1	0,7
<i>Theses</i>	4	2,8

**Tab. 3 – Individual categories**

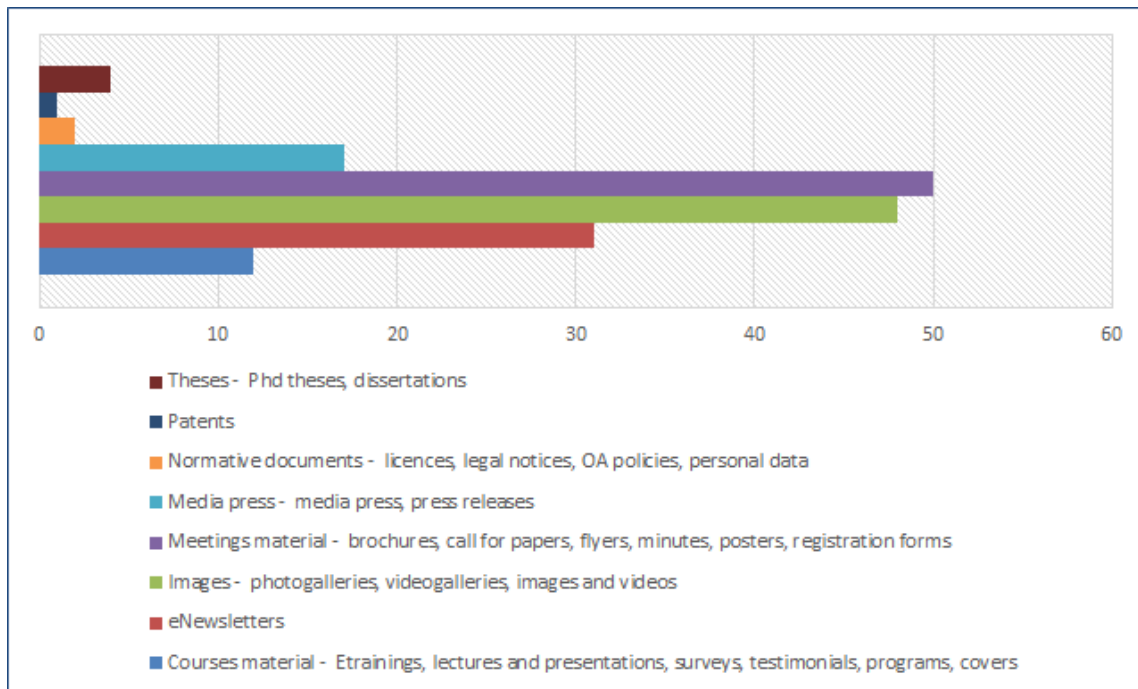


Fig. 3 – Individual categories (subtypes)

Figure 3 shows the types and the subtypes composing the individual categories. *Media press* could flow in the category Information material but it was isolated as contains both newspaper articles devoted to the project as well as articles published by the project itself on national or international press. We considered more interesting to provide this category as separate information. Twelve projects have established courses, training and / or summer school and have chosen to disseminate and make available the related documentation. We checked also several projects that present *Theses* conceived and realized within the project itself. The category *Image material* collects all those projects that have chosen to publish on their own sites various kinds of videos or images not closely related with a specific document type. In these cases, the object itself has been treated as a type. Conversely, when the object is placed as a medium used in support of a given type, we considered it as *pdf*, *html* and *other* formats. The category *eNewsletter* lists the projects that publish their own newsletter in electronic format and make available the full text. Two projects present their normative documents such as licenses, policies and policies for data processing.

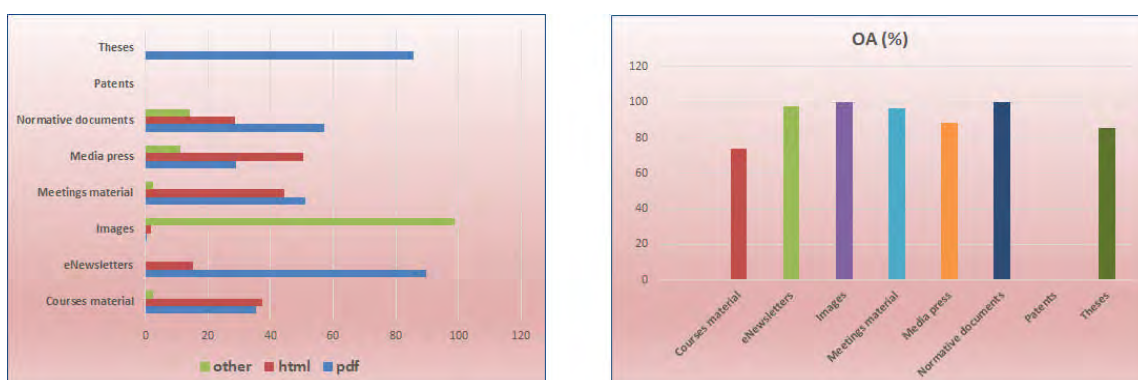


Fig. 4 – Individual categories (formats/accessibility)

The prevalent formats are *html* and *pdf*. The exception is represented the category *Images* which, by its nature, is almost 100% composed of multimedia material fully available. In this case, the formats are jpeg, tiff, png and other video formats. All formats differing from *html* and *pdf* are gathered into the item *other* (Fig. 4).

Talking about access to the full text, we can say that several types make it 100% available (or anyway at very high percentage), so almost all of these types can be open accessed. We could not find any news about the only project that shows a patent because it is only announced but not described, nor viewable.



## 4.2 Informative material

After the Homepage, the first sections of the guidelines are Project overview and Consortium. Both areas have been included in the category *Informative material*. We can see that almost all projects with a website provide at least a minimum of descriptive information. The contents of these sections are the biggest of the whole category. In Fig. 5 we can see, in fact, the different types and their incidence in the general category. Here we have also materials not mentioned in the guidelines such as Announcements, News, Related links etc.

The objectives of the project are indicated by the guidelines as the basic information for the website design because the treatment of this type of information is highly recommended. They are present almost always although not always introduced by this term. Frequently the objectives are introduced by terms such as: about, overview, abstract, description, mission, but the contents express the objectives of the project.

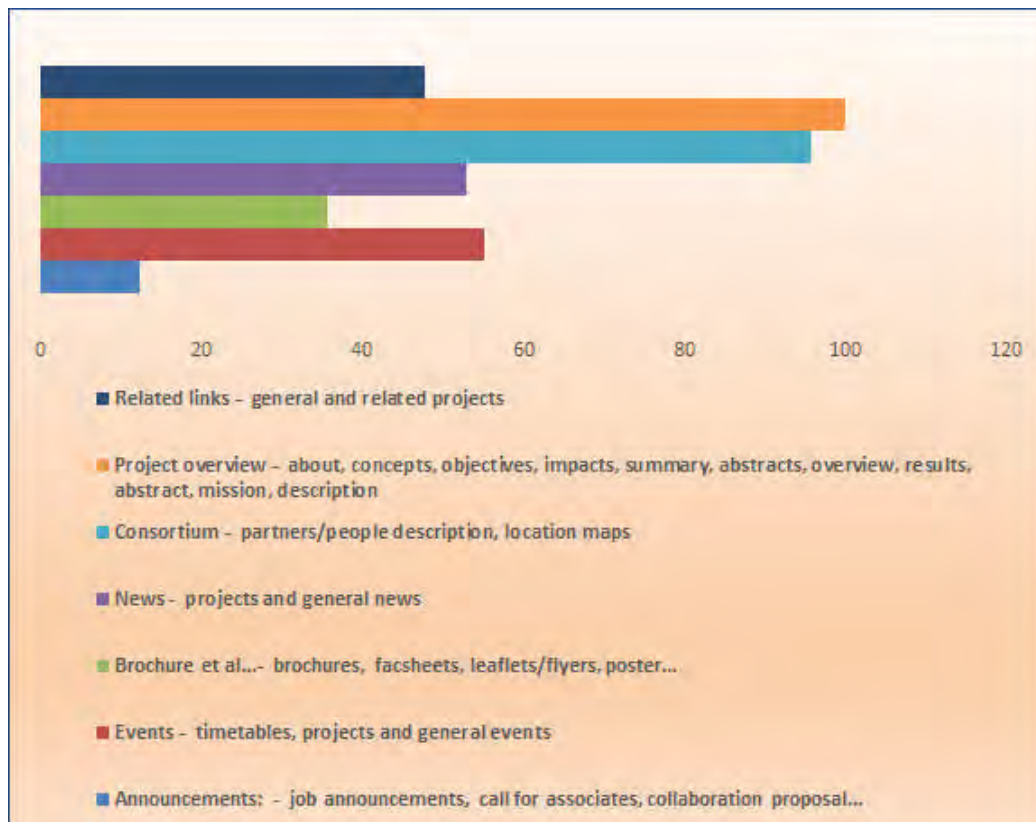


Fig. 5 – Informative material (types/subtypes)

The analysis shows that all projects provide their own overview and that only two out of 140 projects do not give any kind of information on the Consortium.

However, the extent data varies from project to project: most of them propose very little descriptive information while others produce a lot of documentation on scope, objectives, and information on the operational context. The analysis of the completeness of descriptive information shows that about 68% of the projects does not seem to provide detailed data about their operating context. This documentation is almost never provided in a downloadable pdf format, or conforms to a specific pattern. It is given freely and usable as a *html* page (Fig. 6).

Also the presentation of the Consortium varies from project to project. The 95% of the projects indicates the number of participants and their nationality while a slightly lower percentage (87%) is for the contact information that is omitted in some cases.

Significantly less is the presence of location maps, that is the geographic distribution of participants in graphical form. Three projects give a specific presentation about women involved in the project, accompanied by their profile and the description of their activities. In general this is introduced by the term *Gender aspects*.

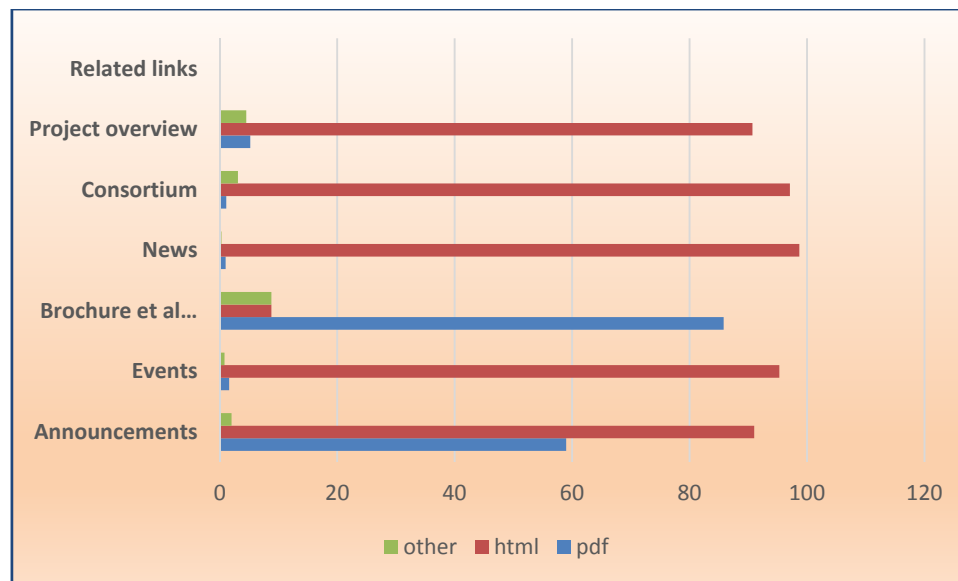


Fig. 6 – Informative material (formats)

Most of the descriptive pages about the partners present the name of the institution, *the* location, the logo and the URL, leaving to the website of the single participating institution the task of presenting the single partners. Several projects, however, perform the description of partners on their own. In this case, the projects propose a detailed description of the activities carried out by the partners and their institution, the subject area covered, the mission and their expertise.

The type Related links indicates the percentage of projects with links to related projects. The format has not been quantified because we have only links to other websites, which were not subject of detection. Data is interesting in order to see how many projects offer the link to similar projects from their websites: compared to the total of the projects with a website, they are about 44%.

#### 4.3 Technical documents

The category *Technical documents* includes some types stated in the sections 3.4 and 3.5 of the guidelines and other types that, in our opinion, are conceptually similar to them, such as roadmaps, prototypes or strategy, just to name a few. The types Research plan, Scientific methodology and Management structures are the largest (Fig. 7).

The projects provide mostly descriptive documentation about their management bodies and about the handling of the project. Approximately, 47% of projects also provide a description of the work packages and/or their management structure. Twentythree projects provide the graphical representation of their research plans, requested from EC guidelines. Also in this case the detail of information is quite varied and the lacking descriptions are numerous. The management structure is presented in different forms and even the terminology used by the projects is not completely uniform and not always explanatory as well as the relationships between government bodies, activities and methodology.

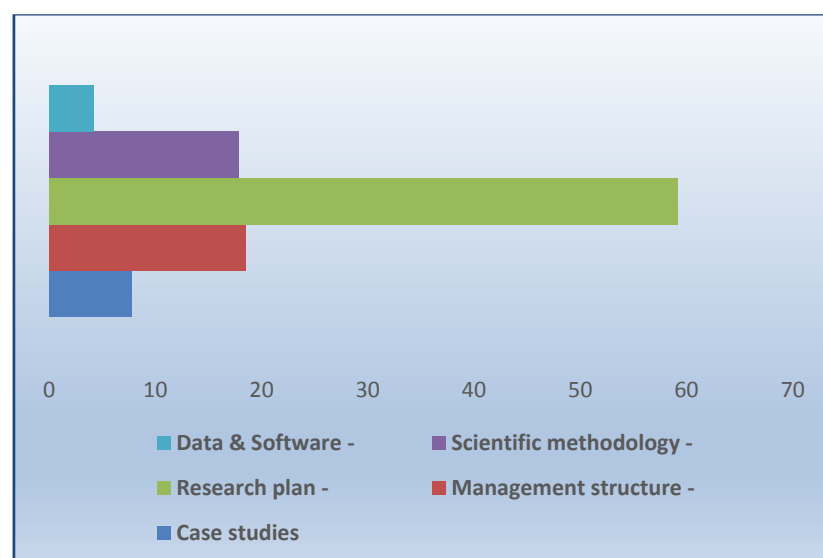


Fig. 7 – Technical documentation (types/subtypes)

A few projects present *Case studies*. It is true that the guidelines recommend the description of *Case Studies* only whether they are particularly relevant. Moreover, in the guidelines, the concept of *Case studies* appears closely related to geographic studies. It is also expressly recommended that the description of *Case studies* should be accompanied by a geographical representation of the same, by the creation of global or European maps. If we give a quick look at the research themes of the projects presenting *Case studies*, we see that mostly belong to the Space and Environment areas. Comparing the total number of projects with a website and the projects that describe *Case studies*, the percentage is very low and their impact within the category *Technical documents* is around 13%. By restricting the calculation to the total percentage of the projects contained in these areas, it appears that 65% of the projects have *Case studies* and 10% of the latter accompanies the description with geographic maps. As for the other types, most of the technical documents are made available through descriptive *html* pages. Some projects use simple links to the studied sites, or to images and photographs of specific subjects. Among *Case studies*, only one project makes available the description of the site.

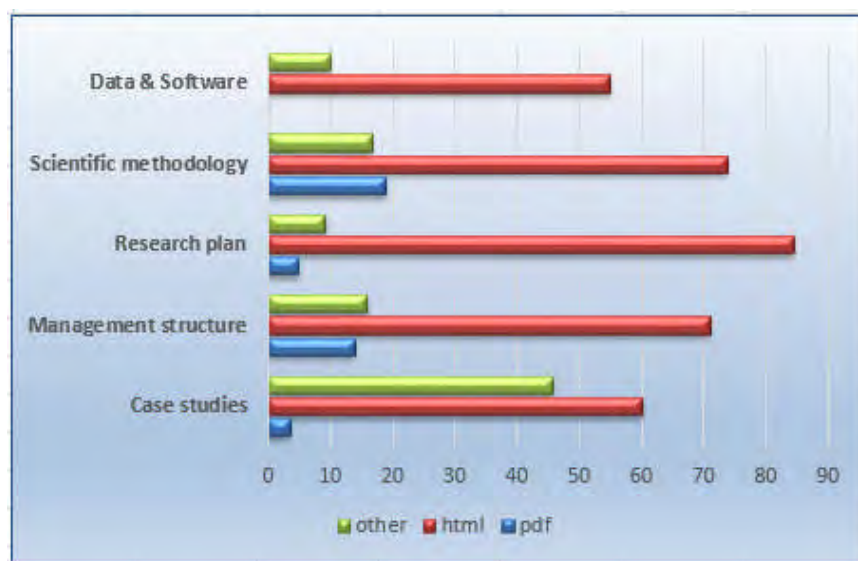


Fig. 8 – Technical documents (formats)

All documents converged in this category are usable in open access.

#### 4.4 Deliverables & Reports

The guidelines give recommendations only about public *Deliverables*. These should be listed in tables and provided with specific descriptive metadata that can be used for the search and retrieval. It is also recommended the use of *pdf* format for downloading. The Research articles should be visible in specific tables (separate from those of the *Deliverables*) identified and described through the common metadata and, if open access, should be downloaded directly from the project website.

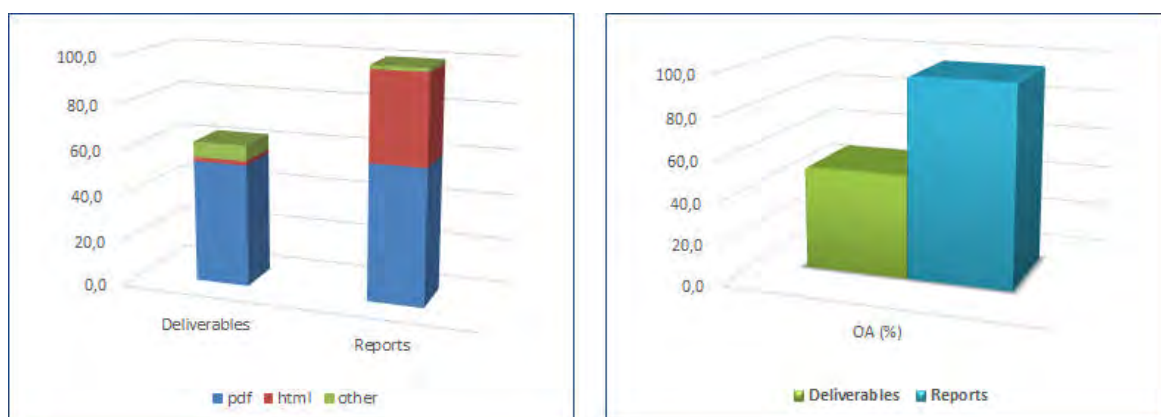


Fig. 9 – Deliverables & Reports (formats/accessibility)

The guidelines do not give indications about *Reports* but almost 60 % of the projects make visible some *Reports* on their sites (Fig. 9).

The subtypes are the same already met in CORDIS: periodic or final reports of activity and results in brief. However, there are also a few working papers and/or technical reports. The *Reports* are freely available in 97% of the cases.

The *Deliverables* are considered the main product of the projects activities. They allow checking the progress of work.

The 54% of the projects present their *Deliverables*. It seems that 46% of projects does not show them but many projects maintain a restricted area so it is possible that all *Deliverables* are deposited inside, without distinction between public and private. It is difficult to understand, because the projects that explicitly state to the partners that *Deliverables* are stored in the reserved area are rare, most of them do not provide any information about the contents of this area. The presentation of the *Deliverables* varies: some projects give news in the form of a list, calling them directly from the page menu; others put them in different voices such as documents or publications; and others give the information together with the work packages.

#### 4.5 Research/scientific articles

The presentation of the *Research/scientific articles* category varies from project to project and is presented using different terms. It is rarely available in tabular form, as suggested by the guidelines, and even more rarely is structured in form of searchable databases. The form of presentation is often a list with links to the publisher's site for the access to the full text. Compared to the *Deliverables*, we noted a bigger compliance to the guidelines about the use of descriptive metadata: generally the bibliography contains the basic elements useful for the resource identification. We verified there is no full correspondence between research articles appearing on the projects sites and on OpenAIRE: the most frequent case is that in which the project shows a greater number of references than OpenAIRE.

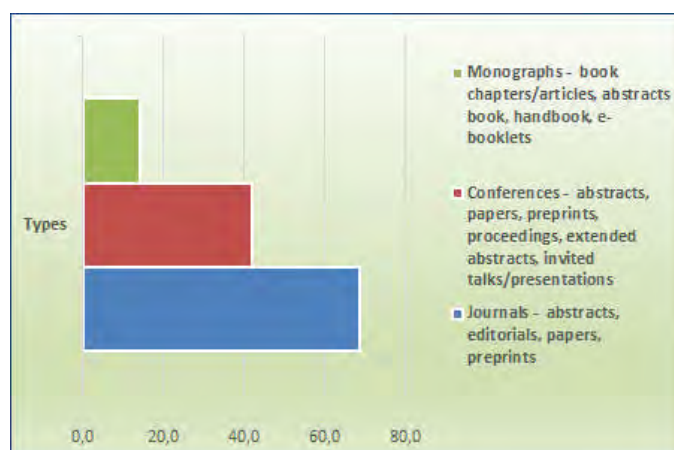


Fig. 10 – Research/scientific articles (types/subtypes)

The highest percentage of the group is related to research articles published in journals, followed by publications in conferences and then in monographs. The subtype shows that the category includes papers, abstracts, editorials and proceedings. OpenAIRE detects articles published in journals. It is rare that OpenAIRE shows articles published in Proceedings.

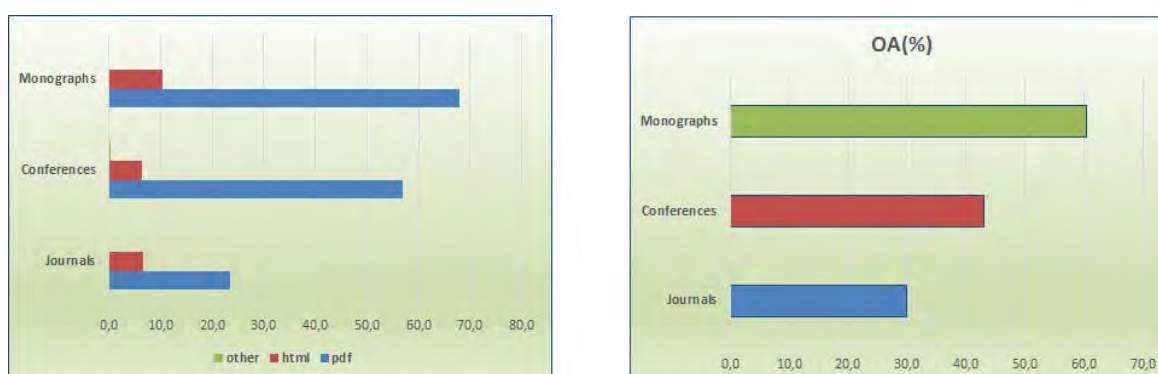


Fig. 11 – Research/scientific articles (formats/accessibility)

The observation of formats and accessibility on figure eleven shows that the more intensive use of the *pdf* and the availability of full-text are attributable to monographs, followed by Conferences and Journals. This is due to the presence of the subtypes e-booklets and handbooks in Monographs and the subtypes abstracts, extended-abstracts and invited talks / presented in Conferences. Most of the books and papers published in journals, book chapters and proceedings are available, but not accessible in full text. The availability of papers in open access is attributable to the presence of the document in Arxiv, in institutional repositories and/or in open access journals.

#### 4.6 Tertiary documents

The category includes all types considered as secondary sources in this context. The projects that show this kind of products are numerically very low. Both the catalogues and the bibliographies are structured in the form of *html* pages (Fig. 12).

The category includes the *Glossaries*, treated in the last section of the guidelines that recommend to projects the production of a glossary of terms and abbreviations and of a Wiki. We checked four projects responding to this recommendation. They make available on their websites the explanation of terms and expressions of their own field of study. The nature of the glossary depends on the scope of the research project. Only one project has structured the glossary as a searchable database.

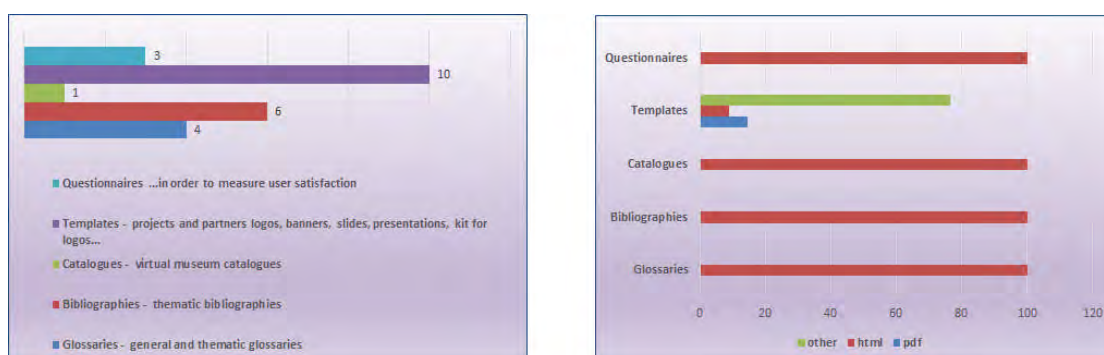


Fig. 12 – Tertiary documents (types/subtypes/formats)

Five projects propose a Wiki, more or less structured and articulated. In general they are organized as all wikies or shared websites and give more advices about the project. Sometimes they create special pages and recommendations about technical details and analysis of the possible approaches to the topics of study.

The questionnaires are offered by three projects with the aim of mapping the intended audience, to check the skills and to acquire information. They also aspire to measure the degree of user satisfaction about the contents of the project and their presentation on the websites.

#### 5. Concluding Remarks

We encountered several difficulties in the identification of the contents offered by the projects. Sometimes the websites are very articulated and the organization of the material is not immediately understandable. In order to provide clear and explanatory results, we collected the documents in some categories. The *Grey Literature Vocabulary* (Pejšová P. et al., 2012), was our starting point and our guide in categorizing: more or less all types of materials encountered in the data collection found their collocation within the categories proposed by the vocabulary.

The analysis revealed that the documents produced by projects and available from their websites are numerous and more varied than the items included in the EC guidelines and that there are important differences in the way the contents are disseminated. Resuming, we can say that there is a basic compliance to EC guidelines in terms of content but a minor compliance towards the use of *pdf* format, compared to the increased use of *html*, and to the observation of specific templates and models in the preparation of contents. Almost all categories are available in open access apart from the deliverables and the research articles published in journals.

Surely, the European Commission is very interested in the divulgation of projects results and shows a remarkable attention to the communication plan and to the involvement of user groups. Our society is increasingly technological and needy of documentary sources visible and shareable. The attention given by the EC to open access formats and to the retrieval of information resources of different domains, seems to be a confirmation of the will that knowledge becomes a common heritage, not only accessible by an elite of specialists. A contribution in this sense could come from the more extensive use of tools such as Forums, Blogs and Social Networks. Our analysis reveals that 14% of the projects has already



created a Forum and/or a Blog and that 17% is included in the circuit of the most common Social Networks such as Facebook, LinkedIn and Twitter.

In our opinion this is a good result. The use of these tools can provide alternative routes and give more visibility to the realities of the projects and the supported activities. The sharing of collaborative platforms may facilitate the activities, the insights and the comparisons and act as a major vehicle of information at all levels.

Another important topic of reflection is related to the mode of content presentation. We detected a wide heterogeneity on the choice of terms which label the documentation: documentation itself, publications, library, results, dissemination are only some of the terms used by the projects to collect and make available their documents. This heterogeneity primarily involves the Grey Literature that is the majority of the documentation produced. Grey Literature remains too often in the shadow. OpenAIRE checks only *Research/scientific articles* produced by the projects, but any type of grey documents is gathered.

The scholars involved in European projects need to be updated on the state of the art of the research conducted by other projects: current, completed and/or belonging to different and past frameworks. They need of all types of documents. So, it becomes very important the creation of infrastructures that merge, describe and make easily available all documentation, grey literature included.

Equally helpful may be the adoption of taxonomic criteria for extracting from the sites informative redundancy. So, the resources could be labelled with more strictness.

Harmonize the terminology of the categories, especially of GL categories within each project, through the use of guidelines careful to the taxonomic criteria could be of great help to the visibility of the documentation.

We detected that also CORDIS, in most of the cases, is the only source for establishing links between projects belonging to the same thematic areas but these areas are very general and do not specify the topics studied by the projects. A significant example in this sense is given by thematic areas such as Scientific Research, Information Systems or Coordination and Cooperation, which do not appear to reach a significant level of detail to guide the search for users. The projects websites do not offer links to related projects by research areas or specific subjects. Only one project publishes on its website the keywords of the studied topics and only three projects present Tag Clouds, that could be used to visually represent the keywords used in a website and the related fields of research projects.

We do not believe it is our task to make further recommendations and/or suggest their extension to improve the visibility and accessibility of the vast documentation produced by the projects. We only provide a map of the results and some thoughts on what emerged from the analysis but we hope that European Commission can work at the creation of infrastructures careful to the relationship between the content itself and accompanied by adequate tools to search and retrieve information. We retain that the use of controlled vocabularies, a greater emphasis on conceptual content and the use of descriptive and semantic metadata that can label and describe the documents in a timely manner could be very important. Structures designed this way could collect and make more accessible the whole documentation.

## 6. Future plans

In the future, we would like to extend this study to other realities. For example, it could be very interesting to analyse projects coordinated by partners from other countries and/or by different institutions, such as the universities or the industries. The study of the terminology adopted by the EC inside the different frameworks and in the projects websites it could be equally interesting. Moreover, we found that among the information provided by CORDIS, particularly stimulating are those related to the involved research/thematic areas of the projects. The areas cover the majority (approximately 83%) of the total of areas involved in the seventh Framework Programme. Most of the projects pertains to the following areas: *People* - devoted to the "human potential" in Europe; *ICT* - devoted to Information and Communication Technologies; *NMP* - devoted to Nanosciences and Nanotechnologies; *IDEAS -ERC* - devoted to "frontier researches". Among these four areas, *ICT* and *NMP* have an equally significant number of websites. Conversely, in *People* - that is the area of greatest concentration - only 21% of the projects shows to have their own website. For some areas, which count a relatively small number of projects, the number of websites is coincident with one of these projects, for which the hedge is total. Topics and thematic areas in relation 1:1 are the majority, but some topics are shared between different thematic areas.

It was not possible, here, to study them in depth, therefore we just gave a few indications. For this reason, a deeper analysis of the relationships between projects, websites and research/thematic areas could be another possible directions for further development and future studies.

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<sup>2</sup> URL last access: November 21 2013

## Back to Grey: Disclosure and Concealment of Electronic Theses and Dissertations

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### Abstract

*The open access principle requires that scientific information be made widely and readily available to society. Defined in 2003 as a “comprehensive source of human knowledge and cultural heritage that has been approved by the scientific community”, open access implies that content be openly accessible and this needs the active commitment of each and every individual producer of scientific knowledge. Yet, in spite of the growing success of the open access initiative, a significant part of scientific and technical information remains unavailable on the web or circulates with restrictions. Even in institutional repositories (IRs) created to provide access to the scientific output of an academic institution, more or less important sectors of the scientific production are missing. This is because of lack of awareness, embargo, deposit of metadata without full text, confidential content etc. This problem concerns in particular electronic theses and dissertations (ETDs) that are disseminated with different status – some are freely available, others are under embargo, confidential, restricted to campus access (encrypted or not) or not available at all. While other papers may be available through alternative channels (journals, monographs etc.), ETDs most often are not. Our paper describes a new and unexpected effect of the development of digital libraries and open access, as a paradoxical practice of hiding information from the scientific community and society, while partly sharing it with a restricted population (campus). The study builds on a review of recent papers on ETDs in IRs and evaluates the availability of ETDs in a small panel of European and American academic IRs and networks. It provides empirical evidence on the reality of restricted access and proposes a model of independent variables affecting decisions on embargo and on-campus access, together with a table of different degrees of (non) open access to ETDs in IRs.*

### The context

Scientific grey literature stands for intellectual works not controlled by commercial publishers, of sufficient quality to be collected and preserved, but often difficult to obtain. The difficulty of acquisition and collection building was one of the main characteristics of grey literature in the past. The Web changed the situation. Dissemination of scientific information and access to the full text of all kinds of documents became easy. Concerning grey literature, the Web was considered as a solution and at the same time, as the final destination. The idea was simple and convincing: increasing availability and accessibility would change the nature of grey literature and, in the end, make it disappear. Grey would turn into white (Artus 2003). This belief was strongly supported by the success of the movement towards open access to scientific information (Suber 2012). The open access principle requires that scientific information be made widely and readily available to society (Willinsky 2005). Defined in 2003 as a “comprehensive source of human knowledge and cultural heritage that has been approved by the scientific community”<sup>1</sup>, open access implies that content be openly accessible and this needs the active commitment of each and every individual producer of scientific knowledge.

The reality is different. Not only the definition of grey literature can (and will) survive the Web and open access, (Schöpfel 2010) but also contrary to all expectations and hopes, the Web sometimes increases barriers to scientific information. In spite of the growing success of the open access initiative, a significant part of scientific and technical information remains unavailable on the web or circulates with restrictions. Even in institutional repositories created to provide access to the scientific output of academic organizations, more or less important sectors of the scientific production are missing. The reasons are multiple: lack of awareness, embargoes, deposit of metadata without full text, confidential content and privacy concerns etc. This problem concerns in particular electronic theses and dissertations (ETDs). Many are freely available, but others are under embargo or confidential, restricted to campus access (encrypted or not) or not available at all. While some professionals and scholars are increasingly concerned about the situation (Owen et al. 2009), others welcome the protection of copyright (Hawkins et al. 2013).

Our paper provides empirical evidence on restricted access to American and European ETDs, reviews some published explanations, and then makes a proposal of a conceptual model of independent variables affecting decisions on embargo and on-campus access, together with a table of different degrees of (non) open access to ETDs in institutional repositories (IRs).

The paper builds on a study conducted in Lille between January and April 2013 (Schöpfel & Prost 2013) and contributes to a French-German survey on ETD embargoes carried out by the Institute for Science Networking at the University of Oldenburg and the University of Lille 3.

