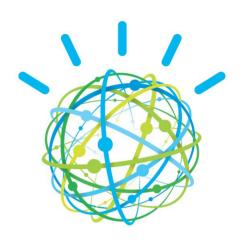


# **IBM Watson**



Justin Fessler – Artificial Intelligence Leader, IBM Federal





3 top trends/challenges in AI and what's coming/available today...

(AI: Artificial Intelligence or Augmented Intelligence....?)

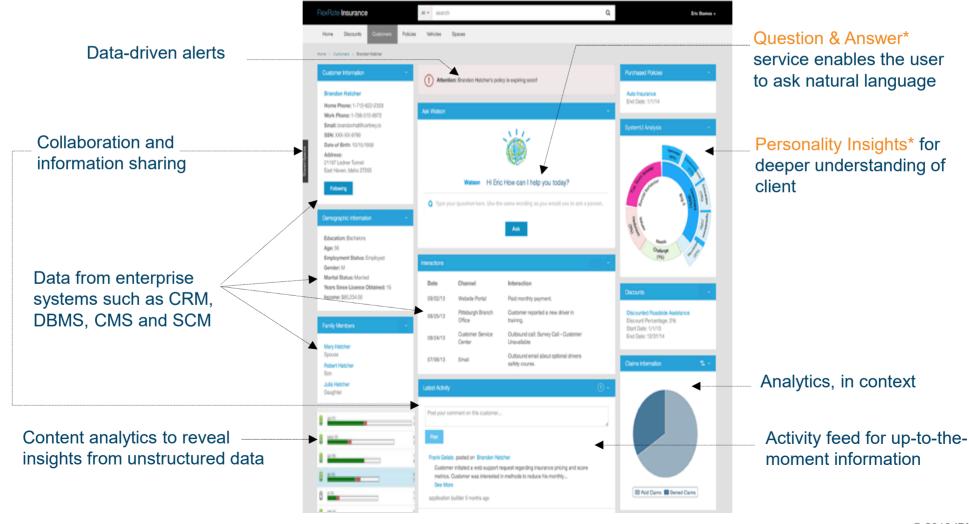
### Challenge #1

#### **Information Access**

Employees struggle to get a complete, secure view of all relevant data and information (structured/unstructured) whether internal, external, OSINT, etc.

### 360-degree information application

#### Information, analytics and cognitive insights presented in context

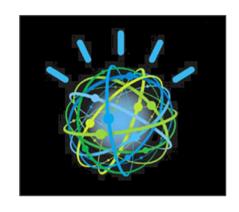


### Challenge #2

#### **Unstructured Content**

80% of data is unstructured but only a small percentage leveraged for insights in uncovering patterns within investigations, inspections, condition-based maintenance, etc.

### Smart is: breakthrough content analysis



"... an information seeking tool that's capable of understanding your question to make sure you get what you want and then deliver's that content through a naturally flowing dialog"

Dr. David Ferrucci Principal Investigator Watson project

#### **IBM Watson (Jeopardy)**

#### **Business Challenge**

Advance the state of the art in broad domain Question Answer (QA) systems to enable breakthrough applications in many different industries.

#### What's Smart?

Uses IBM Content Analytics (LanguageWare) in conjunction with other technologies to read, analyze and understand vast sources of unstructured content. Runs many algorithms in parallel to create, compare and determine confidence in candidate answers. Presents

#### **Smarter Business Outcomes**

Coming to your industry soon! Will deliver value in limitless applications starting with clinical healthcare, customer care, government intelligence and beyond.

answers with a confidence level attached.

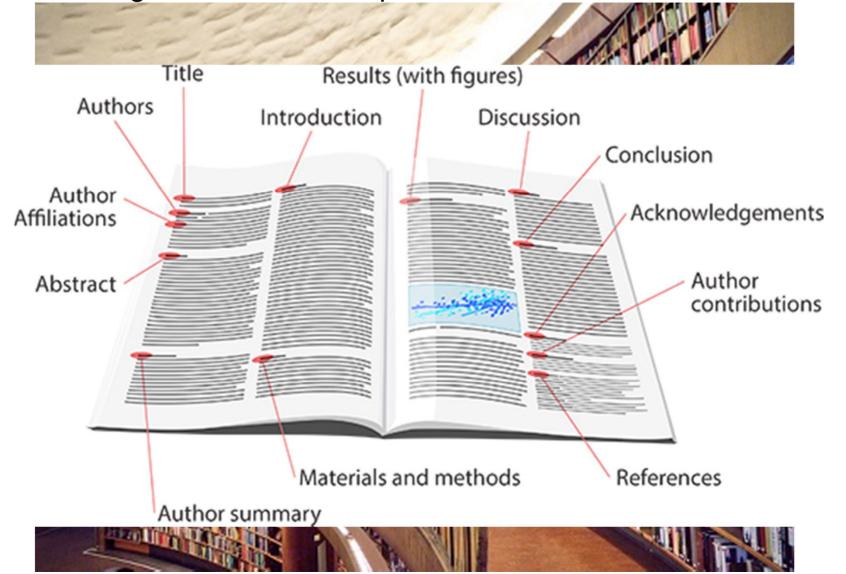
Industry context: broad industry value
Value driver: improve business decisions
Solution onramp: content analytics