## Evidence

A small but growing number of empirical studies on ETDs reveal figures on access restriction. A survey conducted in winter 2013 produced complementary figures from France, Europe and the United States. Table 1 presents figures from fifteen institutions and service providers, with the surveyed number of theses, the percentage of documents without access restriction, and the part of documents under embargo or restricted to campus-only access.

Institution	Sample	% open access	% restricted access	% on campus	% embargo
ProQuest (US)	500000+	95%	5%	n/a	5%
Texas (Austin)	11539	92%	8%	8%	n/a
PUC Rio de Janeiro (Brazil)	2787	89%	11%	n/a	11%
West Virginia	4600+	85%	15%	15%	0.3%
Florida State	3709	84%	16%	n/a	n/a
ABES (France)	10631	80%	20%	20%	n/a
Lille 1 (France)	833	79%	21%	15,5%	5,5%
Auckland (Australia)	3088	72%	28%	28%	n/a
Lorraine (France)	52	71%	29%	29%	n/a
Maryland	2050	68%	32%	n/a	32%
Valenciennes (France)	35	63%	37%	31%	6%
Liège (Belgium)	191	57%	43%	33%	10%
Virginia Tech	20386	54%	46%	n/a	46%
Amherst	n/a	48%	52%	32%	20%
Lille 3 (France)	124	40%	60%	n/a	n/a

**Table 1. Empirical evidence on restricted access to electronic theses and dissertations (ETDs)**

Taken together, about 10% of these roughly 550,000 electronic theses are not freely available on the Internet. Without the ProQuest figures, this part with limited access rises to 26%, ranging from 10% to more than 50%. 17% are embargoed for six months to two years or longer while the other 9% can only be accessed on-campus. This panel may not be representative and the results should be interpreted with caution. Nevertheless, they point out that the problem is not limited to a country or region but concerns all institutions with ETDs infrastructures and IRs. Some examples<sup>li</sup>:

At Amherst College, Massachusetts, 32% of PhD theses cannot be accessed from outside of the campus and 20% are under embargo for at least six months (Banach 2011).

At the University of Maryland, 68% ETDs are available without any restrictions. The other theses are under embargo, 21% up to one year and 11% from one to six years (Owen et al. 2009).

ProQuest Dissertation Publishing conducted in 2012 a study on ten years embargo trends (2000-2010) in the ProQuest Dissertations and Theses (PQDT) database. The surveyed corpus of 500,000+ print and electronic theses contained about 25,000 embargoed items (5%). Most of the embargoes are short-term embargoes, for six months to five years, but a small part of theses are under permanent (long term) embargo.

In Brazil, Pavani & Mazzeto (2009) describe access restriction for 11% ETDs on the campus of the Pontificia Universidade Católica at Rio de Janeiro. About 21% of these files are under embargo for five years or longer.

The University of Liège (Belgium) document server indicates 191 PhD theses for 2012. 108 are freely available on their IR called ORBi (57%). For 33%, the access is limited to the campus; the remaining 10% are embargoed for a non-specified delay.

Since 2006, French universities have progressively switched from the traditional handling of print PhD theses to the new infrastructure of ETDs called STAR, linked to a national gateway "Theses.fr" run by ABES at Montpellier<sup>lii</sup>. From 2006 to 2012, the STAR system processed 10,631 ETDs. 8,737 theses were available on the web without any restrictions (80%) while access to the other 1,894 theses was limited to on-campus availability (20%). STAR does not provide information about embargoes.

Another example from France: from 2008 to 2011, the University of Lille 1 processed 833 ETDs in Science and Technology. Nearly 80% are in open access on their IR. 15% are available on the campus only while the other 5% are under unlimited embargo, based on a decision of the faculty to protect intellectual property and innovation.

Only few data on long-term trends have been published. Based on figures from ProQuest, Hawkins et al. (2013) identified an increasing number of embargoed ETDs. The findings by Owen et al. (2009) can be interpreted in the same way, especially for short-term one-year embargoes. On the other hand, the embargo statistics at West Virginia appear to be relatively stable over time (Hagen 2010), just like the figures between 2008 and 2011 from Lille.

## Explanations

Following our review and survey data, experts and professionals explain the access restrictions in different ways, with arguments based on statistics, experience and anecdotic evidence. In a UK survey on mandates for ETDs, 88% of the universities indicated that they allow authors of theses to impose restrictions on access to their work, i.e. the electronic file, for many different reasons. Students, with the agreement of their supervisor, can request an embargo for the following reasons: commercial contract (for instance, funding by an external organisation), patent pending, ethical confidentiality and/or sensitive material (data protection), publication pending and third party copyright (Brown et al. 2010). The same study reveals that restrictions on grounds of third party copyright, data protection or potential risks to personal safety were reported only amongst ETDs (not print support) and that only 60% of the universities allow students to impose restrictions for print theses.

At Brunel University, “while every effort has been made to ensure that embargoing access to theses is not used as ‘a panacea against all ills’, students are offered the option of a 3-year embargo if they have a publication or patent pending” (Brown & Sadler 2010). Academics of the University of Maryland mention future publication, protection of data or work, student request, proprietary data and patent application as primary reasons for approving of embargoes (Owen et al. 2009).

In France, PhD theses are considered as administrative documents and (except confidential research) must be disseminated, at least on the campus (Schöpfel & Lipinski 2012). Yet, following our survey at Valenciennes (France) PhD students appear sometimes confused by embargo, confidentiality and on-campus options.

In Italy, Arabito et al. (2008) justify embargo options as indispensable for the same reasons: “(...) the free availability of doctoral theses on the web can be jeopardized by thorny copyright issues, which arise in the following cases: use of third party owned materials (...), third parties involved (possible infringement of privacy), patentable discoveries (...), and ongoing publication of data (according to the publisher policy)”.

This last argument – expected publication – is by far the most common reason and explains between 1/3 (Owen et al. 2009) and 3/4 (Pavani & Mazzeto 2009) of all embargo decisions. The role of faculty appears to be crucial. At Virginia Tech, nearly half of the students’ embargo decisions were taken on advice by faculty while requests by publishers are insignificant (McMillan et al. 2012). Ramirez et al. (2013) confirm that “scholars continue to doubt the viability of publishing opportunities after a dissertation or thesis becomes available electronically in an open access repository. Perceptions and fear, not data, inform many graduate advisors’ and graduate students’ decisions to restrict access to their ETDs”.

Each graduate school has its own guidelines. A recent survey with more than 150 American graduate schools show that nearly 30% of all institutions “either don’t allow an embargo at all, or don’t tell students (about it at all) where they can find that information readily (...) In their enthusiasm for OA, universities and libraries across the U.S. are cajoling, arm-twisting, or even coercing students into in effect surrendering the copyright to their dissertations and theses, sometimes with the threat that students cannot graduate if they disagree” (Hawkins et al. 2013).

Florida State University Graduate School implemented access restriction - on campus only access – for older, digitized PhD theses: “Since retrospective digitized theses and dissertations did not include retrospective digitized access agreement forms, senior leadership recommended IP restriction for all FSU retrospective digitized theses and dissertations in 2009” (Smith 2009).

Kleister et al. (2013) report how changing the embargo policy at the University of North Texas dramatically dropped down the number of embargoed ETDs, from 80-100 to 20 or less per year. Asking for embargo has always been possible but the burden was on the PhD student to initiate the discussion. From the moment (2007) when this “burden” was replaced by a simple option on the agreement form (as check boxes), the number of embargo decisions was multiplied by more than five. Their conclusion is clear: “The needs of students must be balanced against the institution’s needs and goals. Justification for embargo should not be especially onerous, but needs to be more than a mere checkbox on a form...”

At West Virginia University, Hagen (2010) reports that for the period 1998-2010, 85% of the more than 4600 theses are disseminated without any restriction. The part of theses with restricted access decreased from 47% (1998-2000) to 15% in 2010, because the option of encrypted on-campus only access was phased out in 2009 while the part of embargoed ETDs remained stable.

Smith (2009) describes how the Florida State University Graduate School requested campus-community and PDF document security options starting in Fall 2008, and he adds that “since retrospective digitized theses and dissertations did not include retrospective digitized access agreement forms, senior leadership recommended IP restriction for all FSU retrospective digitized theses and dissertations in 2009”. Following the published figures, this part of restricted access can be estimated at about 16%.

Only three studies present detailed embargo statistics cut down by scientific disciplines (Owen et al. 2009, Pavani & Mazzeto 2009, ProQuest 2012). Yet, these survey results are not really reliable. Some



disciplines appear to be relatively consistent, such as life and chemical sciences, agriculture and environment, business, some domains of engineering (applied sciences) and public health, all with medium or high rates of embargoes. Pavani & Mazzeto (2009) show that in Science and Technology, pending publications as a reason for embargo concern mostly articles (73%) while in Social Sciences students intend above all publishing a book (57%). Yet, we must be careful with these statistics because of more or less small samples.

### People, institutions, reasons and objectives

At first glance, the situation appears rather simple. PhD theses being intellectual work, the student is the only person holding the right to decide about dissemination. Of course, this view is by far much too simplistic. Different actors – people and institutions – can be distinguished who impact more or less the process of decision-making, with different reasons, motivations and objectives. A non-exhaustive list may be helpful to distinguish the different participants in this decision-making process:

- *PhD student: may want to keep the rights to his/her intellectual work; receives advice or orders from the different actors of his/her scientific community*
- *Director of PhD thesis: concerned by quality and reputation, fear of plagiarism.*
- *Jury: concerned by quality and reputation, protection of results.*
- *Community (discipline, staff): supportive or indifferent attitudes towards open access.*
- *Other PhD students: shared concerns about career, evaluation, and plagiarism...*
- *Graduate school: favourable or indifferent towards open access.*
- *University presidency (dean): supporting or not open access policy; concerned with third party rights (confidentiality, copyright infringement).*
- *Academic library: often in favour of open access and running an institutional repository.*
- *Service provider: supportive or indifferent towards open access.*
- *Publishers: opposed or not to open access and publishing of OA theses.*

Figure 1 tries to map these players in a system of decision-making of dissemination and access to ETDs. Each player sets his own goals, fulfils specific functions, plays his particular role, sometimes consistent with others, sometimes in opposition. For instance, PhD students may deposit their non-reviewed papers in open archives “off-campus”, outside of their institution and without any validation or authorization, even when the jury rejects the disclosure.

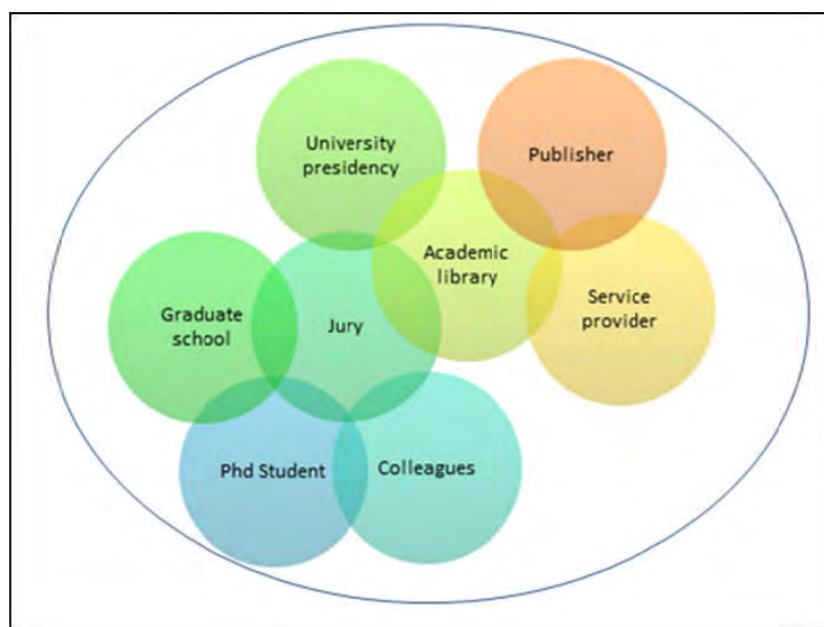
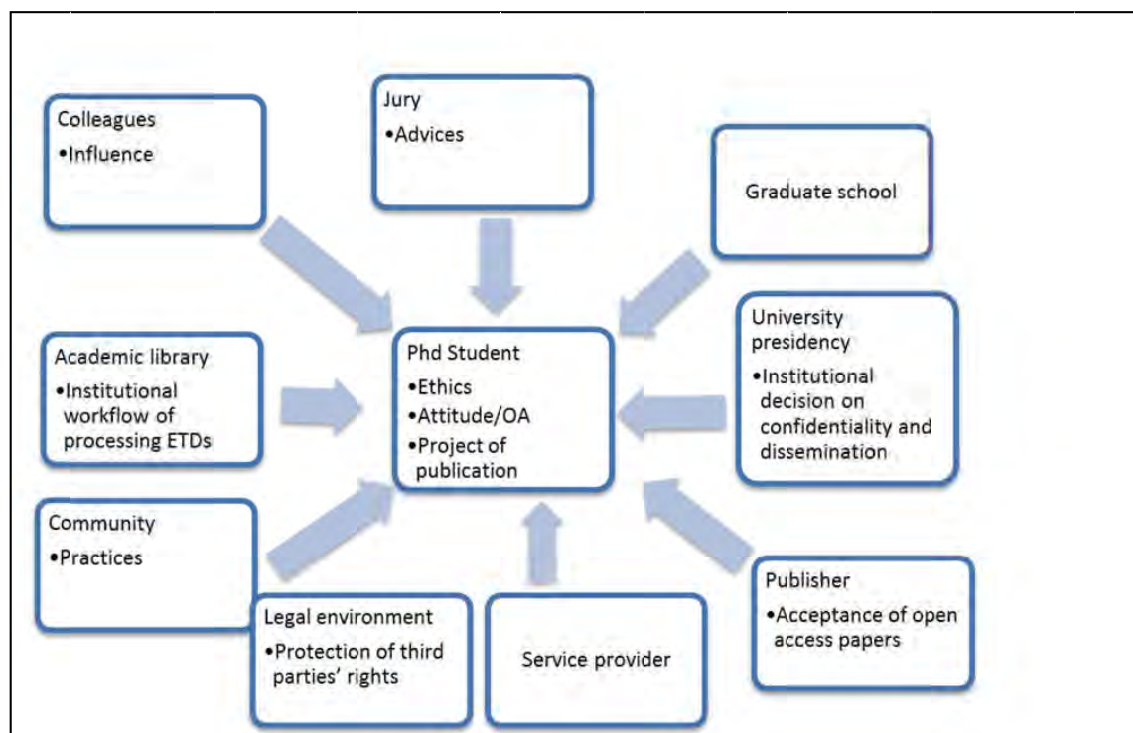


Figure 1: Participants in the decision-making on dissemination of ETDs

All these people, groups and institutions act in different ways, for different reasons, with different objectives and strategies. The literature review and survey results reveal the following components that may be understood as independent variables of the final decision:

- A publishing project (article, book): if the student intends to publish his results with a scientific publishing house, he/she may be reluctant to disseminate the thesis on the Internet.
- Individual knowledge (or ignorance) of publishers' policies towards publishing papers that are already available on the Internet.
- Individual attitude toward open access (awareness, ethics, risk avoidance).
- Institutional decision on confidentiality and dissemination.
- Legal environment (copyright, intellectual property, disclosure of PhD theses).
- Institutional open access policy (awareness, risk avoidance).
- Institutional workflow of processing ETDs (reference points, opt-ins or opt-outs, easiness).
- Protection of third parties' rights (intellectual property, confidentiality, privacy).
- The jury members' advice (quality and excellence, awareness of open access).
- Tradition and attitudes of the scientific community.
- Publishers' acceptance of open access papers: If the publisher does not accept papers or books based on theses openly available on the Internet, his attitude may foster decisions in favor of embargoes.

Each of these aspects acts in a different way. Some elements may decide on dissemination or non-dissemination, while others are limited to embargo or on/off-campus decisions. Moreover, some are case-by-case decisions while others reflect general attitudes and stable behaviours. Again, a schema may be helpful for global understanding (figure 2):



**Figure 2: Different aspects of decision-making on dissemination and concealment of ETDs**

This model may need empirical confirmation and perhaps, more details. Yet, its central characteristics are the multi-factorial or multivariate approach to the prediction of decisions on dissemination or concealment of ETDs. Even if individual publishing strategies and attitudes towards open access may play a major role, other variables such as personal advice from the PhD director, easiness of decision and references should not be neglected, in particular when discussing ways of improving accessibility and availability of PhD theses.

### A model of openness

With regards to accessibility and availability of PhD theses, our analysis showed so far that openness is not a simple, binary concept but that the documents can be more or less open, depending on different variables. Some of those variables are similar to articles published in journals or books, but others are specific to PhD theses. In October 2012, the *Scholarly Publishing and Academic Resources Coalition* (SPARC), “an international alliance of academic and research libraries working to create a more open system of scholarly communication”<sup>liii</sup>, released a guide called “How Open Is It” that outlines the core components of open access (e.g., reader rights, reuse rights, copyrights, author posting rights, etc.) across the continuum from “open access” to “restricted access”. Compared with our multivariate approach, this *Open Access Spectrum* (SPARC 2012) helps to get a realistic view on the problems of openness, disclosure and concealment of theses. Table 2 shows a possible adaptation of the SPARC guide to the specific conditions of the dissemination of PhD theses.

Reader rights: On site only, or also at distance, via authentication? What about interlibrary loan or document delivery?

Reuse rights: Generous reuse rights (CC-BY licensing) or full copyright protection?

Copyrights: No third party claim or complete concealment (confidentiality) because of sensible or protected results?

Institution rights: In France, by decree, the PhD theses must be disclosed, at least on the campus, except for confidential projects.

Institution policy: In fact, at least two different levels must be distinguished, the global policy of the university (or faculty/department), and the approach of the jury which may, in some cases and sometimes for political reasons, reject open access disclosure via institutional repository even for non-confidential theses.

Posting workflow: Following empirical studies on changes in ETD workflows, we adapt the SPARC component “Automatic posting” to the specific ETD environment. The continuum between open and closed ranges from procedures without embargo options, i.e. where an embargo decision needs a specific individual action (written and argued request), to workflows where open access is available only as an opt-in option while on-campus dissemination is the default option.

Machine readability: The last component is about automatic access and exploitation of the full text and the related data and metadata. Exploitation means: text or data mining, harvesting, or crawling. Our table summarizes the SPARC scale but specifies the existence of supplementary data files (tables, videos, images etc.) that may have been submitted together with the thesis.

Table 2: Degrees of openness for electronic theses in institutional repositories (adapted from SPARC 2012)

Access	Reader Rights	Reuse Rights	Copyrights	Institution Rights	Institution Policy	Posting Workflow	Machine Readability
<i>Open</i>	Free readership rights immediately upon posting	Generous reuse & remixing rights (CC-BY license)	No third party claim	Obligation of free dissemination	OA mandat	No embargo option available in workflow, embargo needs special procedure	Full text, metadata, citations & data, incl supplementary data (annex etc), provided in community machine-readable standard formats through a community standard API or protocol
	Free readership rights after 6 months embargo	Reuse, remixing & further building upon the work subject to certain restrictions & conditions (CC BY-NC & other CC licenses)			Institutional repository		Full text, metadata, citations & data, incl supplementary data (annex etc), may be crawled or accessed through a community standard API or protocol
	Free readership rights after 12+ months embargo	Reuse (no remixing or further building upon the work) subject to certain restrictions and conditions	Third party requires embargo	Obligation of dissemination with restrictions (campus)	OA support	Opt-out if claim for embargo	Full text, metadata & citations may be crawled without special permission or registration
	Free readership rights only on-campus (Intranet)				Interest for OA		Full text, metadata & citations may be crawled with permission
<i>Closed</i>	Total embargo (confidentiality)	No reuse rights beyond fair use/limitations & exceptions to copyright (all rights reserved copyright)	Third party claims full IP protection (confidentiality, privacy)	No institution rights	No OA policy	Opt-in for free dissemination	Full text & metadata not available in machine-readable format

**Back to grey?**

A good idea does not necessarily guarantee success. Internet is not synonymous with openness, and the creation of institutional repositories and ETD workflows does not make all items more accessible and available. Sometimes, the new infrastructure even appears to increase barriers to PhD theses.

Different reasons contribute to this unexpected (and most often, unwanted) development, and in a certain way, new technologies and digital infrastructures trigger the tendency for access restrictions. In our first paper, we discussed empirical data in terms of ethics, law, legitimate interests and policy, trade secrets, individual and institutional strategies and workflow-biased decision-making. Our present communication adds a conceptual framework and a differential description of the specific conditions of this part of scientific communication.

Open access is without doubt a valuable and important goal for scientific communication. Yet, scientific and technical information, considered as a part of research behaviour and object of strategic decisions (Roosendaal et al., 2010) always included decisions on concealment and parts of secrecy. Together with copyright and technologies, these individual and institutional decisions contribute today to an unsatisfying and inefficient situation where one part of digital PhD theses are easy to find and to obtain while others remain hidden, embargoed and/or limited to on-campus access. As for open access and institutional repositories in general, one part of the research community is (so far) indifferent or hostile to unprotected dissemination of theses. From the moment the decision on dissemination of ETDs moves from institution to the individual author, we have to deal with these attitudes and opinions.

Openness is not enough for scientific communication. Internet does not change grey literature into white in a mechanical way. Without a minimum of quality and standardization (Dobratz & Scholze 2006), without metadata, referencing, long-term preservation, discovery tools etc., (Schöpfel et al. 2011), and without raising awareness, thorough decision aids and redesigned workflows, perhaps even changes in the legal status of theses, institutional repositories will only provide a partial answer to the question of grey literature in the digital environment. So, back to grey?



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<sup>i</sup> Berlin Declaration on Open Access to Knowledge in the Sciences and Humanities of 22 October 2003 <http://oa.mpg.de/lang/en-uk/berlin-prozess/berliner-erklarung/>

<sup>ii</sup> For more details and examples, see Schöpfel & Prost (2013).

<sup>iii</sup> Gateway to French theses at <http://www.theses.fr> run by the French Bibliographic Agency of Higher Education ABES <http://www.abes.fr>

<sup>iiii</sup> <http://www.sparc.arl.org/about>

## For better or for worse

# Knowledge output 1944-2001 and effects of the Legal Deposit Act no. 20/2002 and e-publishing on access to GL in Iceland

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### Abstract

*Two studies are presented in this paper. The former was a study on the amount of knowledge output in Iceland, from 1944 to 2001. It covered all publications issued in Iceland in the sampling years, in the following publication genres: all market publications and GL published in Iceland on paper and catalogued in *Gegnir*, the national union catalogue, international peer-reviewed journal articles bibliographically accessible in *Web of Science* (WoS), in addition to patent applications, and standards in Iceland. The findings indicated considerable changes in the knowledge output, in particular increases in GL, international peer reviewed journal articles, and patent applications. They also indicated that GL might increasingly have been produced in-house, and published electronically as the 20<sup>th</sup> century drew to a close; a trend that continued in the 21<sup>st</sup> century. Publications produced in-house were often not delivered on legal deposit and the e-medium was not covered by the Legal Deposit Act no. 43/1977 and therefore many a time missing in *Gegnir*. The latter study was aimed at finding how access to GL developed at the beginning of the 21<sup>st</sup> century. In particular to find what the effects of the Legal Deposit Act no. 20/2002, which covered e-publications, were on legal deposit in the National and University Library of Iceland (NULI). The findings indicated that amendments are necessary to the Legal Deposit Act no. 20/2002, if the access to written knowledge that used to prevail in Iceland is to be maintained.*

### Introduction

Public access to knowledge and information has been considered one of the prerequisites for functional democracy (Thorhauge, Larsen, Thun, and Albrechtsen, 1997; Larivière, 2000). In this respect written knowledge, both market publications and GL, is becoming ever more important. Access to written knowledge is vital because no decision is better than the knowledge and information it was based on (Machlup, 1984, Vol. 3, p. 15). Apart from democratic dependence, written knowledge is increasingly needed for every day work. Close to a century ago it was argued that by ignoring GL the progress of science could be harmed (Auger, 1996 (1994), p. 6). This argument is equally valid today when social progress depends on innovation, which in turn depends on access to knowledge and information, in particular GL; because it is less costly to use already established knowledge than having to discover and establish it anew (Georgescu-Roegen, 1999 (1971), p. 22).

Public access to knowledge and information depends on access of the public to bibliographic catalogues that provide information on available material by facilitating retrieval through various kinds of access points (at the minimum author, title and subject searches); whereupon needed material can be accessed in libraries and bookstores. This paper presents a study (2002) that was aimed at assessing the knowledge output in Iceland as manifested in the amounts of market publications, GL, peer reviewed journal articles, patent applications and standards; and a follow-up case study (2012) on the availability of public access, both bibliographic and to the publications themselves.

The idea for these studies was sparked by my experience of working on *The Icelandic national bibliography* in the 1970's and 1980's as a cataloguer; and it was inspired by two books: *A social history of knowledge: From Gutenberg to Diderot* by Peter Burke (2002) and *Shaping written knowledge: The genre and activity of the experimental article in science* by Charles Bazerman (1988). During the time of my work on *The Icelandic national bibliography* it seemed that a large part of the publications issued in the country were not market publications, but rather various kinds of GL, such as government publishing, research reports of various kinds, guidelines for carrying out research, reprints, informational material from political parties, religious congregations, and associations to name some examples of the kinds of GL. All of them were entered in *The Icelandic national bibliography*, provided that they counted at least 5 pages. Therefore bibliographic control of GL, apart from black literature (see below), did not use to be a problem in Iceland, and the publications themselves were available for use at The National Library in Reykjavík and the Quarter Libraries in other parts of the country (Júlíusdóttir, 2006).

In this respect the Icelandic situation differed from that in many other countries where getting hold of GL was difficult because of lack of bibliographic control and hence physical access to the literature itself became problematic (Auger, 1996 (1994); Farace and Schöpfel, 2010).

Findings of the 2002 study indicated greatly increase output of written knowledge during the latter half of the 20<sup>th</sup> century. Findings of the 2012 study indicated that technological developments that facilitated

in-house production of GL and e-publishing towards the end of the 20<sup>th</sup> century and the beginning of the 21<sup>st</sup> century made GL harder to get, contrary to expectations.

### Previous work

The author found no studies comparable to the ones presented here. That is studies analysing the development of various kinds of knowledge output within a country, with a focus on market publications on the one hand and GL on the other. In Iceland two studies had been carried out on publications (market publications as well as GL), both focused on how the publication output developed according to the subjects published, without any regard to whether they were market publications or GL (Hjartar, 1968; Eypórsdóttir, 1997). In addition reports on market publishing in Iceland had been carried out for the Association of Icelandic Publishers (for example Skýrsla fyrir Félag íslenskra bókaútgefenda, 2003), not addressing GL.

Abroad studies on the importance and amount of GL in various subjects have been undertaken. There GL was estimated to be somewhere in the vicinity of 9%, towards the end of the 9<sup>th</sup> decade of the past century and to be over 20% around the middle of its 10<sup>th</sup> decade (Debachere, 1995). Other studies focused on the importance and amount of GL in research as it was manifested in citations in research publications (for example Chalabi, 2012; Gentil-Beccot, 2010; MacDonald, Wells, Cordes, Hutton, Cossarini, and Soomai, 2010; Chaves, 2010).

Useful in the present study was Wessels definition of three different types of publications with respect to bibliographic access along with access to the publications themselves. The definitions were the following: white publications, on which bibliographic information is easily accessible by the public. The publications themselves are distributed through traditional distribution channels of market publications and easily available in book stores and libraries. The second category is grey literature, which is neither bibliographically accessible in catalogues open to the public nor available through traditional distribution channels of market publishing, even when they are not confidential or secret publications. The third category is black publications. They are confidential or secret publications, which according to the definition are only meant to be accessible by the few. They are therefore inaccessible bibliographically (not found in catalogues open to the public) and the publications themselves are difficult or impossible to get a hold of (Wessels, 1997).

### Research questions

The two studies were conducted at different times; the former was carried out in 2002, and the latter was a follow-up study carried out in 2012. The aim of the former study was to analyse ways of distribution of new knowledge created in Iceland in the period 1944-2001 as it was manifested in different ratios of market publishing, GL, Icelandic patents and Icelandic standards. This was considered important because changes in the ratios of these kinds of knowledge outputs did affect public accessibility to knowledge and information. Access to knowledge and information distributed in market publications was easiest. The research questions in the 2002 study were the following:

1. Had there been changes in the proportion of grey versus market publications in Iceland from 1944 to 2001, and if so then which changes?
2. What was the percentage of knowledge created in Iceland and distributed as the genre of the international peer-reviewed journal article, from 1979 to 2001? The only source available on that issue to the researcher at the time of study was the Web of Science (WoS) database going back to 1979.
3. Had Icelanders attempted to use Icelandic patents and standards as a way of disseminating new knowledge from 1944 to 2001, and if so then to what extent?

Amongst the findings of the 2002 study was an indication that e-publishing had led to decreased bibliographic access and hence decreased access to the e-publications themselves by the authorities as well as the public in Iceland. One of the reasons for this was thought to be that the *Legal Deposit Act no. 43/1977* in force at the time only stipulated deliveries of printed matter and sound recordings. This shortcoming was to be amended in the *Legal Deposit Act no. 20/2002* (taking force on January 1<sup>st</sup> 2003), which covered a greater variety of media, amongst them e-publications, which were to be delivered to NULI and made accessible to the public.

The aim of the 2012 study was to find out if the effects of the 2002 legal deposit act had led to increased deliveries of e-publications to NULI and hence made a higher percentage of e-GL, as well as other e-publications accessible both bibliographically and online to the public in the decade that had passed since the 2002 act took force?

### Sampling strategy

In the 2002 study the years of sampling were 1944, 1969, 1979, 1989, and 2001. They were chosen with regard to special events likely to have affected research and knowledge output of the nation. The assumption made was that the effects of these events on knowledge creation were realized some years after the event.

The Icelandic Research Council was founded in 1938-1940. It was the first one of its kind in the Nordic countries (Lúðvíksson, 2002). In 1944, Iceland gained complete independence from Denmark. During the forties a special department (named *Atvinnudeild Háskólans*), was established at the University of Iceland for research in the areas of agriculture, fishing and industry. The main function of the University of Iceland had, until then, been to prepare officials of the church and state for office, educating priests, lawyers and doctors (Hálfdanarson, Matthíasdóttir and Guðmundsson, 2011; Skúlason, 2000).

In the mid sixties the special department at the University of Iceland, was discontinued and three independent research institutions established in its place by law: The Marine Research Institute, The Agricultural Research Institute and the Industrial Research Institute (*Act on Research in the Interest of Industry no. 64/1965*). At survey time, the number of research institutes, privately and publicly operated had increased considerably.

During the seventies considerable changes took place. Two new faculties were established at the University of Iceland, the Faculty of Social Science and the Faculty of Science (Hálfdanarson, Matthíasdóttir and Guðmundsson, 2011; Skúlason, 2000). The largest increase in the average number of publications in Iceland per year took place during that decade (Fjöldi útgefinna bóka á íslensku, 2006, April, 26<sup>th</sup>). The bibliography of the yearly output of publishing in Icelandic that since 1944 had been published as a chapter in the *Yearbook of the National Library* (National Library of Iceland, 1945) became a separate publication in two volumes. One contained the bibliography of items printed on paper and another one the bibliography of sound recordings. The volumes for 1979, published in 1980, were the first volumes of the national bibliography to be published using computer technology (National Library of Iceland. National Department, 1975; National Library of Iceland. National Department, 1980). That point in time marked the beginning of general use of computers in Iceland, although they had been in specialized use in the country since the 1950's (Skýrr, 2006).

During the eighties computer technology was taken into use in Icelandic libraries: catalogues in libraries in Iceland became automated and database searches became common in research and special libraries (Einarsson, 1990; Harðarson, 1993; Hauksdóttir, 1996; Júlíusdóttir, 1989, 1991, 1996).

During the last decade of the 20<sup>th</sup> century legal acts on public access to information and knowledge in primary sources in the public sector were enacted by the Icelandic Parliament (e.g. Administration Procedures Act no. 37/1993; Information Act no. 50/1996; Privacy Protection Act no. 77/2000). They affected both organization of primary sources and access to them. Furthermore, Gegnir was established at the end of that decade (Hauksdóttir, 1996, 2001). The year 2001 marked the beginning of the new millennium. The last issue of *The Icelandic national bibliography* published on paper was issued for that year. Since then bibliographic information on publications issued in Iceland has been made public online in *Íslensk útgáfuskrá* (the *Icelandic National Bibliography*) (<http://utgafuskra.is>). More and more publications were issued in the digital format and made accessible over the Internet and NULI established an Icelandic Web collection (National and University Library of Iceland, n.d., 2009a, 2009b, 2011).

In the 2012 study access (bibliographic and to the publications themselves) to publications of two research institutions was investigated. They were the Marine Research Institute (MRI) founded in 1965 in accordance with the Act on Research in the Interest of Industry (see above), and the Institute of Economic Studies at the University of Iceland founded in 1989. Both were chosen for their importance to the national economy and because both of them had served in an advisory function to public authorities in Iceland. Both had issued publications on paper and electronically under the 1977 and 2002 legal deposit acts and MRI also under previous legal deposit acts, and both were publishers of important GL.

### Data collection

In the 2002 study the following data was collected:

1. Data on publications issued in Iceland in the sampling years. NULI, the legal deposit library kindly, granted a copy of data on these publications in electronic format from Gegnir. Having worked on *The Icelandic national bibliography* I knew that in spite of the time limit given in the Icelandic Legal Deposit Act on delivery of publications (*Legal Deposit Act no. 43/1977*) years could go by before some of the GL was delivered to NULI and was subsequently catalogued in *The Icelandic national bibliography*. Moreover, some of the GL, produced in-house in various institutions and organizations was not delivered to NULI at all. I decided to use electronic data drawn from Gegnir

rather than the paper version of *The Icelandic national bibliography*, in the hope that it would include grey literature such as internal reports available at organizations and institutions catalogued in Gegnir by their staff, but never delivered to NULI and hence not found in the paper publication of *The Icelandic national bibliography*. Using output from Gegnir rather than *The Icelandic national bibliography* on paper was therefore expected to cover more of the GL and to give more reliable results. The data was received as an Excel file. It included: author, title, publisher, classification code, year of publication, and edition. The drawback with using the digital data from NULI was however that a tremendous amount of unanticipated work had to be put into cleaning it up in an attempt to make sure that there was only one record for each published item.

2. Data on items published on the international scholarly market. Number of items published for the international scholarly market, by authors residing in Iceland, was found by searching the Web of Science (WoS), for the sampling years as far back as the WoS went, i.e. for 1979, 1989 and 2001. The searches were carried out on the 15<sup>th</sup> of July 2002 in the *Science Citation Index Expanded (SCI-EXPANDED)* – 1970 - July 2002, the *Social Sciences Citation Index (SSCI)* – 1970 - July 2002, and the *Arts & Humanities Citation Index (A&HCI)* – 1975 - July 2002 (Web of Science).
3. Information on patent applications in Iceland. Information on the number of patent applications to the Icelandic Patents Office by Icelanders in the sampling years was kindly granted for this research project by the Patents Office in Iceland.
4. Information on Icelandic standards. The information on Icelandic standards issued in the sampling years was kindly granted for this research by the Icelandic Standards Office. Standards were mostly (over 90%) adopted from abroad. Those created in Iceland proved to be too few for inclusion in this project (Rögnvaldardóttir, 2007).

In the summer of 2012 data on the publishing output of the two chosen research institutions was gathered on their home pages where lists of their publications were to be found. Items on the publication list of MRI consisted both of GL and market publications. To get an indication of the effects of the 2002 legal deposit act on how bibliographic access and in many cases also access to the publications themselves had developed, the items on the lists were searched for in Gegnir.

Neither of the chosen institutions used Gegnir as their library catalogue. If the items on the lists were found in Gegnir they would therefore have been catalogued by another library most likely by NULI as legal deposit items. The searches in Gegnir were title searches with and without subtitles. Moreover keyword searches were also used when the title searches gave no results. Occasionally the year of publication in the catalogue record found in Gegnir was different from that found for the same item in the publication list of the institution. When that happened the publication year in Gegnir was used in the analyses.

### Data analysis

Data from NULI, the Icelandic Patent Office, and WoS was analysed by use of the bibliometric method (Diodato, 1994; Hertz, 1987; Pritchard, 1969) in order to find out if there had been changes in the proportions of each type of knowledge output under investigation. The data from the Icelandic Patent Office was not analyzed further according to subgenres. Calculations were made of the ratio of market publications at home and abroad (as manifested in WoS) of knowledge created in Iceland versus the ratio of such knowledge and information disseminated as GL, and as patent applications in Iceland in the sample years.

Published items were analysed as market publications when they were published by companies that had publishing for profit as their main function and as GL when published by parties that had something else than publishing for profit as their main function. My work as a cataloguer at *The Icelandic national bibliography*, made it possible for me to analyse the issuing bodies of publications in Iceland into these two types at sight. Information on knowledge created in Iceland and published abroad was only available at WoS and only for the sampling years 1979, 1989 and 2001. Calculations of the data for this 57 year period from 1944-2001 were done in Excel (Júlíusdóttir, 2006).

### Problems and shortcomings

In the 2002 study, I assumed, with regard to production techniques that information for the study was available on almost all 1944 publications, that the same was probably true for the 1969 ones, and even most of the 1979 ones. I did, however, suspect that changes in the methods of production since around 1990 (that made in-house production of publications ever easier), would have resulted in a larger percentage of publications being delivered late or not at all to NULI. Such publications would not have been found by the data collection methods used in this study and were therefore not included, even when they were not intended to be inaccessible or black by the publisher. Thus, one of the main



shortcomings of the study as a whole was the fact that to obtain all the data and information needed was very difficult, if not impossible, due to the difficulty of finding out what had been published, particularly in the latter sampling years. This applied to GL published in Iceland and also to knowledge created in Iceland and published abroad as market publications. Therefore, the findings of such a study could at the best give an indication of the developments as also argued by Eypórsdóttir (1997) and Hjartar (1968).

Another shortcoming was that the 2002 study had to be limited to paper publications because before January 1<sup>st</sup> 2003 only items printed on paper and sound recordings were to be delivered on legal deposit (Legal Deposit Act no. 43/1977). No information was, therefore, available on e-publications in Iceland, at the time of data collection in 2002. The third major shortcoming was that it was likely that some of the 2001 publications had not yet been delivered to NULI, and that some of the delivered ones had not yet been catalogued in 2002 when the data was collected. Therefore, a smaller percentage of 2001 publications would have been available for the study than for the other sampling years. This applied in particular to GL.

The fourth major shortcoming was that when cleaning the digital data from NULI (for example deleting duplicate (or multiple) entries for the same publications), the author noticed that some publications issued in years other than the sampling years of the study were included. These were deleted but their appearance, (in the data that should only have contained records from the defined sampling years), led one to suspect that likewise some of the publications of the years under study were missing if their publication year had in the same manner not been correct in the system.

Furthermore, no reliable statistics on sale of books published in Iceland existed. It was, in short neither known exactly how many titles had been issued, nor how many copies were sold of each title or in total in the country each year (Harðardóttir, personal telephone communication, June 12<sup>th</sup> 2002).

Only data in the SCI-Expanded Index, SSCI, and A&HCI at the WoS was available on the international appearance of scholarly publications by authors residing in Iceland; this limited the items worked with and did by no means cover the whole of the publications published abroad and created by those who resided in Iceland. It was known at the time of data collection that Icelandic literature was increasingly published abroad, but statistical data on the publishing of Icelandic literature abroad proved impossible to get in 2002 from those holding their distribution rights in Iceland (Júlíusdóttir, 2006). Although not covering the output of Icelandic literature abroad by foreign publishers, it was hoped, that the study would give an indication of the developments of the scientific activities on the international market by knowledge creators residing in Iceland.

Only patents applied for to the Icelandic Patent Office were included. Patent applications from Iceland, to patent offices abroad bypassing the Icelandic Patent Office (if any), were not included.

## Findings

Table 1 provides an overview of the information sought in research questions 1-3 above. It shows that the output of written knowledge items addressed here escalated in Iceland in the period from 1944 to 2001; the increase was almost eightfold; from 404 to 3189 see Table 1, Line 7. However, the increase of each genre as a percentage of the total output differed. Thus, GL increased more than ten times while the combined market publications issued in Iceland and abroad increased almost six times, and the market publications issued in Iceland were only three and a half times more numerous in 2001 than in 1944 (see Table 1, Lines 1, 3, 4). Publications created in Iceland retrievable in WoS were under 4% of the total output of knowledge items in 1979, and over 14% in 2001 (see Table 1, Lines 2, 7). Patent applications were seven times as many in 2001 as in 1944; they were 1.7% of the total of the written knowledge genres addressed here in 1944, and 1.5% in 2001; while their numbers multiplied their percentage of the whole decrease in the time period under study.

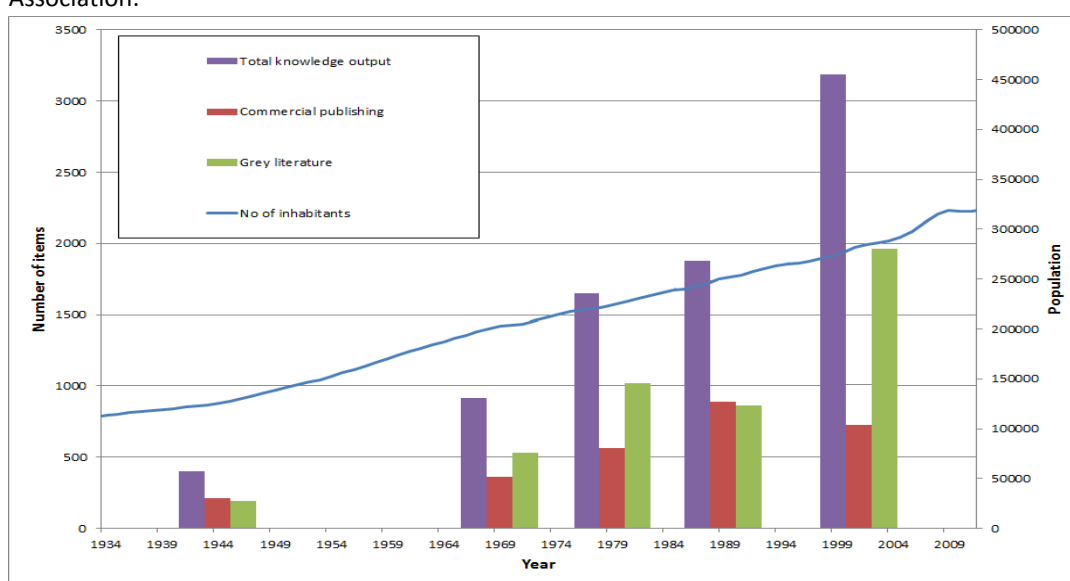
The findings of the 2002 study, furthermore, indicated that the advent of e-publishing had lowered the percentages of GL catalogued in Gegnir. This resulted in a lack of public access, and sometimes also of access by the authorities to these publications. One of the reasons was that, even though GL publications might be open on the Internet, they could not be found due to lack of bibliographic cataloguing, especially when the subject terms sought were not in the title of the item.

**Table 1: Developments of the knowledge output in Iceland 1944-2001 of market publishing, grey literature, the genres of international peer-reviewed journal articles and patent applications to the Icelandic Patent Office**

Year of publication	1944	1969	1979	1989	2001	Line
No issued by commercial publishers	204	357	558	884	727	1
No issued by commercial publishers abroad, WoS	NA	NA	64	122	452	2
Total issued by commercial publishers	204	357	622	1006	1179	3
No issued by grey literature publishers	193	530	1021	862	1961	4
Total issued	397	887	1643	1868	3140	5
No of patent applications	7	26	9	18	49	6
<b>Total output in Iceland inc. WoS</b>	<b>404</b>	<b>913</b>	<b>1652</b>	<b>1886</b>	<b>3189</b>	<b>7</b>
						9
% issued by commercial publishers	50.5	39.1	33.8	46.9	22.8	10
% issued by commercial publishers abroad, WoS	NA	NA	3.9	6.5	14.2	11
% issued by commercial publishers in total	50.5	39.1	33.6	53.3	37.0	12
% issued by grey literature publishers	47.8	58.1	61.8	45.7	61.5	13
% of patent applications	1.7	2.8	0.5	1.0	1.5	14
% of total in DDC 800 (literature) including WoS	37.0	31.0	25.0	25.0	19.0	15

Already in 1944 GL accounted for 47.8% of total publishing in the country and was up to 61.8% of the total publishing in 1979. Since then GL-items as a percent of the whole of written knowledge catalogued in Gegnir decreased and were only 61.5% in 2001 (see Table 1, Line 13) (Júlíusdóttir, 2006). Moreover the percentage of literature (classified in 800 in *Dewey decimal classification system*) decreased steadily. It went from 37% in 1944 to 19% in 2001 of the total knowledge output (see Table 1, Line 15). At the turn of the century the total numbers of publications had increased much more than the number of the inhabitants (see Figure 1). This is considered to be an indication of increased dependence of the working culture of Icelandic society on written knowledge; and that research was becoming a way of making a living for many people in Iceland. Not to witness an increase in the percentages of the output of GL at the turn of the 21<sup>st</sup> century, when research activity in the country had increased greatly could not be right. It is argued here that this was an indication of in-house production of GL (for example research reports and other kinds of GL) and as the century drew to a close increased use of e-GL which was not covered by the legal deposit act and therefore probably not catalogued in Gegnir (see Figure 1 and Table 1). Standards created in Iceland were too few for inclusion in the study (see above).

The publishing output of market publishers in 1989 was unusually high. This finding was confirmed both by the editor of the *Icelandic national bibliography* and the manger of the Icelandic Publishers Association.



**Figure 1: Development of total knowledge output in Iceland, market publications (issued in Iceland and abroad found in WoS), GL and patent applications in Iceland are depicted in the columns. The line shows the increase in the population for comparison.**

### Effects of the Legal Deposit Act no. 20/2002 on access to GL

The suspicion that e-publishing had affected bibliographic access to publications in Iceland called for a second study, which was undertaken in the summer of 2012. To find that out information on cataloguing of publications of two research institutions was gathered in Gegnir. These institutions were chosen for their importance to the national economy and because both of them served an advisory function to public authorities. They were the Marine Research Institute and the Institute of Economic Studies at the University of Iceland. The findings indicated that the advent of e-publishing had lowered the percentages of their publications catalogued in Gegnir. Resulting in a lack of public access and sometimes also of access by the authorities to these publications, even though they might be open on the Internet bibliographic access needed to locate them was not available (see Figures 2 and 3). Since the data collection was carried out in the summer of 2012 a few publications issued by these two institutions have been catalogued in Gegnir (as found in searches on November 14<sup>th</sup> 2013).

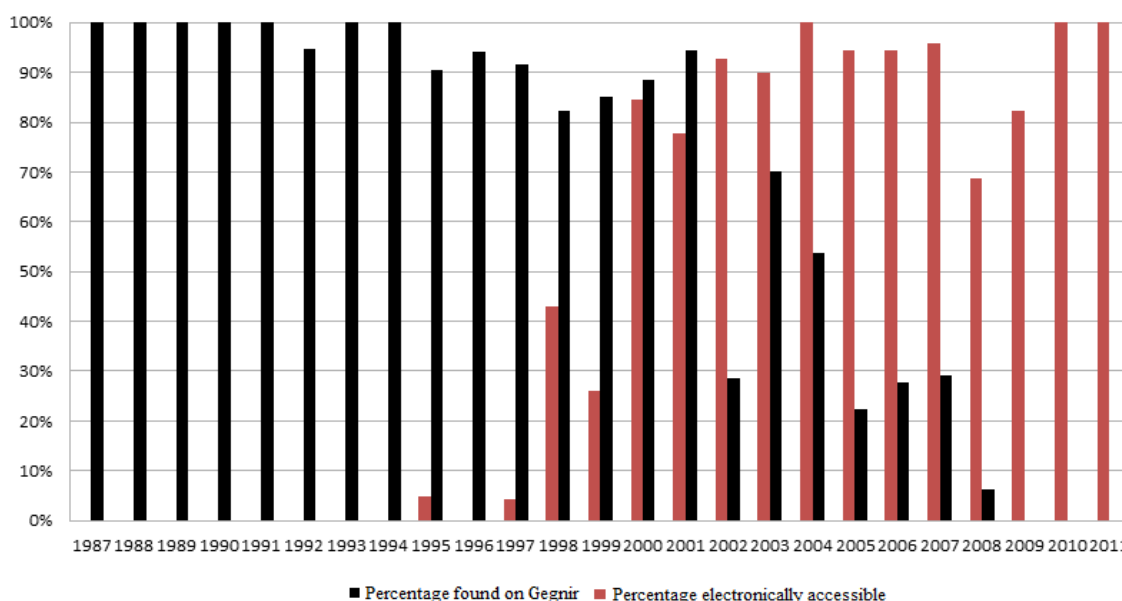


Figure 2: Percentages of publications of the Institute of Economic Studies at the University of Iceland catalogued in Gegnir in the summer of 2012 and thus available bibliographically and physically for use by the public.

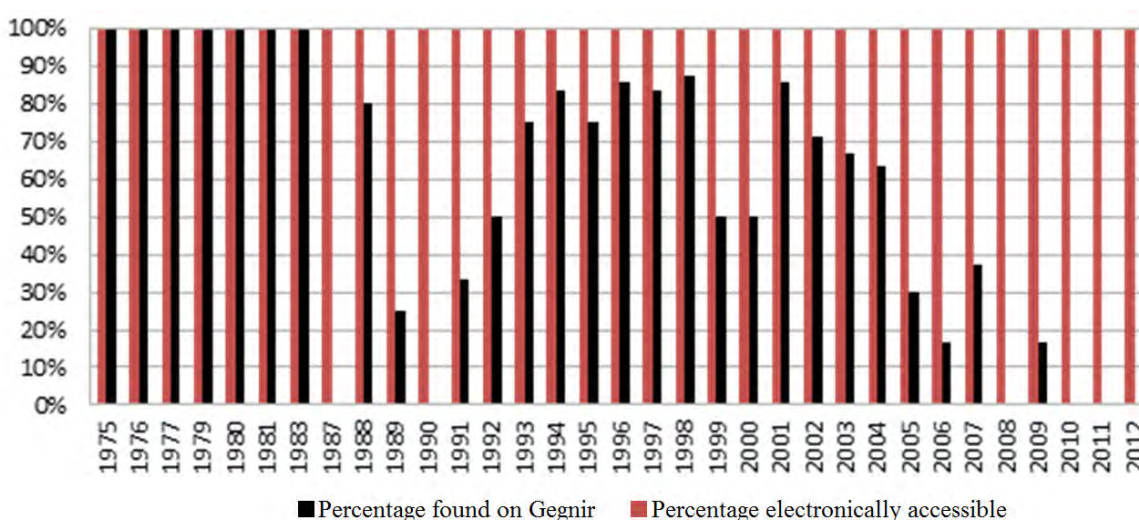


Figure 3: Percentages of publications of the Marine Research Institute catalogued in Gegnir in the summer of 2012 and thus available bibliographically and physically for use by the public.

At MRI all items on the publication list on the homepage had been scanned and were available as pdf documents to the public (see Figure 3). A similar kind of access was available to some of the publications on the list of the Institute of Economic Studies, although the e-items there were mostly items published in this century (see Figure 2). Contrary to expectations, bibliographic access to GL issued by the two institutions investigated did not improve after the 1<sup>st</sup> of January 2003. This meant that even finding known items on subjects that did not appear in their titles could be almost impossible, because Google searches proved imprecise and even useless in some such cases. Having to open and read many items on a long list of publications to find out which item was the right one was very time consuming to say the least. According to staff at NULI there was not a backlog of publications waiting to be catalogued; such a situation would have made matters right in the end, when all had been catalogued. The only explanation remaining was that the publications of these important institutions had simply not been delivered to NULI. Among the reasons for this development was that the staff of the two institutions claimed not to have been aware of their legal duty to deliver their publications to NULI.

### Discussion

The aim to provide the public with access to important publications was apparent in the *Act on Reading Societies and Educational Films no. 57/1937* (reading societies were the forerunners of public libraries in Iceland); and subsequently in acts on public libraries up to 1976 (the first was the *Public Libraries Act no. 42/1955*). According to a stipulation in these acts government publications were delivered for free to reading societies and public libraries receiving public support. One of the requirements for public support of a reading society was that it had at least 10 (ten) members and that the local people contributed equal funds to the operation of the reading society. Hence government publications should have been widely available to the public.

Up to the time when technological developments came to facilitate production of publications directly by the issuing bodies, all publications in Iceland, apart from the black were white according to Wessels definitions (1997), in the sense that they were catalogued in *The Icelandic national bibliography* and available for consultation by the public at The National Library in Reykjavík, the three Quarter Libraries in the west, north, and east of the country, and quite possibly at the issuing bodies themselves. Users would, however, have had to go these places to get hold of the GL. The advent of e-publishing was expected to make access to GL easier through dissemination on home pages of the issuing bodies (Farace and Schöpfel, 2010; Wessels, 1997); in particular the access to contemporary GL (Júliúsdóttir, 2006). It could hardly be expected that the same GL would be accessible on the home pages forever.

The finding of the 2002 study that close to half of all publications catalogued in *Gegnir* were GL in Iceland in 1944, and that this percentage of GL of the whole of knowledge output indicated that legal deposit deliveries were in relatively good order. The Icelandic situation certainly was quite different from that in some other countries, judging by the estimates that abroad GL made up 9% of publishing by the end of the 9<sup>th</sup> decade and that this had risen to over 20% by the middle of the 10<sup>th</sup> decade of the past century (Debachere, 1995). It would seem that these percentages were bound to be an underestimation when compared to the percentage of GL in Iceland, which was a rather backwards country in 1944 with few research institutions and only one university, which mostly had the role of educating public officials. When that situation changed the percentage of GL went up above 60 in 1979. The increases in the numbers of higher educational institutions and increased research activity in the country, is manifested in the increase in GL (although less than expected after 1979), publications created in Iceland retrieved in WoS, and patent applications. Contrary to expectations, access to GL issued in Iceland did not improve subsequent to the *Legal Deposit Act no. 20/2002* taking force January 1<sup>st</sup> 2003. The reason why staff of the issuing bodies of GL was unaware of their duty to deliver their publications to NULI, may be that NULI had not informed sufficiently on the duty to deliver legal deposit copies. Although the 2002 act covered a greater number of media than the 1977 act, its scope is narrower than that of previous such acts in Iceland, in the sense that in the area of e-publishing it only stipulates legal deposit of internet publications and not intranet publications. This results in a situation where the same publication is to be delivered on legal deposit if published on paper or disseminated on the internet, but not if disseminated on an intranet. In Iceland publications on research work are typically disseminated as GL during developmental stages many a time only on intranets and the final results are published on the international scholarly market. The effects of the *Legal Deposit Act no. 20/2002* are that entire research projects may be carried out in Iceland without delivery of and hence access to any publication on them being available in Iceland to authorities and the public presently or in the future. Further research is needed to establish the effects of this stipulation in the 2002 act.

## Conclusions

This development calls for an amendment to the *Legal Deposit Act no. 20/2002*. Its revision should be based on the traditional spirit of access of the public and authorities to publications issued in Iceland, GL as well as market publications. As this was written e-repositories are operated in the country. Rafhladan.is is an e-repository operated by NULI covering a wide subject area. Examples of other repositories are the institutional repositories skemman.is for The Agricultural University of Iceland, The Iceland Academy of the Arts, The National and University Library, The University of Akureyri, The University of Bifröst, The University of Iceland and The University of Reykjavik. Skemman.is houses students' digital theses and dissertations in addition to articles and other research material from the universities' academic staff. Hirsla.is is a repository for The National University Hospital. Such repositories are far from covering all the GL that should be available for access in Iceland, and the bibliographic access to items disseminated there is limited. The access to the publications housed there has to be catalogued bibliographically and be linked to the national union catalogue to be most useful. Rules have to be set on which items to preserve for the future as it is highly unlikely that all can be maintained for future use, as was the case when fewer items were published.

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## Scholarly publishing behaviour in Slovakia ... Are we ready for repositories?

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### Abstract

*Institutional repositories are regarded as one of major conceptual and technological revolutions in the field of scholarly publishing, enabling quick and widespread dissemination of research results. In order for the repositories to become this useful and powerful tool, it is necessary that they get full political and financial support from the academic institutions' managements as well as a wide acceptance from the academics, university teachers and researchers.*

*At the Comenius University in Bratislava, the oldest and the largest university in Slovakia, we are preparing a project of new institutional repository. In order to find out about the prospects of such an endeavor, we plan to make an enquiry on its feasibility from both the above-mentioned points of view – 1. state of the art of repositories implementation in Slovakia and 2. the acceptance of electronic publishing channels within the complex of manifestations of publishing behavior.*

*One of the principal approaches towards research in publishing behavior is the application of quantitative methods of scientometrics or bibliometrics that are usually put into a broader context. Scientometrics is not a new discipline, but very current at the moment in Slovakia, vividly discussed in the academic circles due to the fact that some of its methods and indicators are being recently used as an important part of university management and of allocation of financial resources from the level of ministry of education.*

*We will apply both sociological and scientometrics methods on publishing data from Comenius University in our research. It should lead to defining the patterns of publishing behavior of authors in the academic environment, with respect to the particularities in humanities and social sciences, natural sciences and technical disciplines.*

**Keywords:** institutional repository, publishing behavior, electronic publishing, online publishing, bibliometrics, scientometrics

### 1. Introduction

Research data and research papers are frequently cited as some of primary examples of grey literature. Their accessibility is often limited to a low number of copies, especially, of course, in case of printed volumes. Institutional repositories are regarded as one of major conceptual and technological revolutions in the field of scholarly publishing, enabling quick and widespread dissemination of research results. In order for the repositories to become this revolutionary tool, it is necessary that they get full political and financial support from the academic institutions' managements as well as a wide acceptance from the academics, university teachers and researchers.

At the Comenius University (CU) in Bratislava we have started a project of building a scientific park in the domain of molecular medicine, environmental medicine and biotechnologies in 2013. Several supporting project activities are devoted to social and humane aspects of biotechnologies (legislation, ethics, economics). One of these socio-cultural streams of research is focused on analysis of users and usage contexts of institutional repositories and creation of the CU institutional repository model.

In the framework of this research goal we plan to make an enquiry on its feasibility from both the above-mentioned points of view, and to look at:

1. state of the art of repositories implementation in Slovakia,
2. the acceptance of electronic publishing channels within the complex of manifestations of publishing behavior, including the researchers' willingness and readiness to share data and resources.

In this paper we present the results of some of our pilot research efforts into the domain of publishing behavior and repositories in Slovakia. Preliminary characteristics of publishing culture/reality in different scientific disciplines, or rather broader discipline areas, were compiled on the basis of bibliographic data contained within CU Library database of CU employees' publications. Application of quantitative methods of scientometrics or bibliometrics can provide us with an exact picture of distribution of individual bibliographic parameters within the database and define some of the features of publishing behavior at Comenius University.

## 2. Institutional repositories in Slovakia

Institutional repository is a complex, multi-structured device whose primary role lies in collecting, archiving and disseminating digital publications and data coming from a particular, usually institutionally defined environment. This phenomenon is closely connected with such concepts and technologies as scholarly communication and publishing, digital library and open access.

Traditional approach to classification of repositories takes into account various aspects of their content and its geographical limits, recognizing e.g. subject-based repositories, research repositories, national repositories or institutional repositories. Predominantly, building of institutional repositories is connected with academic institutions where repositories are designed to hold the full-texts of the complete intellectual output of institutions' individual members. In this respect, institutional repository fulfills one more important role – the role of presentation, marketing the institution in the digital space.

Institutional repositories and open access (OA) can have various practical manifestations, depending mostly on the nature of material that is being archived and disseminated which, consequently, has an impact on its economic and, possibly, legislative functioning. Two principal streams of open access publishing have been defined as the Gold model and the Green model (Craig 2007, Houghton 2013). The Gold model is based on a traditional journal as a vehicle for publication, with possible changes in the financial model, which is dominantly saturated by authors or sponsors. Within the Green model, the authors usually post their manuscript into an electronic archive (institutional or subject-based), as a pre-print (in the form that was submitted to a journal) or as a post-print (a final copy of the peer-reviewed article).

From the very beginning of the development in the area of online publishing and repositories it was clear that one of the main advantages of these new technologies was the increased visibility, or rather, better findability of the material and publications that were published digitally on the net. Some of the early research results in this area (Lawrence 2001, Harnad 2004) even showed that there is a correlation between free online availability of publications and higher citation counts.

More recent studies do not see this relation so clearly. Some authors have identified three possible reasons that could account for the observed citation differences between OA and non-OA articles. They were termed an *Open Access postulate* (authors are more likely to read, and thus cite, articles available freely), a *Selection Bias postulate* (the most prominent, and thus most citable, authors are more likely to make their works freely available), and an *Early View postulate* (the period between the early posting of an article, either pre-print or post-print, and the appearance of the cognate published journal article allows for earlier accrual of citations) (Craig 2007).

We looked through the state of building of the institutional repositories in Slovakia via questionnaire survey within research project VEGA 1/0429/10 *Information ecology of the academic information environment* (Steinerová 2012). Questionnaire had been addressed to all Slovak universities, colleges and the Slovak Academy of Sciences (total number of addressees - 43). We received 27 completed questionnaires (response rate 69.2%). All significant academic institutions had been among respondents. Our findings were not very positive, only 14 institutions reported to have some form of institutional repository - 2 institutions have been building standalone institutional repository and 13 institutions are using local storage with web access to cover some of repository functions (one of the institutions has both, standalone repository as well as local storage). Twelve institutions have not any kind of repository yet, but they are planning to build it in relatively short time. One institution has neither repository nor plans to build it. It is interesting, that in majority of cases (18) it was the library (often in cooperation with IT department) which initiated or is initiating the creation of repository within institution, while administration and management did not show a lot of interest in this matter. The survey detected the most common problems and barriers that institutions used to face, among them especially copyright and other related legislation, lack of cooperation among relevant departments within institution (management, library, IT department, archive, publishing house, etc.), reluctance to share research data out of official and reputable publication channels, individual traits (computer skills, age).

In Slovakia, the state of the art of repositories was predominantly influenced by the Act on Higher Education No. 131/2002, and its subsequent amendments. Since 2010, due to the efforts connected with building a system of plagiarism/originality control, all the universities in Slovakia are obliged to collect all qualification works and final theses (bachelor, master, dissertation, etc.) in electronic format and send them into a state-wide Central Register of Theses (<http://www.crzp.sk>). Similarly, each university has to build a database focused on bibliographical registration of publications of its employees. This database, however, is not supposed to contain digital copies of the publications (full texts). Again, all the data from individual databases are merged into the Central Register of Publications (<http://www.crepc.sk>).

These two types of registers that are being built at all universities in Slovakia can be seen as a good starting point in all efforts and plans to develop institutional repositories. Although the register of publications at each university usually contains only bibliographic descriptions of books and articles published by university researchers, each academic library is obliged to collect hard copies of these documents (full text in case of articles, principal pages in case of books, proceedings and collections of papers). So, the organizational system of getting hard copies of documents is in place, the task now should be to turn it into digital environment.

### 3. Publishing behavior

*Publishing behavior* represents an important part of *information behavior* of information users. While information behavior in the broadest sense is usually defined as a complex of various ways of interaction between a human as an actor of information processes and the information, the publishing behavior is a specific component of this phenomenon, that occurs on the production side of information and communication spectrum. It is embodied in various ways and approaches that the authors apply when it comes to publishing, and especially to selecting and using diverse communication and publication channels.

It is possible to explore the publishing behavior using various approaches, quantitative and qualitative methods, analyzing the subjective interpretation of reality among authors themselves (sociological or ethnological methods based on questionnaires, surveys or interviews) or measuring hard data in the form of publication outputs, production. Although there are researchers in this area who like to stress that there are some methodological drawbacks to these enquiries. For example, Michels and Schmoch (2013) stipulate that "it has been confirmed in the social sciences that subjects under observation change their behavior, making the genuine observation of their behavior almost impossible. This phenomenon, called Hawthorne effect, is more pronounced in cases where the results of the observation have consequences for the observed subjects".

One of the most important impulses for the development of publishing behavior research arrived in 1960s, with the application of computing technology into the processes of secondary information storage and retrieval. Research projects concentrated mostly on specific conditions and problems of particular scientific discipline (Cox 1993, Luukkonen 1992, Swan 2008, Kyvik 2003, Rey 1998, Rockwell 2000, Björk 2000 etc.).

The situation in economics since 1970s was analyzed by Cox (1993). He presented various aspects that can be studied in connection with the production and distribution of economics literature, like contributions of individual institutions to the economics journals and their impact on the development of their reputation, searching for „doctoral roots“ of individual authors, relative quality of journals and their influence on economics literature. As Cox pointed out, „the knowledge of the publication behavior of individuals can serve many useful purposes. For instance, if it is assumed that this behavior of individuals is stable over time, it will help assess the likelihood of multiple publications by individuals in the future. In addition, such knowledge provides valuable information about the implicit strategies of economic researchers in selecting their research outlets, the behavioral aspects of joint work (i.e., co-authored paper), and the relationship between the publication count and an author's stage in the career cycle.“ (Cox 1993).

At the beginning of 1990s, Luukkonen (1992) sought to verify the assumption that in their publishing behavior the scientists tend to select prestigious publishing channels, seeking an optimal level in the hierarchy of publications. The interviews with researchers in three areas (zoology, biomedicine, automation and control technology) suggested that when it comes to selecting the publishing channel, the Finnish scientists value equally the criteria of reward and communication functions of publishing. The real publishing behavior of biomedical scientists, however, shows their leaning towards higher appreciation of publication prestige (Luukkonen 1992). More recent research from Great Britain suggests that the majority of scientists prefer the journal titles with relevant reader community. This choice is not always in line with the highest impact factor journals in a given discipline. Publishing in journals with high impact factor usually brings advantages in the form of higher formal criteria research assessment, however, the reach to the right audience brings reward in terms of recognition by peers (Swan 2008).

There were also attempts to map the development of publishing behavior on a wider interdisciplinary scale. Kyvik's research focused on assessing the evolution of publishing behavior within 2 decades and analyzed changes in publication patterns at the universities in Norway. Based on 3 questionnaire surveys from 1982, 1992 a 2001 he concluded that co-authorship became a more common way of publishing, the extent of publishing oriented towards an international audience has increased, the scientific article in an international journal consolidated its position as a dominant type of publication and the number of publications per academic researcher increased. One of the most intriguing conclusions states that the

publication patterns in social sciences get closer to those in natural sciences (Kyvik 2003). A similar research, although restricted to the field of agronomy, was carried out in Spain. The analysis of articles published in national and international journals between 1980 and 1995 revealed 2 leading tendencies – migration of works towards SCI journals and increased use of books and monographs as channels of publication of research works (Rey 1998).

In 2000, trustworthiness of electronic publishing was put into focus in the research that took place at the universities in Canada. The results showed that only 16% of respondents published their articles in a peer-reviewed electronic resource, while as many as 61% used other, traditional communication channels (Rockwell 2000). The Swedish survey from the same year concentrated on the situation in building engineering and concluded that both the students and professors consider reviewing to be an important part of electronic publishing processes. When comparing traditional and electronic regimes of publishing, 75% of respondents said that the speed of publishing on the web was more important for them than sticking to formal publishing procedures (Björk 2000).

The literature, however, is not always absolutely positive about electronic publishing, it also reflects the drawbacks of using new technologies for the purposes of scholarly publishing. As the Nature points out - „Scientific productivity, as measured by scholarly publication rates, is at an all-time high. However, high-profile cases of scientific misconduct remind us that not all those publications are to be trusted – but how many and which papers? Given the pressure to publish, it is important to be aware of the ways in which community standards can be subverted. Our concern here is with the three major sins of modern publishing: duplication, co-submission and plagiarism.“ (Errami 2008).

First major survey of this type in Slovakia was done in 2002 by means of a questionnaire among the users of academic libraries. It focused, among other things, on the authors' relationship towards traditional and electronic publishing technologies. The results supported the assumption that the acceptance of electronic communication channels for publishing the output of scientific research depends on particular discipline, with strong unbalance between social sciences and humanities on one side and natural and technical disciplines on the other (Šušol 2004).

A combination of qualitative and quantitative methods was applied in the survey of publishing preferences of PhD students at the Faculty of Arts, Comenius University in Bratislava. One of the key issues was the authors' attitude towards traditional and electronic publishing. The conceptual analysis of the background of individual author's attitudes or choices, revealed 3 most frequent categories – *time*, *availability* and *reputation*. First 2 categories (time and availability) are being mostly connected with electronic publishing. The results also indicate that the refusal of electronic publishing channels is caused rather by their non-acceptance in the authors' closest peer environment, not that much by the fact that the authors themselves would not realize the overall circumstances, advantages and disadvantages of electronic publishing (Steinerová et al. 2006).