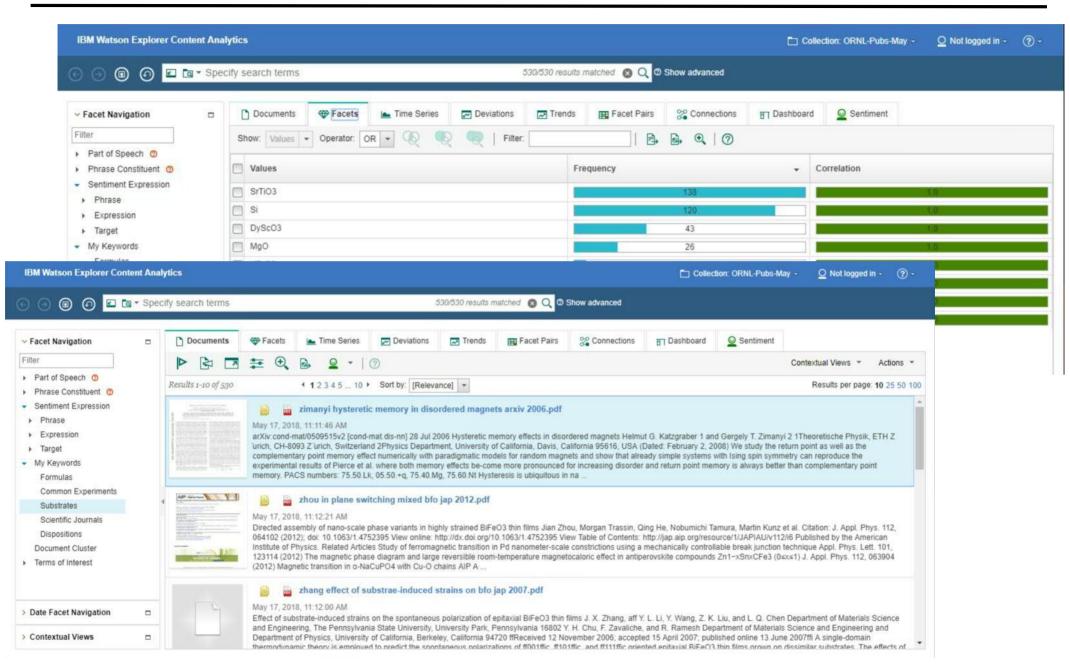
## What Computers Find Hard

Computer programs are natively explicit, fast and exacting in their calculation over numbers and symbols....But Natural Language is implicit, highly

contextual, ambiguous and often imprecise.









### Challenge #3

### Scaling expertise through training and Predictive Analytics

Continuous pressure to increase performance and innovation—while doing more with less



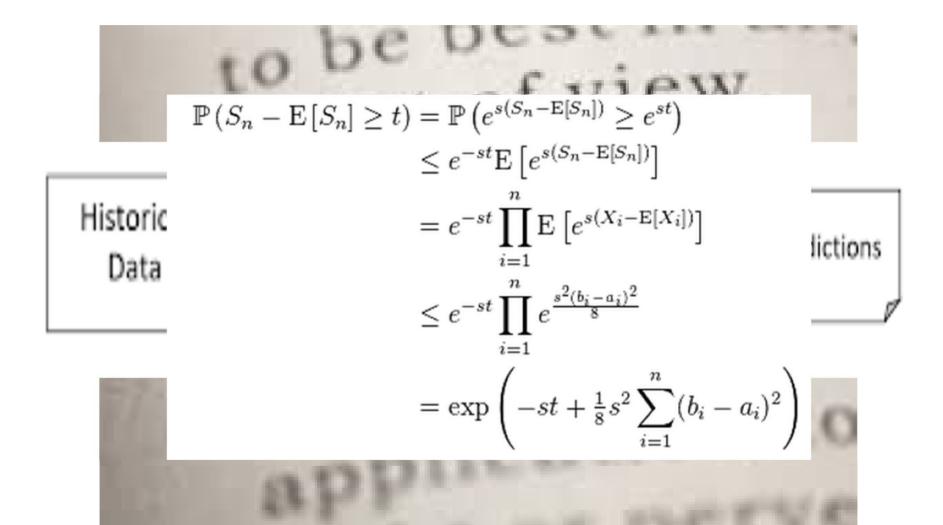
### Unstructured data is messy but filled with key facts