The above-mentioned examples and results demonstrate that the publishing behavior is a multi-dimensioned research domain, as the behavior of information process actors is influenced by various factors. The attitudes, opinions, preferences, that together define publishing behavior of authors in academic area, are not only subject to evolution in time, but have also certain local or national particularities.

One of the principal approaches towards research in publishing behavior, of course, is the application of quantitative methods of scientometrics or bibliometrics that are usually put into a broader context. We will eventually apply both sociological and bibliometrics methods on publishing data from Comenius University in our research. It should lead to defining the patterns of publishing behavior of authors in the academic environment, with respect to the particularities in humanities and social sciences, natural sciences and technical disciplines. There are several variables that can be calculated and compared in this way, e.g.:

- publishing in foreign language / Current Contents Connect (CCC) journals
- usage of foreign (or foreign language) resources / electronic resources
- types of publications
- co-authorship
- methods and quantity of citing, referring
- attitude towards publishing in the network environment / open access regime.

At the moment, though, we will only present results of some of our preliminary analyses, aimed at finding connections between electronic publications, or rather electronic/online versions of publications on one side, and their availability and citation rate, on the other.



#### 4. Comenius University database of publication outputs analysis

Bibliographical registration of publication outputs of academic staff in Slovakia is regulated by Library Act No. 183/2000 Coll. and Act No. 455/2012 on Higher Education Institutions and Directive of Ministry of Education No. 456/2012 Coll. Registration process distinguishes between different types of publications (monograph, chapter, journal article, review, conference paper, proceedings, etc.) and uses different criteria (originality, territoriality, communication channel, target audience, etc.) to categorize publication outputs within overall 83 categories. Some of the categories are considered to be of higher quality or value (e.g. A – scientific works), as they publish the results of original scholarly research, usually validated by the quality of publication channel (CCC journal, reviewed collection of papers etc.). Bibliographic processing of publications includes also registration of citations to the publications (excluding authors' self-citations), there are 8 categories of citations (e.g. foreign/domestic registered in citation indexes in Web of Science or Scopus, not registered in citation indexes, reviews, art critiques).

The pilot phase of bibliometric analyses was carried out at the Comenius University (CU) in Bratislava on the data of publications register that is available via iPortal of the CU Academic Library ([http://alis.uniba.sk:8000/cgi-bin/gw\\_49\\_3\\_8/chameleon?skin=epc](http://alis.uniba.sk:8000/cgi-bin/gw_49_3_8/chameleon?skin=epc)).

In October 2013, the CU database of publication outputs, which has been systematically built since the beginning of 1990s, contained 226 453 records of various types of publications and 212 787 citations. The distribution of records among faculties in the whole retrospect of the database is as in Table 1.

**Table 1 CU database of publications outputs overview**

Faculty <sup>1</sup>	Number of records/publications	Number of citations	Number of cited publications
FMED	50 388	49 873	8 696
JFMED	19 340	22 380	3 698
FPHARM	13 415	12 872	2 574
FLAW	8 991	5 464	1 563
FPHIL	39 311	35 529	8 758
FNS	38 674	72 923	11 379
FMPH	21 022	41 288	4 726
FSPORT	11 094	12 923	2 744
FEDU	17 036	12 334	3 050
FEVTH	2 439	545	244
FRCTH	4 898	2 269	885
FM	3 990	3 242	975
FSEV	2 529	1 250	643
<b>CU Total*</b>	<b>226 453</b>	<b>212 787</b>	<b>34 968</b>

\* Total number of publications/citations is not sum of faculties because of co-authorship among authors from different CU faculties.

From the digital repository point of view, we were interested in the typological structure of publications. We focused especially on publications which were published recently - during the period of years 2011-2013 (till October 2013). Within these 3 years CU authors published 25 281 publications (about 9.000 publications per year), in the structure described in Table 2.

When we analyzed given data by faculties, we had noticed differences in preferred publication channels between scientific disciplines (distinction between hard and soft sciences), see Graph 1. It has been proved, in compliance with similar analyses published abroad, that social sciences and humanities' outputs differ from those from natural sciences, medicine and technology. We can observe higher preference of monographic literature (scientific monographs, textbooks, chapters) in soft sciences; hard sciences mostly prefer scientific journals as communication channels. Quite interesting is the distribution of conference papers, which represent 22% of soft sciences publications and only 8% of hard sciences publications.

<sup>1</sup> CU faculties (13): Faculty of Medicine, Jessenius Faculty of Medicine in Martin, Faculty of Pharmacy, Faculty of Law, Faculty of Arts, Faculty of Natural Sciences, Faculty of Mathematics, Physics and Informatics, Faculty of Physical Education and Sport, Faculty of Education, Evangelical Lutheran Theological Faculty, Faculty of Roman Catholic Theology of Cyril and Methodius, Faculty of Management, Faculty of Social and Economic Sciences

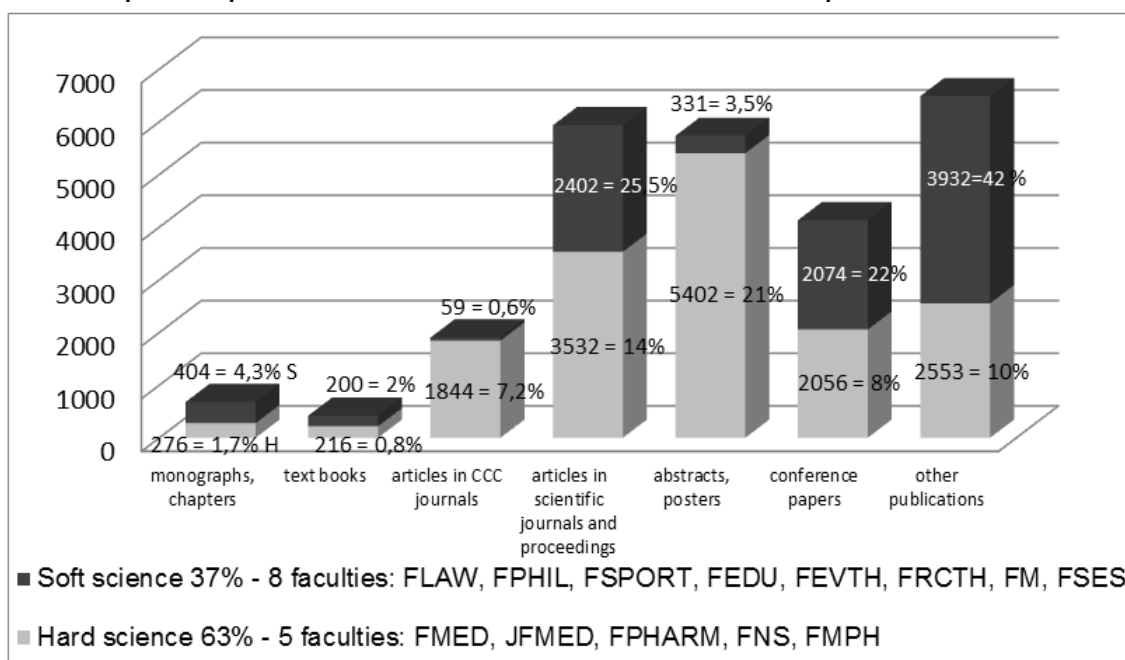
Table 2 CU publications 2011-2013 – typological structure

Typological structure of CU publications	Number of publications	% of all publications
monographs, chapters	688	2.69%
text books	441	1.65%
articles in CCC journals	1 911	7.53%
articles in scientific journals and proceedings	5 958	23.47%
abstracts, posters	5 649	22.68%
conference papers	4 120	16.34%
other publications	6 514	25.65%
<b>Total</b>	<b>25 281</b>	<b>100%</b>

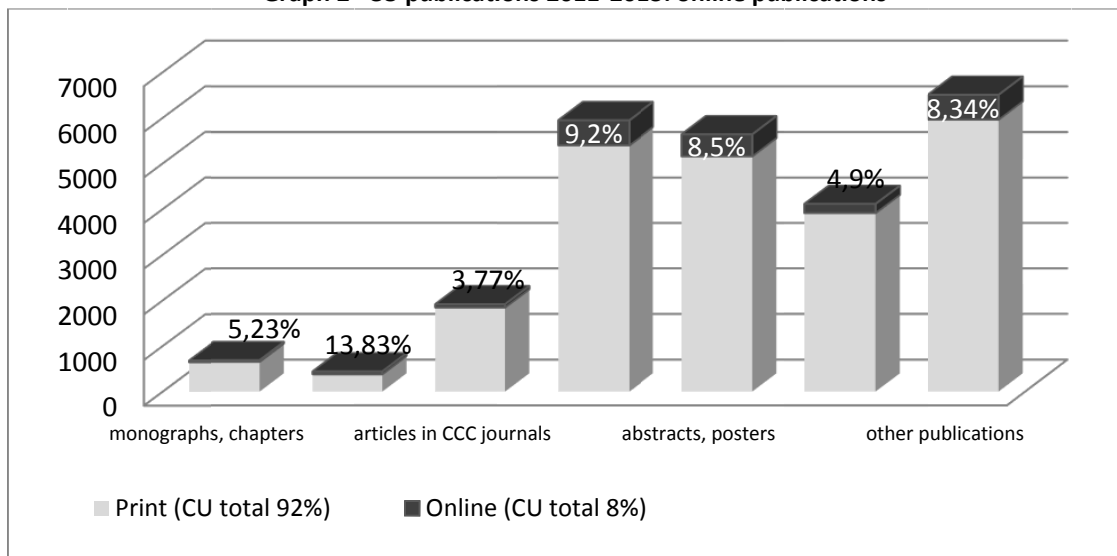
Furthermore, we wanted to know the percentage of publications published online in electronic form, as these could be directly used for repository needs (after solving copyright matters, of course). Only 8% of CU publications from 2011-2013 had been published online (for their distribution among faculties see Graphs 3, 4 and Table 3).

Our analyses showed that Faculty of Mathematics, Physics and Informatics (FMPH), Faculty of Arts (FPHIL) and both medical faculties (FMED, JFMED) belong among faculties with highest rate of online publications. In case of FMPH it is certainly also due to quite long tradition of publishing preprints via well-known specialized web portals such as arxiv.org and cern.ch. Medical faculties publish a lot of abstracts which are often available via different web sites, medical portals and databases (PubMed, bmj.sk). FPHIL online publications are represented especially by domestic conference proceedings, peer-reviewed collections of papers and articles in Slovak online journals.

Graph 1 CU publications 2011-2013: different faculties = different publication channels



Graph 2 CU publications 2011-2013: online publications



Graph 3 CU publications 2011-2013: online publications by faculties

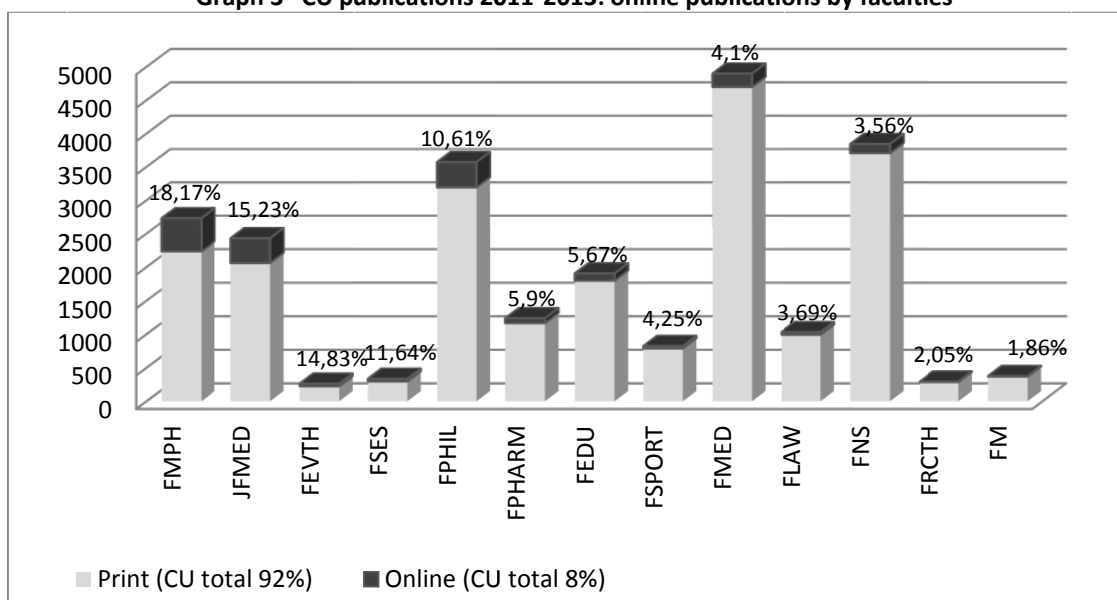


Table 3 CU publications 2011-2013: share of online publications by faculties

CU faculties	Number of online publications	% of all online publications
FMPPH	496	25,73%
FPHIL	379	19,66%
JFMED	370	19,19%
FMED	201	10,43%
FNS	137	7,11%
FEDU	108	5,60%
FPHARM	73	3,79%
FSES	39	2,02%
FEVTH	39	2,02%
FLAW	38	1,97%
FSPORT	35	1,82%
FM	7	0,36%
FRCTH	6	0,31%

Almost 17% of all CU online publications are accessible from CU domain (uniba.sk) and its component parts, they are distributed on 48 various locations (e.g. stella.uniba.sk, motiv.fns.uniba.sk, ii.fmph.uniba.sk, moodle.uniba.sk, etc.). In addition, CU operates several local storages with purpose to store and make available different documents in electronic form, especially theses (> 52 400), digitalized collections of papers published by CU (> 400), textbooks (> 50). Such distribution of documents complicates their discoverability as well as preservation. And we managed to prove, that better visibility and discoverability of publications achieved by online publishing channels could increase average citation number. It is obvious especially in following publication categories: scientific domestic conference proceedings and collections of papers; articles in domestic journals, textbooks, articles in CCC journals, articles in foreign scientific journals.

## 5. Conclusions

Establishing an institutional repository is still quite complicated in Slovak academic institutions, although the benefits of the repository for academic individuals (e.g. increased dissemination and impact of the research outputs, provision of archiving) as well as for the institution itself (effective marketing, better support of education and research, central archives) are well known.

Comenius University in Bratislava feels the need to build complex institutional repository, as up to now it had been using only locally distributed storages enabling access to some of its electronic publications. Institutional repository could be built within CU scientific park and then it could serve as an institutional showcase for research. But effective operation of the repository requires first of all well thought out institutional information strategy, collaboration between researchers/authors, departments, faculties, libraries and other component parts of university. Last but not least it is necessary to deal with copyright and legislation problems.

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## BDSP: a unique initiative to archive and disseminate French grey literature on public health

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### Abstract

*BDSP (Public Health Databank) is a network of institutions initiated 20 years ago by the French ministry of health. Its aim is to collect and provide access to documents on public health topics, with specific attention to grey literature published in French.*

*40 organizations participate in this open and collaborative network, including the stakeholders of the French health system and from other French-speaking countries. It is managed by a team of 4 members of the EHESP School of Public Health.*

*The network produces a multiservice portal which includes a bibliographic database with more than 470,000 records and 64,000 fulltext documents online. It also offers a multilingual glossary and a thesaurus in public health. The website receives about 3000 visits per day.*

*BDSP is a unique product by its "construction", its contents and its scope. Its flexible organization has allowed for many adaptations and extensions over the past 20 years, aiming to cover all fields on public health. The bibliographic database offers access to an important number of grey documents published by the main French organizations involved in public health, research units or government agencies, at both a national and regional level. The documents include expert's reports, summary reports, policies, theses and dissertations. Participation in the BDSP network allows its members to archive their grey publications and data, to increase their visibility, to share current awareness tasks and exchange bibliographic records or documents as well as best practices. Working in a network further helps to deal with obstacles in managing grey literature such as insufficient recognition of the documents compared to journal articles, difficulties to obtain authorizations for the dissemination (in particular for government agencies) and to keep up with the rapid evolution of knowledge.*

*At present the network explores ways to extend its cooperation with other French speaking countries and to share grey literature in French.*

### BDSP – a network

BDSP (Public Health Databank) is a network created by information professionals in 1993 at the request of the French ministry of health in order to provide access to the documentation on public health and especially to grey literature in French. The network is composed of 40 data producers, including stakeholders from the French health system and other French-speaking countries: hospitals, universities, NGO's, research institutions, state agencies. It is open and collaborative, guided by formal agreements and strongly based on reciprocity of input and services.

Reciprocal exchange of services is the driving force for input to be added to the portal to keep it going, services such as the creation of records on documents and events or monitoring hundreds of serials. In return its members benefit from document archiving facilities, increased international visibility, access to all other input, citable records, forums for sharing technical expertise, shared tools, etc.

Two committees (librarians of the network and heads of the member institutions) are running the BDSP network.

A team of 4 people from the EHESP School of Public Health animate the network and design and update the portal. The team covers skills in information science, computer programming and public health.

### bdsp.ehesp.fr – the multiservice information portal

The BDSP network produces a portal providing a variety of services to researchers and practitioners in public health. The most prominent service is its bibliographic database with over 473,000 records and 64,000 full-text documents (14%)<sup>1</sup>. 400 collections of serials and monographs are examined on a regular basis.

The multilingual glossary<sup>2</sup> was developed by a European expert group in 1996 at the initiative of the European Community. Its present version includes 400 concepts in public health and is available in 4 languages (English, French, German, and Spanish) on the BDSP website since 2003.

**Glossaire multilingue**

[INTRODUCTION](#)
[ENTRÉE PAR THÈME](#)
[ENTRÉE ALPHABÉTIQUE](#)

**Couverture vaccinale**

**Couverture vaccinale**

Proportion de personnes immunisées suite un programme de vaccination mené dans une population

**Vaccination coverage**

Proportion of persons immunised through a vaccination programme undertaken in a population

**Cobertura vacunal**

Proporción de personas inmunizadas en un programa de vacunación dirigido a una población

**Durchimpfungsgrad**

Anteil der Personen, die im Rahmen eines Impfprogramms innerhalb einer Bevölkerung, immunisiert wurden.

BDSP also developed its own thesaurus<sup>3</sup> on public health in 1992<sup>4</sup> and has updated it on a regular basis. Its latest edition (2007) includes 12,825 terms (7144 descriptors), grouped in 57 microthesaurus subsets. It has been mapped to other thesauri and controlled vocabularies (e.g. PASCAL). The graphic display of the online version allows easy navigation between terms and its relations. Hyperlinks make it simple to find the corresponding records in the bibliographic database. The thesaurus can be downloaded on request and free of charge and can be included in other databases.

The reviewed directory<sup>5</sup> of websites on public health is maintained by the members of the network. Created in 2001, it includes more than 1000 entries on resources, websites and stakeholders in public health in France and in Europe. Descriptions range from simple references to detailed information on a site, following pre-established criteria. The user interface provides access through simple search as well as browsing by themes.

The portal further comprehends dedicated areas for job postings (including internships and calls for project), for conferences and meetings announcements, a blog and a newsfeed. BDSP users thus have free access to an important amount of information on public health in different forms.

### The bibliographic database

The BDSP database has over 473,000 bibliographic references, with an annual increase of about 15,000 records.<sup>6</sup> Input is added by its members through file transfer on a regular basis. BDSP uses an in-house format for its database, but provides conversion interfaces for each partner for the import and export of records. Journal article references (many of them in English) make up the majority of the entries.

Each record includes a bibliographic description, an abstract (mostly in French), keywords according to the BDSP thesaurus as well as French and English keywords from the controlled PASCAL<sup>7</sup> vocabulary. Further information is displayed with hyperlinks, facilitating new searches on authors, corporate authors, document types, and to access the full text, if available. It is possible to start with a term in the thesaurus and to list the corresponding records. Search facilities include simple search as well as advanced search criteria such as keywords, periodical, publication dates, document types, etc. Initially broad searches can be narrowed down with the help of a word cloud or with different filters. It is possible to limit search to records with full text attached. The user interface provides features to export the records (500 entries maxi per export) to Reference Manager or to Zotero, in different formats.

### Grey literature in the bibliographic database

The BDSP database provides access to an important number of unique grey documents produced by the main French stakeholders in public health. In November 2013 grey literature represents 11% (or 51,000 documents) of the bibliographic records. More than 2000 records are added every year. The following document types are included:

Type	Subtype	Percentage
Reports	Policy, expert, inspectorate, official documents	46.5%
Academic degrees	Theses, dissertations, doctoral theses	42%
Conferences	Proceedings, papers, oral presentations	11.5%

Grey documents are mostly written in French (89%), being produced in a large part by the members of the network. The main producers of grey literature are universities (theses), government agencies (expertise reports) and national or regional health observatories.

All French doctoral theses with a topic on public health are referenced in the database by a university member of the network. In addition, about 6400 master theses<sup>8</sup> from the EHESP School of Public Health are included.. From 1999 onwards only master theses selected by the EHESP jury and for which the author has given his agreement are available in full text.

About 2600 full text documents are available.

26% of the grey literature citations in the BDSP database provide an access to the full text (13,500 records). The rate for full text related to grey literature is far higher than for other document types (12%). The document is either deposited in the BDSP archive, for those members who don't have their own repository, or a link to a distant repository is added in the metadata record. The table below shows the importance of the BDSP archive as a "home" for grey literature.

Type	Nb of records	Full text available	FT deposit in the BDSP archive	Link to FT on adistant server
Grey literature	51487	26.2%	5167	8366
Other	421862	11.8%	10444	39235

#### Difficulties with regard to grey literature (GL) and leads for progress

Several obstacles appear with regard to archiving issues and the dissemination of grey literature:

Collecting grey documents requires the identification and mobilization of GL producers, as opposed to journals material. This applies in particular to reports. Librarians of the regional health agencies for example point out their difficulties in obtaining their in-house production.

This lines up with the poor recognition of grey literature or factual data by the health professionals.

Due to ignorance of intellectual property rights, many services and agencies won't disseminate their production to a wider public, but keep it in intranets in order to be on the safe side. The same difficulties apply with authors when librarians try to obtain agreements to disseminate the full-text.

The grey literature typology used in the database could be more detailed in order to avoid cataloguing errors and to improve consistency (e.g. expert's reports with ISBN).

In spite of these difficulties, several opportunities for progress emerge:

- The development of sites dedicated to certain publics or professional groups, providing added value to their productions and the possibility to share them,
- The reference to the national archives and to the obligation to deposit documents produced by the national services,
- The development of « best practices in public health » should be an important source for productions to be published,
- Working on the typology of grey documents may result in specific actions according to the documents and the users.

#### Network organization, added value and return on investment

The BDSP network is unique by its organization. The open and collaborative network allows for efficiency and flexibility. Pooling and sharing production of services which are useful for all have made it possible to extend and adapt the BDSP portal for the past 20 years. Today it covers all fields on public health (52 topics are identified/used). Meetings and the participation in an electronic forum enable exchanges of professional practices, highly appreciated by the information professionals. The network adds value to in-house productions and events, and furthers the dissemination of information to its member structures. The members of the network are the stakeholders for the smooth working of the BDSP. The success and long existence of the network is closely linked to the fact that members contribute and get a return on investment in different ways. As mentioned before, the bibliographic database offers archiving facilities for the documents of its producers, providing added value services such as perennial links to the full text and thus the citability of documents.

This is even truer for grey literature: 38% of the full text grey documents are deposited in the BDSP archive. Access to grey literature is thus made easier for the member organizations of the network.

International visibility is increased by providing keywords in both French and English. The database is indexed by Google. In exchange for providing input to the database the members could, according to the agreements, receive the same number of records produced by other members.

#### Usage of the bibliographic database and the website

The BDSP website is well frequented. In 2012 an average of 3000 visits per day (1 million per year) were made by 1500 users per day; the average visit took about 3 minutes and 17 seconds with 5 page views. The bibliographic database is the most frequented part of the portal: 1173 visits per day in 2012 by 860 visitors (i.e. 39% of the total visits).

It is difficult to establish a typology of users due to a lack of recent data. Network members think however that public health professionals are the most frequent users, including when they are still studying or in professional training. BDSP users are located in France (87%) or in other French-speaking countries (6%). Specific data on the usage of grey literature is not available.

### Perspectives

The BDSP must develop constantly in order to maintain its interest for its users. One way to evolve is to increase its coverage and to fetch new collaborations. Indeed BDSP intends to open its network to all French speaking countries. Swiss and Moroccan Institutions are already members. Several ways of achieving this are being explored:

The network seeks to associate the documentation centres in public health from African countries. At present 16,000 records in the bibliographic database deal with African topics.

Médecine traditionnelle Migrant Femme  
Malnutrition Enfant Milieu rural  
Prévalence Recommandation VIH  
Afrique centrale Afrique australe  
**Sida Afrique Afrique de**  
**l'Ouest Afrique de l'Est Afrique**  
du Sud Prévention Politique santé  
Ouganda Mortalité Zimbabwe Sénégal  
Epidémie Burkina Faso Politique  
[Consulter le thesaurus BDSP](#)

The BDSP portal could take into consideration the specific health problems of emerging or developing countries and add areas dedicated to a specific country to the portal.

It is also necessary to promote the BDSP to health professionals and researchers in other French-speaking countries (e.g. a cooperation project with the « Santécom » database of Quebec).

Thus BDSP reinforces its role as federator and aggregator for scientific and professional information in the public health domain and as main access point for French language grey literature on this topic.

Network members currently discuss a new project to adapt the services offer in order to better answer the needs of health professionals, researchers and students. Working on the interface between data and users should enable information to be transferred into knowledge and skill development.

Several ideas are being explored:

- Create dedicated areas for geographic areas (French regions, French-speaking countries)
- Elaborate and disseminate thematic syntheses,
- Inform on training courses, link to distant learning courses,
- Provide areas for best practice guides and contribute thus to continued training, linked to the concept of evidence-based public health.

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<sup>1</sup> Data as of November 2013

<sup>2</sup> <http://asp.bdsp.ehesp.fr/Glossaire/>

<sup>3</sup> <http://asp.bdsp.ehesp.fr/Thesaurus/>

<sup>4</sup> <http://fulltext.bdsp.ehesp.fr/Adbs/DSI/2007/44/93-95.pdf>

<sup>5</sup> <http://asp.bdsp.ehesp.fr/Webs/>

<sup>6</sup> Data as of November 2013

<sup>7</sup> PASCAL : database produced by Inist-CNRS (<http://www.inist.fr>)

<sup>8</sup> See here for a list of diplomas : <http://www.ehesp.fr/formation/>



# Technology Transfer Support on National Level

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## Introduction

One of the recent tasks and responsibilities of the Slovak Centre of Scientific and Technical Information (SCSTI) has been to provide technology transfer support to public research organisations on a national level.

For this purpose, the SCSTI has been mandated by the Ministry of Education, Science, Research and Sport of the Slovak Republic to implement a national project, co-financed from the EU structural funds within the Operational Programme Research and Development, entitled the National Infrastructure for Supporting Technology Transfer in Slovakia – NITT SK. The project is focused on building and securing the operation of the national system supporting the technology transfer processes in Slovakia and is implemented over the period June 2010 – December 2014 with a total budget of €8.2 million.

The transfer of knowledge from science to industry, for the benefit of society, will be supported through the complex mechanism, which is currently being developed. A key player in the whole system will be the *National Technology Transfer Centre*, which will co-operate closely with local technology transfer centres established at universities and public research institutions. An important part of the system will be the *National patent fund*, from which financial support for the processes of protecting and commercialising intellectual property will be provided to public research institutions. The financial support will include payments for patent-filing and maintenance (PCT, USPTO, European and national applications), patent attorneys services, patent translations, partner search, marketing, negotiating and licensing. Even at the current moment, patent-filing fees are covered from the state budget in money administered by the SCSTI, while external support services are provided within the NITT SK project. This is a great benefit for the Slovak public and state universities and the Slovak Academy of Sciences, which have been facing a lack of financial means for these purposes.

Concerning the technology transfer activities that are being provided through the NITT SK project, these cover the entire process of transferring scientific knowledge into the practice, starting from intellectual property protection and ending with its commercial utilisation. Services are provided by external high-level experts on relevant technology transfer issues from the respective scientific field. All costs are covered from the NITT SK budget and are free to the scientific community. Specific services include the assessment of intellectual property commercialisation potential, state of the art analyses, patent application preparation and filing, technology marketing, partner searches, negotiation support, preparation of licensing agreements, spin-offs creation, follow-up of royalties' payment and so on. Since 2012, when this support started, some patent applications have already been supported within the NITT SK project.

Last year, the *National portal for technology transfer* was launched within the NITT SK project. This provides a comprehensive overview of technology transfer issues providing services to researchers, students, companies and local TT offices. Useful items provided include sample agreements, internal guidelines and other methodological materials related to technology transfer. It also affords a list of competencies of Slovak R&D institutions and links to relevant Slovak, foreign and international organisations, groups and initiatives.

## 1. Technology transfer

An important part of the research activities at universities and R&D institutions is finding applications for their inventions and outcomes from research in practical life for the benefit of the society and for the benefit of the institutions and individuals involved in the research. Society can benefit from these inventions e.g. through new jobs created, improved standard of living, health and social care, protection of the environment and cultural heritage and knowledge gained. The benefits for research institutions and researchers could be of an immaterial character (e.g. partnering with private sector companies and collaboration with other research institutions at national or international level, enhancing their reputation with professionals and the general public, increase in the number of students enrolled to study at universities involved in these activities, competitive advantage) and of a material character (e.g. leveraging resources, extending research budgets as a result of participation in research programmes funded by the private sector, additional income for research institutions and inventors from patented and licensed technologies).

The transmission of the new knowledge latent in an invention into practical life proceeds via a somewhat complex process of technology transfer. The definitions and concepts of technology transfer have been discussed in many different ways and they are surrounded by many different interpretations

and views depending on the institutions' objectives, research background, stakeholders, research areas and disciplines and underlying perspective (theories) [1,2]. One straightforward definition is that technology transfer is the process of transferring scientific findings from one organisation to another for the purpose of further development and commercialisation [3].

## 2. Brief outline of background situation in technology transfer in Slovakia

Technology transfer, albeit not known under this name, existed in the former Czechoslovakia. Within its external limitations it was relatively well-established with a network of specialised departments, particularly in research institutes, providing support services. The Slovak Technical Library in Bratislava, the predecessor of the Slovak Centre of Scientific and Technical Information, was the sole institution in Slovakia with a complete collection of Czechoslovak patent documents and a large collection of patent documents from abroad. That this institution celebrates its 75th anniversary this year simply has to be stated at this occasion.

The situation in technology transfer from research institutions changed substantially in Slovakia under the new economic conditions following the establishment of the independent Slovak Republic in 1993. Since then, there has been a need for a systematic and modern approach to technology transfer, in particular from the state-subsidised research institutions (public and state universities, the Slovak Academy of Sciences and public research institutes), in order to make use of the public resources in the most effective manner. The academic community has always been a boundless source of knowledge, experience and skills, imagination and invention, curiosity and speculation, enthusiasm and dedication. However, these positive features, to some extent at least, have been overshadowed by the fact that the awareness of intellectual property rights within the academic community is somewhat low, laws related to intellectual property have frequently been breached with no apparent subsequent consequences and patent application and patent maintenance fees are too high (min €5,365.5 per 20 years) for research institutions to cover; in addition, investigators have tended to work individually rather than institutionally for the private sector who has the funding means and there has been a lack of information and motivation on the part of inventors to be more involved in the research in which they would function more as representatives of a research institution rather than as individuals; also the infrastructural pre-requisites for conducting high-quality research (e.g. instrumentation, software) have been poor. As a result, actual technology transfer has been scarce as also have technology transfer offices and the number of production units as potential collaborators or recipient of applied research outputs have been reduced. The NITT SK project has been put in place to enhance this situation.

## 3. National Infrastructure for Supporting Technology Transfer in Slovakia – NITT SK project

The major features outlined in chapter 2 characterised the status in technology transfer prior to implementation of the National Infrastructure for Supporting Technology Transfer in Slovakia – NITT SK, the national project, in June 2010. The project with a total budget of €8.2 million is co-financed from the EU structural funds within the Operational Programme Research and Development. Its implementation period is from June 2010 up to December 2014.

Within the implementation of this project, the SCSTI as the principal investigator of the project, has to address and minimise the negative features summarised above, support development of the existing positive features and create the conditions which will facilitate intellectual property protection, technology transfer in its complexity and support the establishment of technology transfer centres or similar departments at those universities that have a high potential for technology transfer. These are important organisational units within the structure of research institutions, since technology transfer is costly, time-demanding and requires expertise in product or technology development, regulatory approval, marketing and sales, all of which are activities different from those expected of researchers.

It is not a coincidence that the SCSTI was mandated by the Ministry of Education, Science, Research and Sport of the Slovak Republic and has been viewed as the institution with the full competence to complete the project successfully. There has been a long-standing tradition in the SCSTI in specialising in patent and corporate literature and other categories of grey literature [4] and also in providing some librarian services related to intellectual property protection and technology transfer, e.g. conducting preliminary state-of-the art search of patent documents and grey literature, translating technical and specialist texts, consulting with and advising inventors on issues of an administrative character and collaborating with the Industrial Property Office in Slovakia. The staff have been trained and educated in these particular fields. They are experienced specialists and some members of the staff are in training as patent attorneys. A more detailed account of their activities can be found in [5]. Some specific tasks, however, as they are defined in the NITT SK project, can only be fulfilled by externally contracted professionals.

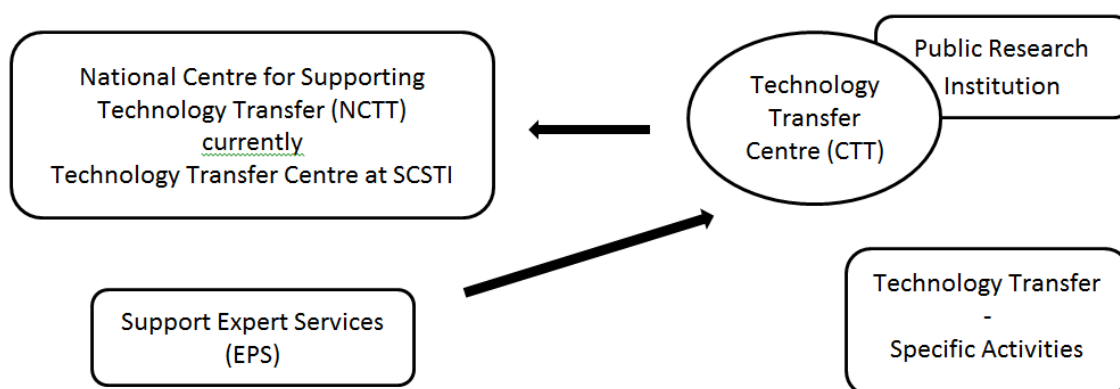
The strategic goal of the NITT SK project is to establish and implement the National System for Supporting Technology Transfer from state-funded research institutions (public and state universities, the Slovak Academy of Sciences and public research institutes) which are the target group of the project. Three specific objectives are fundamental to achieving this strategic goal.

#### 4. NITT SK – Specific objective 1

##### 4.1 National System for Supporting Technology Transfer in Slovakia and National Technology Transfer Centre

Specific objective 1 is to establish and operate the Technology Transfer Centre at the SCSTI, i.e. to provide the Technology Transfer Centre at the SCSTI with human resources and operational capacities and provide auxiliary services in technology transfer to research institutions across the whole of Slovakia. This is the core objective directly related to technology transfer. It creates the conditions and environment for technology transfer in Slovakia to be a meaningful, successful and sustainable process. Its major role is to design and put into operation a mechanism for the *National System for Supporting Technology Transfer in Slovakia (NSPTT)* [6]. The key subject in the NSPTT will be the *National Technology Transfer Centre (NCTT)*. The idea is that the NCTT within the NSPTT will provide public research institutions with all the support services needed to protect intellectual property originating from public research institutions (not individuals) and the subsequent commercialisation of legally protected intellectual property. The NCTT will collaborate closely with local technology transfer centres established at public research institutions. The concept of the NCTT is currently being developed, its most appropriate legal form considered, and its statutes, job positions and processes proposed. The intention is that some of the support expert services will be provided by the NCTT staff in collaboration with a provider, a successful applicant following a public procurement process. The NCTT will also be responsible for maintaining the *National Patent Fund* from which financial support will be channelled to cover patent-filing and maintenance fees (PCT, USPTO, European and national applications), fees for services of patent attorneys, patent translations, partner search, marketing, negotiating and licensing. It is expected that, in addition to the state subsidy, the NCTT members will contribute a certain sum from their royalties to this fund. All issues concerning the NCTT and National Patent Fund are still under consideration. At this stage, some of the tasks of the NCTT are being fulfilled by the Technology Transfer Centre at SCSTI which was established on 21st March 2011.

A schematic representation of activities and relations between the National Technology Transfer Centre, Technology Transfer Centre at SCSTI and local Technology Transfer Centres at public research institutions is provided in the diagram below:



##### 4.2 National Portal for Technology Transfer

The third component is the *National Portal for Technology Transfer (NPTT)* which came into operation in 2012. It aims to be a comprehensive resource of information and issues related to intellectual property protection and technology transfer, serving researchers, students, companies and local technology transfer offices alike.

###### 4.2.1 NPTT – access point to support services

The NPTT is an important channel through which the specific support expert services (EPS) can be ordered and communicated (see also the diagram above). The EPSs form a bundle of highly specialised services of two types – those related to intellectual property protection and those related to technology transfer. Examples of such services are advising on strategy for intellectual property protection, assessment of intellectual property commercialisation potential, contract-drafting and negotiation, state-of-the art analyses, patent application preparation and filing, technology marketing, partnering, setting up spin-off companies, follow-up of royalties' payment.

To date, 42 requests for support expert services have been submitted from the Slovak Academy of Sciences, Comenius University, Žilinská University in Žilina, the Slovak University of Technology in Bratislava, the Technical University in Košice, the Academy of Fine Arts in Bratislava and the Animal Production Research Centre in Nitra. The services in most frequent demand are assistance with selecting the industrial property of the research institution's portfolio which is suitable for protection (comprising commercial potential assessment, identification of industrial property, industrial property protection feasibility study), preparation and filing of patent and utility model applications, drafting and assessment of agreements, advising in strategy for intellectual property commercialisation and partnering. Due to their highly specialised character, these services are outsourced. The group of services provided by SCSTI specialists comprises search in technological databases (ad hoc or monitoring), search in intellectual/industrial property databases (ad hoc or monitoring, state-of-the art, patentability, competitors, citation, grey literature, etc.) and consultation and assistance in these areas. The first two services are completed by dispatching the respective report to a researcher.

All types of these services are provided to public research institutions without charge with the expert services following the conclusion of an Agreement for the Provision of Support Expert Services. Currently, agreements with six universities, six institutes of the Slovak Academy of Sciences and one agreement with a public research institute have been concluded. The Agreements with three more universities are in the post-negotiation phase shortly prior to concluding. Some EPS services (e.g. patent-filing and maintenance fees) are funded from a special item in the state budget allocated to the SCSTI outside of the NITTSK project budget. To date, patent applications originating from the Slovak Academy of Sciences and one pending patent application from the Technical University in Košice, have been funded from this source.

#### 4.2.2 NPTT – source of template documents

The content of the NPTT website is varied; it covers all possible topics in technology transfer and intellectual property and some categories of grey literature. Templates such as *sample agreements* [http://nptt.cvtisr.sk/sk/poskytovane-vzorove-materialy/dohody-zmluvy.html?page\\_id=539](http://nptt.cvtisr.sk/sk/poskytovane-vzorove-materialy/dohody-zmluvy.html?page_id=539):

- Confidentiality (Non-disclosure) Agreement
- Consulting Agreement
- Research Contract
- Licence Agreement

and sample *internal guidelines*:

[http://nptt.cvtisr.sk/sk/poskytovane-vzorove-materialy/smernice.html?page\\_id=538](http://nptt.cvtisr.sk/sk/poskytovane-vzorove-materialy/smernice.html?page_id=538)

- Guideline on Shares in Intellectual Property
- Intellectual Property Fees Guideline
- Guideline on Intellectual Property Administration and Documents Handling
- Intellectual Property Guideline
- Industrial Property Protection Guideline
- Guideline on Protection of Non-registered Industrial Property Exempt from Author's Rights
- Author's Rights Guideline
- Non-disclosure and Confidentiality Guideline
- Intellectual Property Licensing Guideline
- Guideline on Intellectual Property Assignment Agreement

can be accessed and downloaded from the NPTT website.

#### 4.2.3 NPTT – source of methodological materials

The NPTT is also intended as a point of education providing access to methodological materials which are another example of the grey literature category. Up to the present, the following researcher's guides are available:

- Intellectual Property and Confidentiality Guide [7]
- Establishment and Operation of University's Technology Transfer Centre Including a Proposal for a Standard Model of Operation [8]
- Academic Materials and Publishing Guide (in preparation) [9]
- Research Contracts Guide (in preparation) [10]

and a series of four educational brochures entitled *Intellectual Property and Technology Transfer* from specialist seminars [11-14].

#### 4.2.4 NPTT – access point to databases and information resources

The NPTT provides access to various databases (e.g. Intellectual Property Offices world-wide, databases of products and services, databases of technologies, experts in technology transfer), information

resources (e.g. collections of books on technology transfer and intellectual property and related topics, the purchase of which is funded from the NITT SK projects; journals and e-books from ebrary). Access is also provided to basic information on the research competences of Slovak public research institutions intended especially for networking purposes.

### 5. NITT SK – Specific objective 2

The aim of Specific objective 2 is to propose, set up and administer for the scientific community an Integrated System of Services (ISS) using information and communication technologies to control access to special scientific databases, integrated software applications and other electronic information resources and services which promote and facilitate technology transfer.

The scientific community will be provided with easy, user-friendly and efficient access via a common platform of Integrated System of Services to high-capacity data storage and high-speed hardware facilities equipped with modern scientific software applications so the researchers can process data from their experiments and store large data sets in a safe environment with guaranteed maintenance. Scientific software applications are purchased by the SCSTI or by the research institutions themselves. Currently, the MATLAB computing software is available to the scientific community. Research-related databases administered by the SCSTI, e.g. SK CRIS (Slovak Current Research Information System) [15], CREPČ (Central Register of Publication Activity), CREUČ (Central Register of Artistic Activity), SciDAP (Central Databases of Slovak Electronic Information Resources on Research and Development), CRZP (Central Repository of Theses and Dissertations) [16] will be integrated in the ISS in due course.

### 6. NITT SK – Specific objective 3

Specific objective 3 is to raise awareness in the scientific and academic community of intellectual property rights protection and technology transfer and also of the importance of popularising science. Activities within this objective include:

- participation in organising various events of an educational character, such as training, seminars and conferences for representatives of research institutions, scientists, inventors, PhD students and students at universities where they can acquire the basics of intellectual property rights and their protection, technology transfer and present their achievements in applied research,
- dissemination of information on the current status and news in technology transfer and intellectual property rights in Slovakia and in the world by editing and publishing e-TTbulletin. It aims to cover many aspects of the dynamically developing area of technology transfer. This journal is the only e-journal of its kind in Slovakia. The electronic version of the bulletin is available on [http://ttb.cvtisr.sk/bulletiny-z-roku-2013.html?page\\_id=106](http://ttb.cvtisr.sk/bulletiny-z-roku-2013.html?page_id=106). The printed version of the bulletin, which is published quarterly, contains some selected and summarised articles from e-bulletin [http://nptt.cvtisr.sk/sk/ttb-transfer-technologie-bulletin.html?page\\_id=282](http://nptt.cvtisr.sk/sk/ttb-transfer-technologie-bulletin.html?page_id=282). There have been five issues published up to date. Another means of communicating with the wider public and popularising science is publishing articles or interviews in the Hospodárske noviny newspaper or the Quark journal.
- participation in organising and co-organising research and development- and technology transfer-popularising events, exhibitions displayed on the premises of the SCSTI SR, media programmes on the TA3 TV channel, Regina and VIVA radio stations. The audio or video records of these events are also publicly available on the NPTT website.

Activities proceeding within the individual specific objectives, and within Specific objectives 1 and 3 in particular, are coordinated and often complement each other.

### 7. NITT SK project as a source of grey literature

Like many other projects, the NITT SK project is a rich source of various categories of grey literature. They have been published as direct outputs of the implementation of the NITT SK project; some categories of grey literature, however, are indirect products of services provided within the NITT SK project. In addition to those already referred to in sub-chapters 4.2.2 and 4.2.3, some further examples of the grey literature categories produced in the course of implementation of the NITT SK project are listed below:

- analytical studies, state-of-the art reviews, questionnaires and reports compiled in the analytical phase of the project which were part of the activities for all three specific objectives of the project. These studies were fundamental for the development of subsequent activities in the NITT SK project [18-27],
- internal methodological materials [28],
- books of abstracts and books of abstracts and presentations from the *Conference NITT SK – Technology Transfer in Slovakia and Abroad (2011– 2013)* [29-32],
- periodical project- monitoring reports,



- decree [33] which replaces a previous guideline on registration of publication activity at universities in Slovakia,
- reports from business trips within the project,
- agreements and contracts concluded with public research institutions and those drafted as part of EPS services,
- promotional materials for conferences, seminars, workshops and exhibitions,
- reports related to industrial property searches as part of EPS services,
- industrial property documentation – applications or patents, utility models, etc. as results of implementation of the NITT SK projects,
- datasets of Slovak Technical Standards.

Activities in the NITT SK project with all its support services will continue to induce knowledge and technology transfer which will consequently lead to an increased production of grey literature. Some categories of grey literature, in particular patent applications and patents granted resulting from research activities at public research institutions, are used as one of qualitative indicators in the evaluating innovative and technology transfer abilities of these institutions [28].

### Conclusions

The support activities and services within the NITT SK project are aimed at provision on a national level. So far, 42 requests for support expert services have been processed from 13 public research institutions located in Bratislava, Žilina and Košice, hence encompassing the whole of Slovakia. Three more research institutions from universities in Zvolen, Nitra and Košice will soon be added to this group with more universities and research institutes showing an interest in joining in to capitalise on the benefits and advantages afforded by the NITT SK project. Taking into account that the specialised support expert services have only been in place from March 2013, these figures are high and expectations for the future are promising. A barrier of earlier scepticism on the part of researchers is rapidly dissolving with positive examples attracting more research institutions. This nationwide approach appears to be optimal. To the best of our knowledge, a similar system for supporting technology transfer on a national level with a central Technology Transfer Office is being introduced and developed only in the Republic of Ireland [34].

The trend towards integrating intellectual resources to boost its global competitiveness, harness its knowledge base, enhance its economic position and tackle the great societal challenges of the 21st century is evident in the recent activities of the European Union. Innovation has been the key issue in the Europe 2020 strategy for growth and jobs and mechanisms to strengthen knowledge transfer offices in public research organisations through trans-national collaboration in particular. The European TTO CIRCLE network was established with the aim of linking the major European public research organisations in order to play a collective role in driving changes to the Technology Transfer landscape in Europe, and to boost innovation in Europe through a set of initiatives, including: fostering the use of their knowledge portfolio; sharing best practices, knowledge and expertise; performing joint activities; establishing informal channels of communication with policymakers; organising training programmes; and developing a common approach towards international standards for the professionalisation of technology transfer [35]. This can be seen as another valuable source for networking, knowledge transfer and support not only in establishing technology transfer centres in Slovakia but also in underlying the importance of the National Technology Transfer Centre in Slovakia as a reliable spokesperson and representative of Slovak technology transfer offices.

Where grey literature is concerned, industrial property documentation will be used even more both intensively and extensively as one of the indicators for evaluating the innovation capabilities of research institutions and countries as proposed in Innovation Union Scoreboard 2013 [36].

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# A Social Networking Research Environment for Scientific Data Sharing: The D4Science Offering

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## Abstract

*Modern science calls for innovative practices to facilitate research collaborations that span institutions, disciplines, and countries. Scientists and practitioners are called to produce enhanced forms of scientific communication thus to make it possible for others to identify errors, to support, reject or refine theories and to reuse data for further understanding and knowledge. This scenario can benefit a lot from Internet-based services aiming at providing individual users having at their disposal scarce resources with interaction-oriented facilities, i.e., social computing, and elastic access to facilities on demand, i.e., cloud computing. In this paper, we present the D4Science approach that by leveraging social computing and cloud computing realises an integrated web-based working environment where scientists have at their fingertips what is needed to accomplish a scientific investigation. In particular, we present the large array of collaboration-oriented facilities obtained by integrating social networking paradigms with virtual research environments.*

## Introduction

In the last decade, the data intensive science [1] paradigm acquired popularity thus giving raise to a growing demand for effectively dealing with “big data” [2]. Moreover, the emphasis on *science democratisation* is gaining momentum. Scientists are called to produce enhanced forms of scientific communication based on publication of “comprehensive scientific theories” – including the data and algorithms they are based on – as to make it possible for “others to identify errors, to support, reject or refine theories and to reuse data for further understanding and knowledge” [3] (we name these forms of communication *comprehensive research products*). These trends are occurring not only in the context of the “big” sciences (e.g. physics, astronomy, earth observation) but can also be found in the *long tail* of science [4], i.e. the large amount of relatively small laboratories and individual researchers who do not have access to large-scale dedicated IT yet have the potentiality to produce the bulk of scientific knowledge.

This calls for innovative IT research environments potentially providing every scientist with the instruments he/she needs to conduct a complete scientific investigation by benefitting from state-of-the-art practices across the boundaries of institutions, disciplines, and geographic regions.

Recent technological advances in *social computing* [5] and *cloud computing* [6] can largely contribute to the realisation of IT research environments favoring these new trends. As a matter of fact they enable internet-based services to provide individual users having scarce resources at their disposal with (a) interaction-oriented facilities (social computing), and (b) elastic access to facilities on demand (cloud computing). For social computing, social networks like LinkedIn or Twitter are revolutionising the way people use and exploit the Internet to communicate, and crowdsourcing is perceived as an innovative problem-solving strategy [7]. For cloud computing, be it infrastructure, platform or software as a service [8], people use it almost every day even without being aware of it, e.g. Google's gmail, Apple's iCloud, Dropbox.

In this paper we present the social networking research facilities offered by the D4Science infrastructure [9]. D4Science is an IT infrastructure that provides its users with a comprehensive set of data management facilities offered *as-a-Service*. The D4Science social networking research facilities complement the infrastructure offering by providing a scalable set of services promoting the cooperation among users, e.g. allowing to share news on recently produced comprehensive research products, start discussions on such objects, rate and reuse such objects for the production of new ones. Such facilities are implemented by benefitting from the underlying infrastructure to realise an elastic behaviour, i.e. the services realising them exploit the infrastructure to acquire computing capacities on demand.

The main contribution of this paper is to describe the set of social networking research facilities offered by the D4Science infrastructure while documenting how these facilities have been actually implemented by relying on a cloud-oriented offering of resources.

### The D4Science Social Networking Facilities

The D4Science infrastructure [9] is an *Hybrid Data Infrastructure* (HDI) [10] built and operated by relying on gCube [11,12], a software system specifically conceived to simplify the realisation and management of such a type of infrastructures. An HDI (and its enabling technology) is characterised by three distinguishing features:

- it is a “system of systems”, i.e., it federates existing systems (including Grid and Cloud) with the goal to supplement (while not supplanting) the services offered by these constituents by nicely integrating them into an organised and managed whole;
- it offers a comprehensive yet extensible set of data management facilities as-a-Service operating on a rich array of data typologies ranging from papers to tabular data, maps, and comprehensive research products;
- it enables *Virtual Research Environments* (VREs) [13,14], i.e. web-based, community-oriented, comprehensive, flexible and secure working environments conceived to serve the needs of specific application domains.

These three distinguishing features build one on top of the other to promote an economy-of-scale oriented model, i.e. VREs are realised by relying on the set of facilities offered as-a-Service (e.g. it is possible to reuse a given service across multiple VREs) while the mechanisms for effectively and efficiently offering facilities as-a-Service relies on the federated systems offering (e.g. it is possible to automatically deploy a new service to outsource a computational intensive service task by relying on a federated Cloud infrastructure).

In the remainder of the paper, we will focus on the social networking facilities only. However, a very brief description of some key services is included to provide the reader with an overview of the whole D4Science. D4Science provides services for (i) management of the whole infrastructure including services deployment, hosting nodes management, systems federation, and VREs creation and dismissal; (ii) data access and storage including CRUD<sup>1</sup>-oriented, efficient and large scale management of files, semi-structured data, tabular data, geospatial data, and biodiversity data; (iii) large-scale data processing including a rich array of facilities ranging from environments supporting the distributed execution of user-defined workflows by transparently relying on available computing platforms [15] to environments offering off-the-shelf data-mining algorithms, e.g. [16].

The collaboration, cooperation, and knowledge transfer in VREs are crucial and so is the sharing of scientific data and comprehensive research products. Some previous studies on knowledge management show that the success of knowledge transfer does not lie only in communication systems or documents, but also in social relationships [17]. This is the reason that brought us to design and experiment a *social networking area* to complement the VRE offering in terms of available facilities. This functional area aims at promoting knowledge transfer by providing users with a “clear overview” of what is happening around them, in their research environments.

The D4Science social networking facilities manifest in a number of applications made available through a thin client (namely a web browser) and relying on the HDI. These facilities are conceptually close to the common facilities promoted by social networks – e.g. posting news, commenting on posted news – yet adapted to deal with the settings previously described, namely to promote large scale collaboration and cooperation on comprehensive scientific products, data sets, theories and tools.

Three main entities characterise the social networking facilities: *data*, i.e. any information object managed via a VRE tool, *application*, i.e. any tool made available via a VRE, and *user*, i.e. any member of a VRE. The resulting environment connects: (i) (scientific) data with applications and users so that it is possible to share data and make them *easily accessible* for other users of the environment; (ii) applications (of a VRE) with their users so that it is possible to be informed on what is being produced by users across VRE applications; (iii) every user with other user activities so that it is possible to look at what is being shared or posted by others and see if any of these posts can be of interest.

Overall, the D4Science social networking facilities (cf. Figure 10) provide their users with: (a) a continuously updated list of events / news produced by users and applications (*Home Social*), (b) a folder-based file system allowing for managing complex information objects in a seamless way (*Workspace*), (c) an email-like facility for exchanging messages with selected co-workers (*Messages*), (d) a list of happenings organised by date, e.g. publication of a comprehensive research product, comments on a research product (*Notifications*), (e) a settings area where the user can configure diverse aspects characterising the system behaviour including his/her data and notification preferences (*Personalisation*).

<sup>1</sup> Create, Read, Update and Delete (CRUD) are the basic functions a storage should offer.



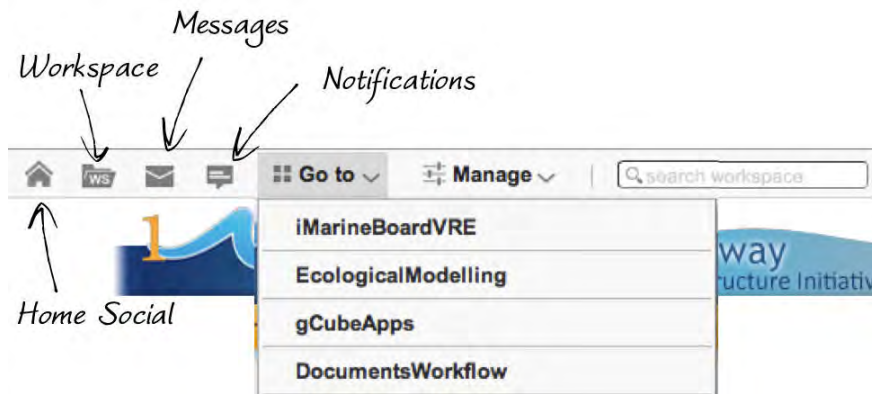


Figure 10. Dockbar

### Home Social

The Home Social consists of two facilities.

The *News Feed* lists users' and applications' updates and makes these available to every user according to his/her preferences. Moreover, it enables users to comment, subscribe or re-share these updates, and – in case of application posts – to make users access the subject of the post directly in the application that created it, e.g. to see a data set or an application.

The *Share Updates* enables (a) users to post updates or interesting links to others (this could be done with any social network) and (b) applications to post updates such as the availability of a new product or facility.

For instance, Figure 11 shows a news about a just produced AquaMaps object [16,18], i.e. a scientific product consisting of a species distribution model and a number of maps resulting from its projection. Moreover, there is a news about a recent algorithm made available by an application (the Statistical Manager).

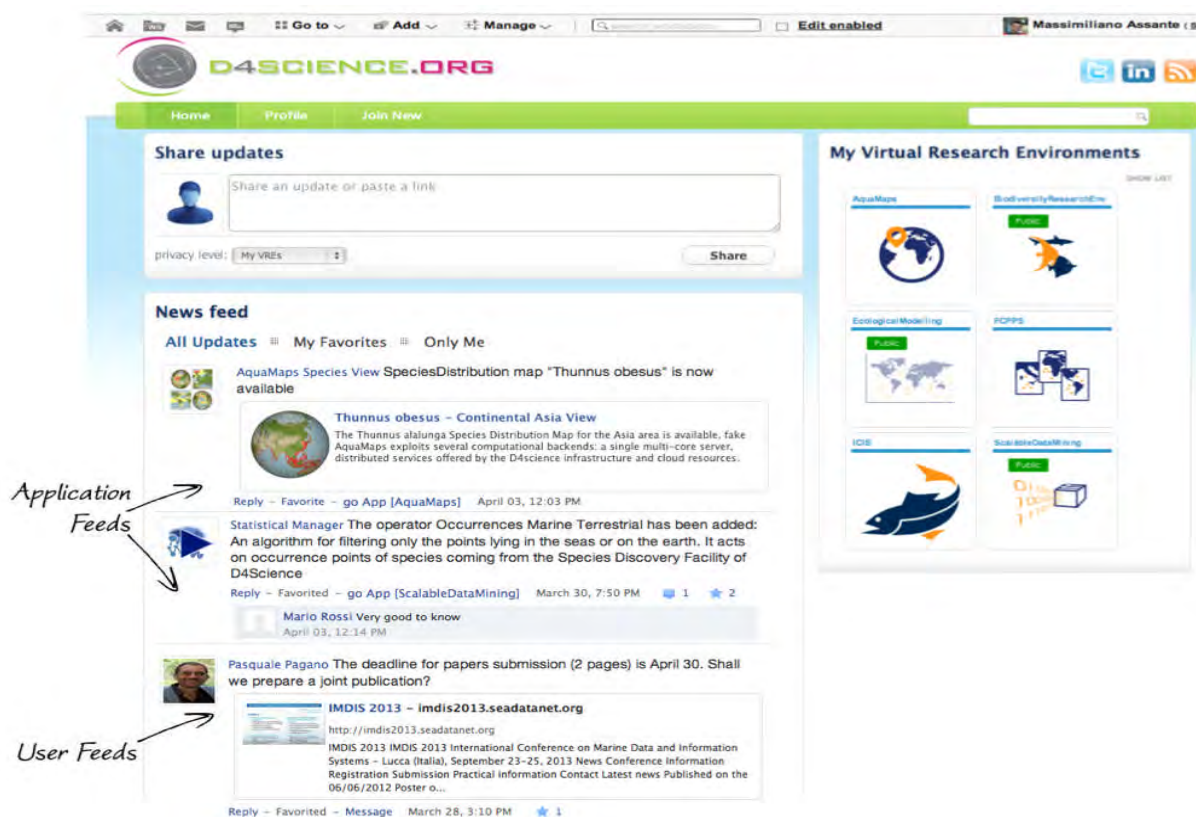


Figure 11. Home Social Facilities

## Workspace

The Workspace resembles a folder-based file system any user is familiar with, where the added value is represented by the type of information objects it can manage in a seamless way. It supports items ranging from binary files to information objects representing, for instance, tabular data, workflows, species distribution maps, time series, and comprehensive research products. Through it, sharing of data is fostered to immediate availability of results, workflows, annotations, documents and the like.

Sharing is fundamental since users need to work collaboratively on the same data and rely on common research materials. Sharing can be performed per folder and it is invite-based. Any shared folder and, in turn, its content including sub folders is shared with the other users of the system. The users involved in the sharing are alerted by the notification mechanism previously introduced, which will further be explained in the following.

Besides making its users capable of organising and sharing very different items, the workspace provides them with other useful features: (i) the Search feature allows users to search for their files by name and within the files' textual content (full-text search), (ii) the Smart Folders feature allows users to create virtual folders that do not physically exist but are a result of a previously saved search. Of course the content of a Smart Folder changes in time depending on the current content of the user workspace. This is because whenever a user opens a smart folder the related saved search is performed again, live, against the existing content of the workspace; (iii) the Accounting feature instead allows every users partaking into a shared folder to see the operations performed within that particular shared folder they belong to. These operations are the ones available over the content of a folder, such as upload of a new file, editing, deletion, read etc. Any user of a shared folder can see what the other users of the shared folder have done.

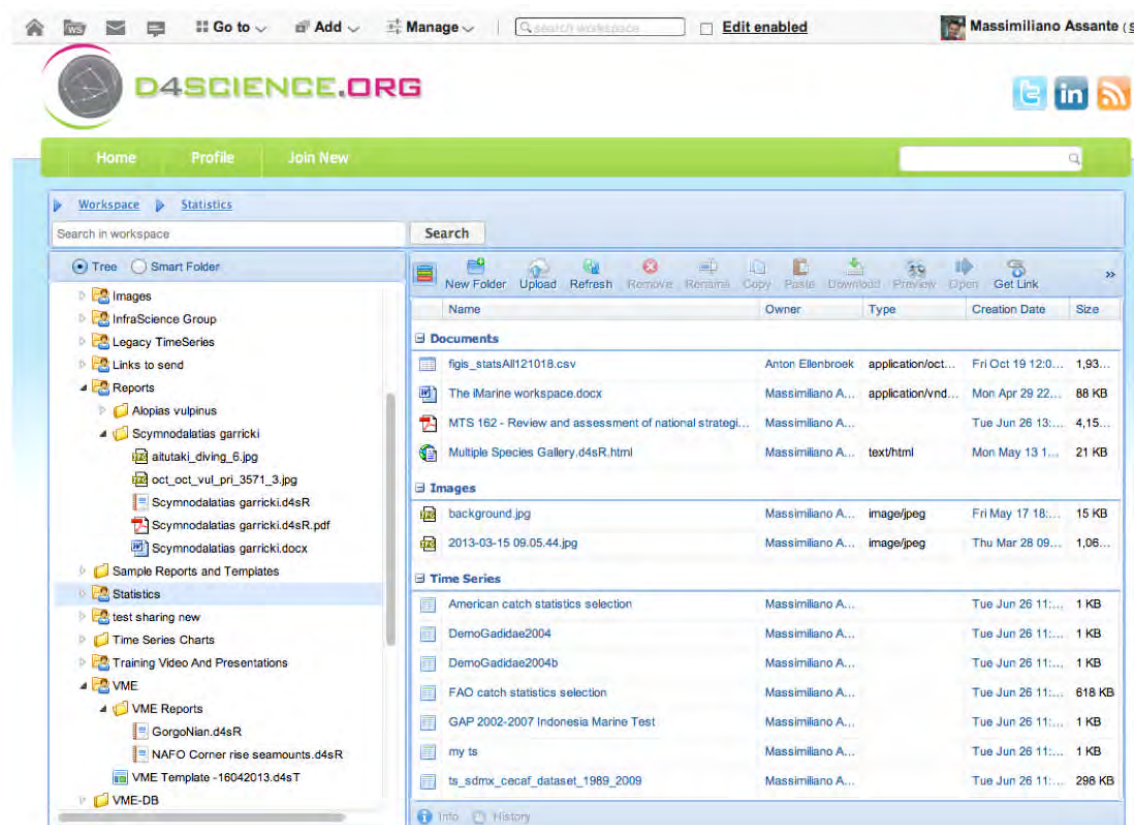


Figure 12. Workspace

## Messages

Messages is an email-like application for exchanging private messages with the other users of the system. In this case the real added value is represented by the integration with the other social networking facilities. In particular, since it supports workspace item attachments, users can attach not only a simple binary file to a message, rather they could attach complex multi-parted information objects. For instance, the action of sending a very large dataset in this case would be immediate and would not require bandwidth consumption at all. The user could attach this very large dataset, maybe having size of tens of gigabytes, to his private message by selecting it from his workspace and send it to another user. Behind the scenes a local copy of this file would be performed and only its pointer passed to the receiving user.

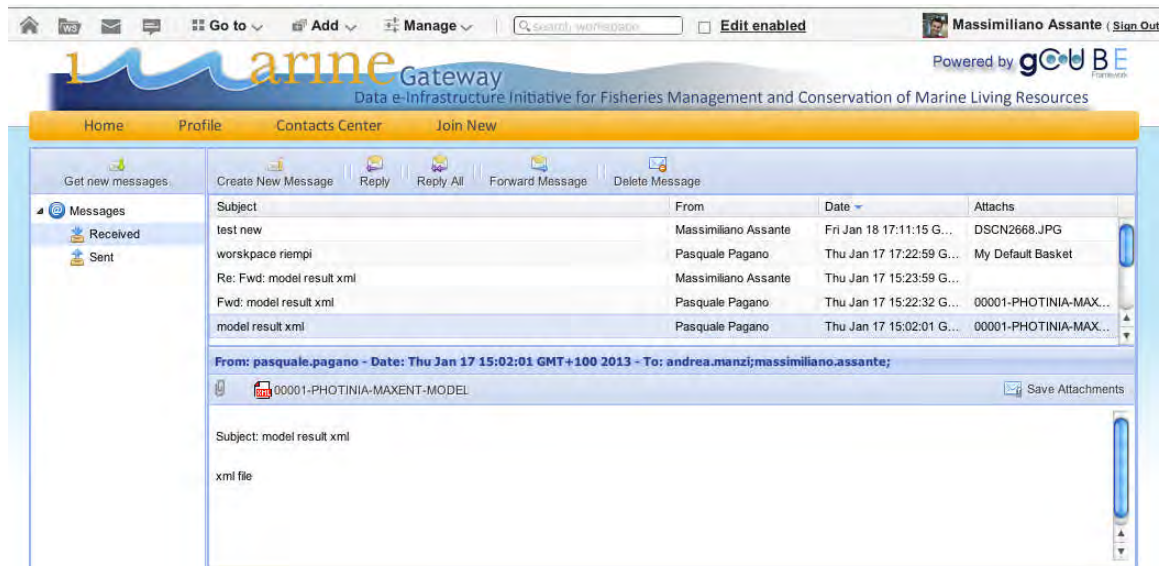


Figure 13. Messages

### Notifications

The notifications page contains a list of happenings organized by date in reverse chronological order. Indeed, every user of the system receives notifications from VRE applications and other users he/she is interested in. In Figure 14 we can see an example of the Notifications Page. For each single notification the user is provided with a link to the subject of the notification. For instance if a notification is about an updated item in one of his workspace shared folder he could click right next to this notification and be taken directly on the workspace shared folder involved in the change. The same applies for user posts, messages, calendar events etc.