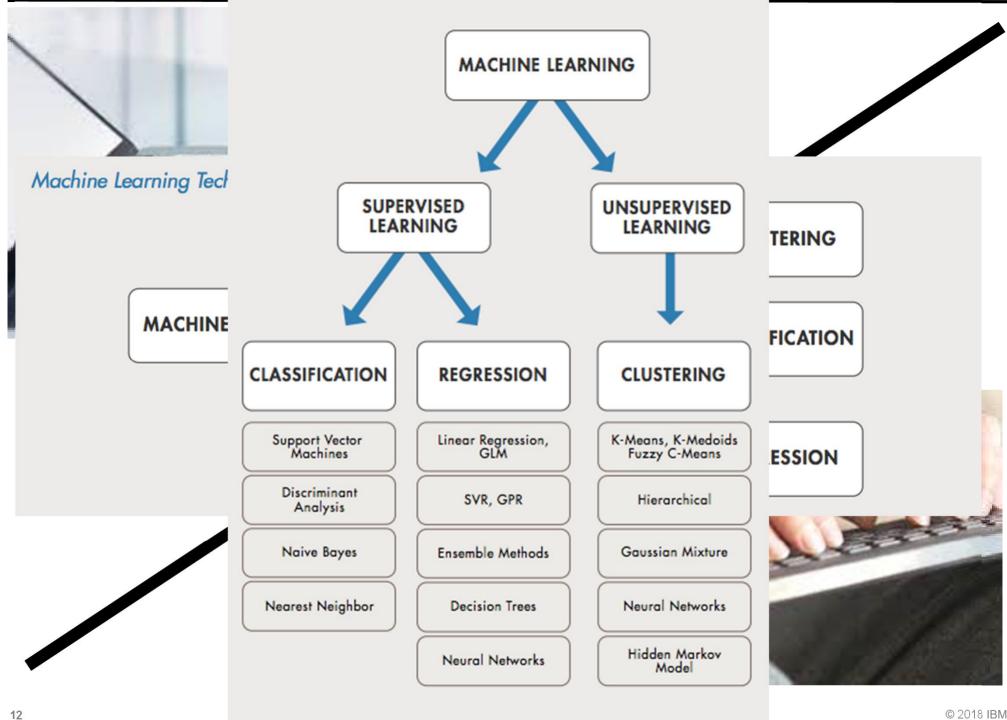
#### **PC 143** (Hunter)

15 June 2006 23:47

Suspect identified himself as John Setsuko. Matched description given by night club doorman (IC1, Male, Ag 22-24 yrs, blue Everton shirt). Stopped whilst driving White Ford Mondeo, W563 WDL. Address given as 22 East Dene Ridge, Copdock, Ipswich. Searched at scene and found in possession of 1oz Cannabis Resin and lockable pocket knife.

Arresting_Officer	PC 143
Arrest_Date_Time	15/06/2006 : 23:47
Suspect_Forename	John
Suspect_Surname	Setsuko
Suspect_VRN	W563WDL
Suspect_Vehicle_Colour	White
Suspect_Vehicle_Make	Ford Mondeo
Suspect_Addr_Street	22 East Dene Ridge
Suspect_Addr_Town	Ipswich
Evidence_1_Description	1 oz Cannabis Resin
Evidence_2_Description	Lockable pocket knife





### Use cases



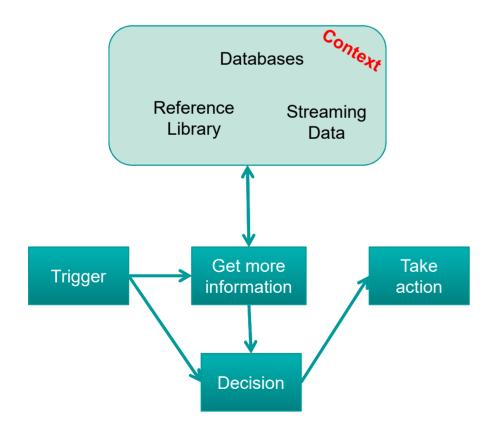
## Watson Flight Operations Advisor – NASA Ames, Armstrong

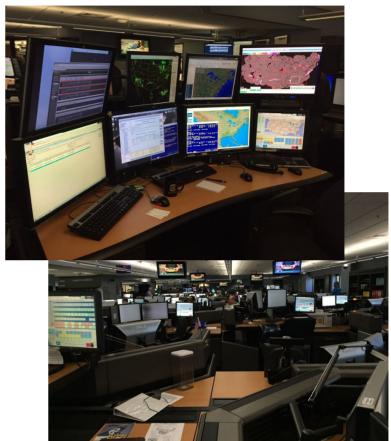


## Integration with existing applications

Keyword Question Auto Question Alerts search Answering FAQ In Context Connections

#### **Expanded scope**

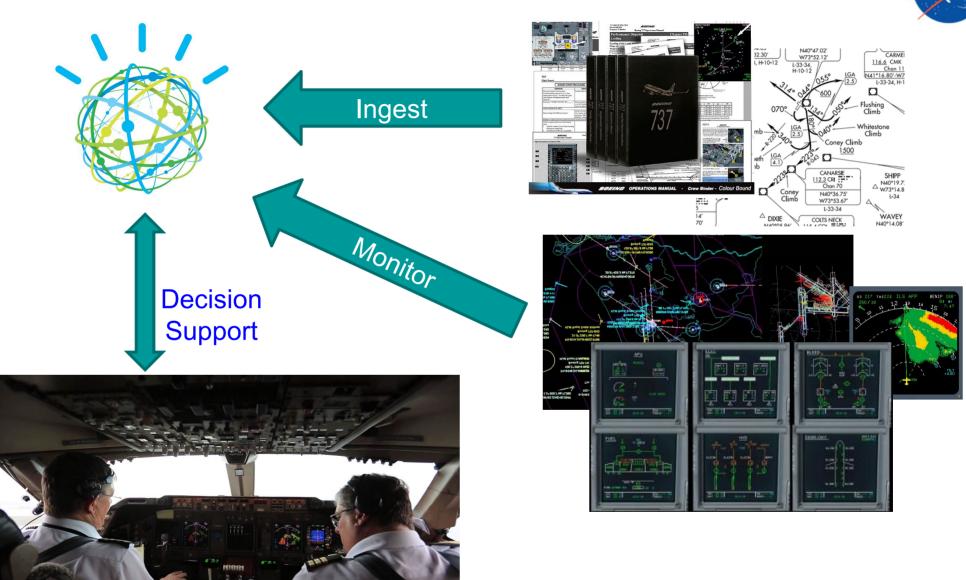






## Watson Pilot Advisor – NASA Langley, Armstrong







## Watson Aerospace Innovation Advisor – NASA Langley





Scientists, Engineers, Planners, Project Management

US Department of Energy, Office of Science and Technical Information (DOE OSTI)

### Audio Indexing

#### What is Audio Indexing?

 Processing of audiovisual data that extracts text from speech and makes it searchable

- IBM Cloud: Watson Bluemix
  - WAV, WMA, MP3, AAC, WMV, MP4
  - In the process of converting audio and video formats to MP3 and MP4

#### Features

- Search for specific words or phrases
- System returns audio snippets
- Viewer can go to the proper place in the video
- Captions are provided throughout each video

#### Future Goals:

- · Increased speed and accuracy of processing
- Custom Vocabulary creation to further increase accuracy
- Natural Language Processing features using Watson tech.
- · Language options- French, Spanish, etc.



Confidence: 97%

**Duration: 37 ms** 

Silence: 5ms



4,000+ scientific videos featuring leading-edge research from DOE



### Recap.....

AI (Augmented/Artificial/etc.) is NOT scary. It is here to make us more productive to:

- 1. Find better, more relevant information quicker
- 2. Consume the variety and veracity of information that the human ability can not
- 3. Allow for the interpretation (through training) of large data sets to help the humans come to the best conclusion

4. ..... it's not the AI that's run amok, it's the DATA!



Chef Watson: <a href="https://www.bonappetit.com/tag/chef-watson">https://www.bonappetit.com/tag/chef-watson</a>

Watson News Explorer: <a href="http://news-explorer.mybluemix.net/">http://news-explorer.mybluemix.net/</a>

Your Celebrity Match: <a href="https://your-celebrity-match.ng.bluemix.net/">https://your-celebrity-match.ng.bluemix.net/</a>

# **THANK YOU**

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