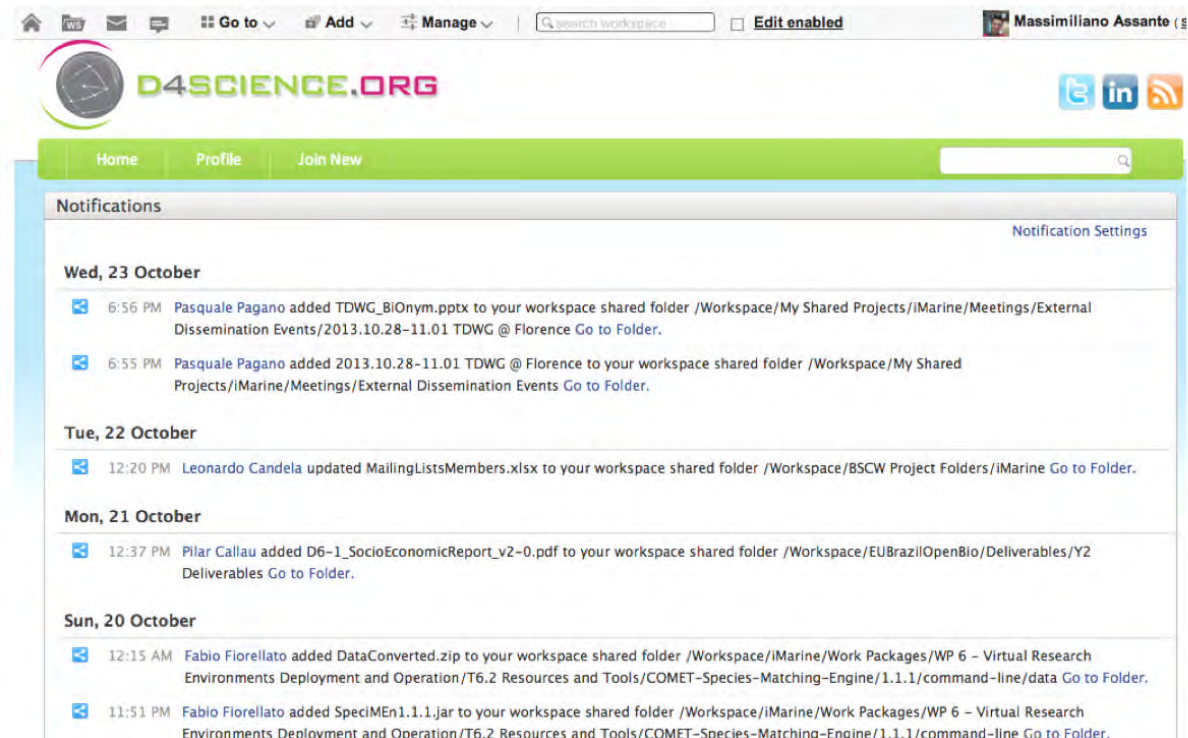


Figure 14. Notifications

### Personalisation

Personalization is the settings area where users can configure diverse aspects characterizing the system behavior regarding notification preferences. The way a user gets notifications is very fine grained. For each type of notification users might receive, it is possible to specify how to receive it and through which "channel" to be notified. Figure 15 shows a partial list of the Personalization user interface. The



notifications are classified per category so that the ones belonging to the workspace sharing are grouped together as well as the ones belonging to the Social Networking etc. For each notification type it is present (i) a number of checkboxes allowing users to choose the notification channels, (ii) an ON/OFF button allowing enabling/disabling the notification, and (iii) a textual explanation of the notification type.

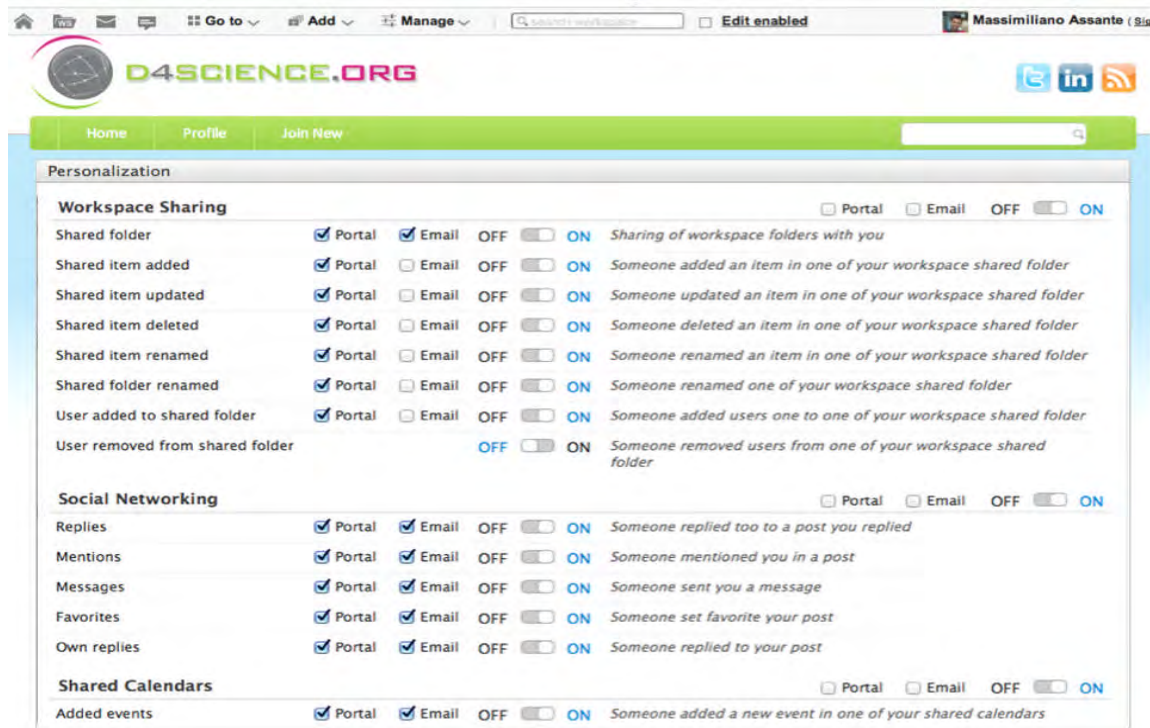


Figure 15. Personalisations

### Realising The Social Networking Research Environment In Practice

As for the user interface, the environment was built over the Web portal technology. Indeed, it is composed by Web based interfaces that are world-wide accessible. It exploits a component-oriented approach (Java Portlet), where each functionality described in the previous section has been mapped onto a “piece” of web UI as displayed in

Figure 10. This figure shows the dockbar portlet, a “control panel” that is always present on the top of the page when a user is working on the research environment. The dockbar aims at (i) making VRE members able to access the social facilities introduced in the previous section, (ii) giving one-click access to the VRE(s) a user subscribed to, and (iii) providing users with the capability to search in the past news as well as in the workspace. Figure 11 shows the *Home Social* page, a core page of the research environment that is displayed when a user logs in: this portal page contains the 2 portlets delegated to the production (Share Updates) and consumption (News Feed) of user and application updates plus the “My Virtual Research Environments”, a portlet delegated to the listing of the VREs a user subscribed to. As for the back-end, the social networking facilities exploit the Social Networking Framework, hereafter named gCube SNF. This framework is composed by a number of Java libraries designed to exploit the resources accessible via the D4Science infrastructure. By embracing the HDI approach, gCube SNF is capable to exploit several different storage back-end technologies, including the most common NoSQL data stores. In particular, a Column store and a Document store are exploited to manage the communication, collaboration and cooperation facilities, and the storage and sharing of heterogeneous information objects, respectively.

The Column store is instantiated in the D4Science infrastructure via an Apache Cassandra cluster. It is used by the gCube SNF for handling the facilities partaking in the Home Social, including the Notifications system. Scalability, high-availability and high throughput offered by this Column store are the capabilities required to support the raising needs of the world-wide distributed scientific communities currently exploiting D4Science. gCube SNF includes a Java library, named Social Networking Library, that abstracting over the datastore provides all the required logic to support publication of posts, post replies and/or likes, as well as the “smart retrieval” of these posts per user or VRE. This library also supports selective notifications on the activities performed by users over these Posts.

For the Document store, D4Science offers a wide range of opportunities by means of *JackRabbit*, i.e. a hierarchical content store with support for structured and unstructured content, full text search, versioning, and transactions, *MongoDB*, i.e. a document-oriented store giving support for replication and high availability, automatic sharding, and Map/Reduce, and *Terrastore*, i.e. a distributed document store with support for elastic exploitation of resources, per-document consistency, collection-based interface, custom data partitioning. gCube SNF exploits most of the available technologies and their intrinsic capabilities to deliver a distributed virtual file system with support for the heterogeneous information objects managed by the D4Science applications and users. It provides organization of the information objects in (virtual) directories; manages the typical metadata of a file system, e.g. last modified time, creation time, owner, access permissions, and other file attributes such as mime-type, read-only, etc; supports for accounting of space and usage, e.g. number of read and write operations. In essence, by combining different technologies it offers support for replication, high availability, high accessibility via WebDav and HTTP-based access, and controlled and secure sharing. By doing this, it embeds all typical Dropbox features in a distributed infrastructure and extends them to include the support for virtual complex scientific products and workflows storing, sharing, and accounting. All the Java libraries composing the gCube SNF belong to the gCube software system, released under the terms of the European Union Public License (EUPL v1.1). The source code, the binary and the documentation are all freely available. Further details are available at the gCube system public wiki [19].

### Conclusion

The D4Science social networking facilities represent an innovative approach that nicely complements the VRE offering and boost cooperation and collaboration. These facilities are conceptually borrowed from social networks yet adapted to deal with the scientific data practices. For these reasons, their characteristic of relying on HDI facilities is fundamental, e.g. the capability to effectively share "big data" or scientific products is a must that is hard to satisfy without having scalable and elastic access to tools and computing capabilities. These facilities are flexible enough to be exploited in contexts ranging from cultural heritage [20] to biodiversity [18] communities of practice.

Among the envisaged enhancements of such facilities, it is worth to cite the introduction of recommendations, e.g. to notify a user on a potentially interesting VRE, application or dataset by relying on users posts, interests and workspace content [21].

### Acknowledgements

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# A Study on the Improvement of Legal System for Collecting and Registering National R&D Reports

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## Abstract

*A R&D report, which is the result of national research and development project of each government ministry, has a characteristic as a public knowledge-based asset. So it is used with various systems for disclosing and expanding its outcome to the public. In fact, however, systematically collecting and utilizing its related information in KISTI, Korea Institute of Science & Technology Information(National R&D Reports Registration and Administration Agency), is insufficient. Formal regulation for submitting and registering national R&D reports to KISTI, which is wholly responsible for circulating national R&D information, has been arranged well so far. However, specific and concrete regulation system is not enough to make sure of their actual submission and registration. Therefore, this study examines and proposes a specific improvement plan for making good progress of collecting and registering national R&D reports at country levels. Also, it examines improvement methods for standardizing national R&D report style and applying for it, in order to increase work efficiency in submitting and registering the information of national R&D reports.*

## Introduction

Nowadays, a R&D report, which is the result of national research and development project of each government ministry, has a characteristic as a public knowledge-based asset. So it is used with various systems for disclosing and expanding its outcome to the public. In fact, however, systematically collecting and utilizing its related information in KISTI, Korea Institute of Science & Technology Information(National R&D Reports Registration and Administration Agency), is insufficient. National R&D reports, which have been collected and built up as a database in KISTI, are 7,322 in 2007 and 6,581 in 2008. And DB building rate of the whole national R&D reports is about 14%. Especially, in case of closed R&D reports, it is limited not to disclose its outcome in public. But even if its several matters, such as its closed period, selection process of target subject, the reason of its closing, etc. are removed, the process of public disclose and its expansion is insufficient. According to it, although the closing rate of national R&D reports is over 60% in 2007 and 2008, the actual output, such as collecting, disclosing, or utilizing its relevant information to the national science and technology information agency etc., is very inadequate. Also, after national R&D reports which are collected to KISTI are data-based, the using process of them has a possibility of copyright infringement. Because existing legislation doesn't have specific rules for regulation. That is, administering institutes have the copyright of national R&D reports, but matters of collecting and utilizing relevant information are settled by each research agreement. Therefore, when KISTI collects, manages, or serves relevant information, copyright problems would arise without obvious agreement from an administering institute. On a background like this, this study analyzes what the problems of existing relevant legal system are. And it also inspects and proposes its improvement plan.

## Content and scope of the study

### **Improvement of Legal System for Collecting and Registering National R&D Reports**

Formal regulation for submitting and registering national R&D reports to KISTI, which is wholly responsible for circulating national R&D information, has been arranged well so far. However, specific and concrete regulation system is not enough to make sure of their actual submission and registration. Therefore, this study examines and proposes a specific improvement plan for making good progress of collecting and registering national R&D reports at country levels. Also, it examines improvement methods for standardizing national R&D report style and applying for it, in order to increase work efficiency in submitting and registering the information of national R&D reports.

### **Improvement of Legal System for National R&D Reports Information Closure**

According to the existing legislations, national R&D reports could not to be disclosed or registered, if they need external security or the interested parties require not to disclose to the public within the certain period of time. Therefore, they have some effect on collection and circulation of R&D reports information. This study examines the present condition of closure system of national R&D reports, and presents a system improvement plan for collecting and utilizing national R&D reports at national level.

### ***Solutions to the Copyright Infringement of Circulating National R&D Reports Information***

National R&D reports are not only important knowledge assets, which should be collected, managed, preserved and circulated systematically at national level, but also researchers' intellectual works, which should be protected by copyright. Therefore, when KISTI builds up an information system for collecting, managing and circulating relevant information, copyright infringement problems, such as illegal copying or transmitting, could arise. But the existing legislations don't have specific regulations. And the interpretation of them is uncertain. With the possibility of copyright infringement from now on, this study examines and researches solutions to the copyright infringement problems, which are involved in collecting, managing and circulating information of national R&D reports.

### **Result of the Study**

#### ***Improvement Plan for Regulations for National R&D Reports***

This study shows that formally, the existing legal system, related to the comprehensive collection, management, and circulation of national R&D reports information, is generally appropriate in organizing and utilizing them. However, as to specific strategies of a relevant system or improving system efficiency, the following system improvement should be in need by each section. The following improvement plan is needed, in operating the circulation and registration system of national R&D reports. That is, in order to collect and submit national R&D reports to KISTI systematically, it is desirable to maintain the existing R&D reports circulation system, apart from the research product registration system. In order to make research reports registration system practical and to grasp its exact state periodically, it is necessary that periodic reporting procedure of national registration of R&D reports to government department in charge should be settled on a relevant law. In order to manage and circulate national R&D reports information effectively, it is desirable to make rules, which are involved in the standard form of research reports and every ministry and agency have to use obligatory. The Improvement Plan for Maximizing Disclosure and Utilization of Closed National R&D Reports is as follows. It is essential to maintain the existing security and closure system of national R&D reports, to prevent national research information from foreign stealing. But the following improvement plan is required for the access to the relevant information smoothly and using it. It is desirable to set the closure procedure and methods of national R&D reports in detail. And it is also desirable to state clearly the time limit of closure by each cause. It is advisable to set clearly disclosure procedure and methods of relevant information after the time limit, in order to promote relevant information circulation. And it is also advisable to prepare the periodical reporting procedure of operation status of security and closure system, in order to make its effectiveness high.

#### ***Possible Solutions for Copyright on the R&D Reports Information circulation***

Generally National research report has characteristics as public goods. In other words, national R&D achievements are technologies developed and supported by national budget or public funds. So, it should be managed to meet public welfare because its characteristic is basically public goods. Also, the purpose of national research and development is to contribute to the development of the national economy through research and industrial use of national R&D achievements. Therefore, in case when we cannot take advantage smoothly of the research and development achievements, government should intervene in that situation. The national research and development achievements are developed for the national public purposes, so it can be used to guarantee the extent of public usage. On the other hand, in the case of national research and development achievements strategically important to homeland security, it is necessary to establish institutional arrangements to prevent leakage or abuse to be disclosure of them.

In the case of national research and development projects, I think it is the problem that the existing provisions of a copyright laws applying to national research report as it is in a point that national research and development projects have Public interest because its funding is Public R & D budget. In other words, who would be owned the study's copyright from taxpayers finance is need to be treated differently from general case. It May be desirable to treat R&D reports as mission work under certain conditions for the smooth distribution and utilization of Report of the National Research. However, the mission work in order to be recognized by the business will be required to meet the requirements of the mission work is. However, looking at the process of creating the actual state of research reports there is a limit cannot be denied to treat research reports as mission works in the strict sense. Therefore, it is thought to be desirable that the writings of the national research reports as a special type of work are to be treated as a writings governed by copyright law and other relevant laws, as well as by the co-management regulations.



Consequently, in order not to infringe copyright, such as national R&D reports processing, DB construction, on-line information service, etc., the following improvement and supplementation plans are in need. When a kind of national institute, such as a national intelligence agency and etc., collects national R&D reports, constructs DB, or services them for the public purposes, they are regarded as taking an approval, such as a right to reproduce, circulate, and transmit, from the responsible parties. That is, a kind of legitimate consent system should be prepared in the relevant legislation. And when making a national R&D agreement, relevant matters, such as collection and utilization of relevant information, should be set clearly.

#### **Application Schemes**

It could be used as a basic material of the improvement of the existing legal system, so as to build up an effective information collection and systematic information provision system. Some of the results are already reflected in the process of system improvement, through an amendment of the rules of national R&D project on August 11, 2010. It is necessary that others also should be reflected when later amending of relevant legislation. It could be used as practical guidelines on building an information system for collecting and managing national R&D reports and information circulating service by KISTI. And it also could be used as useful materials when other researchers and policy makers fulfill their duties.

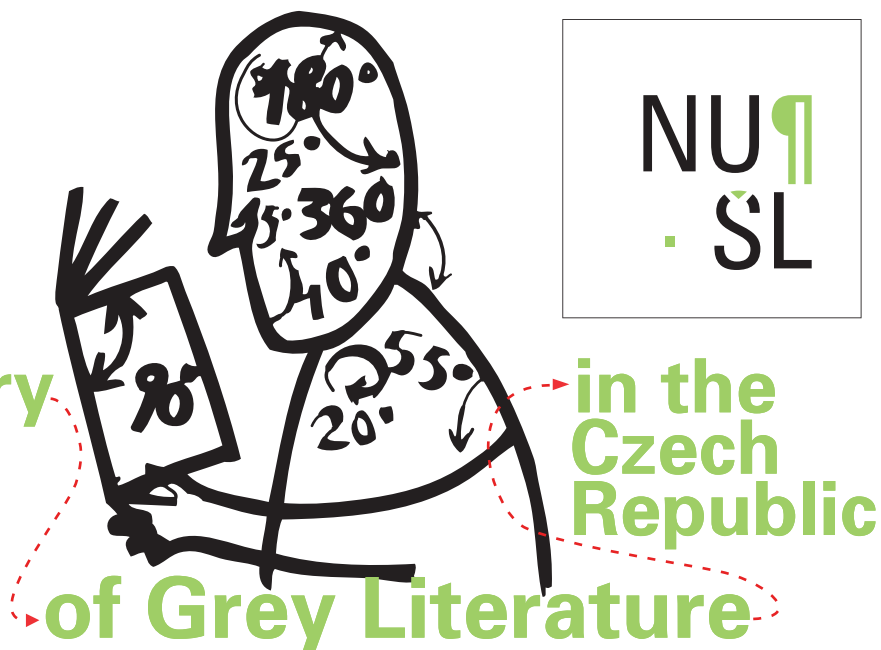
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Národní technická knihovna  
National Technical Library

NU  
SL

## National Repository



### Features

Website: [www.nusl.cz](http://www.nusl.cz)

Provider: National Technical Library

Records: over 200 000 records

Partners: over 90 organizations

Source area: Academy of Science, Public Research Institutions, Universities, Libraries etc.

International Cooperation: OpenGrey, DRIVER, ROAR, OpenDOAR

Collection provenance: Czech Republic

### Based on

Project: The Digital Library for Grey Literature

– Functional Model and Pilot Implementation (2008 – 2011)

Participants: the National Technical Library, the University of Economics Prague

Financial support: by the Ministry of Culture of the Czech Republic acknowledged

### Goals

- Central access to grey literature and the results of research and development in the CR
- Support of science, research and education
- Systematic collection of metadata and digital documents
- Long-term archiving and preservation
- Cooperation with foreign repository

### Support of expert discussion about Grey Literature

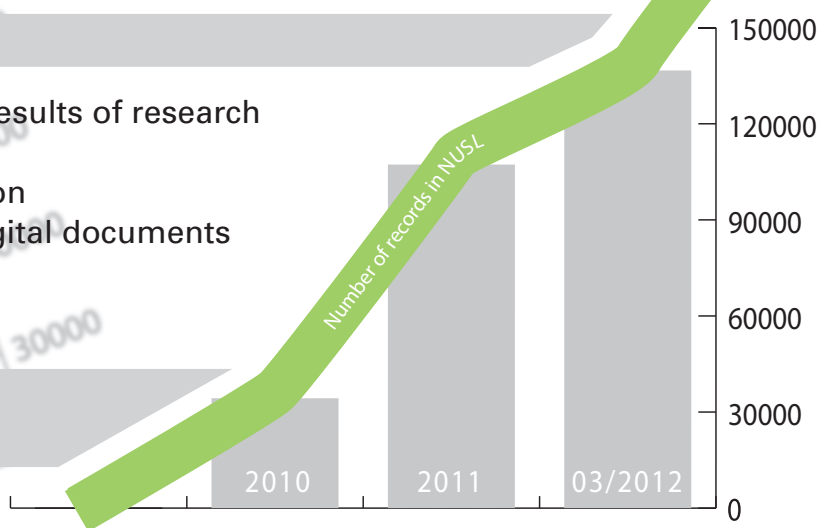
Annual Workshops:

<http://nrgl.techlib.cz/index.php/Workshop>

Informative Web pages: <http://nrgl.techlib.cz>

Publication: Grey Literature Repositories

<http://nrgl.techlib.cz/index.php/Book>



# [www.nusl.cz](http://www.nusl.cz)





# Survey of enhanced publications in the Czech Republic

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## Abstract

*The poster presents survey about the state of enhanced publications in the Czech Republic. The goal of this survey was to find out situation of enhanced publications at research institutions in the Czech Republic. What research data arise? How are they stored and archived? To whom they made available? Are there the real enhanced publications, i.e. research publications linked directly to research data? 113 Czech research institutions were contacted with online questionnaire during 11th September to 7th October 2013. The poster will show the results from 65 Czech research institutions which filled in the questionnaire.*

**Keywords:** Enhanced publications, research data, research publications, research institutions

According to the definition from the DRIVER-II project, enhanced publications are publications that are enriched with three categories of information – research data, extra materials and post-publication data. (DRIVER, 2013) Research data include for instance measuring records, experiment results etc. Extra materials means models, algorithms, images, metadata, etc. Post-publication data include commentaries, ranking and other types of information that are produced only subsequently.

This constitutes a next level of scholarly publishing, the objective of which is no longer just a publication as a text, but a work which should at the same time contain such features as underlying data of models, algorithms, etc. Adding these basic details from research to publications facilitates verification, reproduction and reuse of research results. The strength of enhanced publications rests in description of the relationships between underlying data and research output in a meaningful way, both in a readable and machine-processable form. (SURF, 2013) Reference possibilities enable researchers to link any type of object to another object. It is thus easy to link an article to lectures, a review or an interview which may be found on the Internet at various places. This way, the relationships between individual types of information can be described in a structured manner and at a single location. This is what we call enhanced publications.

The state of enhanced publications has not been mapped in the Czech Republic yet. Therefore, the National Library of Technology<sup>1</sup> has carried out a survey this year. The aim of the survey was to find out what research data are produced and archived by research institutions. Furthermore, we were also interested in the manner of data storing and archiving and, most importantly – whether data are linked with research publications and we can therefore talk about enhanced publications in the Czech Republic.

What was our hypothesis?

1. Research data exist in the Czech research institutions.
2. Research data are stored on workstations of individual research workers or on shared disk.
3. Data are archived, but the process is not specifically defined.
4. Data are available for other research workers, but not online.
5. Free licenses like Creative Commons are used very rarely.

The survey was targeted on public research institutions, private research institutions and other institutions engaged in research. We addressed the representatives of these institutions that were expected to have a comprehensive knowledge of the research activities of the institution concerned; we chose persons holding the posts of science officers, science secretaries or deputy directors for research or science. In cases when it was not possible to determine who holds such post in the institution or no such posts have been set up by the institution, representatives from the institution's management were selected.

The survey was performed through online questionnaire, consisting of nineteen questions. This was a structured questionnaire; most of the questions were closed with one or more answers possible. Some questions followed in the previous ones, depending on the answer chosen for the preceding question. One of online applications on the web was used to disseminate the questionnaire.

Selected respondents received an informative email with a request to fill in the questionnaire. The email contained information on the notion of enhanced publications, the aim of the survey as well as the use of the data obtained. The letter also contained a request asking the addressee to pass the information and link to the questionnaire on to some of their colleagues in case they cannot complete the survey themselves.

The survey was performed from 11 September till 7 October 2013. First, we received only a small portion of completed questionnaires, therefore we once again requested the respondents to fill in the questionnaire over the phone. In total, we addressed 113 institutions, or rather their representatives, and obtained 66 completed questionnaires. Four institutions refused to or were not able to complete the questionnaire. The reason for the refusal was research information secrecy; the representative of the given institution did not want to disclose any information. Another reason stated was the fact that the institutions did not have any research data as they directly formulate the summary of findings from the research in published output. One institution stated that it is not directly engaged in research, but rather in preparation of supporting materials for research. A detailed summary of the institutions addressed and obtained answers is provided in the following table and chart.

Institution type	Institutes of Academy of Sciences	Public research institutions	Private research institutions	Other research institutions	In total
Number of addresses	54	21	34	4	113
Number of responses	33	14	16	2	65
Negative answer	2	0	1	1	4

Table 1 Number of Responses

First, it was necessary to get an overview of what research data are produced by research institutions. Individual types of data that can be usually attached within enhanced publications to research publications were listed in the questionnaire. In addition, the respondents had an option to indicate other possibilities. The respondents mostly selected more possibilities. 48% of the results were formed by various types of research data (from measuring, testing, trials...), 42% was formed by accompanying material (visual documentation, videos, models, diagrams...) and 10% were formed by post-publication data (reviews, ranking).

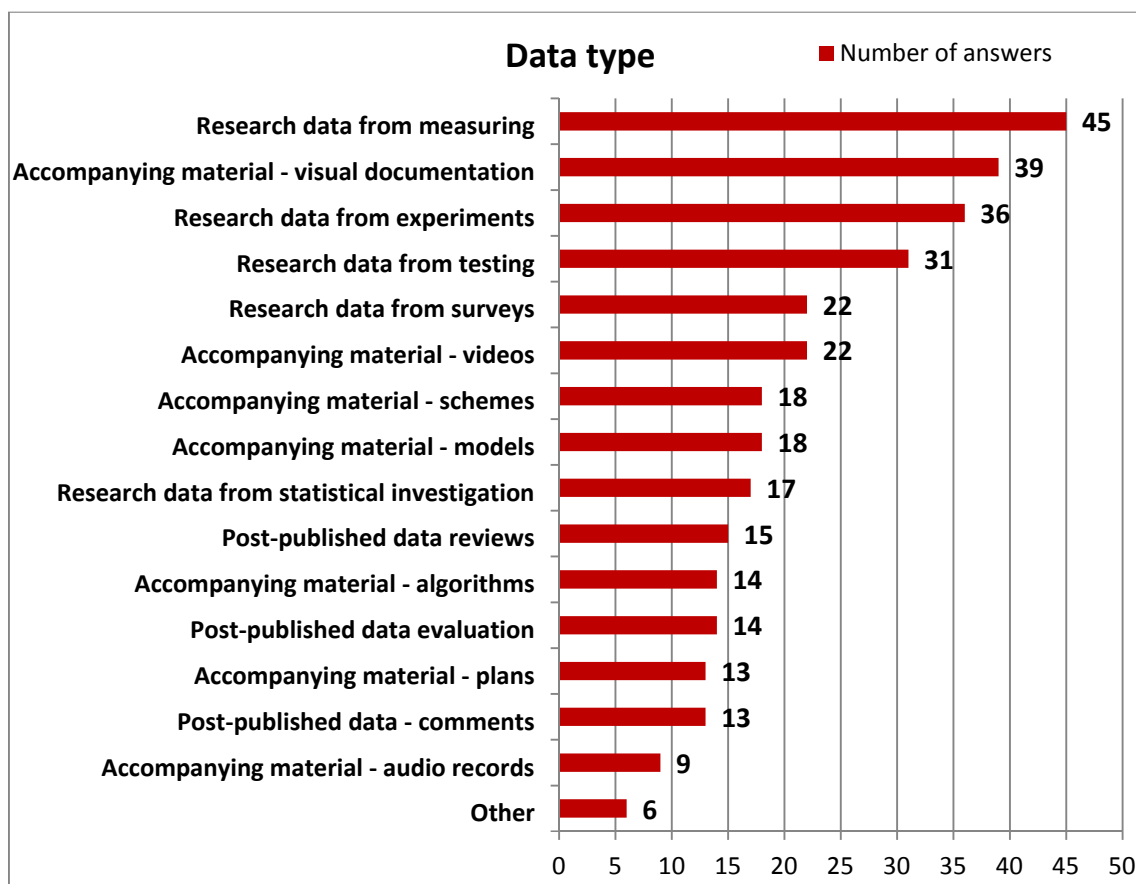


Figure 1 Types of Research Data

Data stored and archived in PDF, DOC and XLS formats were most frequent. Other data formats were not included so frequently. XML, CSV or image formats (JPEG, TIFF etc.) belonged to the more common formats too. Less common were SAV, CIF formats and various formats used in cartography.

We were also interested in the total volume of data. We asked the respondents at least for a rough estimate; the answer was not obligatory. Nonetheless, it seems that this question was difficult to answer as only a small number of respondents provided an answer to it. The total volume of research data is probably also related to the field in which the institution is engaged. The usual answer was in the order of tens or hundreds of gigabytes; several answers reached the order of terabytes.

Another significant area to be investigated was the question where and how research data are stored and archived. The respondents were again offered several options and could choose one or more of them or add their own one. The answers confirmed our hypothesis that most often data are not stored centrally in a shared repository, but that they remain on workstations (computers) of individual researchers. This answer was selected 52x. Other frequent manners of storage were a shared directory on a disc (29 answers) and central data repository of the institution – this answer was selected by 18 respondents. Some of the respondents indicated e.g. two or three of the provided options, which means that the conception of data storage is clearly not entirely resolved and unified in many of the institutions. However, most of the institutions are not going to make any changes for the time being, which was the focus of the following questionnaire question.

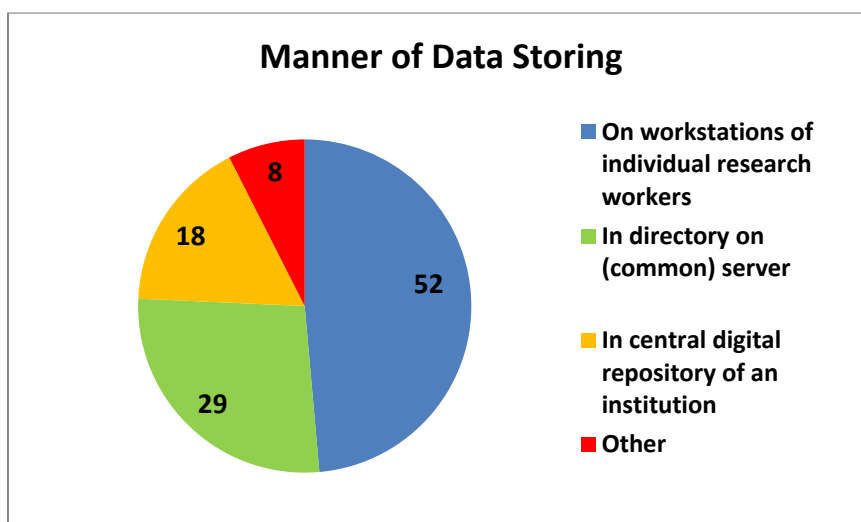


Figure 2 Manner of Data Storing

Also the question as to whether the institutions archive their data for a period of more than ten years rendered interesting findings. 54% of respondents answered yes, 31 % did not know, but 15% (10 respondents) answered that they do not archive data for such a long time, which is quite a large number. Yet, the majority of the respondents at the same time indicated that they reuse data in further research.

Data are taken care of mostly by researchers themselves; this was the answer of 53 respondents. But respondents could choose more than one option for this question as well. Taking care of the data is further often the responsibility of authorized persons in the library, archive, IT department or of science secretaries or officers or managers.

The core of the survey consisted in the question as to whether we can actually talk about enhanced publications in the Czech Republic, i.e. whether research publications are linked with research data. The questionnaire outlined several answers as to how such a linkage can function in practice. Apart from the ideal method of linkage – joint storage of the publication in electronic form together with the relevant research data in a digital repository – several other alternative options were suggested. It was a relatively big surprise that 58% of respondents stated that they link research publications and data in one way or another. 5 representatives of institutions that do not link publications and data at the moment indicated that they would like to change the situation.

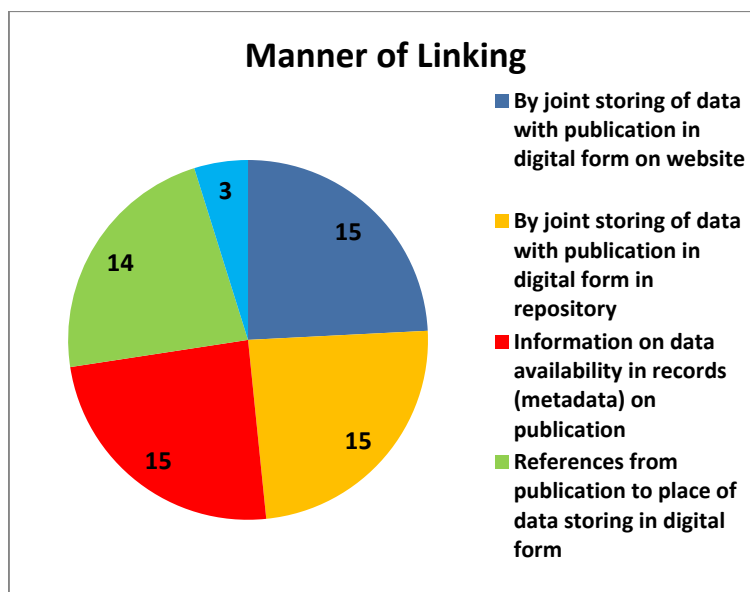


Figure 3 Manner of Linking

Another fact that we were interested in was whether and how the institutions were willing to provide their research data to colleagues from other institutions. Forty-four respondents stated that their data may be provided in some way. However, those interested usually have to visit the research institution in person and collect or request the data. 68% of respondents (44 institutions), thereof 37 public research institutions and 7 private research institutions, would be willing to provide data in this way. 12 public research institutions and 9 private research institutions are not willing to provide data. There are 24 institutions willing to provide data using the ideal method (online on web or online in digital repository). In some cases, the institution must fulfil certain conditions, e.g. obtain consent of the author or research data owner.

If institutions cannot or are not willing to make their data available to interested parties, they were asked to give a reason. The position is clear in the question of commercial research – tailored research. In such case, the data are owned by the client that paid for the research. The client would have to agree with disclosure of the data. Relatively frequent reason was the risk of misuse of the data. In some institutions, the data as such are deemed intellectual property of the author (researcher) who would have to agree with the disclosure of the data. It is also often the case that only the data that are part of final research output, i.e. those that were published in specialist publications or at conferences, are deemed public. The question of patent protection was also mentioned.

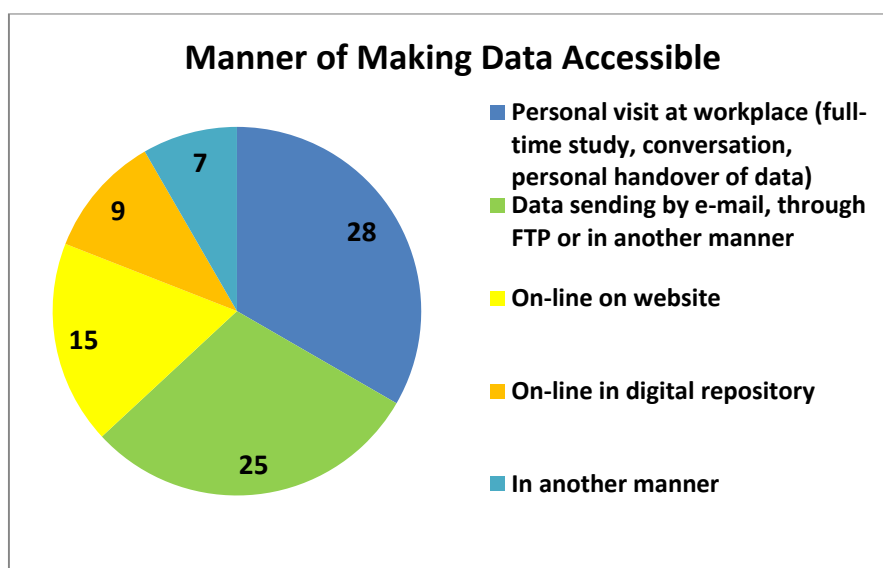


Figure 4 Manner of Making Data Accessible

The last area on which the survey focused was familiarity with and use of public licenses (specifically Creative Commons<sup>2</sup>). Under public licenses the author may provide their work or data to the public under specific conditions. A user may use or distribute the work under the same conditions as determined by the author by means of the selected type of license. Only six percent (4 respondents) stated that they use licenses to designate and thus also make research data available. Two other respondents confirmed that they would like to start to use public licenses.

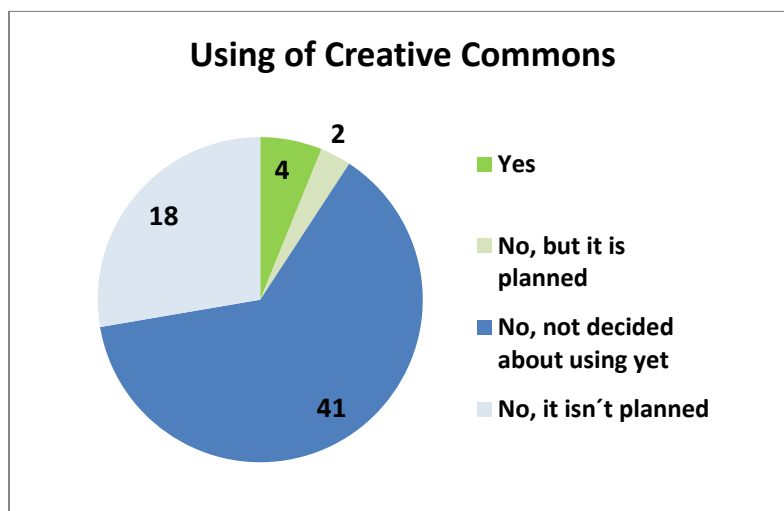


Figure 5 Using of Creative Commons

### Conclusion

It follows from the information obtained that a more widespread existence of enhanced publications in the Czech context is not excluded. At the moment, actual enhanced publications, i.e. research publications linked with research data available ideally online, are at the very beginning. The manner of storing and archiving of research data at Czech research institutions would need improvement. It would be advisable to have a clear concept with a central repository for the entire institution and also greater technical support to researchers.

Improved attitude to the technical aspect of data storage would also facilitate the process of making data progressively available online. Naturally, the copyright question will always be present and individual institutions will need to consider in what mode and under what conditions their data could be made available. Greater public education in the field of copyright and public licenses would be also helpful to ease the concern of both individuals and institutions about data misuse.

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<sup>1</sup> <http://www.techlib.cz/en/>

<sup>2</sup> <http://creativecommons.org/>



# Industrial Philology: Problems and techniques of data and archives preservation for future generations

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## Management policies of texts collections in electronic format

The main objective of digital archiving of texts is their re-use and preservation. The concept that guides these initiatives is linked to structural and organizational needs which heavily influence the definition of the *format specifications* that describe the organisation of the archives at various levels and consists of a more or less complex document. A format specification provides the details needed to build a file from a text, establishes the admitted encodings and software applications that can decode the file and make its content accessible.

These structural specifications can have an extremely variable size and they depend on the complexity of the format. Although some format specifications are, for the most part, independent of the specific software (for example, ASCII and Unicode<sup>1</sup> codes), many of them are related to the historical period in which the texts were acquired and also by dated software technologies. The file format specification should evolve hand in hand with the related software, and the fate of one is in fact often linked to that of the other. It is therefore appropriate to face the issue of obsolescence of software together with the obsolescence of file formats and of storage medium.

## Obsolescence: file formats and software

A file format may become obsolete for several reasons:

- the latest versions of software do not support the previous files;
- the format itself is superseded by a new one, or becomes more complex;
- the format is not so widely adopted, or the scientific community does not support the creation of compatible software;
- the format is not anymore compatible with the current computers;
- decline of the software that supports the format.

Digital formats are a challenge for texts conservation. In early decades of computing, few were aware of the threat posed by the obsolescence of file formats, for long-term digital preservation. A systematic effort to collect software documentation or all specifications necessary for the conservation of textual files was completely missing. Without proper documentation, the task of interpreting the contents of an old file becomes very tiring. It is only recently that we began to catalogue them, document, and understand their relationships and variations.

While most of the software is updated regularly, files are often not updated to meet the new format requirements, which may make unreadable to the latest version of the software, and if older versions are no longer available – or do not run on the recent computer or in the current version of the operating system – the data is "lost". Furthermore, because of the complexity and nature of some file formats, it can be extremely complex to know if a converted file in another format has retained all its features.

## Conservation measures

The public specifications produced by international standards bodies are extremely safe from the point of view of their long-term accessibility. Usually the standards need to respond to a large community of users, not linked to individual economic interests. The large number of people who participated in the drafting of these standards also promotes a general recognition at the time of use.

Compatibility with available standards however is usually not a priority for data producers, because either it is costly, or there are commercial pressures to make older formats become quickly obsolete.

On the other hand, standard formats are not necessarily the best choice for all situations and in any case they need to be carefully applied to specific applications and domains. Certainly, they offer great advantages for long-term preservation and archiving. To reduce the risk of obsolescence, a standard must be shared and flexible, while minimizing its possible variations in order to minimize software adaptation. It is a standardization process which should primarily concern the formats most at risk, such as those created by obsolete or outdated software versions.

<sup>1</sup> Unicode Consortium: [www.unicode.org/](http://www.unicode.org/)

### The ILC textual heritage: history

In the early 60s of the last century, almost everywhere in the world computer-based technologies in the field of philology, lexicology, lexicography and the humanities in general were developed. Italy and Pisa in particular, were at the forefront in this field, first with the creation of a language section in the first and largest electronic computing Italian Centre, CNUCE<sup>2</sup>, and then within the National Research Council, with the establishment of the Institute of Computational Linguistics (ILC). It has always acted as a reference point for the national and international scientific community for the study and implementation of procedures for automatic text analysis and lexical data. Since the first attempts to use the computer to analyze linguistic material, ILC has gathered an aggregate wealth of knowledge, tools and materials thanks also to the collaboration of scholars from various disciplines (linguists, lexicographers, philologists, historians, philosophers, jurists etc.). A large background of skills, standard processing and coding, processing procedures, and a big archive of textual material now constitutes the ILC wealth, which nevertheless runs the risk of being lost because of obsolescence.

### The first texts in electronic format

Electronic processing has always been articulated in the three basic steps: input (input or acquisition of data within the procedure), processing (analysis of the material and specific processing depending on the intended purpose) and output (output, on suitable media, of the results of the previous stages). The output of any processing phase might be considered as a final result in its own right, even if in a specific project it is just an intermediate analysis subject to subsequent processing phases.

A fundamental parameter for the whole process is the type of storage medium used to store the material at the different processing stages. In the 70s, the choice of storage media was dictated primarily by financial reasons: at ILC magnetic tapes were extensively used as they allowed to store large amount of data at a relatively low cost. Their only drawback consisted in the forced sequential access to data, which meant that for reading (or writing) a piece of data recorded on that medium it was necessary to read (or rewrite) in sequence all the preceding data. In fact, this technology entailed objective limitations in the possibility to implement particularly sophisticated and efficient algorithms for data access.

### Technological evolution

The sudden and widespread development of information technology, both hardware and software; the creation of increasingly more powerful machines at lower costs; the creation of more user-friendly work environments (Operating Systems) with high performance; all this resulted in a widespread distribution of computing resources. The landscape in which computing resources were concentrated in a few geographically-located computing centres, had drastically changed thanks to such development and technological evolution. In the new landscape of "distributed computing", where disconnected individual PCs and workstations substituted the mainframe-based architecture, data and software production continued with many different approaches influenced by the various environments in which they developed. We have thus lost the ability to use a single procedure for texts acquisition; shared initiatives, which at the time seemed promising, have proliferated but sometimes have proven to be unsuitable or insufficient to represent all the information contained in the text. The institutions, that previously ran the whole procedure of text processing, from the setting of the project until its complete execution, changed their role and how ILC seek to contribute to the definition of standard processing and coding to create textual materials in standardized formats and make them available to the community.

### Recovery and standardization of textual materials

There are various levels of recovery, but they all have in common the requirement of the final destination: a standardized and universally recognized format, that allows the exchange and storage.

The first and main level is obviously the magnetic readability media and this already raises strong concerns: in order to safely preserve the tapes they were stored in absolute protection from heat, moisture, and other harmful agents. However, the hardware units needed for the reading such supports were not maintained, which makes such tapes no longer readable within the Computing Centre. The reasons for this situation are to be found, as we have said, in the fragmentation introduced by distributed computing and economic issues.

To better understand the data we have, we must understand the reasons which have produced them. For many years the "input" phases have been possible only through the preparation of punched cards that already now seem to belong to the pre-history of computer science; later came units of data entry,

<sup>2</sup> The University of Pisa founded C.N.U.C.E. (National Centre for University Computing) in 1965 as the Computing Centre of the University and quickly established a partnership with the IBM Scientific Centre of Pisa. In 1974 C.N.U.C.E. became a Institute of CNR (National Research Council).

able to record on magnetic media or to operate in direct connection with the electronic computer.

The "output" phases normally consisted in the creation of two types of results:

- storing the results both as a rescue of these same results, and as an intermediate input to further processing;
- printing the results on fanfold paper to get the final output of the process, drafts to be used for checking the correctness of the work performed, or to have a working medium that can be enriched with new data or used to classify the data already stored.

### **The main texts problems**

In dealing with the management of a text, the main difficulty concerns the management of sets of special characters such as diacritics, or the management of languages with non-Latin alphabets, or texts that have multiple levels of annotation (e.g. comments, notes in the margin, various types of footnotes, structured text or dramatic text, etc. ).

The development of new encoding standards has pushed us to rethink the models of representation of the data. In most cases the approach used in the past was to adopt the "ANSI format", with all issues related to the sharing of sets of positions between the tables of the ISO 8859 family. In the process of revision of the entire methodology of conservation of the text, an assessment was made of different formats and of related conversion costs. The analyzes made have brought to the adoption of the Unicode encoding, which assigns a unique code to every character, regardless of the software platform and also of the language. Unicode is the official implementation of the international standard ISO / IEC 10646 and allows us to make your application platform-independent, and adequate for different countries and languages.

### **First Step**

Over the past 50 years, technology has evolved in a compulsive and ungoverned way, this attitude is observed in conservation strategies that, in the same way, are not organized (parallel example is global warming, where only the energy lobby governs, in perpetual conflict of interest).

We define our strategy "protocol in hindsight". In effect, this long period of crisis has led to react precariously, pursuing more by urgency than by programming. The scarcity of human and economic resources, the questionable competence of the latest ruling class, are the causes that have allowed almost to reach a point of no return in the recovery of the materials. It is urgent to act now, before the retirements and fear for the future causes the disappearance of skills to re-interpret codes and methods made obsolete by technological development.

The first prototype was dictated by the need to recover the texts in Greek for a research project. In that case we set the table of equivalence between the set of character transliterations into the Latin alphabet (originally translated to EBCDIC to ASCII set and Unicode) and polyphonic Greek, taking into account the multi-encodings necessary, in the seventies, to express the presence of up to three accents in a single character. Having dealt with and positively resolved the more difficult test, we are now dedicated to the study of a protocol for the remaining texts, which do not have these problems, but are however in need of expertise to interpret the historical memory testimonials remained, including tabulated and technical descriptions (track-record, coding, procedures and intermediate stages of processing, etc.).

### **Text acquisition strategy**

If we retrace the steps of texts acquisition which saw the ILC among the pioneers in the industry, it is easy to understand that there is no single conversion mapping but that it is necessary to make an assessment that considers the different types of material and their specific recovery paths.

Actually, it has been possible to make only an estimate around the textual heritage. However, this is sufficient to set up a common procedure and useful to evaluate the costs of the whole operation. Depending on the type of material (ranging from texts on magnetic tapes to machine readable and editable digital texts) we have prepared different phases of recovery.

The acquisition strategy adopted is linked with the software that has always been used for the treatment of ILC texts: DBT [3,4]. In fact this tool is still available and usable, we tried to maintain compatibility with the various stages up to where it was possible.

The single tasks or phases are therefore intermediate text formats, supported by the DBT software, needed to get to the final mapping onto a single TEI-XML file. For example, to convert a text file with obsolete character encodings requires at least three phases: then a first mapping involves the conversion to an intermediate format, typically an ANSI encoding, a second format is produced by the recognition, management and remapping of all annotations inserted in the text; and finally, the last phase involves the construction of a parser that can read these annotations and convert them into appropriate TEI-XML tags.

Table 1 below summarizes the information that are typically associated to of the main categories of recoverable texts.

Source text	Perc.	Transition phases (TP) required	Meta data
Text in magnetic tapes	10%	Many type TP	study and research in the archives ILC
Text divided into separate resources	5%	TP>3	recovered from paper-based data
Text in obsolete file	10%	TP>2	recovered from paper-based data
Digital text with obsolete character encoding	10%	2<TP<3	recovered from: <ul style="list-style-type: none"> <li>- paper-based data</li> <li>- the digital format</li> </ul>
Digital text	65%	One TP	recovered from the digital format

**Table 1: text acquisition strategy**

A more complex case is represented by the lemmatized texts, where the annotations are at the level of word and then more extensive. Even for the annotation of lemmatized texts there was a massive use of the DBT software. In this specific case, a different version of DBT were developed in order to be adapted to as the text lemmatization as it evolved over time. Often improvements were dictated by the particular requirements of the texts; sometimes they were due to technological adaptation. In the acquisition protocol for this type of text, this level of analysis is added to the others together with the evaluation of the type of software tool that was used at the time.

Source text	Transition phases (TP) required	specific annotations type encoding	Meta data
Text in magnetic tape	Many type TP	?	work long and difficult
Text divided into separate resources	TP>3	DBT type encoding	recovered from paper-based data
Text in obsolete file	TP>2	Obsolete type encoding	recovered from paper-based data
Text digital with obsolete character encoding	2<TP<3	Specific type encoding	recovered from: <ul style="list-style-type: none"> <li>- paper-based data</li> <li>- the digital format</li> </ul>
Digital text	One TP	ILC text encoding	recovered from the digital format

**Table 2: annotated text acquisition strategy**

## Conclusion

The technological process is the sum of all the forces that contribute to it, both private and public, and cannot be controlled in all its aspects and consequences. The preservation of that data produced with outdated technologies should be taken handled especially by the public institution, as this is part of the historical heritage; therefore we have to do our part to make this happen so that these resources can be reused. This will be possible only through a joint effort of the institutions involved, at the regional, national and international level. ILC is currently establishing co-operation agreements, such as the one with the "Accademia della Crusca", and other similar arrangements, with the goal of gathering data

resources for maintenance, preservation and re-use by third parties.

Finally, we take this opportunity to call for collaboration with groups that use or possess are still working magnetic tape units such as those shown in the figure below.



**Table 3: magnetic tape**

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# Data Management & Curation Services: Exploring Stakeholders Opinions

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## Abstract

*The purpose of the research study was to explore stakeholders' opinions on select data management and curation services issues that currently affect all disciplines. A data management and curation services 10-questions survey questionnaire was developed and administered to select data management and curation promoters (funders), stakeholders (institutions), and users (evaluators) from November 5, 2012 to December 5, 2012. The survey was approved by the Florida State University Institutional Review Board (IRB) and assigned the HSC No. 2012.9198 on November 2, 2012. The survey was started by 64 participants, completed by 53, and garnered an 83% completion rate. The survey's findings from the data management and curation key concepts category lead to the development of the data management and curation (DMC) framework (see Figure 1).*

## Background & Significance

The development of this pilot study stemmed from the data management and curation issues discovered in literature and in practice. Some of the data management and curation issues that contributed to the development and the purpose for this pilot study include:

- Definitional confusion of data management and curation key concepts
- Competing data management and curation models/frameworks
- Underdeveloped theory of digital preservation and theory of digital curation
- Under-utilization of relevant standards, best practices, and guidelines where appropriate
- A need to articulate data management and curation across disciplines

Within the scope of this research study data management planning is defined as the planning of policies for the management of data types, formats, metadata, standards, integrity, privacy, protection, confidentiality, security, intellectual property rights, dissemination, reuse/re-distribution, derivatives, archives, preservation, and access (NSF, 2011). The management of data includes analog [physical], digitized [made electronic] & born digital [no physical surrogate] data. NSF's data management plan requirements have incentivized the development of a multitude of programs, projects, and initiatives aimed at promoting and providing data management planning knowledge, skills, and abilities for NSF data management plan requirements compliancy. Without the specification, clarification, & definition of key concepts; assessment of current data management practices, experiences, & methods; interrelationships of key concepts; and utilization of multiple methodological approaches, data management will be problematic, fragmented, and ineffective. The accomplishment of effective data management is contingent on funders, stakeholders, and users' investment and support in *Infrastructure, Cultural Change, Economic Sustainability, Data Management Guidelines, and Ethics and Internet Protocol* (Blatecky, 2012, p. 5) across organizations, institutions, & domains.

For the purposes of this pilot study, data management and curation (DMC) is defined as a research data management concept that includes: (1) data management planning, (2) data curation, (3) digital curation, and (4) digital preservation key concepts. Together these independent yet interrelated key concepts comprise the data management and curation (DMC) framework (see Figure 1). These key concepts are focused on the lifecycle management of data. The DMC practices include four major data lifecycle management processes that:

1. Fulfill departmental, institutional, organizational policies & data management requirements; (data management planning)
2. Provide data creation (primary, secondary, tertiary data), data publication, minimal data description; (data curation)
3. Facilitate added value (metadata), management & storage of archived data over data lifecycle; (digital curation)
4. Integrate a series of technical & strategic actions and consultations to ensure continual data authenticity (digital preservation) (Lord & Macdonald, 2003)

Another purpose of this pilot study was to address several major findings from the literature review. Major findings from the literature review include:

- ❖ The four key concepts of data management are not clearly distinguished, defined, and clarified across institutions, organizations, & disciplines
- ❖ Data management plans (DMP) are required for NSF funding since 2011
- ❖ The White House OSTP issued public access notice memorandum to all government department heads in 2013
- ❖ Data management plans (DMP) are now required for NEH Office of Digital Humanities starting in 2013
- ❖ Researchers/scientists need DMC & DMP education & resources
- ❖ DMC activities and practices vary within and across multiple disciplines
- ❖ Multiple disciplines face massive data management and storage issues

### Research Design & Methods

This research used a survey questionnaire quantitative research method. The questionnaire included 10 questions and covered several categories. The several categories include questions on (1) culture, (2) funders and stakeholders, (3) organization, (4) data management and curation key concepts, (5) theoretical frameworks/perspectives, (6) data management plans, (7) data seal of approval assessment guidelines, (8) primary organization designation, and (9) primary individual role.

### Population

The sample population for this research study included representatives from the government funding agencies, iSchools, higher education institutions, commercial, publishing, and non-profit industries. Survey participants were selected from formal and informal professional networking contacts that included international & national conferences proceedings, academic faculty, government funding agencies, and professional list serves.

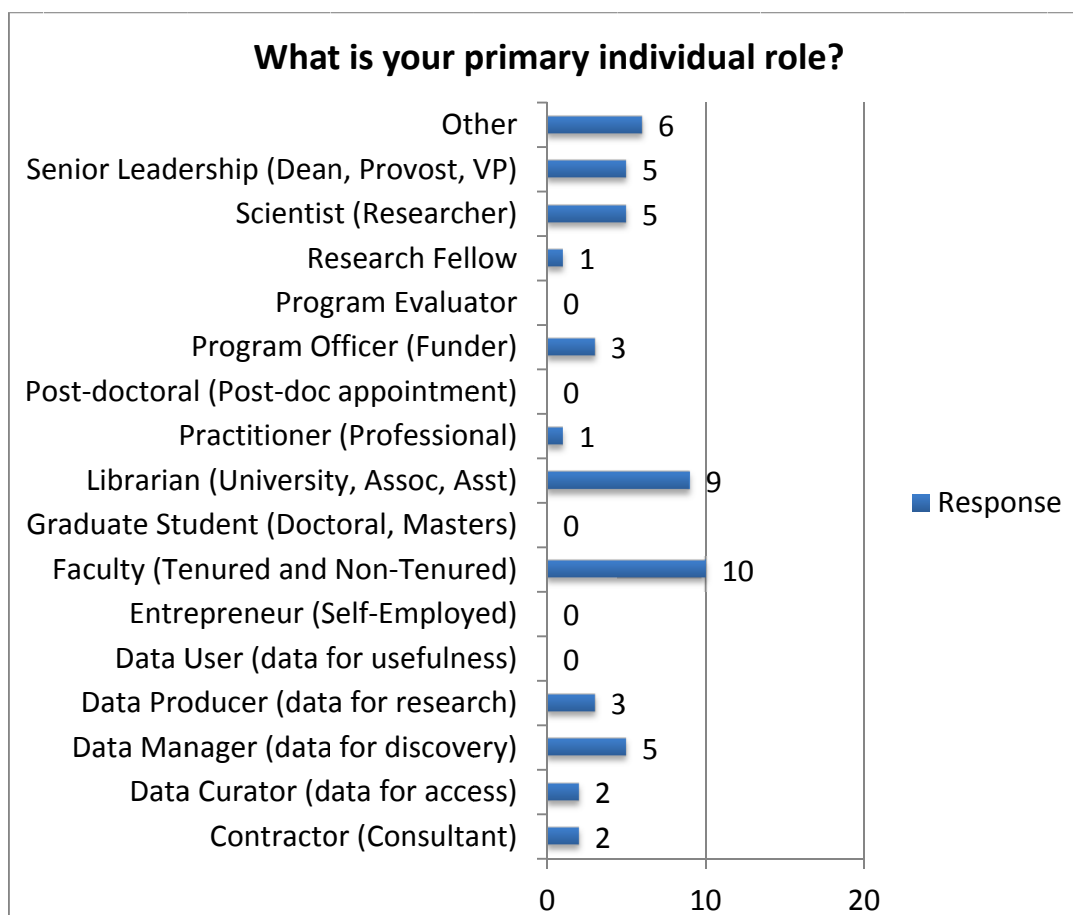
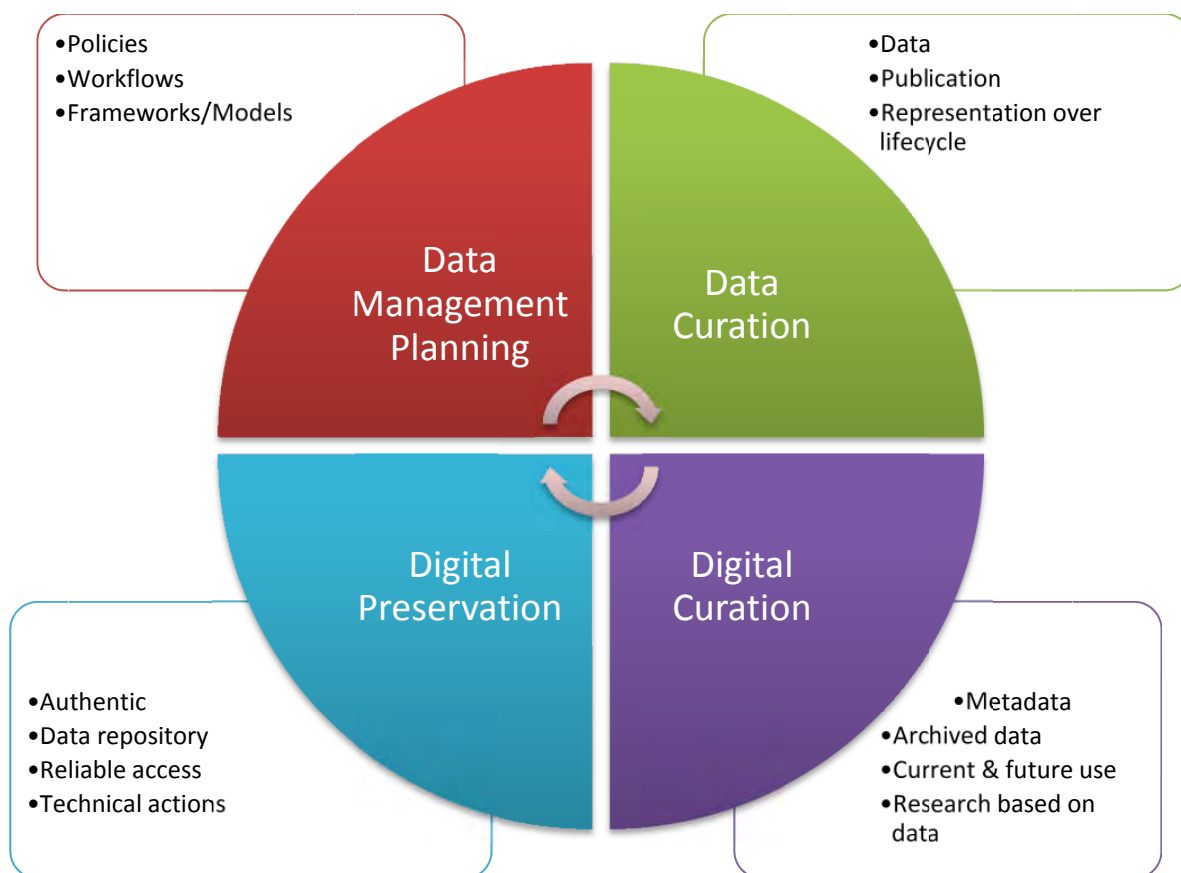


Table 1: Survey Participants' Roles

### Findings

The data management and curation (DMC) framework (see Figure 1) developed from the findings from the category on data management and curation key concepts is featured first followed by findings from the other categories.



**Figure 1: Data Management and Curation (DMC) Framework**

Each of the key concepts in the DMC Framework can be mapped to existing data management models and frameworks. The (1) data management planning key concept can be mapped to the National Science Foundation (NSF) data management plan requirement and the DCC Curation Lifecycle Model (DCC, 2007/2014); (2) data curation key concept can be mapped to the level one data curation traditional academic flow of information (Lord, 2003); (3) digital curation key concept can be mapped to the level two data curation information flow with data preservation (Lord, 2003); and (4) digital preservation key concept can be mapped to the level three data curation information flow with data archiving (Lord, 2003). The goal of the DMC Framework is to convey the identification, clarification, and interrelation of the key concepts for theory development (Merton, 1968). The key concepts represent definitions that varied across institutions, organizations, and disciplines with the advancement of tools, methods, and technology.

Below are findings to the following categories: (1) culture, (2) funders and stakeholders, (3) organization, (4) data management and curation key concepts, (5) theoretical frameworks/perspectives, (6) data management plans, (7) data seal of approval assessment guidelines, and (8) primary organization designation.

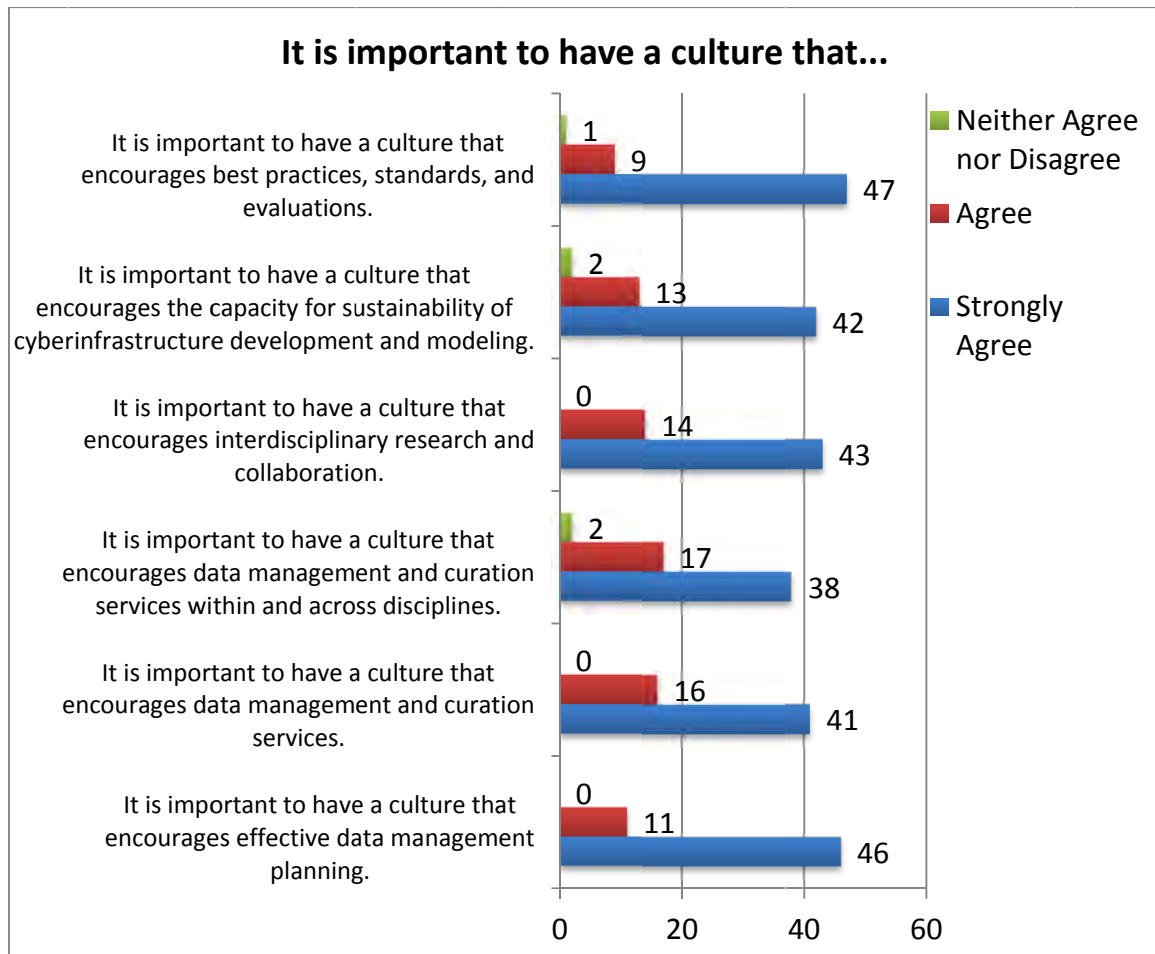


Table 2: Organizational Culture

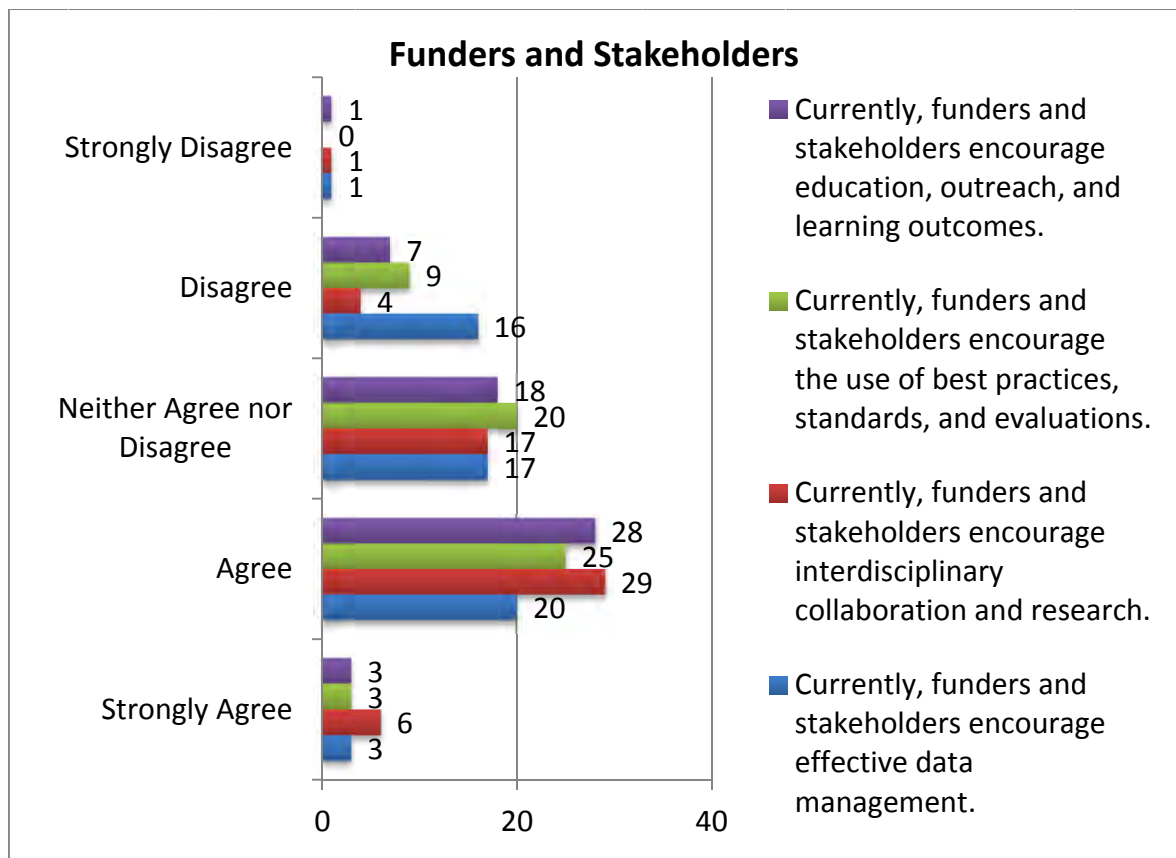
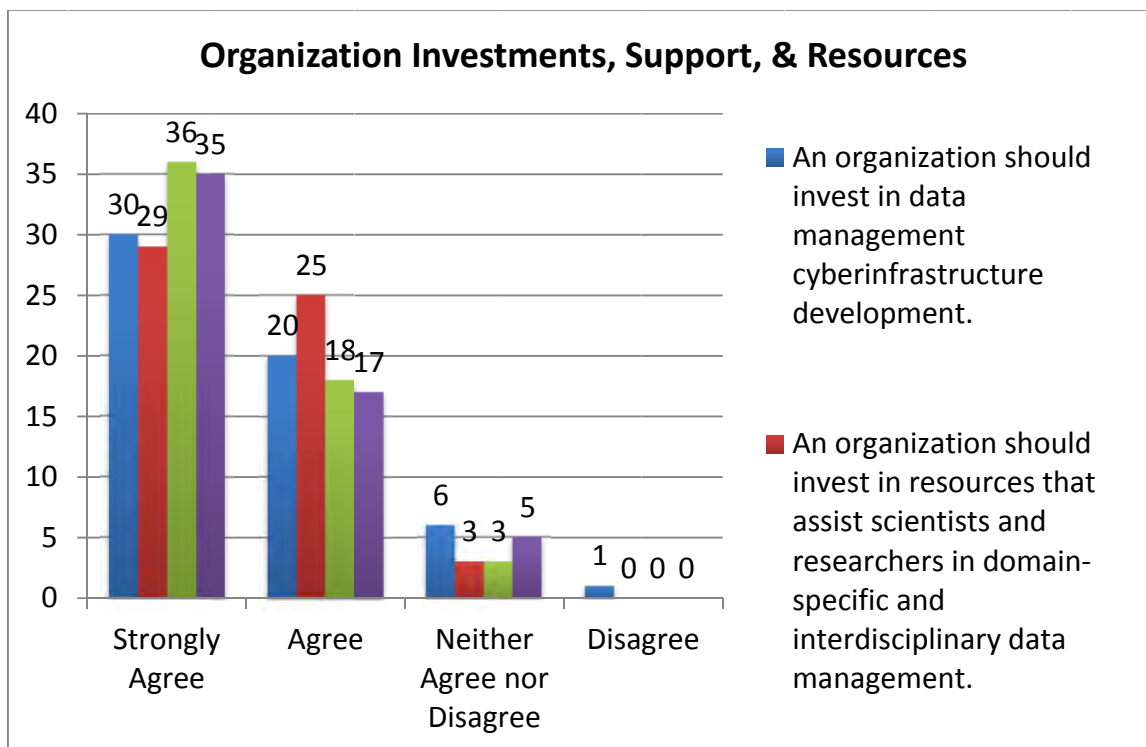


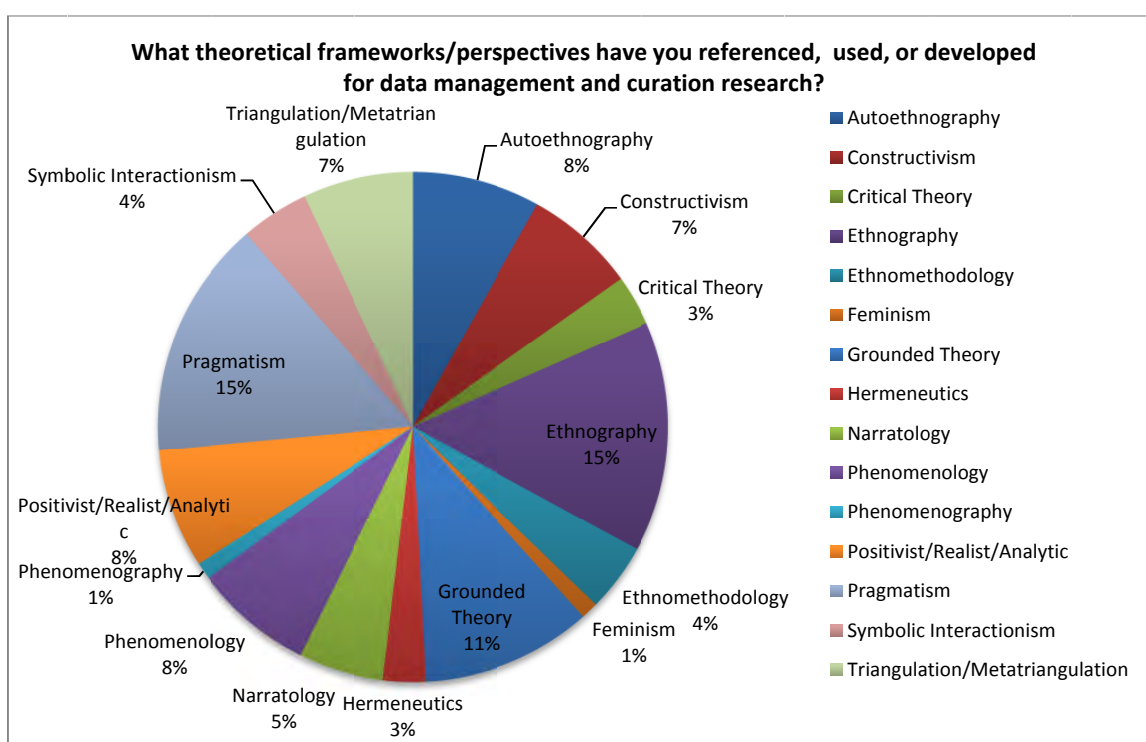
Table 3: Funders and Stakeholders



**Table 4 – Organization Investments, Resources, & Support**

#### Category 4 - Data management and Curation key concepts

- 55% disagree that data curation is the same as digital curation
- 61% disagree digital curation is the same as digital preservation
- 80% agree data curation, digital curation, and digital preservation are independent yet interrelated concepts
- 77% agree data management and curation services include data curation, digital curation, and digital preservation
- 59% agree there is a need to develop data curation theory from similarities, differences, and interrelationships from multiple competing models or frameworks
- 70% agree there is a need to develop interdisciplinary undergraduate data management and curation services programs



**Table 5 - Theoretical Frameworks/Perspectives**



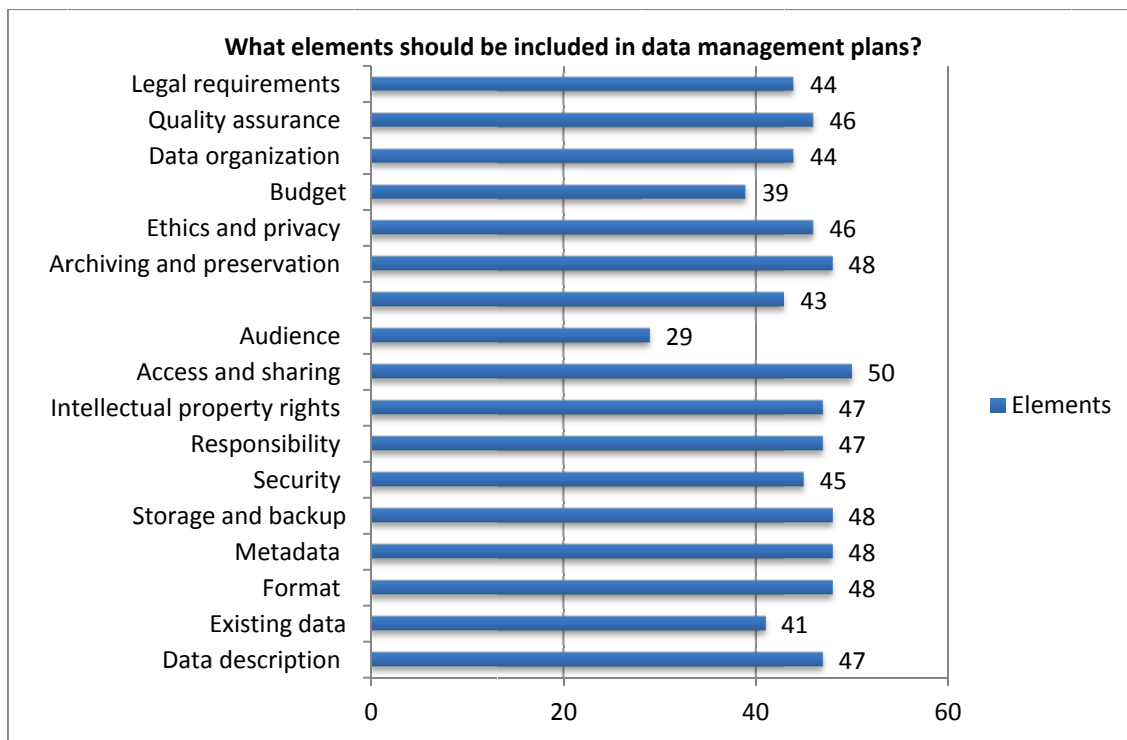
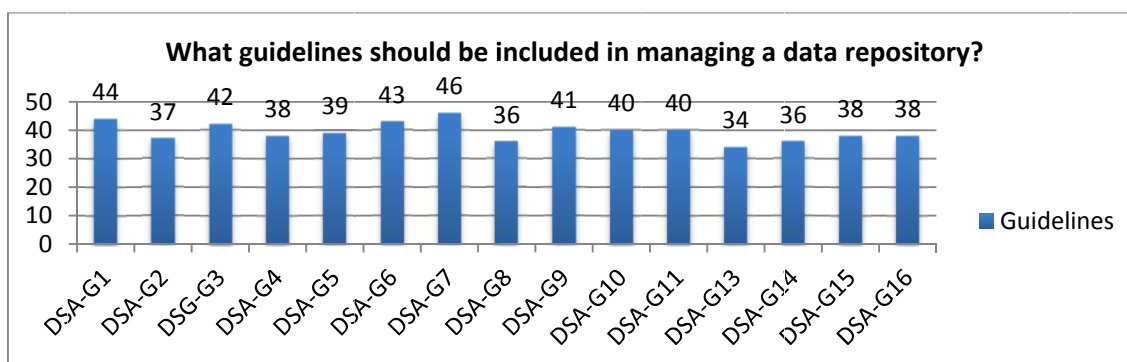
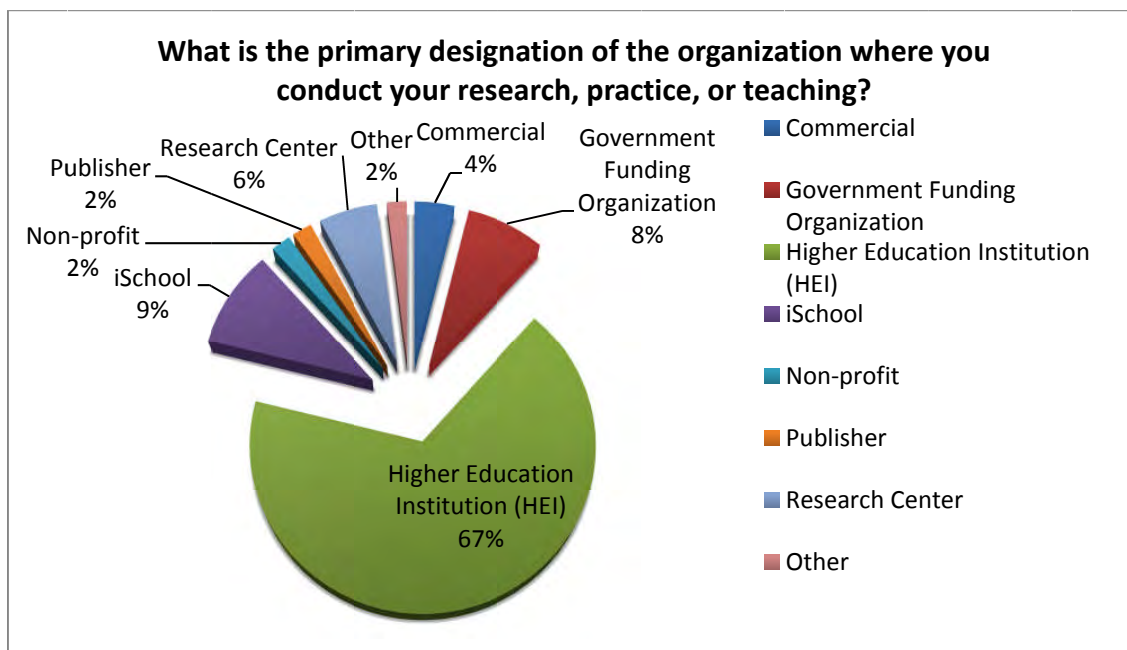
Table 6 – Elements of a Data Management Plan<sup>1</sup>Table 7 - Data Seal of Approval Guidelines<sup>2</sup> (DSA-G12 omitted in error)

Table 8 – Primary Designation of Organization

The primary discipline or domain expertise of the survey participants include: grey literature (1), sociology (1), large scale (big data) data management (1), data management and curation (6), economics (1), oceanography (1), biomedical informatics (1), Library and Information Science - LIS (11), environmental sciences (1), social science (1), digital humanities (1), information management (1), computer science (2), engineering (1), biology/biodiversity (1), scientific & technical information (1), biological systematics (1).

### Originality & Value

This research study combined theoretical frameworks/perspectives (Patton, 2002), elements of a data management plan (ICPSR, 2014), and data seal of approval assessment guidelines (DSA, 2009) into a survey questionnaire for the introduction, education, and articulation of the need for DMC in research & theory development.

### Implications

The research, practical, and social implications from this study include:

1. **Research** - stimulate organized research data management awareness and raise data management cognition;
2. **Practical** - improve departmental and institutional level research data management accountability, advance development of data management policies, and support funding agencies data management plan requirement;
3. **Social** - contribute to the wider research data management & scholarly communities.

### Limitations

Survey participants that completed the survey did not answer all questions. The responses to questions varied and were inconsistent throughout the survey. This pilot study may lack generalizability to other disciplines. The study includes population selection bias and the responses may not be accurate. The sample size and number of participating disciplines need to be increased for further research.

### Conclusions

There is a need to continue data management and curation research and theory development education and articulation within and across multiple disciplinary domains. The DMC Framework can be used for education, research, teaching, and learning: [http://platosmith.com/research/research\\_datamgmtcurate](http://platosmith.com/research/research_datamgmtcurate).

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<sup>1</sup> ICPSR. (2006/2014) Elements of a data management plan. Source: <http://www.icpsr.umich.edu/icpsrweb/content/datamanagement/dmp/elements.html>.

<sup>2</sup> DSA. (2009/2014-2015). Data Seal of Approval Guidelines. Source: <http://www.datasealofapproval.org/en/information/guidelines/>.

## PopVaT – Popularisation of Science and Technology in Slovakia

Patrícia Stanová, Slovak Centre of Scientific and Technical Information, CVTI SR, Slovakia

Science and Technology are in Slovakia still in an unfavourable position. Competent workers try to change this situation, however, their efforts are not very unified to be able to reach a more significant success. Science and technology must be popularised in many directions. Young people should be motivated to study scientific and technological studies where we have significant lack of students, the humanist and economic studies are much more popular today. We wish to persuade wide public that public resources means paid to science and technology are not lost but they are a logical investment that would return in economic and material growth in the country. We also wish to motivate the scientific community to popularise their works and we wish to persuade them that all their great findings and innovations that are implemented in Slovakia are to be presented to public.

For instance in the Czech Republic there is one priority axis within their Operation Programme Research and Development for Innovation for popularisation of science and technology. They understand very well how important it is to present the results of research and development implemented in their country to the public. In Slovakia popularisation has no priority axis within the Operation Programmes. However, CVTI SR from May 2013 implements the national project aimed to popularisation of science and technology: **PopVaT – Promotion of Science and Technology in Slovakia**, implemented within the Operation Programme Research and Development. The Project will last till October 2015 and its specific objective is: *Increased information of public, including young people, in importance of science and technology and the scientific community on importance of popularisation of sciences*. The Project will be implemented in all eight regions in Slovakia and it is the fifth national project implemented by Slovak Centre of Scientific and Technical Information (CVTI SR).

### Project Objectives

The objective of the Project is to increase the understanding of science and technology via selected popularisation activities to three main target groups: wide public, young people and scientific community. Each of the target groups will be addressed by specific popularisation instruments that will be implemented according to experience of NCP VaT at CVTI SR, and other organisations dealing with science popularisation. Popularisation activities would observe different efficiency of media campaigns and popularisation instruments according to particular target groups and population according to regions and will be optimised upon results of analyses and efficiency research.

### Target Groups

The objective of the activity in the case of the target group **Wide Public** is to popularise science and technology via using efficient promotion methods and instruments and also via area-wide massive media and promotion campaigns in electronic media (radio, TV, the Internet) and also in print media (press, billboards). These activities would help the wide public including industrial sphere to perceive science and technology as a significant part of our life and to understand also necessary financial support to science by the Government as a returnable investment that at the end of the day would have a positive impact and improve economic results in our country and increase life standard of our population.

The objective of the Project for the target group **Young People** is to positively influence opinions of young generation on science and technology in innovative, entertaining and stimulative forms and actively influence them in choosing their future jobs in some of the areas in science and technology. Primary school pupils of 8th and 9th grades and secondary schools and grammar schools students will form the target group, for them the question of job selection is the most important. The Project will support motivation of the students and also development of long term cooperation between the secondary schools and the universities and research – development institutions, including the Slovak Academy of Sciences. This would help sustainability of the Project and development of mutual cooperation in area of popularisation of science and technology within particular regions and also at the national level in Slovakia. It is also important to create suitable conditions to search for talented pupils in science and technology, to motivate them to participate in research projects. To motivate universities and research institutions to create suitable conditions for accepting talented pupils to practice mobilities and for implementation of scientific projects.

The objective of the Project for the target group **Scientific Community** is their support in communication and promotion of their results and achievements in scientific activities to wide public. Support to scientists and scientific institutions will be implemented mainly with the aim to secure active popularisation of acquired results in research and development. Scientific community will be reasoned to understand the significance and their moral obligation to present results of their scientific – research activities to the public via several popularisation instruments. At this target group we calculate mainly with active work with scientific workers to popularise their scientific activities, publishing scientific works, organising expert events, etc.

**Main Activities of PopVaT Project are:**

- **Research – Popularisation Multimedia Programmes.**  
These events will be aimed to pupils of final grades at primary schools, and secondary schools students, and their main goal will be to positively influence the young people in process of choosing their job in area of science and technology.
- **Audiovisual Works and Other Media Products.**  
The objective of this activity is to create series of audiovisual works aimed to popularisation of science and technology towards wide public.
- **Internet Promotion.**  
A new Internet webpage will be created aimed to popularisation of science and technology, and various online applications and games aimed to popularisation of science and technology.
- **Social Networks Communication.**  
WebPages and accounts will be created at social networks such as for instance Facebook, Twitter, LinkedIn, Azet, Youtube and others, and they will secure communication with the target group including active promotion of science and technology.
- **Popularisation – Expert Events.**  
Within this activity various lectures, seminars, conferences, workshops, a film festival, and the National Award in Science and Technology will be implemented, as well as other activities aimed to popularisation of science and technology among scientific community and also among wide public and young people.
- **Scientific – Popular Publications.**  
The objective of this activity is to support creation of popularisation – scientific publications and periodic media.
- **Scientific Center.**  
An interesting “Hands On” Museum known in the world as the *Scientific Center* will be established. The objective of this Center is to attractively and in an interactive way present to public and mainly to young people how various physical phenomena function, how production process of various products functions (car, television, etc.). The whole activity will be implemented with the aim to motivate young people to study natural scientific and technical studies and to present to the public the hidden process of everyday consumption objects and importance of research and development and innovation for economic growth of the country.

**Conclusions**

Various institutions deal with popularisation of science and technology such as the NCP VaT at CVTI SR which implement many activities, however, the limitations mainly financial ones form obstacles for implementing complex popularisation activities. The PopVaT Project implemented by CVTI SR, may change much, as it thanks to financial means from the structural funds may help to create a system for popularisation of science and technology in Slovakia. The PopVaT Project will help the scientific community and the science and technology as such to create the area for their presentation in current society that wishes sensations.

## „Gold Value“ Offer to Science and Research in Slovakia – is presented by the NISPEZ project and related activities

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*„DATA IS THE NEW GOLD“, Neelie Kroes, Vice-President of the European Commission responsible for the Digital Agenda*

### Abstract

*The national project activities are aimed at direct support to research and development (R&D) in Slovakia at national level and in long-term horizon. To provide access to a wide offer of world electronic information resources (EIR) is the most important activity. Access to EIR creates a part of a model of completely centralized providing of access to EIR as well as other activities serving to their effective usage. Creating a system for centralized access, search, use and administration of EIR for R & D is the second important project activity.*

*The third and the same important part of the offer to science and research in Slovakia is represented by building of SciDAP – a central bibliographic database and portal access to the Slovak EIR for research and development. The Slovak scientific and professional journals including open access journals and grey literature documents are concerned. The SciDAP represents a tool to process documents which would be kept for a long time in the institutional repository of SC STI digital documents.*

*These three activities create a part of the NISPEZ (National Information System to Promote Research and Development in Slovakia – Access to Electronic Information Resources and the Slovak Centre of Scientific and Technical Information is the NISPEZ project solver.*

*Keywords: NISPEZ, electronic information resources (EIR), for research and development (R&D), centralized access, Scientia.sk – search portal for science and research, SciDAP – Central database and portal access to the Slovak EIR for R&D, open access, grey literature*

### Introduction

The Slovak Centre of Scientific and Technical Information (SC STI) is a national information centre and a specialized scientific library of the Slovak Republic focused on technical and selected branches of natural, economic sciences and humanities, with key position in information support to science, research and academic sector in Slovakia.

The SC STI is a project solver of several national projects, co-financed from the EU resources, solved under the framework of Research and Development (R&D ) Operational programme. Some of the proper goals contribute to fulfilment of one of the strategic objectives of the SC STI – i.e. **complex information support to research and development (R&D) in Slovakia.**

The paper is focused on introduction and outline of one of the implemented projects, directly related to information support to R&D in Slovakia **by means of providing access to appropriate scientific content in a digital version to the wide public. The National Information System to Promote Research and Development in Slovakia – Access to Electronic Information Resources**, known to academic sphere and in all country under the acronym **NISPEZ**, has four specific goals. The paper introduces three of them.

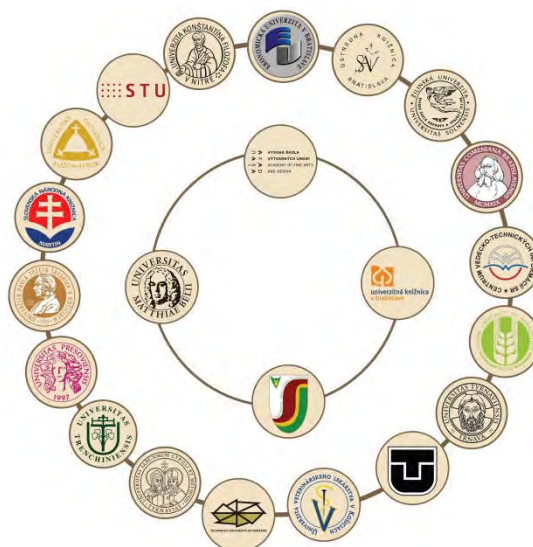
### Specific goal 1: Centralized Provision of Access to EIR

During the project implementation, the SC STI followed experience gained by academic libraries and the Slovak Academy of Sciences (SAS) which have provided centralized, consortial purchase of accesses to **Electronic Information Resources** (EIR) since the year 2000. In the end of 2008, when the project starting activities were launched, it should be mentioned that **the NISPEZ project has shifted the given issue solution to the systematic level and at it same time contributed to marked extension of EIR portfolio.**

### EIR portfolio

With their content, the databases accessed in the framework of the NISPEZ project cover scope of individual scientific branches and are focused mainly on full text information accessed according to the profile of the proper college, university or scientific library to the users of institutions participating in the project (see Fig. 1).

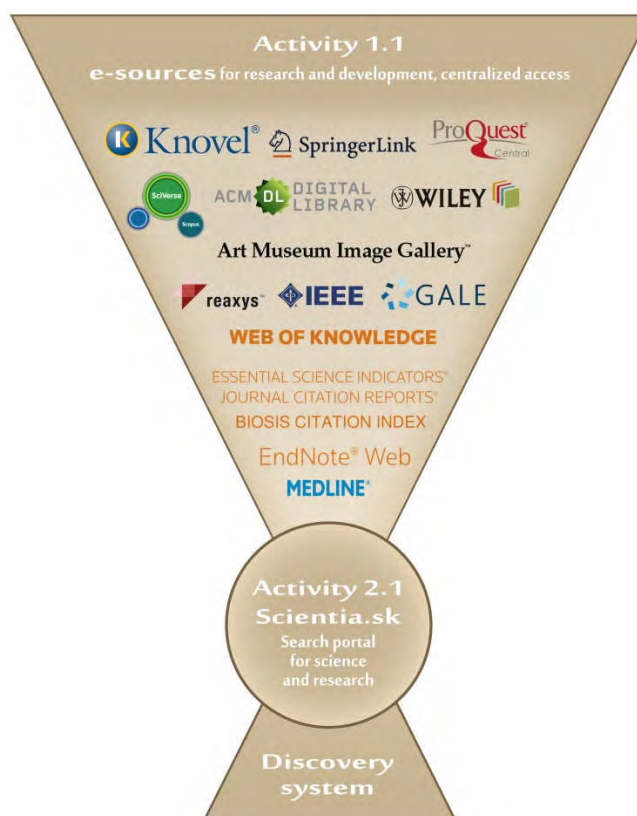




(Fig. 1 – 25 participating institutions)

Bibliographic, citation and scientometric databases of Web of Knowledge and SCOPUS platforms, majority of participating institutions has access to, create the important part of the portfolio. Performance of individual university departments, higher education institutions and universities can be evaluated as well as latest scientific knowledge and development trends can be examined depend necessarily on these databases. Both above mentioned databases are multidisciplinary in nature, mapping the entire field of scientific disciplines, thus they are used by nearly all mentioned institutions. Both databases were chosen by the European Research Council (ERC) as a tool to evaluate performance of researchers and scientists and subsequent allocation of financial funding they represent the first choice among databases to be accessed.

In selecting databases to the EIR NISPEZ portfolio, much attention was given to the needs of the proper participating institutions. It can therefore be stated that the current portfolio (see Fig. 2) of accessed EIR poses an appropriate basis for providing information support to R&D in Slovakia. In case of more special requirements on more profiled EIR it is, however, necessary on the side of universities, other higher education institutions and research centres to cover funding for their procurement by government budget and/or other resources.



(Fig. 2 – EIR portfolio + scientia.sk)

### Centralized solution and its contribution

In addition to centralized provision of access to EIR other contributions of complete solution can be identified as follows:

Centralized providing of accesses to EIR helps academic libraries to eliminate oversized agenda related to acquisition of financial funding for purchase of licences on access to EIR.

Centralized evaluation of statistical indicators of EIR usage resulted in unified methodology for their observation which created possibilities for mutual comparison of institutions. There are also backgrounds for more targeted publicity of EIR, organisation of events, seminars resulting in increased information literacy and awareness of EIR users. The mutual comparison of institutions can thus deeper targeting of such events.

Based on the response, it could be pointed out that the evaluation report results together with inquiries could be considered as not only highly important feedback and appropriate tool for evaluate EIR usage effectiveness but for seeking of optimised model for designing future strategies in provision of access to EIR to serve the needs of R&D in Slovakia as well.

Publicity and strengthening of the role of libraries in Slovakia not only in supporting R&D in Slovakia and in society should be emphasized.

Responsibility for the adequate EIR usage would always also on individual institutions which are the primary users of these resources. It is necessary to perform maximum effort to use the EIR effectively and make them real support to research, exploration and university education in Slovakia. Colleges, universities and research centres should stimulate their researchers to consider the EIR a necessity and use them systematically. Libraries can also perform maximum effort in this field, the real need should however follow from R&D community itself in the case high quality research should be reached.

### Specific goal 2: National search portal for science and research – scientia.sk

The main goal of the national search portal for science and research – scientia.sk is to enable users to search information simultaneously in heterogeneous remote EIR focussed on science and research. The EIR portfolio consists of both licenced and open access resources. At the same time the issue of effective access of authorized users to fulltext documents is solved.

The portal is based on the products of the ExLibris company: **Metalib – federated search engine, SFX linking server and bX recommendation service**. Its routine operation started in October 2010.

The federated search engine consolidates the retrieved results, eliminates duplicates ranks results by relevance, groups retrieved information into topic clusters as well as by metadata facets, and finally presents them in a unified format. In addition it offers the users further functions and tools.

The main task of the linking server is to dynamically generate links to fulltext documents to which the user institution has the access rights. In addition to the above mentioned function it provides other supplementary services to retrieve documents. The solution includes also the electronic journal portal with content tailored to the individual needs of the project participating institution.

In the framework of the bX recommendation service to the retrieved e-article are presented other relevant e-articles, which has been interesting for other scholars. For the purpose of this bX service data related to article usage are collected from hundreds implementations of the SFX linking server. If recommendations for particular article are available, these are displayed in the SFX service menu. During 2012 the bXHot articles service has been activated offering 10 most frequently used/read scientific articles in the selected branch of sciences, obtained by means of statistical analyses of behaviour of millions of users for the last month.

The portal's user community comes primarily from 25 institutions participating in the NISPEZ project. The EIR portfolio creates both licenced (provided in the framework of the project and by individual participants) and open access EIR. At present, there are 128 activated EIR in the portal (a list of licensed e-resources and their accessibility can be found on the NISPEZ project website). Access to the licensed e-resources is regulated by filtering the IP addresses of user computers from which access was made.

### Specific goal 3: Central Database of Slovak EIR for R&D

The task of building the and routine operation **SciDAP – Central database of the Slovak Electronic Information Resources for Research and Development**, its optimisation and routine operation was also fulfilled in the NISPEZ project implementation. At the beginning, it was necessary to collect and bibliographically process article records from 72 Slovak scientific journals taken from bibliographic and citation databases in Web of Science (WoS) and Current Content Connect (CCC) platforms. Then other Slovak scientific and professional journals processed in world databases are joined to the SciDAP. It will

be purposeful however to concentrate on Open Access (OA) journals and on the documents from the category of grey literature.

The SciDAP database is designed as a bibliographical tool to create descriptive metadata enabling **bibliographic processing** of journals and other types and kinds of documents (up to analytical description level), as well as searching and browsing. The following materials and entities are concerned:

- grey literature (proceedings, reports, yearbooks, presentations),
- authors, institutions, Slovak EIR publishers and the most important events in the field of science and research,
- observation of journals according to different criteria, e.g. according to publisher: journals published by the Slovak Academy of Sciences (SAS), colleges and universities, research and commercial organizations, according to verification by official resources: WoS, SCOPUS, OpenAIRE – European Initiative for Open Access Policy, DOAJ – directory of open access journals, DASPER – planned database of verified Slovak scientific and professional journals aimed at publication activity evaluation).

The SciDAP should enable also creating of bibliographic record outputs for users in compliance with ISO 690 standard.

**Comprehensive solution of the grey literature issue should be given highest attention.** In addition to continuous mapping, selection and processing also long-term preservation in the prepared repository at the SC STI in compliance with the appropriate legislation. Accessing of grey literature database by means of planned discovery system will be of concern.

#### National Point of Reference for the area of Open Access in Slovakia

Since 2013 the SC STI fulfils the role of the national point of reference for the area of Open Access to and preservation of scientific information – OA. Based on the appeal of the European Commission the Ministry of Education, Science, Research and Sport empowered the SC STI to perform this function.

Tasks and competences following from this activity shift the SC STI to the level of national authority for OA area in Slovakia. In addition to the above mentioned tasks the SC STI considers as obligation to regularly follow and map OA documents of Slovak origin generated by the Slovak R&D community, to process them in detail, preserve and of course access them to the users (SciDAP).

The final accessing of the full texts as well as bibliographic data to the users should be in compliance with copyright and supported by licences for all document types (R&D journals, grey literature, OA journals, etc.).

#### Conclusions

The paper has revealed three specific goals of the NISPEZ project having one common objective: to implement information support to R&D in Slovakia by means of providing access to appropriate scientific content in electronic version. Once again, i.e. a centralized solution providing accesses to outstanding scientific EIR portfolio all around the world, serving as an effective tool to facilitate the users orientation and search in these resources (scientia.sk search portal) or building of a database of the Slovak scientific EIR (SciDAP database). The NISPEZ project will terminate in 2014. Its contribution and bequest is of high importance for the Slovak science. The common feature is seeking for strategies and solutions of initiated goals and tasks.

In this context, leading issues and challenges concerning **issues of financial means to cover licences for access to EIR, particularly in long-term horizons, and also issues related to adequate management of administrative agenda**, should be mentioned. After nearly four year implementation of the NISPEZ project it can be stated, that the SC STI as its main solver – gained a lot of experiences with solution of centralized provision of access to EIR at national level which can result in challenging initiatives and inspirations in the given area.

**Upgrade to discovery system** can be undoubtedly concerned as the challenge for scientia.sk search portal for science and research, providing information gold value to users more simply, user friendly and quickly, provided by the fact that EIR portfolio is at least at the current state level.

**Cooperation of the SciDAP bibliographic database with the planned SC STI repository** can be viewed as added value to information support to R&D community in the strategic horizon. In this connection, SciDAP represents **a tool for bibliographic processing of the selected document type up** to description level and repository represents a tool for permanent surviving of full texts of these documents, and finally discovery system for searching and accessing information/documents to scientists and researchers.

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Centre National de Recherche Scientifique, CNRS	France
Centre of Information Technologies and Systems, CITIS	Russia
Comenius University	Slovakia
Dschang University Library	Cameroon
EBSCO Publishing	United States
l'Ecole des hautes études en santé publique, EHESP	France
Emerald	United Kingdom
European Organization for Nuclear Research, CERN	Switzerland
Federal Library Information Network, FEDLINK	United States
Florida State University, FSU	United States
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Health Information Network Calgary, HINC	Canada
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National Hellenic Research Foundation	Greece
National Research Council, CNR	Italy
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Oxford Business Intelligence	United Kingdom
Pratt Institute, School of Information and Library Science	United States
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